Chemical Abuse Services Agency (CASA)
Bridgeport, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2023 - December 2023   (Data as of Mar 26, 2024)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	796	811	-2%	
	Admits	307	304	1%	
	Discharges	302	355	-15%	▼
	Service Hours	2,791	3,025	-8%	
	Bed Days	5,707	5,078	12%	▲
	S.Rehab/PHP/IOP	361	709	-49%	▼

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction			
	Medication Assisted Treatment	491	56.2%
	Outpatient	106	12.1%
	Residential Services	78	8.9%
	Case Management	47	5.4%
	IOP	43	4.9%
	PHP	41	4.7%
	Recovery Support	38	4.3%
Mental Health			
	Case Management	30	3.4%

Consumer Satisfaction Survey   (Based on 313 FY23 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		90%	80%	93%
✓ Participation in Treatment		89%	80%	92%
✓ Overall		89%	80%	91%
✓ General Satisfaction		88%	80%	92%
✓ Respect		86%	80%	91%
✓ Access		83%	80%	88%
🔴 Outcome		78%	80%	83%
🔴 Recovery		78%	80%	79%

Satisfied %	Goal %	0-80%	80-100%	✓ Goal Met	🔴 Under Goal

Client Demographics

Age

	#	%	State Avg
18-25	12	2%	8%
26-34	129	16%	19%
35-44	252	32%	24%
45-54	190	24%	18%
55-64	165	21%	19%
65+	47	6%	10%

Gender

	#	%	State Avg
Male	515	65%	59%
Female	281	35%	41%
Transgender			0%

Ethnicity

	#	%		State Avg
Non-Hispanic	464	58%		65%
Hisp-Puerto Rican	257	32%	▲	10%
Hispanic-Other	55	7%		10%
Hispanic-Mexican	15	2%		1%
Unknown	4	1%	▼	14%
Hispanic-Cuban	1	0%		0%

Race

	#	%		State Avg
White/Caucasian	353	44%	▼	60%
Other	303	38%	▲	12%
Black/African American	124	16%		17%
Multiple Races	5	1%		1%
Unknown	5	1%		8%
Am. Indian/Native Alaskan	4	1%		1%
Asian	1	0%		1%
Hawaiian/Other Pacific Islander	1	0%		0%

Unique Clients	State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

Areyto Apartments
Chemical Abuse Services Agency (CASA)
Mental Health - Case Management - Supportive Housing – Development

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2023 - December 2023 (Data as of Mar 26, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	20	22	-9%	
Admits	1	2	-50%	▼
Discharges	-	2	-100%	▼
Service Hours	106	105	1%	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Stable Living Situation	[bar]	20	100%	85%	92%	15%	▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	[bar]	20	100%	90%	96%	10%

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data	[bar]	99%	98%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates	[bar]	95%	85%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions						▢	17%
Discharges							0%
Services	▢		▢		▢	▢	67%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

▢ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 68 Active Supportive Housing – Development Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Casa Hostos
Chemical Abuse Services Agency (CASA)
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2023 - December 2023 (Data as of Mar 26, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	1	3	-67%	▼
Admits	1	-		
Discharges	-	-		
Service Hours	2	102	-98%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	100%	88%
✓	Valid TEDS Data	100%	75%

On-Time Periodic		Actual	State Avg
6 Month Updates		N/A	10%

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	53%	N/A

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Employed		1	100%	50%	28%	50%	▲
✓	Abstinence/Reduced Drug Use		1	100%	55%	28%	45%	▲
✓	Not Arrested		1	100%	75%	53%	25%	▲
✓	Stable Living Situation		1	100%	95%	55%	5%	
🔴	Self Help		0	0%	60%	15%	-60%	▼
🔴	Improved/Maintained Function Score		N/A	N/A	75%	41%	-75%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		1	100%	90%	37%	10%

Service Engagement

Outpatient		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	2 or more Services within 30 days		1	100%	75%	45%	25%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions						▪	17%
Discharges							0%
Services						▪	17%

▪ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 101 Active Standard Outpatient Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Casa Hostos PHP
Chemical Abuse Services Agency (CASA)
Addiction - PHP - Partial Hospitalization Services

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2023 - December 2023 (Data as of Mar 26, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	38	27	41%	▲
Admits	29	18	61%	▲
Discharges	23	22	5%	
Service Hours	-	-		
Social Rehab/PHP/IOP Days	0	0		

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		10	43%	50%	44%	-7%	
✓	No Re-admit within 30 Days of Discharge		21	91%	85%	88%	6%	
✓	Follow-up within 30 Days of Discharge		9	90%	90%	82%	0%	

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	100%	16%
✓	Valid TEDS Data	100%	10%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	0%

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	100%

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Stable Living Situation		31	82%	95%	83%	-13%	▼
✓	Improved/Maintained Function Score		22	96%	75%	92%	21%	▲
🔴	Employed		9	24%	50%	24%	-26%	▼
🔴	Self Help		6	16%	60%	20%	-44%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Clients Receiving Services		0	0%	90%	6%	N/A	▼

Data Submitted to DMHAS by Month
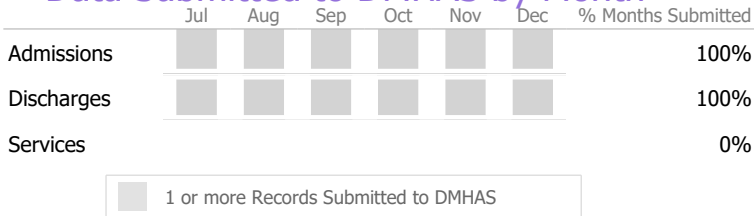
	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							0%

◻ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 10 Active Partial Hospitalization Services Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Casa Hostos- Intermediate
Chemical Abuse Services Agency (CASA)
Addiction - Residential Services - Transitional/Halfway House 3.1

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2023 - December 2023 (Data as of Mar 26, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	13	21	-38%	▼
Admits	10	18	-44%	▼
Discharges	10	16	-38%	▼
Bed Days	594	866	-31%	▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Treatment Completed Successfully		6	60%	85%	68%	-25%	▼
● No Re-admit within 30 Days of Discharge		7	70%	85%	86%	-15%	▼
● Follow-up within 30 Days of Discharge		5	83%	90%	69%	-7%	

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	86%
✓ Valid TEDS Data	100%	98%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	N/A

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	100%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Abstinence/Reduced Drug Use		10	77%	70%	77%	7%	
✓ Improved/Maintained Function Score		10	100%	75%	81%	25%	▲
● Employed		0	0%	60%	46%	-60%	▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
● Avg Utilization Rate		6	69 days	0.3	54%	90%	92%	-36%	▼

▢ < 90%	▢ 90-110%	▢ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	▢	▢	▢		▢	▢	83%
Discharges	▢	▢			▢	▢	67%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

▢ Actual	❘ Goal	✓ Goal Met	● Below Goal

* State Avg based on 8 Active Transitional/Halfway House 3.1 Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Casa IOP
Chemical Abuse Services Agency (CASA)
Addiction - IOP - Standard IOP

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2023 - December 2023 (Data as of Mar 26, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	43	33	30%	▲
Admits	32	25	28%	▲
Discharges	25	19	32%	▲
Service Hours	15	20	-22%	▼
Social Rehab/PHP/IOP Days	352	391	-10%	

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	100%	82%
✓	Valid TEDS Data	100%	83%

On-Time Periodic		Actual	State Avg
🔴	6 Month Updates	0%	1%

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		18	72%	50%	51%	22%	▲
✓	Follow-up within 30 Days of Discharge		17	94%	90%	52%	4%	

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Not Arrested		44	98%	75%	79%	23%	▲
✓	Abstinence/Reduced Drug Use		35	78%	55%	52%	23%	▲
✓	Stable Living Situation		44	98%	95%	82%	3%	
🔴	Improved/Maintained Function Score		22	69%	75%	77%	-6%	
🔴	Employed		5	11%	50%	30%	-39%	▼
🔴	Self Help		6	13%	60%	34%	-47%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Clients Receiving Services		11	55%	90%	60%	-35%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢	100%
Discharges	▢	▢	▢	▢	▢	▢	100%
Services	▢	▢	▢	▢	▢	▢	100%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

◼ Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 59 Active Standard IOP Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

CASA MAAS Meth 989810
Chemical Abuse Services Agency (CASA)
Addiction - Medication Assisted Treatment - Methadone Maintenance

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2023 - December 2023 (Data as of Mar 26, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	484	490	-1%	
Admits	78	68	15%	▲
Discharges	91	89	2%	
Service Hours	1,800	1,682	7%	

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	99%
✓ Valid TEDS Data		100%	98%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		86%	74%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	100%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		56	62%	50%	58%	12%	▲

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Abstinence/Reduced Drug Use		432	88%	50%	66%	38%	▲
✓	Self Help		427	87%	60%	48%	27%	▲
✓	Not Arrested		484	99%	75%	93%	24%	▲
✓	Stable Living Situation		472	96%	90%	88%	6%	
●	Employed		136	28%	40%	39%	-12%	▼
●	Improved/Maintained Function Score		173	39%	75%	50%	-36%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Clients Receiving Services		396	99%	90%	86%	9%	

Service Engagement

	Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Length of Stay over 1 Year		338	70%	50%	70%	20%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢	100%
Discharges	▢	▢	▢	▢	▢	▢	100%
Services	▢	▢	▢	▢	▢	▢	100%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

◼ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 38 Active Methadone Maintenance Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

CASA MAAS OP NonMethMn 989202
Chemical Abuse Services Agency (CASA)
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2023 - December 2023 (Data as of Mar 26, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	59	75	-21%	▼
Admits	32	44	-27%	▼
Discharges	32	39	-18%	▼
Service Hours	386	485	-20%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	100%	88%
✓	Valid TEDS Data	100%	75%

On-Time Periodic		Actual	State Avg
✓	6 Month Updates	67%	10%

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		19	59%	50%	53%	9%	

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Not Arrested		60	100%	75%	53%	25%	▲
✓	Abstinence/Reduced Drug Use		46	77%	55%	28%	22%	▲
✓	Self Help		42	70%	60%	15%	10%	
✓	Stable Living Situation		60	100%	95%	55%	5%	
●	Employed		19	32%	50%	28%	-18%	▼
●	Improved/Maintained Function Score		29	71%	75%	41%	-4%	

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
●	Clients Receiving Services		25	89%	90%	37%	-1%

Service Engagement

	Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	2 or more Services within 30 days		24	75%	75%	45%	0%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢	100%
Discharges	▢	▢	▢	▢	▢	▢	100%
Services	▢	▢	▢	▢	▢		83%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

▮ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 101 Active Standard Outpatient Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

CASA MAAS PH 989301
Chemical Abuse Services Agency (CASA)
Addiction - PHP - Partial Hospitalization Services

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2023 - December 2023 (Data as of Mar 26, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	3	14	-79%	▼
Admits	1	12	-92%	▼
Discharges	2	13	-85%	▼
Service Hours	21	47	-55%	▼
Social Rehab/PHP/IOP Days	9	318	-97%	▼

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		1	50%	50%	44%	0%	
●	No Re-admit within 30 Days of Discharge		1	50%	85%	88%	-35%	▼
●	Follow-up within 30 Days of Discharge		0	0%	90%	82%	-90%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	100%	16%
✓	Valid TEDS Data	100%	10%

On-Time Periodic		Actual	State Avg
✓	6 Month Updates	0%	0%

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	100%

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Self Help		2	67%	60%	20%	7%	
✓	Stable Living Situation		3	100%	95%	83%	5%	
●	Improved/Maintained Function Score		2	67%	75%	92%	-8%	
●	Employed		1	33%	50%	24%	-17%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		1	100%	90%	6%	10%

Data Submitted to DMHAS by Month
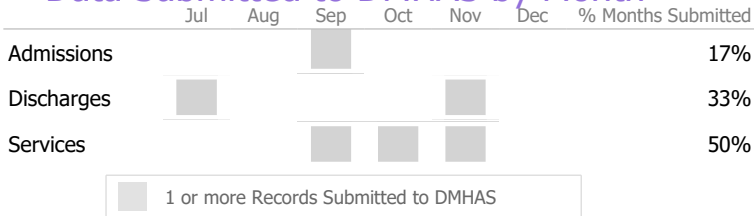
	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions			▪				17%
Discharges	▪				▪		33%
Services			▪	▪	▪		50%

▪ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 10 Active Partial Hospitalization Services Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

CASA Res Intensive 989601
Chemical Abuse Services Agency (CASA)
Addiction - Residential Services - SA Intensive Res. Rehabilitation 3.7

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2023 - December 2023 (Data as of Mar 26, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	48	53	-9%	
Admits	39	47	-17%	▼
Discharges	41	50	-18%	▼
Bed Days	1,897	1,593	19%	▲

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		22	54%	80%	78%	-26%	▼
✓	No Re-admit within 30 Days of Discharge		38	93%	85%	88%	8%	
✓	Follow-up within 30 Days of Discharge		21	95%	90%	60%	5%	

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	100%	91%
✓	Valid TEDS Data	100%	93%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	0%

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	100%

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Improved/Maintained Function Score		40	98%	75%	83%	23%	▲
🔴	Self Help		1	2%	60%	74%	-58%	▼
🔴	Abstinence/Reduced Drug Use		4	8%	70%	38%	-62%	▼

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Avg Utilization Rate		10	56 days	0.2	103%	90%	89%	13%	▲

	< 90%		90-110%		>110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal ✓ Goal Met 🔴 Below Goal

* State Avg based on 7 Active SA Intensive Res. Rehabilitation 3.7 Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Harrison Apartments
Chemical Abuse Services Agency (CASA)
Mental Health - Case Management - Supportive Housing – Development

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2023 - December 2023 (Data as of Mar 26, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	4	7	-43%	▼
Admits	-	1	-100%	▼
Discharges	1	2	-50%	▼
Service Hours	24	57	-59%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Stable Living Situation		4	100%	85%	92%	15%	▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		3	100%	90%	96%	10%

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	98%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		100%	85%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							17%
Services							83%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 68 Active Supportive Housing – Development Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

HIV/AIDS House
Chemical Abuse Services Agency (CASA)
Addiction - Residential Services - AIDS Residential

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2023 - December 2023 (Data as of Mar 26, 2024)
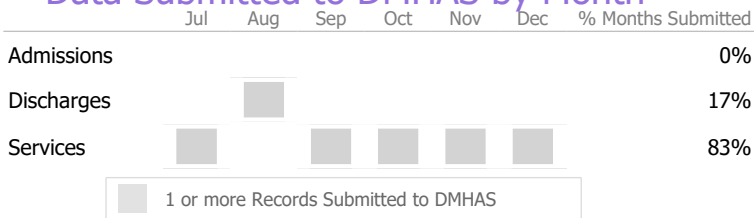
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	11	11	0%	
Admits	2	3	-33%	▼
Discharges	1	2	-50%	▼
Bed Days	1,761	1,485	19%	▲

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	97%

On-Time Periodic		Actual	State Avg
● 6 Month Updates		0%	64%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Treatment Completed Successfully		0	0%	85%	57%	-85%	▼
Follow-up within 30 Days of Discharge		N/A	N/A	90%	25%	N/A	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Self Help		2	18%	60%	36%	-42%	▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		10	428 days	0.5	96%	90%	87%	6%

	< 90%		90-110%		>110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							33%
Discharges							17%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual		Goal	✓ Goal Met	● Below Goal
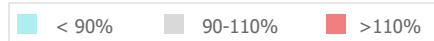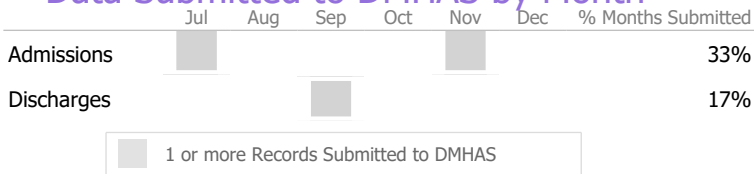
* State Avg based on 3 Active AIDS Residential Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

MAAS Community Outreach
Chemical Abuse Services Agency (CASA)
Addiction - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2023 - December 2023 (Data as of Mar 26, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 24 Active Outreach & Engagement Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Nueva Vida Arctic St OP 989204
Chemical Abuse Services Agency (CASA)
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2023 - December 2023 (Data as of Mar 26, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	21	25	-16%	▼
Admits	9	14	-36%	▼
Discharges	13	15	-13%	▼
Service Hours	229	428	-47%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	100%	88%
✓	Valid TEDS Data	95%	75%

On-Time Periodic		Actual	State Avg
●	6 Month Updates	0%	10%

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
●	Treatment Completed Successfully		3	23%	50%	53%	-27%	▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Abstinence/Reduced Drug Use		16	73%	55%	28%	18%	▲
✓	Not Arrested		21	95%	75%	53%	20%	▲
✓	Employed		14	64%	50%	28%	14%	▲
✓	Stable Living Situation		21	95%	95%	55%	0%	
✓	Improved/Maintained Function Score		13	76%	75%	41%	1%	
●	Self Help		1	5%	60%	15%	-55%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
●	Clients Receiving Services		8	89%	90%	37%	-1%	

Service Engagement

Outpatient		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
●	2 or more Services within 30 days		4	50%	75%	45%	-25%	▼

Data Submitted to DMHAS by Month
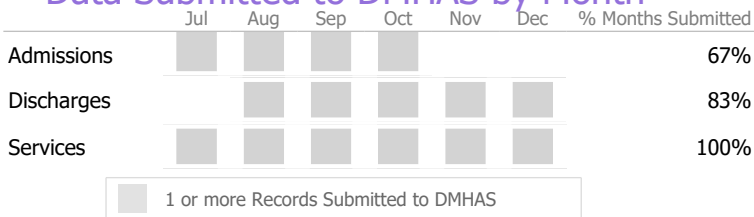
	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	▪	▪	▪	▪			67%
Discharges		▪	▪	▪	▪	▪	83%
Services	▪	▪	▪	▪	▪	▪	100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

☐ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 101 Active Standard Outpatient Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

PILOTS
Chemical Abuse Services Agency (CASA)
Mental Health - Case Management - Supportive Housing – Development

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2023 - December 2023 (Data as of Mar 26, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	6	8	-25%	▼
Admits	3	4	-25%	▼
Discharges	4	5	-20%	▼
Service Hours	3	4	-31%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Stable Living Situation		6	100%	85%	92%	15%	▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Clients Receiving Services		1	50%	90%	96%	-40%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	98%

On-Time Periodic		Actual	State Avg
6 Month Updates		N/A	85%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	▣		▣				33%
Discharges	▣		▣				33%
Services	▣		▣				33%

▣ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

▮ Actual | Goal ✓ Goal Met 🔴 Below Goal

* State Avg based on 68 Active Supportive Housing – Development Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Project Courage OP
Chemical Abuse Services Agency (CASA)
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2023 - December 2023 (Data as of Mar 26, 2024)
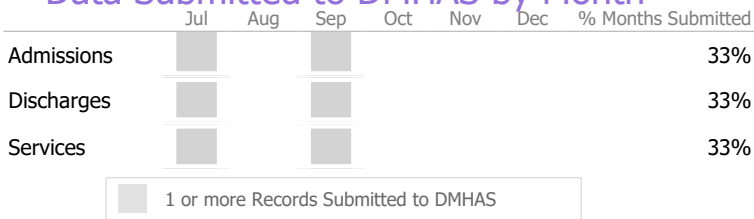
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	25	16	56%	▲
Admits	21	11	91%	▲
Discharges	24	13	85%	▲
Service Hours	207	96	114%	▲

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	88%
✓ Valid TEDS Data		100%	75%

On-Time Periodic		Actual	State Avg
6 Month Updates		N/A	10%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	99%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		20	83%	50%	53%	33%	▲

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Abstinence/Reduced Drug Use		30	94%	55%	28%	39%	▲
✓	Not Arrested		32	100%	75%	53%	25%	▲
✓	Improved/Maintained Function Score		22	92%	75%	41%	17%	▲
✓	Stable Living Situation		31	97%	95%	55%	2%	
●	Self Help		9	28%	60%	15%	-32%	▼
●	Employed		5	16%	50%	28%	-34%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Clients Receiving Services		8	100%	90%	37%	10%	

Service Engagement

	Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	2 or more Services within 30 days		15	94%	75%	45%	19%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢	100%
Discharges	▢		▢	▢	▢	▢	83%
Services	▢	▢	▢	▢	▢	▢	100%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

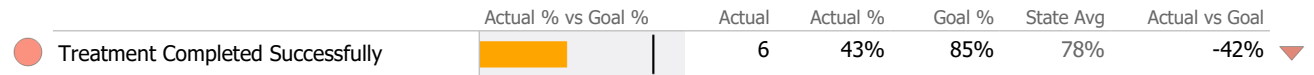* State Avg based on 101 Active Standard Outpatient Programs

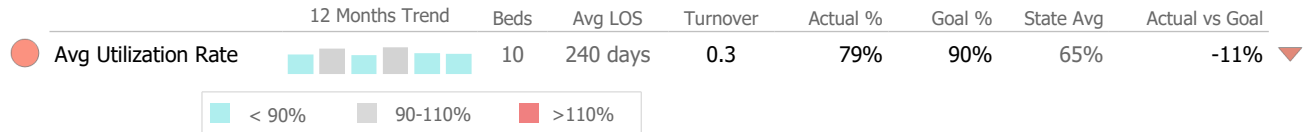Variances in data may be indicative of operational adjustments related to the pandemic.

Recovery House
Chemical Abuse Services Agency (CASA)
Addiction - Residential Services - Recovery House

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2023 - December 2023 (Data as of Mar 26, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	23	16	44%	▲
Admits	17	11	55%	▲
Discharges	14	10	40%	▲
Bed Days	1,455	1,134	28%	▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Treatment Completed Successfully		6	43%	85%	78%	-42%	▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
● Avg Utilization Rate		10	240 days	0.3	79%	90%	65%	-11%	▼

■ < 90%   ■ 90-110%   ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal
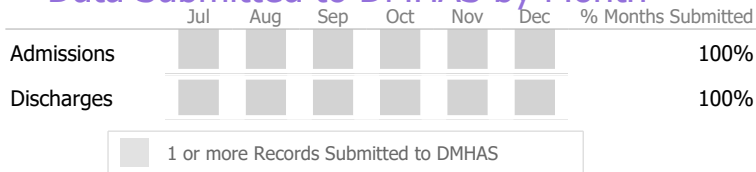
* State Avg based on 12 Active Recovery House Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

STR - MAT Y2
Chemical Abuse Services Agency (CASA)
Addiction - Medication Assisted Treatment - Buprenorphine Maintenance

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2023 - December 2023 (Data as of Mar 26, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	7	7	0%
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		N/A	96%
Valid TEDS Data		N/A	60%

On-Time Periodic		Actual	State Avg
● 6 Month Updates		0%	39%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	47%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Employed		0	0%	50%	30%	-50% ▼
● Abstinence/Reduced Drug Use		0	0%	55%	52%	-55% ▼
● Self Help		0	0%	60%	20%	-60% ▼
● Improved/Maintained Function Score		0	0%	75%	27%	-75% ▼
● Not Arrested		0	0%	75%	66%	-75% ▼
● Stable Living Situation		0	0%	95%	61%	-95% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		0	0%	90%	53%	N/A ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%
Services							0%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal | ✔ Goal Met | ● Below Goal

* State Avg based on 19 Active Buprenorphine Maintenance Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Urban Initiative
Chemical Abuse Services Agency (CASA)
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2023 - December 2023 (Data as of Mar 26, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	
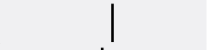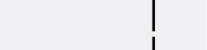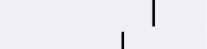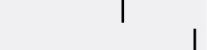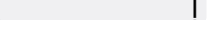
Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		N/A	88%
Valid TEDS Data		N/A	75%

On-Time Periodic		Actual	State Avg
6 Month Updates		N/A	10%
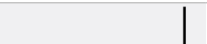
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	53%	N/A
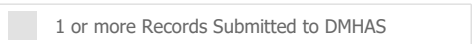
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		N/A	N/A	55%	28%	-55% ▼
Employed		N/A	N/A	50%	28%	-50% ▼
Improved/Maintained Function Score		N/A	N/A	75%	41%	-75% ▼
Not Arrested		N/A	N/A	75%	53%	-75% ▼
Self Help		N/A	N/A	60%	15%	-60% ▼
Stable Living Situation		N/A	N/A	95%	55%	-95% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		N/A	N/A	90%	37%	N/A ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal | ✓ Goal Met | ● Below Goal

* State Avg based on 101 Active Standard Outpatient Programs

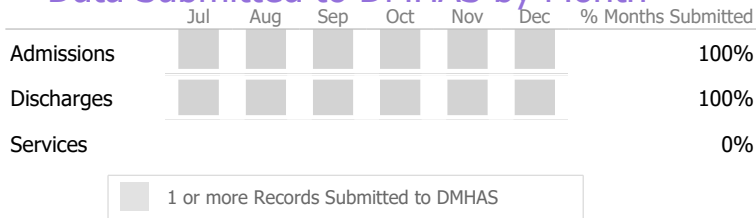Variances in data may be indicative of operational adjustments related to the pandemic.

Women's REACH Program
Chemical Abuse Services Agency (CASA)
Addiction - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2023 - December 2023 (Data as of Mar 26, 2024)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	47	36	31%	▲
Admits	32	26	23%	▲
Discharges	21	22	-5%	
Service Hours	-	-		

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● at least 1 Service within 180 days		13	42%	50%	78%	-8%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							0%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 24 Active Outreach & Engagement Programs

Variances in data may be indicative of operational adjustments related to the pandemic.