

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	106	82	29% ▲
	Admits	47	47	0%
	Discharges	44	36	22% ▲
	Service Hours	23	22	5%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Employment Services	106	100.0%

Consumer Satisfaction Survey

(Based on 63 FY23 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ General Satisfaction		98%	80%	92%
✓ Overall		98%	80%	91%
✓ Access		97%	80%	88%
✓ Participation in Treatment		97%	80%	92%
✓ Respect		84%	80%	91%
● Outcome		62%	80%	83%
● Recovery		62%	80%	79%

■ Satisfied % | Goal % ■ 0-80% ■ 80-100% ✓ Goal Met ● Under Goal

Client Demographics

Age	#	%	State Avg
18-25	13	13%	8%
26-34	22	21%	18%
35-44	31	30%	24%
45-54	18	17%	19%
55-64	19	18%	20%
65+	1	1%	11%

Gender	#	%	State Avg
Male	85	81%	▲ 58%
Female	20	19%	▼ 42%
Transgender			0%

Ethnicity	#	%	State Avg
Hisp-Puerto Rican	97	92%	▲ 11%
Hispanic-Other	6	6%	10%
Hispanic-Mexican	2	2%	1%
Unknown	1	1%	▼ 13%
Hispanic-Cuban			0%
Non-Hispanic			▼ 66%

Race	#	%	State Avg
Other	104	98%	▲ 12%
Unknown	2	2%	8%
Am. Indian/Native Alaskan			1%
Asian			1%
Black/African American			▼ 17%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
White/Caucasian			▼ 60%

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

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Unique Clients	106	82	29% ▲
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Discharges	44	36	22% ▲
Service Hours	23	22	5%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		0	0%	35%	21%	-35% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		47	76%	90%	57%	-14% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		92%
On-Time Periodic		
6 Month Updates		34%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				67%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 9 Active Employment Services Programs

Variations in data may be indicative of operational adjustments related to the pandemic.