Charter Oak Health Center
Hartford, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2023 - September 2023   (Data as of Dec 26, 2023)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	277	228	21%	▲
	Admits	10	6	67%	▲
	Discharges		2	-100%	▼
	Service Hours			-	

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Other				
	Other		277	100.0%

Client Demographics

Age

Age		#	%		State Avg
18-25		11	4%		8%
26-34		13	5%	▼	18%
35-44		38	14%		24%
45-54		68	25%		19%
55-64		105	38%	▲	20%
65+		42	15%		11%

Ethnicity

Ethnicity		#	%		State Avg
Hisp-Puerto Rican		198	71%	▲	11%
Non-Hispanic		46	17%	▼	66%
Hispanic-Other		26	9%		10%
Hispanic-Cuban		4	1%		0%
Unknown		3	1%	▼	13%
Hispanic-Mexican					1%

Gender

Gender		#	%		State Avg
Female		190	69%	▲	42%
Male		87	31%	▼	58%
Transgender					0%

Race

Race		#	%		State Avg
White/Caucasian		125	45%	▼	60%
Other		104	38%	▲	12%
Black/African American		39	14%		17%
Am. Indian/Native Alaskan		3	1%		1%
Unknown		3	1%		8%
Asian		1	0%		1%
Multiple Races		1	0%		1%
Hawaiian/Other Pacific Islander		1	0%		0%

▮ Unique Clients		State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

Survey Data Not Available

Variances in data may be indicative of operational adjustments related to the pandemic.

Integrated Primary & BH Care - PIC
Charter Oak Health Center
Other - Other - Integrated Primary Care

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard

Reporting Period: July 2023 - September 2023   (Data as of Dec 26, 2023)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	277	228	21%	▲
Admits	10	6	67%	▲
Discharges	-	2	-100%	▼
Service Hours	-	-		

Data Submission Quality

Data Entry	Actual	State Avg

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	82%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				0%
Services				0%

1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 5 Active Integrated Primary Care Programs

Variances in data may be indicative of operational adjustments related to the pandemic.