Reporting Period: July 2023 - September 2023 (Data as of Dec 26, 2023)

	Provider	· Activi	ty			
Monthly Trend	Measure	Actual	1 Yr Ago	Variance %		
	Unique Clients	57	51	12%	—	ge
$\searrow$	Admits	8	6	33%		8-2
$\sim$	Discharges	9	7	29%		6-3 5-4
$\langle$	Service Hours	167	193	-13%	1	5-5
	Bed Days	92	92	0%	5	5-6
		52	92	0,0		65
					Ethnic	cit
▲ > 1	10% Over 1 Yr Ago	▼> 10%	6 Under 1Yr	Ago	Non-Hisp	ban
	Clients by Lev	el of C	are		Hisp-Puerto R	
Program Type	Level of Care Typ		#	%	Hispanic-C	
Mental Hea	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,				Hispanic-Cu	uba
	Case Managemer	nt	56	98.2%	Hispanic-Mex	kica
	Residential Service		1	1.8%	Unkn	100

# **Client Demographics**

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	3	5%	8%	Male 🗾	38	67%	58%
26-34 📙	5	9%	18%	Female	19	33%	42%
35-44	19	33%	24%	Transgender			0%
45-54	13	23%	19%				
55-64	14	25%	20%				
65+	3	5%	11%	Race	#	%	State Avg
				White/Caucasian	45	79%	<b>▲</b> 60%
hnicity	#	%	State Avg	Black/African American	9	16%	17%
-Hispanic	46	81%	▲ 66%	Other 📔	3	5%	12%
erto Rican	10	18%	11%	Am. Indian/Native Alaskan			1%
nic-Other	1	2%	10%	Asian			1%
nic-Cuban	-	270	0%	Multiple Races			1%
				Hawaiian/Other Pacific Islander			0%
c-Mexican			1%	Unknown			8%
Unknown			▼ 13%	•			
	Unique C	lients	State Avg	▲ > 10% Over State Avg	> 10% l	Jnder S	tate Avg

### Survey Data Not Available

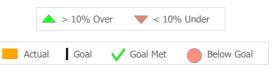
### 2022 SNOFO Outreach

New London Homeless Hospitality Center Mental Health - Case Management - Outreach & Engagement

# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

# Data Submitted to DMHAS by Month Jul Aug Sep % Months Submitted Admissions 0% Discharges 0% 1 or more Records Submitted to DMHAS



\* State Avg based on 52 Active Outreach & Engagement Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

### FUSE

New London Homeless Hospitality Center

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services

### Program Quality Dashboard

Reporting Period: July 2023 - September 2023 (Data as of Dec 26, 2023)

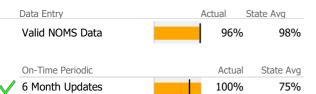
## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	10	12	-17% 🔻
Admits	-	-	
Discharges	1	1	0%
Service Hours	36	61	-42% 🔻

### Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Stable Living Situation		8	80%	85%	85%	-5%
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
$\checkmark$	Clients Receiving Services		9	100%	90%	87%	10%

# Data Submission Quality



Data	Submitted	to DMHAS by Sep % Months Submitted	Month
	Jui Aug	Sep % Months Submitted	_
Admissions		0%	
Discharges		33%	
Services		100%	
	1 or more Recor	ds Submitted to DMHAS	

	> 10% 0	ver 🔻 < 100	% Under	
Actual	Goal	🗸 Goal Met	Below	Goal

\* State Avg based on 118 Active Supportive Housing – Scattered Site Programs

### **HUD BOS 193**

New London Homeless Hospitality Center

Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services

### Program Quality Dashboard

Reporting Period: July 2023 - September 2023 (Data as of Dec 26, 2023)

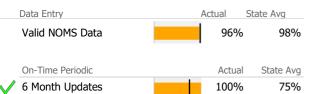
# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	10	10	0%
Admits	-	-	
Discharges	-	-	
Service Hours	55	51	7%

### Recovery

al vs Goal
15% 🔺
al vs Goal
10%
a

# Data Submission Quality



Data	Submitted Jul Aug	to DMHAS by Months Submitted	1onth
Admissions		0%	
Discharges		0%	
Services		100%	
	1 or more Record	ds Submitted to DMHAS	

	> 10% 0	ver 🔻 < 10%	% Under	
Actual	Goal	🗸 Goal Met	Below Goa	ıl

\* State Avg based on 118 Active Supportive Housing – Scattered Site Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

# **Program Activity**

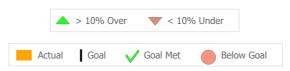
Measure	Actual	1 Yr Ago	Variance %
Unique Clients	25	16	56% 🔺
Admits	8	6	33% 🔺
Discharges	8	6	33% 🔺
Service Hours	4	4	14% 🔺

# Service Engagement



# Data Submitted to DMHAS by Month





\* State Avg based on 52 Active Outreach & Engagement Programs

### **Social Innovation Fund**

New London Homeless Hospitality Center

Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services

### Program Quality Dashboard

Reporting Period: July 2023 - September 2023 (Data as of Dec 26, 2023)

# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	11	12	-8%
Admits	-	-	
Discharges	-	-	
Service Hours	73	78	-6%

### Recovery

	,						
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
$\checkmark$	Stable Living Situation		10	91%	85%	85%	6%
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
$\checkmark$	Clients Receiving Services		11	100%	90%	87%	10%

# Data Submission Quality



Data	Submitted Jul Aug	to DMHAS by Mon % Months Submitted	th
Admissions		0%	
Discharges		0%	
Services		100%	
	1 or more Record	ds Submitted to DMHAS	

	> 10% 0	ver 🔻 < 10°	% Under	
Actual	Goal	🗸 Goal Met	Belo	w Goal

\* State Avg based on 118 Active Supportive Housing – Scattered Site Programs

Variances in data may be indicative of operational adjustments related to the pandemic.