Stafford Family Services
Stafford, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2023 - September 2023 (Data as of Dec 26, 2023)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	33	35	-6%	
	Admits	7	2	250%	▲
	Discharges	3	7	-57%	▼
	Service Hours	96	130	-26%	▼

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Addiction				
	Outpatient		33	100.0%

Consumer Satisfaction Survey (Based on 15 FY23 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓	General Satisfaction		100%	80%	92%
✓	Respect		100%	80%	91%
✓	Access		100%	80%	88%
✓	Quality and Appropriateness		93%	80%	93%
✓	Overall		93%	80%	91%
✓	Participation in Treatment		93%	80%	92%
✓	Recovery		93%	80%	79%
✓	Outcome		86%	80%	83%

Satisfied %	Goal %	0-80%	80-100%	✓ Goal Met	⬤ Under Goal

Client Demographics

Age
Age	#	%	State Avg
18-25	4	12%	8%
26-34	7	21%	18%
35-44	7	21%	24%
45-54	6	18%	19%
55-64	5	15%	20%
65+	4	12%	11%

Gender
Gender	#	%		State Avg
Female	19	58%	▲	42%
Male	14	42%	▼	58%
Transgender				0%

Ethnicity
Ethnicity	#	%		State Avg
Non-Hispanic	31	94%	▲	66%
Unknown	2	6%		13%
Hispanic-Cuban				0%
Hispanic-Mexican				1%
Hispanic-Other				10%
Hisp-Puerto Rican			▼	11%

Race
Race	#	%		State Avg
White/Caucasian	32	97%	▲	60%
Other	1	3%		12%
Am. Indian/Native Alaskan				1%
Asian				1%
Black/African American			▼	17%
Multiple Races				1%
Hawaiian/Other Pacific Islander				0%
Unknown				8%

Unique Clients	State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

Substance Abuse Outpt. 947200
Stafford Family Services
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
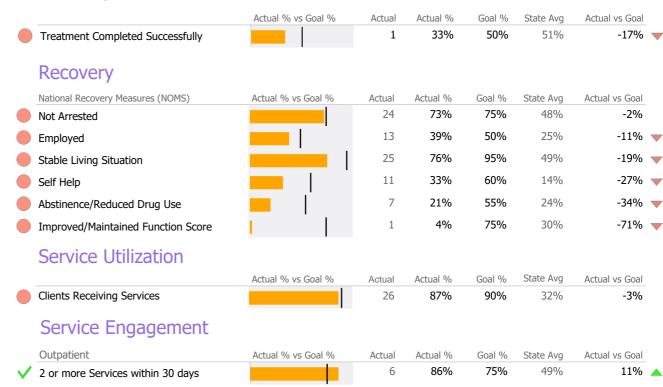Reporting Period: July 2023 - September 2023 (Data as of Dec 26, 2023)

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Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	100%	89%
✓	Valid TEDS Data	100%	76%

On-Time Periodic		Actual	State Avg
✓	6 Month Updates	14%	11%

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		1	33%	50%	51%	-17%	▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Not Arrested		24	73%	75%	48%	-2%	
🔴	Employed		13	39%	50%	25%	-11%	▼
🔴	Stable Living Situation		25	76%	95%	49%	-19%	▼
🔴	Self Help		11	33%	60%	14%	-27%	▼
🔴	Abstinence/Reduced Drug Use		7	21%	55%	24%	-34%	▼
🔴	Improved/Maintained Function Score		1	4%	75%	30%	-71%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Clients Receiving Services		26	87%	90%	32%	-3%	

Service Engagement

Outpatient		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	2 or more Services within 30 days		6	86%	75%	49%	11%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions	▪	▪	▪	100%
Discharges	▪	▪		67%
Services	▪	▪	▪	100%

▪ 1 or more Records Submitted to DMHAS

Legend:
▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal ✓ Goal Met 🔴 Below Goal

* State Avg based on 103 Active Standard Outpatient Programs

Variances in data may be indicative of operational adjustments related to the pandemic.