Recovery Network of Programs
Bridgeport, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2023 - September 2023   (Data as of Dec 26, 2023)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	2,076	2,350	-12%	▼
	Admits	587	1,013	-42%	▼
	Discharges	604	1,024	-41%	▼
	Service Hours	3,531	4,317	-18%	▼
	Bed Days	10,988	11,346	-3%	

▲ > 10% Over 1 Yr Ago   ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction			
	Medication Assisted Treatment	1,394	62.3%
	Residential Services	366	16.4%
	Case Management	244	10.9%
	Outpatient	180	8.0%
Mental Health			
	Residential Services	46	2.1%
Forensic MH			
	Crisis Services	7	0.3%

Consumer Satisfaction Survey   (Based on 163 FY23 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ General Satisfaction		96%	80%	92%
✓ Overall		96%	80%	91%
✓ Quality and Appropriateness		96%	80%	93%
✓ Outcome		96%	80%	83%
✓ Respect		96%	80%	91%
✓ Access		94%	80%	88%
✓ Participation in Treatment		93%	80%	92%
✓ Recovery		91%	80%	79%

Satisfied % | Goal %   ░ 0-80%   ░ 80-100%   ✓ Goal Met   ● Under Goal

Client Demographics

Age

	#	%	State Avg
18-25	48	2%	8%
26-34	331	16%	18%
35-44	623	30%	24%
45-54	462	22%	19%
55-64	445	21%	20%
65+	166	8%	11%

Gender

	#	%	State Avg
Male	1,405	68%	58%
Female	654	32%	42%
Transgender			0%

Ethnicity

	#	%	State Avg
Non-Hispanic	1,434	69%	66%
Hisp-Puerto Rican	370	18%	11%
Hispanic-Other	166	8%	10%
Unknown	84	4%	13%
Hispanic-Mexican	13	1%	1%
Hispanic-Cuban	9	0%	0%

Race

	#	%	State Avg
White/Caucasian	1,171	56%	60%
Black/African American	380	18%	17%
Other	360	17%	12%
Unknown	84	4%	8%
Asian	63	3%	1%
Multiple Races	10	0%	1%
Am. Indian/Native Alaskan	6	0%	1%
Hawaiian/Other Pacific Islander	2	0%	0%

Unique Clients | State Avg   ▲ > 10% Over State Avg   ▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

2445 Main St. # 2 SupRes 117-252
Recovery Network of Programs
Mental Health - Residential Services - Supervised Apartments

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2023 - September 2023 (Data as of Dec 26, 2023)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	9	5	80%	▲
Admits	2	-		
Discharges	1	-		
Bed Days	691	460	50%	▲

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		1	100%	60%	70%	40%	▲
✓	Follow-up within 30 Days of Discharge		1	100%	90%	80%	10%	

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Social Support		7	78%	60%	84%	18%	▲
✓	Stable Living Situation		9	100%	95%	93%	5%	
🔴	Employed		0	0%	25%	13%	-25%	▼
🔴	Improved/Maintained Function Score		4	57%	95%	51%	-38%	▼

Data Submission Quality

	Data Entry		Actual	State Avg
✓	Valid NOMS Data		100%	89%

	On-Time Periodic		Actual	State Avg
🔴	6 Month Updates		50%	89%

	Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis		100%	98%

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Avg Utilization Rate		7	3,754 days	0.8	107%	90%	95%	17%	▲
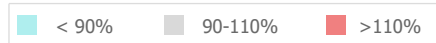
< 90%	⬜ 90-110%	🟥 >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				67%
Discharges				33%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

⬛ Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 84 Active Supervised Apartments Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

2445 Main St..SupRes 117-250
Recovery Network of Programs
Mental Health - Residential Services - Residential Support

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2023 - September 2023 (Data as of Dec 26, 2023)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	18	22	-18%	▼
Admits	3	-		
Discharges	2	2	0%	

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		2	100%	50%	78%	50%	▲

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Social Support		17	94%	60%	88%	34%	▲
✓	Stable Living Situation		16	89%	85%	97%	4%	
🔴	Employed		1	6%	25%	14%	-19%	▼
🔴	Improved/Maintained Function Score		13	87%	95%	42%	-8%	

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	100%	100%

On-Time Periodic		Actual	State Avg
✓	6 Month Updates	92%	89%

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	93%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				67%
Discharges				33%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal ✓ Goal Met 🔴 Below Goal

* State Avg based on 22 Active Residential Support Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

964 Iranistan AveGrpRes117-241
Recovery Network of Programs
Mental Health - Residential Services - Group Home

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2023 - September 2023 (Data as of Dec 26, 2023)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	8	8	0%
Admits	-	1	-100% ▼
Discharges	2	-	
Bed Days	644	702	-8%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴	Treatment Completed Successfully		1	50%	80%	79%	-30% ▼
✅	No Re-admit within 30 Days of Discharge		2	100%	85%	72%	15% ▲
✅	Follow-up within 30 Days of Discharge		1	100%	90%	80%	10%

Data Submission Quality

Data Entry		Actual	State Avg
✅	Valid NOMS Data	100%	97%

On-Time Periodic		Actual	State Avg
✅	6 Month Updates	80%	78%

Diagnosis		Actual	State Avg
✅	Valid Axis I Diagnosis	100%	100%

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✅	Stable Living Situation		8	100%	90%	96%	10%
✅	Social Support		5	62%	60%	86%	2%
🔴	Improved/Maintained Function Score		5	71%	95%	46%	-24% ▼

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
🔴	Avg Utilization Rate		8	637 days	1.0	88%	90%	80%	-2%

◻ < 90%	◻ 90-110%	🟥 >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges		◻	◻	67%

◻ 1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

🟧 Actual	❘ Goal	✅ Goal Met	🔴 Below Goal

* State Avg based on 22 Active Group Home Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Ctr for Human Ser MM 100454
Recovery Network of Programs
Addiction - Medication Assisted Treatment - Methadone Maintenance

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2023 - September 2023 (Data as of Dec 26, 2023)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	682	772	-12%	▼
Admits	65	82	-21%	▼
Discharges	78	85	-8%	
Service Hours	1,209	1,411	-14%	▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		98%	99%
✓ Valid TEDS Data		100%	99%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		82%	81%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	100%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		43	55%	50%	58%	5%	

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Not Arrested		675	98%	75%	90%	23%	▲
✓	Abstinence/Reduced Drug Use		486	71%	50%	64%	21%	▲
✓	Employed		356	52%	40%	39%	12%	▲
✓	Stable Living Situation		661	96%	90%	87%	6%	
✓	Self Help		413	60%	60%	46%	0%	
✓	Improved/Maintained Function Score		494	80%	75%	46%	5%	

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Clients Receiving Services		606	99%	90%	81%	9%	

Service Engagement

	Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Length of Stay over 1 Year		543	80%	50%	73%	30%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 37 Active Methadone Maintenance Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Enhanced Forensic Respite Bed (EFRB)
Recovery Network of Programs
Forensic MH - Crisis Services - Respite Bed

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2023 - September 2023 (Data as of Dec 26, 2023)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	7	6	17%	▲
Admits	5	5	0%	
Discharges	4	5	-20%	▼
Service Hours	755	311	142%	▲
Bed Days	214	147	46%	▲

Data Submission Quality

Data Entry		Actual	State Avg

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	56%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	No Re-admit within 30 Days of Discharge		4	100%	85%	100%	15%	▲
🔴	Follow-up within 30 Days of Discharge		1	25%	90%	57%	-65%	▼

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Avg Utilization Rate		3	47 days	0.4	78%	90%	37%	-12%	▼

□ < 90%   □ 90-110%   ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions	▪		▪	67%
Discharges	▪	▪	▪	100%
Services	▪	▪	▪	100%

▪ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 6 Active Respite Bed Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Garner MM Solid Ground Recovery
Recovery Network of Programs
Addiction - Medication Assisted Treatment - Methadone Maintenance

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2023 - September 2023 (Data as of Dec 26, 2023)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	13	9	44%	▲
Admits	2	3	-33%	▼
Discharges	4	5	-20%	▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		89%	99%
Valid TEDS Data		86%	99%

On-Time Periodic		Actual	State Avg
🔴 6 Month Updates		60%	81%

Diagnosis		Actual	State Avg
✅ Valid Axis I Diagnosis		100%	100%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✅	Treatment Completed Successfully		4	100%	50%	58%	50%	▲

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✅	Abstinence/Reduced Drug Use		11	85%	50%	64%	35%	▲
🔴	Not Arrested		8	62%	75%	90%	-13%	▼
✅	Improved/Maintained Function Score		7	78%	75%	46%	3%	
🔴	Self Help		3	23%	60%	46%	-37%	▼
🔴	Employed		0	0%	40%	39%	-40%	▼
🔴	Stable Living Situation		2	15%	90%	87%	-75%	▼

Service Engagement

Medication Assisted Treatment		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Length of Stay over 1 Year		2	15%	50%	73%	-35%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				33%
Discharges				33%

1 or more Records Submitted to DMHAS

▲ > 10% Over		▼ < 10% Under			
▮ Actual	│ Goal	✅ Goal Met	🔴 Below Goal		

* State Avg based on 37 Active Methadone Maintenance Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Horizon Inten Res 025601
Recovery Network of Programs
Addiction - Residential Services - SA Intensive Res. Rehabilitation 3.7

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2023 - September 2023 (Data as of Dec 26, 2023)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	71	72	-1%
Admits	57	59	-3%
Discharges	57	61	-7%
Bed Days	1,397	1,338	4%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Treatment Completed Successfully		48	84%	80%	79%	4%
🔴	No Re-admit within 30 Days of Discharge		47	82%	85%	90%	-3%
🔴	Follow-up within 30 Days of Discharge		32	67%	90%	63%	-23% ▼

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	99%	93%
✓	Valid TEDS Data	99%	95%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	0%

Diagnosis		Actual	State Avg
	Valid Axis I Diagnosis	99%	100%

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Self Help		54	76%	60%	72%	16% ▲
✓	Improved/Maintained Function Score		53	93%	75%	86%	18% ▲
🔴	Abstinence/Reduced Drug Use		43	61%	70%	31%	-9%

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓	Avg Utilization Rate		15	24 days	0.2	101%	90%	94%	11% ▲
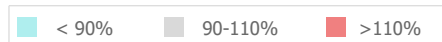
🟦 < 90%	⬜ 90-110%	🟥 >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 7 Active SA Intensive Res. Rehabilitation 3.7 Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Kinsella Treatment Center MM 301862
Recovery Network of Programs
Addiction - Medication Assisted Treatment - Methadone Maintenance

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2023 - September 2023 (Data as of Dec 26, 2023)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	704	809	-13%	▼
Admits	89	107	-17%	▼
Discharges	99	138	-28%	▼
Service Hours	785	1,539	-49%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		99%	99%
Valid TEDS Data		98%	99%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		81%	81%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	100%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		57	58%	50%	58%	8%	

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Not Arrested		698	98%	75%	90%	23%	▲
✓	Abstinence/Reduced Drug Use		425	59%	50%	64%	9%	
✓	Stable Living Situation		678	95%	90%	87%	5%	
✓	Employed		309	43%	40%	39%	3%	
✓	Self Help		437	61%	60%	46%	1%	
✓	Improved/Maintained Function Score		526	84%	75%	46%	9%	

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		607	99%	90%	81%	9%

Service Engagement

	Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Length of Stay over 1 Year		516	73%	50%	73%	23%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

◼ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 37 Active Methadone Maintenance Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

New Prospects 025613
Recovery Network of Programs
Addiction - Residential Services - SA Intensive Residential - Enhanced

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2023 - September 2023 (Data as of Dec 26, 2023)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	76	93	-18%	▼
Admits	58	76	-24%	▼
Discharges	56	74	-24%	▼
Bed Days	1,787	1,812	-1%	

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		51	91%	50%	83%	41%	▲
✓	No Re-admit within 30 Days of Discharge		51	91%	85%	90%	6%	
🔴	Follow-up within 30 Days of Discharge		32	63%	90%	55%	-27%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	99%	96%
✓	Valid TEDS Data	98%	98%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	N/A

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	97%	97%

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Improved/Maintained Function Score		56	100%	75%	99%	25%	▲
🔴	Abstinence/Reduced Drug Use		45	59%	70%	61%	-11%	▼

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓	Avg Utilization Rate		20	34 days	0.3	97%	90%	84%	7%

■ < 90%   ■ 90-110%   ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

□ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 3 Active SA Intensive Residential - Enhanced Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Recovery Counseling Services OP
Recovery Network of Programs
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2023 - September 2023 (Data as of Dec 26, 2023)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	180	216	-17%	▼
Admits	58	99	-41%	▼
Discharges	76	103	-26%	▼
Service Hours	532	824	-36%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	98%	89%
✓	Valid TEDS Data	85%	76%

On-Time Periodic		Actual	State Avg
✓	6 Month Updates	81%	11%

Diagnosis		Actual	State Avg
	Valid Axis I Diagnosis	93%	99%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		47	62%	50%	51%	12%	▲

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Not Arrested		179	98%	75%	48%	23%	▲
✓	Self Help		123	67%	60%	14%	7%	
✓	Abstinence/Reduced Drug Use		109	60%	55%	24%	5%	
✓	Stable Living Situation		174	95%	95%	49%	0%	
●	Employed		89	49%	50%	25%	-1%	
✓	Improved/Maintained Function Score		96	85%	75%	30%	10%	

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		104	97%	90%	32%	7%

Service Engagement

	Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	2 or more Services within 30 days		49	84%	75%	49%	9%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 103 Active Standard Outpatient Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Residential Detox
Recovery Network of Programs
Addiction - Residential Services - Medically Monitored Detox 3.7D

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2023 - September 2023 (Data as of Dec 26, 2023)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	155	450	-66%	▼
Admits	149	471	-68%	▼
Discharges	146	480	-70%	▼
Bed Days	1,198	1,994	-40%	▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Treatment Completed Successfully		108	74%	80%	74%	-6%	
● No Re-admit within 30 Days of Discharge		116	79%	85%	77%	-6%	
● Follow-up within 30 Days of Discharge		44	41%	90%	49%	-49%	▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	92%
✓ Valid TEDS Data	100%	99%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	N/A

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	100%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
● Avg Utilization Rate		27	10 days	0.2	48%	90%	127%	-42%	▼

☐ < 90%	☐ 90-110%	☐ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under
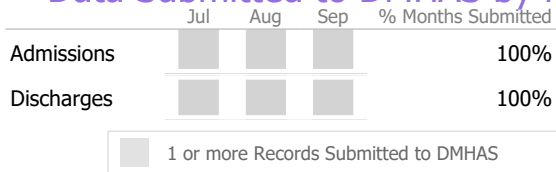
☐ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 6 Active Medically Monitored Detox 3.7D Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Shelter 301450
Recovery Network of Programs
Addiction - Residential Services - Shelter

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2023 - September 2023 (Data as of Dec 26, 2023)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	57	49	16%	▲
Admits	26	21	24%	▲
Discharges	26	15	73%	▲
Bed Days	3,027	2,882	5%	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions	▢	▢	▢	100%
Discharges	▢	▢	▢	100%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under
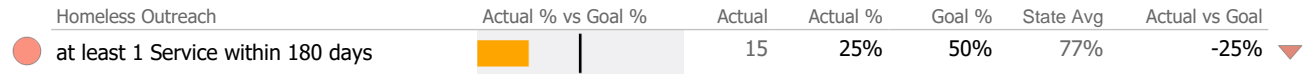
■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 5 Active Shelter Programs

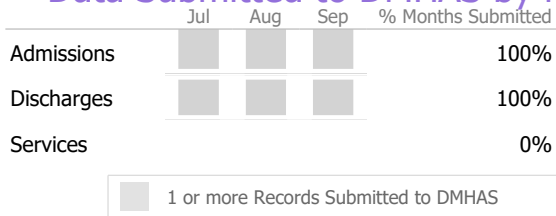Variances in data may be indicative of operational adjustments related to the pandemic.

SOR HCWH
Recovery Network of Programs
Addiction - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2023 - September 2023 (Data as of Dec 26, 2023)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	244	37	559%	▲
Admits	60	74	-19%	▼
Discharges	42	39	8%	
Service Hours	-	-		

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● at least 1 Service within 180 days		15	25%	50%	77%	-25%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				0%

	1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

■ Actual		Goal	✓ Goal Met	● Below Goal

* State Avg based on 24 Active Outreach & Engagement Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Tina Klem Serenity House 301 038
Recovery Network of Programs
Addiction - Residential Services - Recovery House

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2023 - September 2023 (Data as of Dec 26, 2023)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	19	18	6%	
Admits	10	7	43%	▲
Discharges	8	7	14%	▲
Bed Days	997	981	2%	

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		8	100%	85%	77%	15%	▲

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓	Avg Utilization Rate		11	87 days	0.6	99%	90%	64%	9%

	< 90%		90-110%		>110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

Actual	Goal	✓ Goal Met	● Below Goal
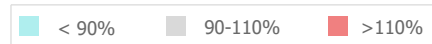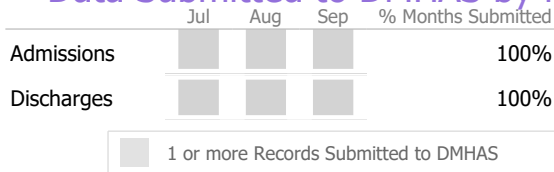
* State Avg based on 12 Active Recovery House Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Urban Model (Supportive) 117-260
Recovery Network of Programs
Mental Health - Residential Services - Supervised Apartments

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2023 - September 2023 (Data as of Dec 26, 2023)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	9	13	-31%	▼
Admits	2	6	-67%	▼
Discharges	1	7	-86%	▼
Service Hours	250	232	8%	
Bed Days	701	643	9%	

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	89%

On-Time Periodic		Actual	State Avg
🔴 6 Month Updates		17%	89%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Treatment Completed Successfully		1	100%	60%	70%	40%	▲

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Follow-up within 30 Days of Discharge		1	100%	90%	80%	10%	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Social Support		8	89%	60%	84%	29%	▲
✓ Employed		3	33%	25%	13%	8%	
✓ Stable Living Situation		9	100%	95%	93%	5%	

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		8	237 days	0.9	95%	90%	95%	5%

🟦 < 90%	⬜ 90-110%	🟥 >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				67%
Discharges				33%
Services				100%

⬜ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 84 Active Supervised Apartments Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Urban Model TransHsing 117-251
Recovery Network of Programs
Mental Health - Residential Services - Transitional

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2023 - September 2023 (Data as of Dec 26, 2023)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	5	7	-29%	▼
Admits	1	2	-50%	▼
Discharges	2	3	-33%	▼
Bed Days	332	387	-14%	▼

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		1	50%	95%	77%	-45%	▼
✓	No Re-admit within 30 Days of Discharge		2	100%	85%	92%	15%	▲
✓	Follow-up within 30 Days of Discharge		1	100%	90%	90%	10%	

Data Submission Quality

	Data Entry		Actual	State Avg
✓	Valid NOMS Data		100%	96%

	On-Time Periodic		Actual	State Avg
🔴	6 Month Updates		0%	88%

	Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis		100%	92%

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Improved/Maintained Function Score		2	50%	75%	33%	-25%	▼

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Avg Utilization Rate		5	152 days	1.0	72%	90%	54%	-18%	▼

- 🟦 < 90%
- ⬜ 90-110%
- 🟥 >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				33%
Discharges				33%

⬜ 1 or more Records Submitted to DMHAS

Legend:
- ▲ > 10% Over
- ▼ < 10% Under
- 🟧 Actual
- | Goal
- ✓ Goal Met
- 🔴 Below Goal

* State Avg based on 8 Active Transitional Programs

Variances in data may be indicative of operational adjustments related to the pandemic.