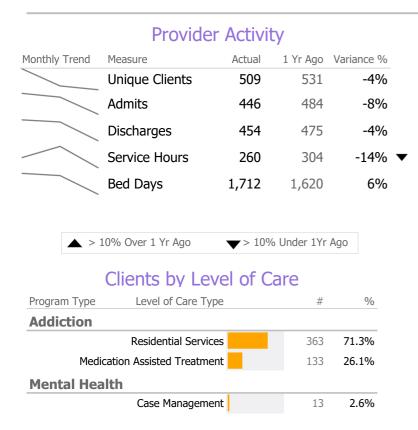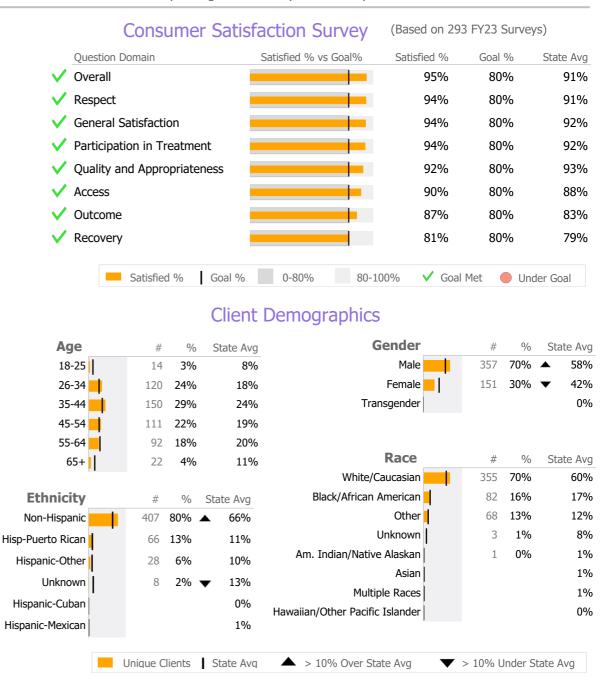**Cornell Scott-Hill Health Corporation**
New Haven, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2023 - September 2023   (Data as of Dec 26, 2023)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	509	531	-4%
	Admits	446	484	-8%
	Discharges	454	475	-4%
	Service Hours	260	304	-14% ▼
	Bed Days	1,712	1,620	6%

▲ > 10% Over 1 Yr Ago   ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction			
	Residential Services	363	71.3%
	Medication Assisted Treatment	133	26.1%
Mental Health			
	Case Management	13	2.6%

Consumer Satisfaction Survey   (Based on 293 FY23 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✔	Overall		95%	80%	91%
✔	Respect		94%	80%	91%
✔	General Satisfaction		94%	80%	92%
✔	Participation in Treatment		94%	80%	92%
✔	Quality and Appropriateness		92%	80%	93%
✔	Access		90%	80%	88%
✔	Outcome		87%	80%	83%
✔	Recovery		81%	80%	79%

Satisfied % | Goal %   ▮ 0-80%   ▯ 80-100%   ✔ Goal Met   ● Under Goal

Client Demographics

Age

	#	%	State Avg
18-25	14	3%	8%
26-34	120	24%	18%
35-44	150	29%	24%
45-54	111	22%	19%
55-64	92	18%	20%
65+	22	4%	11%

Gender

	#	%		State Avg
Male	357	70%	▲	58%
Female	151	30%	▼	42%
Transgender				0%

Ethnicity

	#	%		State Avg
Non-Hispanic	407	80%	▲	66%
Hisp-Puerto Rican	66	13%		11%
Hispanic-Other	28	6%		10%
Unknown	8	2%	▼	13%
Hispanic-Cuban				0%
Hispanic-Mexican				1%

Race

	#	%	State Avg
White/Caucasian	355	70%	60%
Black/African American	82	16%	17%
Other	68	13%	12%
Unknown	3	1%	8%
Am. Indian/Native Alaskan	1	0%	1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg   ▲ > 10% Over State Avg   ▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

Homeless Outreach & Engagement
Cornell Scott-Hill Health Corporation
Mental Health - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2023 - September 2023 (Data as of Dec 26, 2023)
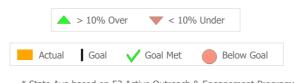
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	13	13	0%
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
⬤ at least 1 Service within 180 days		0	0%	50%	89%	-50% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
Services				0%

☐ 1 or more Records Submitted to DMHAS

△ > 10% Over   ▼ < 10% Under

☐ Actual | Goal   ✓ Goal Met   ⬤ Below Goal

* State Avg based on 52 Active Outreach & Engagement Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

MAT - Naltrexone - Ansonia
Cornell Scott-Hill Health Corporation
Addiction - Medication Assisted Treatment - Naltrexone

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2023 - September 2023 (Data as of Dec 26, 2023)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	2	3	-33%	▼
Admits	-	-		
Discharges	-	-		

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	40%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Abstinence/Reduced Drug Use		2	100%	55%	35%	45%	▲
✓ Not Arrested		2	100%	75%	53%	25%	▲
✓ Stable Living Situation		2	100%	95%	47%	5%	
✓ Employed		1	50%	50%	32%	0%	
● Self Help		1	50%	60%	41%	-10%	
● Improved/Maintained Function Score		0	0%	75%	19%	-75%	▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		N/A	100%
Valid TEDS Data		N/A	100%

On-Time Periodic		Actual	State Avg
● 6 Month Updates		0%	15%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	100%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual	Goal	✓ Goal Met	● Below Goal

* State Avg based on 6 Active Naltrexone Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

SCRC Residential Detox 986600
Cornell Scott-Hill Health Corporation
Addiction - Residential Services - Medically Monitored Detox 3.7D

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2023 - September 2023 (Data as of Dec 26, 2023)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	363	376	-3%
Admits	439	463	-5%
Discharges	440	464	-5%
Bed Days	1,712	1,620	6%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		434	99%	80%	74%	19%	▲
🔴	No Re-admit within 30 Days of Discharge		307	70%	85%	77%	-15%	▼
🔴	Follow-up within 30 Days of Discharge		191	44%	90%	49%	-46%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	100%	92%
✓	Valid TEDS Data	100%	99%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	N/A

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	100%

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Avg Utilization Rate		24	4 days	0.1	78%	90%	127%	-12%	▼

Legend: ■ < 90%   ■ 90-110%   ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

■ 1 or more Records Submitted to DMHAS

Legend:
▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 6 Active Medically Monitored Detox 3.7D Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

SOR E-MAT
Cornell Scott-Hill Health Corporation
Addiction - Medication Assisted Treatment - Buprenorphine Maintenance

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2023 - September 2023 (Data as of Dec 26, 2023)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	131	141	-7%	
Admits	7	21	-67%	▼
Discharges	14	11	27%	▲
Service Hours	260	304	-14%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	99%
✓ Valid TEDS Data		100%	57%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		100%	41%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	100%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		6	43%	50%	42%	-7%	

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Abstinence/Reduced Drug Use		124	95%	55%	50%	40%	▲
✓	Not Arrested		130	99%	75%	62%	24%	▲
✓	Employed		80	61%	50%	28%	11%	▲
✓	Stable Living Situation		129	98%	95%	59%	3%	
🔴	Self Help		8	6%	60%	15%	-54%	▼
🔴	Improved/Maintained Function Score		10	8%	75%	22%	-67%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Clients Receiving Services		117	100%	90%	51%	10%	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions	▢	▢	▢	100%
Discharges	▢	▢	▢	100%
Services	▢		▢	67%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual   │ Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 19 Active Buprenorphine Maintenance Programs

Variances in data may be indicative of operational adjustments related to the pandemic.