

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	750	539	39%	▲
	Admits	500	294	70%	▲
	Discharges	507	292	74%	▲
	Service Hours	-	-	-	
	Bed Days	26,965	24,330	11%	▲

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Consumer Satisfaction Survey

(Based on 103 FY23 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall		94%	80%	91%
✓ General Satisfaction		93%	80%	92%
✓ Quality and Appropriateness		91%	80%	93%
✓ Participation in Treatment		91%	80%	92%
✓ Recovery		91%	80%	79%
✓ Respect		90%	80%	91%
✓ Outcome		88%	80%	83%
✓ Access		88%	80%	88%

■ Satisfied %    |    Goal %    ■ 0-80%    ■ 80-100%    ✓ Goal Met    ● Under Goal

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Addiction</b>	Inpatient Services	514	68.4%
	Outpatient Services	237	31.6%
<b>Mental Health</b>	Inpatient Services	237	31.6%
	Outpatient Services	514	68.4%

### Client Demographics

Age	#	%	State Avg
18-25	33	4%	8%
26-34	112	15%	18%
35-44	213	28%	24%
45-54	132	18%	19%
55-64	163	22%	20%
65+	97	13%	11%

Gender	#	%	State Avg
Male	469	63%	58%
Female	277	37%	42%
Transgender	3	0%	0%

Ethnicity	#	%	State Avg
Non-Hispanic	610	81%	▲ 66%
Hisp-Puerto Rican	76	10%	11%
Hispanic-Other	43	6%	10%
Unknown	16	2%	▼ 13%
Hispanic-Mexican	3	0%	1%
Hispanic-Cuban	2	0%	0%

Race	#	%	State Avg
White/Caucasian	470	63%	60%
Black/African American	145	19%	17%
Other	95	13%	12%
Unknown	16	2%	8%
Multiple Races	12	2%	1%
Asian	10	1%	1%
Am. Indian/Native Alaskan	2	0%	1%
Hawaiian/Other Pacific Islander	0	0%	0%

■ Unique Clients    |    State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

### Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	251	190	32%	▲
Admits	23	58	-60%	▼
Discharges	200	147	36%	▲
Transfers - In	173	97	78%	▲
Transfers - Out	8	6	33%	▲
Bed Days	5,320	3,883	37%	▲

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		184	88%	80%	88%	8%
✓ No Re-admit within 30 Days of Discharge		200	100%	85%	100%	15%
● Follow-up within 30 Days of Discharge		0	0%	90%	0%	-90%

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		111	35 days	0.4	52%	90%	52%	-38%

■ < 90%   
 ■ 90-110%   
 ■ >110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

▲ > 10% Over    ▼ < 10% Under

\* State Avg based on 1 Active NA Programs

### 3.7 WM Medically Monitored Withdrawal Management

Connecticut Valley Hospital

Addiction - Inpatient Services - Medically Managed Detox IP

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2023 - September 2023 (Data as of Dec 20, 2023)

#### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	431	196	120% ▲
Admits	450	193	133% ▲
Discharges	278	119	134% ▲
Transfers - Out	166	76	118% ▲
Bed Days	2,484	1,086	129% ▲

#### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		217	49%	80%	49%	-31% ▼
✓ No Re-admit within 30 Days of Discharge		255	92%	85%	92%	7%
● Follow-up within 30 Days of Discharge		51	37%	90%	37%	-53% ▼

#### Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		88%
✓ Valid TEDS Data		99%
<b>On-Time Periodic</b>		
6 Month Updates		N/A
<b>Diagnosis</b>		
✓ Valid Axis I Diagnosis		100%

#### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		41	6 days	0.1	66%	90%	66%	-24% ▼

■ < 90%   
 ■ 90-110%   
 ■ >110%

#### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   
 ▼ < 10% Under

■ Actual   
 | Goal   
 ✓ Goal Met   
 ● Below Goal

\* State Avg based on 1 Active Medically Managed Detox IP Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

# 4.0 WM Medically Managed Withdrawal Management

Connecticut Valley Hospital

Addiction - Inpatient Services - Medically Managed Detox 4.2

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2023 - September 2023 (Data as of Dec 20, 2023)

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0	27	▼
Admits	-	26	-100% ▼
Discharges	-	6	-100% ▼

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		N/A 14%
Valid TEDS Data		N/A 0%
On-Time Periodic	Actual	State Avg
6 Month Updates		N/A N/A

## Discharge Outcomes

Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	80%	0%	N/A
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	NaN	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	NaN	N/A

## Bed Utilization

12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
<span style="color: red;">●</span> Avg Utilization Rate	41	N/A	N/A	0%	90%	0%	-90%

## Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual  Goal ✓ Goal Met ● Below Goal

\* State Avg based on 1 Active Medically Managed Detox 4.2 Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	161	164	-2%
Admits	20	11	82% ▲
Discharges	19	13	46% ▲
Transfers - In	2	1	100% ▲
Transfers - Out	1	-	
Bed Days	12,772	14,091	-9%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	86%	88%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	17%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	99%	99%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		15	75%	95%	84%	-20% ▼
✓ No Re-admit within 30 Days of Discharge		19	100%	85%	81%	15% ▲
● Follow-up within 30 Days of Discharge		10	71%	90%	52%	-19% ▼

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		140	1,306 days	0.9	99%	90%	89%	9%

■ < 90%   
 ■ 90-110%   
 ■ > 110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over   
 ▼ < 10% Under

■ Actual   
 | Goal   
 ✓ Goal Met   
 ● Below Goal

\* State Avg based on 10 Active Acute Psychiatric Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	38	26	46% ▲
Admits	1	-	
Discharges	5	-	
Bed Days	3,280	2,392	37% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	83%	88%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	17%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		2	40%	95%	84%	-55% ▼
✓ No Re-admit within 30 Days of Discharge		5	100%	85%	81%	15% ▲
● Follow-up within 30 Days of Discharge		1	50%	90%	52%	-40% ▼

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		45	1,212 days	1.2	79%	90%	89%	-11% ▼

■ < 90%   
 ■ 90-110%   
 ■ > 110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				33%
Discharges				100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over   
 ▼ < 10% Under

■ Actual   
 | Goal   
 ✓ Goal Met   
 ● Below Goal

\* State Avg based on 10 Active Acute Psychiatric Programs

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### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	14	13	8%
Admits	1	1	0%
Discharges	2	2	0%
Bed Days	1,233	1,069	15% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	80%	88%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	17%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		2	100%	95%	84%	5%
✓ No Re-admit within 30 Days of Discharge		2	100%	85%	81%	15% ▲
● Follow-up within 30 Days of Discharge		1	50%	90%	52%	-40% ▼

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		15	923 days	1.1	89%	90%	89%	-1%

■ < 90%   
 ■ 90-110%   
 ■ > 110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				33%
Discharges				67%

1 or more Records Submitted to DMHAS

▲ > 10% Over   
 ▼ < 10% Under

■ Actual   
 | Goal   
 ✓ Goal Met   
 ● Below Goal

\* State Avg based on 10 Active Acute Psychiatric Programs

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### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	24	23	4%
Admits	5	5	0%
Discharges	3	5	-40% ▼
Bed Days	1,876	1,629	15% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	93%	88%
On-Time Periodic		
6 Month Updates	0%	17%
Diagnosis		
Valid Axis I Diagnosis	100%	99%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		3	100%	95%	84%	5%
✓ No Re-admit within 30 Days of Discharge		3	100%	85%	81%	15% ▲
○ Follow-up within 30 Days of Discharge		2	67%	90%	52%	-23% ▼

### Bed Utilization

	12 Months Trend			Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate				20	422 days	0.8	102%	90%	89%	12% ▲

■ < 90%   
 ■ 90-110%   
 ■ > 110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				67%

1 or more Records Submitted to DMHAS

▲ > 10% Over   
 ▼ < 10% Under

Actual   
 Goal   
 ✓ Goal Met   
 ○ Below Goal

\* State Avg based on 10 Active Acute Psychiatric Programs

Variations in data may be indicative of operational adjustments related to the pandemic.