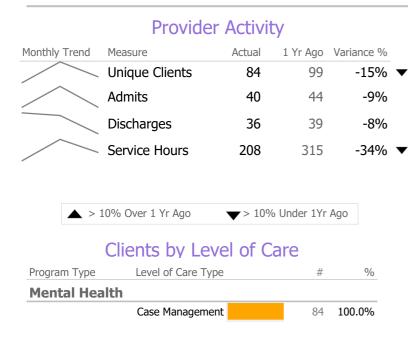
Middlesex Hospital Mental Health Clinic Middletown, CT

Reporting Period: July 2023 - September 2023 (Data as of Dec 26, 2023)



Consumer Satisfaction Survey (Based on 4 FY23 Surveys)



Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	6	7%	8%	Female	48	61%	▲ 42%
26-34	18	21%	18%	Male 🗾 📔	31	39%	▼ 58%
35-44	16	19%	24%	Transgender			0%
45-54	17	20%	19%				
55-64	17	20%	20%				
65+	10	12%	11%	Race	#	%	State Avg
				White/Caucasian	46	55%	60%
Ethnicity	#	%	State Avg	Unknown 📙	26	31%	▲ 8%
Non-Hispanic	48	57%	66%	Black/African American	7	8%	17%
Unknown	31	37%	▲ 13%	Other	3	4%	12%
Hispanic-Other	3	4%	10%	Am. Indian/Native Alaskan	1	1%	1%
Hispanic-Mexican	1	1%	1%	Multiple Races	1	1%	1%
				Asian			1%
Hisp-Puerto Rican	1	1%	11%	Hawaiian/Other Pacific Islander			0%
Hispanic-Cuban			0%				
Unique Clients State Avg \bigstar > 10% Over State Avg \checkmark > 10% Under State Avg						tate Avg	

Case Management Program

Middlesex Hospital Mental Health Clinic Mental Health - Case Management - Standard Case Management

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	84	99	-15% 🔻	
Admits	40	44	-9%	
Discharges	36	39	-8%	
Service Hours	208	315	-34% 🔻	

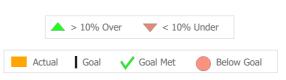
Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	91%	92%
On-Time Periodic	Actual	State Avg
V 6 Month Updates	86%	67%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Treatment Completed Successfully		30	83%	50%	69%	33%	
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Social Support		64	75%	60%	74%	15%	
\checkmark	Employed		27	32%	20%	17%	12%	
\checkmark	Stable Living Situation	· ·	74	87%	80%	82%	7%	
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Clients Receiving Services		49	100%	90%	78%	10%	

Data	Submitted to	p DMHAS by Month % Months Submitted		
Admissions		100%		
Discharges		100%		
Services		100%		
	1 or more Records Submitted to DMHAS			



* State Avg based on 24 Active Standard Case Management Programs