

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	110	153	-28% ▼
	Admits	13	26	-50% ▼
	Discharges	36	41	-12% ▼
	Service Hours	19	21	-10%

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Addiction</b>	Case Management	110	100.0%

### Client Demographics

Age	#	%	State Avg
18-25	3	3%	8%
26-34	21	19%	18%
35-44	32	29%	24%
45-54	27	25%	19%
55-64	23	21%	20%
65+	4	4%	11%

Ethnicity	#	%	State Avg
Non-Hispanic	87	79%	▲ 66%
Hisp-Puerto Rican	16	15%	11%
Hispanic-Other	5	5%	10%
Unknown	2	2%	▼ 13%
Hispanic-Cuban			0%
Hispanic-Mexican			1%

Gender	#	%	State Avg
Male	80	73%	▲ 58%
Female	30	27%	▼ 42%
Transgender			0%

Race	#	%	State Avg
White/Caucasian	95	86%	▲ 60%
Black/African American	13	12%	17%
Am. Indian/Native Alaskan	1	1%	1%
Multiple Races	1	1%	1%
Asian			1%
Hawaiian/Other Pacific Islander			0%
Other			▼ 12%
Unknown			8%

Unique Clients | State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

Survey Data Not Available

**SOR- HCWH - Bristol**

City of Bristol

Addiction - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2023 - September 2023 (Data as of Dec 26, 2023)

**Program Activity**

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**Service Engagement**

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ at least 1 Service within 180 days		13	100%	50%	77%	50% ▲

**Data Submitted to DMHAS by Month**

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

Actual    | Goal    Goal Met    Below Goal

\* State Avg based on 24 Active Outreach & Engagement Programs

Variances in data may be indicative of operational adjustments related to the pandemic.