The Village for Families and Children Inc.
Hartford, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2023 - September 2023 (Data as of Dec 26, 2023)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	129	122	6%
	Admits	39	35	11% ▲
	Discharges	32	41	-22% ▼
	Service Hours	236	435	-46% ▼

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction			
	Case Management	82	60.7%
	Medication Assisted Treatment	53	39.3%

Consumer Satisfaction Survey (Based on 148 FY23 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✔	Respect		94%	80%	91%
✔	Overall		93%	80%	91%
✔	Quality and Appropriateness		92%	80%	93%
✔	General Satisfaction		91%	80%	92%
✔	Access		90%	80%	88%
✔	Participation in Treatment		90%	80%	92%
✔	Outcome		89%	80%	83%
✔	Recovery		84%	80%	79%

Satisfied %		Goal %	0-80%	80-100%	✔ Goal Met	● Under Goal

Client Demographics

Age

Age	#	%	State Avg
18-25	1	1%	8%
26-34	38	29% ▲	18%
35-44	32	25%	24%
45-54	24	19%	19%
55-64	28	22%	20%
65+	6	5%	11%

Gender

Gender	#	%	State Avg
Female	68	53% ▲	42%
Male	61	47% ▼	58%
Transgender			0%

Ethnicity

Ethnicity	#	%	State Avg
Non-Hispanic	68	53% ▼	66%
Hisp-Puerto Rican	43	33% ▲	11%
Hispanic-Other	13	10%	10%
Unknown	3	2% ▼	13%
Hispanic-Mexican	2	2%	1%
Hispanic-Cuban			0%

Race

Race	#	%	State Avg
White/Caucasian	59	46% ▼	60%
Other	33	26% ▲	12%
Black/African American	31	24%	17%
Unknown	4	3%	8%
Am. Indian/Native Alaskan	2	2%	1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%

Unique Clients		State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

Latino Outreach
The Village for Families and Children Inc.
Addiction - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2023 - September 2023 (Data as of Dec 26, 2023)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	28		
Admits	15	-	
Discharges	11	-	
Service Hours	64	-	

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ at least 1 Service within 180 days		14	100%	50%	77%	50% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions	▪	▪	▪	100%
Discharges	▪	▪		67%
Services	▪	▪		67%

▪ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

| Actual | | Goal | ✓ Goal Met | ● Below Goal |

* State Avg based on 24 Active Outreach & Engagement Programs

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MAT - Naltrexone - Hartford
The Village for Families and Children Inc.
Addiction - Medication Assisted Treatment - Naltrexone

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2023 - September 2023 (Data as of Dec 26, 2023)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	4	11	-64%	▼
Admits	-	3	-100%	▼
Discharges	-	3	-100%	▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	40%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Abstinence/Reduced Drug Use		4	100%	55%	35%	45%	▲
✓ Self Help		4	100%	60%	41%	40%	▲
✓ Employed		3	75%	50%	32%	25%	▲
✓ Not Arrested		4	100%	75%	53%	25%	▲
✓ Stable Living Situation		4	100%	95%	47%	5%	
● Improved/Maintained Function Score		0	0%	75%	19%	-75%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	100%
✓ Valid TEDS Data		100%	100%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		75%	15%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	100%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%

1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

■ Actual	| Goal	✓ Goal Met	● Below Goal

* State Avg based on 6 Active Naltrexone Programs

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SOR E-MAT
The Village for Families and Children Inc.
Addiction - Medication Assisted Treatment - Buprenorphine Maintenance

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2023 - September 2023 (Data as of Dec 26, 2023)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	49	58	-16%	▼
Admits	4	14	-71%	▼
Discharges	4	20	-80%	▼
Service Hours	129	185	-30%	▼

Data Submission Quality

Data Entry		Actual	State Avg
	Valid NOMS Data	98%	99%
✓	Valid TEDS Data	100%	57%

On-Time Periodic		Actual	State Avg
✓	6 Month Updates	68%	41%

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		1	25%	50%	42%	-25%	▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Abstinence/Reduced Drug Use		44	90%	55%	50%	35%	▲
✓	Not Arrested		49	100%	75%	62%	25%	▲
✓	Self Help		34	69%	60%	15%	9%	
✓	Employed		26	53%	50%	28%	3%	
🔴	Stable Living Situation		46	94%	95%	59%	-1%	
🔴	Improved/Maintained Function Score		3	8%	75%	22%	-67%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Clients Receiving Services		30	67%	90%	51%	-23%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions	▪	▪	▪	100%
Discharges		▪		33%
Services	▪	▪	▪	100%

▪ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under
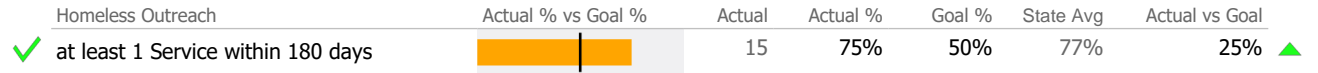
🟧 Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 19 Active Buprenorphine Maintenance Programs

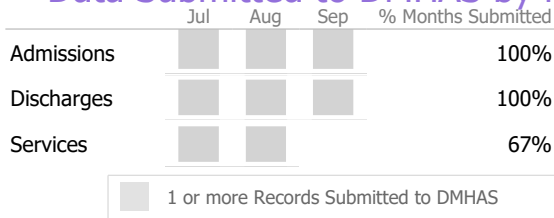Variances in data may be indicative of operational adjustments related to the pandemic.

Women's REACH Program
The Village for Families and Children Inc.
Addiction - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2023 - September 2023 (Data as of Dec 26, 2023)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	54	60	-10%	
Admits	20	18	11%	▲
Discharges	17	18	-6%	
Service Hours	43	251	-83%	▼

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ at least 1 Service within 180 days		15	75%	50%	77%	25%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions	▣	▣	▣	100%
Discharges	▣	▣	▣	100%
Services	▣	▣		67%

▣ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 24 Active Outreach & Engagement Programs

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