City of Bristol
Bristol, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2023 - December 2023   (Data as of Mar 26, 2024)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	134	178	-25%	▼
	Admits	34	49	-31%	▼
	Discharges	59	40	48%	▲
	Service Hours	38	43	-11%	▼

▲ > 10% Over 1 Yr Ago   ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Addiction				
	Case Management		134	100.0%

Client Demographics

Age

Age		#	%	State Avg
18-25		4	3%	8%
26-34		25	19%	19%
35-44		43	32%	24%
45-54		32	24%	18%
55-64		25	19%	19%
65+		5	4%	10%

Gender

Gender		#	%		State Avg
Male		98	73%	▲	59%
Female		36	27%	▼	41%
Transgender					0%

Ethnicity

Ethnicity		#	%		State Avg
Non-Hispanic		108	81%	▲	65%
Hisp-Puerto Rican		16	12%		10%
Hispanic-Other		8	6%		10%
Unknown		2	1%	▼	14%
Hispanic-Cuban					0%
Hispanic-Mexican					1%

Race

Race		#	%		State Avg
White/Caucasian		115	86%	▲	60%
Black/African American		16	12%		17%
Am. Indian/Native Alaskan		1	1%		1%
Multiple Races		1	1%		1%
Other		1	1%	▼	12%
Asian					1%
Hawaiian/Other Pacific Islander					0%
Unknown					8%

🟧 Unique Clients | State Avg   ▲ > 10% Over State Avg   ▼ > 10% Under State Avg

Survey Data Not Available

Variances in data may be indicative of operational adjustments related to the pandemic.

SOR- HCWH - Bristol
City of Bristol
Addiction - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2023 - December 2023 (Data as of Mar 26, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	134	178	-25%	▼
Admits	34	49	-31%	▼
Discharges	59	40	48%	▲
Service Hours	38	43	-11%	▼

Service Engagement

Homeless Outreach		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	at least 1 Service within 180 days		34	100%	50%	78%	50%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 24 Active Outreach & Engagement Programs

Variances in data may be indicative of operational adjustments related to the pandemic.