

Reporting Period: July 2023 - September 2023 (Data as of Dec 26, 2023)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	60	51	18%	▲
	Admits	5	8	-38%	▼
	Discharges	10	5	100%	▲
	Service Hours	309	251	23%	▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Outpatient	60	100.0%

Consumer Satisfaction Survey

(Based on 28 FY23 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Respect		100%	80%	91%
✓ Access		100%	80%	88%
✓ Outcome		92%	80%	83%
● Recovery		69%	80%	79%

■ Satisfied % | ■ Goal % ■ 0-80% ■ 80-100% ✓ Goal Met ● Under Goal

Client Demographics

Age	#	%	State Avg
18-25	4	7%	8%
26-34	7	12%	18%
35-44	7	12%	24%
45-54	9	15%	19%
55-64	21	35%	20%
65+	12	20%	11%

Gender	#	%	State Avg
Female	33	55%	42%
Male	27	45%	58%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	35	58%	66%
Unknown	22	37%	13%
Hispanic-Other	2	3%	10%
Hisp-Puerto Rican	1	2%	11%
Hispanic-Cuban			0%
Hispanic-Mexican			1%

Race	#	%	State Avg
White/Caucasian	33	55%	60%
Unknown	20	33%	8%
Asian	2	3%	1%
Black/African American	2	3%	17%
Multiple Races	2	3%	1%
Am. Indian/Native Alaskan	1	2%	1%
Hawaiian/Other Pacific Islander			0%
Other			12%

■ Unique Clients | ■ State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	60	51	18% ▲
Admits	5	8	-38% ▼
Discharges	10	5	100% ▲
Service Hours	309	251	23% ▲

Data Submission Quality

Data Entry	Actual	State Avg	
Valid NOMS Data	100%	98%	
Valid TEDS Data	25%	29%	
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On-Time Periodic	Actual	State Avg	
6 Month Updates	97%	80%	
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Diagnosis	Actual	State Avg	
Valid Axis I Diagnosis	98%	100%	

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		3	30%	75%	43%	-45% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		49	98%	90%	83%	8%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		3	60%	75%	46%	-15% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				67%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 7 Active Gambling Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.