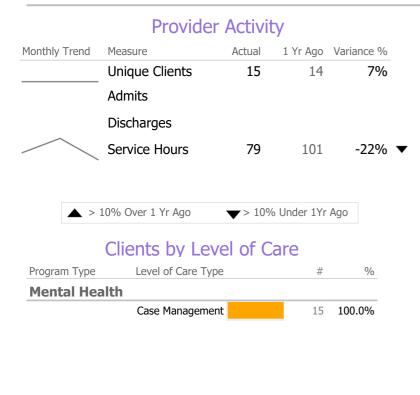
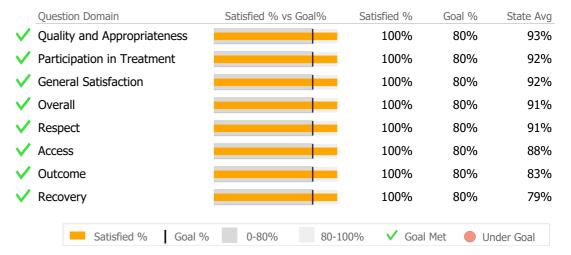
#### **Thames Valley Council for Comm Action Inc** Jewett City, CT

Connecticut Dept of Mental Health and Addiction Services Provider Quality Dashboard

Reporting Period: July 2023 - September 2023 (Data as of Dec 26, 2023)



## Consumer Satisfaction Survey (Based on 10 FY23 Surveys)



### **Client Demographics**

Age	#	%	State Avg	Gender	#	%	State Avg
18-25			8%	Male	8	53%	58%
26-34	1	7%	▼ 18%	Female	7	47%	42%
35-44	3	20%	24%	Transgender			0%
45-54	5	33%	<b>▲</b> 19%				
55-64	4	27%	20%				
65+	2	13%	11%	Race	#	%	State Avg
				White/Caucasian	11	73%	<b>▲</b> 60%
Ethnicity	#	%	State Avg	Black/African American	3	20%	17%
Non-Hispanic	12	80%	▲ 66%	Asian <mark> </mark>	1	7%	1%
Hispanic-Other	3	20%	10%	Am. Indian/Native Alaskan			1%
Hispanic-Cuban			0%	Multiple Races			1%
Hispanic-Mexican			1%	Hawaiian/Other Pacific Islander			0%
				Other			<b>▼</b> 12%
Hisp-Puerto Rican			▼ 11%	Unknown			8%
Unknown			▼ 13%				
	Unique (	Clients	State Avg	▲ > 10% Over State Avg	> 10% l	Jnder S	tate Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

### **Next Steps Supportive Housing**

Thames Valley Council for Comm Action Inc Mental Health - Case Management - Supportive Housing – Scattered Site Connecticut Dept of Mental Health and Addiction Services

#### Program Quality Dashboard

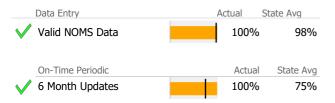
Reporting Period: July 2023 - September 2023 (Data as of Dec 26, 2023)

# **Program Activity**

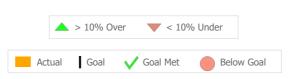
Measure	Actual	1 Yr Ago	Variance %
Unique Clients	15	14	7%
Admits	-	-	
Discharges	-	-	
Service Hours	79	101	-22%

	Recovery						
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
$\checkmark$	Stable Living Situation		14	93%	85%	85%	8%
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
$\checkmark$	Clients Receiving Services		14	93%	90%	87%	3%

# Data Submission Quality



Data		to DMHAS by N Sep % Months Submitted	1onth
Admissions		0%	
Discharges		0%	
Services		100%	
	1 or more Record	ds Submitted to DMHAS	



\* State Avg based on 118 Active Supportive Housing – Scattered Site Programs

Decovery