

Reporting Period: July 2023 - December 2023 (Data as of Mar 26, 2024)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	457	1,042	-56%	▼
	Admits	242	517	-53%	▼
	Discharges	234	559	-58%	▼
	Service Hours	483	262	84%	▲
	Bed Days	9,414	7,428	27%	▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 220 FY23 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		98%	80%	92%
✓ Quality and Appropriateness		97%	80%	93%
✓ Overall		95%	80%	91%
✓ Respect		92%	80%	91%
✓ General Satisfaction		91%	80%	92%
✓ Recovery		91%	80%	79%
✓ Outcome		90%	80%	83%
✓ Access		83%	80%	88%

■ Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Residential Services	255	55.8%
	Outpatient	202	44.2%

Client Demographics

Age	#	%	State Avg
18-25	35	8%	8%
26-34	107	24%	19%
35-44	143	31%	24%
45-54	97	21%	18%
55-64	64	14%	19%
65+	9	2%	10%

Gender	#	%	State Avg
Male	377	82%	▲ 59%
Female	80	18%	▼ 41%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	341	75%	65%
Hispanic-Other	64	14%	10%
Hisp-Puerto Rican	42	9%	10%
Unknown	7	2%	▼ 14%
Hispanic-Mexican	2	0%	1%
Hispanic-Cuban	1	0%	0%

Race	#	%	State Avg
White/Caucasian	258	56%	60%
Black/African American	131	29%	▲ 17%
Other	60	13%	12%
Asian	4	1%	1%
Unknown	3	1%	8%
Am. Indian/Native Alaskan	1	0%	1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	34	29	17% ▲
Admits	5	13	-62% ▼
Discharges	4	4	0%
Service Hours	191	110	74% ▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		3	75%	75%	54%	0%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		27	90%	90%	84%	0%

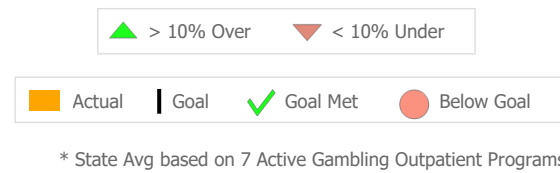
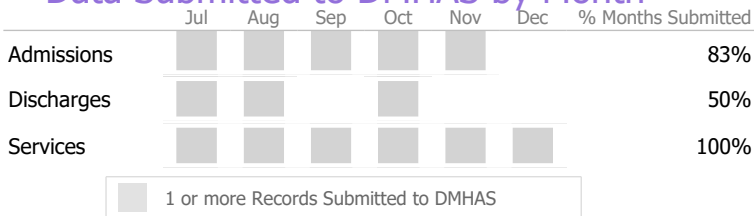
Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		98%
✓ Valid TEDS Data		26%
On-Time Periodic	Actual	State Avg
● 6 Month Updates		74%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		100%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		1	20%	75%	55%	-55% ▼

Data Submitted to DMHAS by Month



Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	93	83	12% ▲
Admits	79	68	16% ▲
Discharges	86	70	23% ▲
Bed Days	2,924	3,004	-3%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	90%	96%
Valid TEDS Data	100%	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	N/A
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		64	74%	50%	79%	24% ▲
✓ No Re-admit within 30 Days of Discharge		76	88%	85%	90%	3%
● Follow-up within 30 Days of Discharge		44	69%	90%	59%	-21% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Improved/Maintained Function Score		82	95%	75%	96%	20% ▲
● Abstinence/Reduced Drug Use		60	62%	70%	63%	-8%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		20	40 days	0.2	79%	90%	80%	-11% ▼

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 3 Active SA Intensive Residential - Enhanced Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	168	114	47% ▲
Admits	33	48	-31% ▼
Discharges	4	1	300% ▲
Service Hours	291	152	91% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	74%	88%
Valid TEDS Data	84%	75%
On-Time Periodic		
6 Month Updates	0%	10%
Diagnosis		
Valid Axis I Diagnosis	98%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		1	25%	50%	53%	-25% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		55	33%	50%	28%	-17% ▼
Abstinence/Reduced Drug Use		43	26%	55%	28%	-29% ▼
Stable Living Situation		102	61%	95%	55%	-34% ▼
Improved/Maintained Function Score		65	48%	75%	41%	-27% ▼
Not Arrested		60	36%	75%	53%	-39% ▼
Self Help		2	1%	60%	15%	-59% ▼

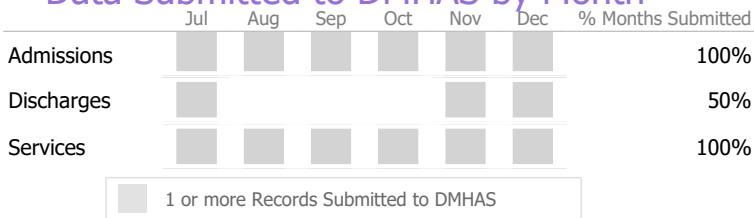
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		57	35%	90%	37%	-55% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		9	27%	75%	45%	-48% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 101 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	167	81	106% ▲
Admits	125	52	140% ▲
Discharges	139	58	140% ▲
Bed Days	6,490	4,424	47% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	79%	94%
Valid TEDS Data	100%	93%
On-Time Periodic		
6 Month Updates	N/A	100%
Diagnosis		
Valid Axis I Diagnosis	99%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		107	77%	70%	75%	7%
✓ No Re-admit within 30 Days of Discharge		133	96%	85%	90%	11% ▲
● Follow-up within 30 Days of Discharge		49	46%	90%	55%	-44% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Abstinence/Reduced Drug Use		105	62%	70%	75%	-8%
✓ Improved/Maintained Function Score		137	99%	95%	93%	4%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		40	52 days	0.2	88%	90%	68%	-2%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 19 Active Intermediate/Long Term Res.Tx 3.5 Programs

Variances in data may be indicative of operational adjustments related to the pandemic.