

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	38	30	27% ▲
	Admits	27	23	17% ▲
	Discharges	26	19	37% ▲
	Service Hours	-	-	-
	Bed Days	1,658	1,505	10%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 14 FY23 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		93%	80%	93%
✓ Participation in Treatment		93%	80%	92%
✓ General Satisfaction		93%	80%	92%
✓ Recovery		93%	80%	79%
✓ Overall		86%	80%	91%
✓ Respect		86%	80%	91%
✓ Access		86%	80%	88%
✓ Outcome		86%	80%	83%

■ Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Residential Services	38	100.0%

Client Demographics

Age	#	%	State Avg
18-25	5	13%	8%
26-34	6	16%	18%
35-44	15	39% ▲	24%
45-54	6	16%	19%
55-64	6	16%	20%
65+			11% ▼

Gender	#	%	State Avg
Male	38	100% ▲	58%
Female			42% ▼
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	29	76%	66%
Hisp-Puerto Rican	8	21%	11%
Hispanic-Other	1	3%	10%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Unknown			13% ▼

Race	#	%	State Avg
White/Caucasian	18	47% ▼	60%
Black/African American	11	29% ▲	17%
Unknown	6	16%	8%
Other	3	8%	12%
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	14	12	17% ▲
Admits	9	9	0%
Discharges	7	6	17% ▲
Bed Days	588	468	26% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	88%
Valid TEDS Data	100%	96%
On-Time Periodic		
6 Month Updates	N/A	N/A
Diagnosis		
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		6	86%	85%	66%	1%
✓ No Re-admit within 30 Days of Discharge		6	86%	85%	86%	1%
● Follow-up within 30 Days of Discharge		1	17%	90%	72%	-73% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		14	100%	70%	74%	30% ▲
● Employed		6	43%	60%	32%	-17% ▼
✓ Improved/Maintained Function Score		7	100%	75%	80%	25% ▲

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		7	78 days	0.5	91%	90%	71%	1%

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

▲ > 10% Over ▼ < 10% Under

■ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 7 Active Transitional/Halfway House 3.1 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	31	26	19% ▲
Admits	18	14	29% ▲
Discharges	19	13	46% ▲
Bed Days	1,070	1,037	3%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	94%
Valid TEDS Data	100%	94%
On-Time Periodic		
6 Month Updates	N/A	0%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		10	53%	70%	70%	-17% ▼
No Re-admit within 30 Days of Discharge		18	95%	85%	90%	10%
Follow-up within 30 Days of Discharge		7	70%	90%	60%	-20% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		17	55%	70%	61%	-15% ▼
Improved/Maintained Function Score		19	100%	95%	86%	5%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		15	75 days	0.5	78%	90%	68%	-12% ▼

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

Legend: 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 19 Active Intermediate/Long Term Res.Tx 3.5 Programs

Variations in data may be indicative of operational adjustments related to the pandemic.