Beth El Center Inc.
Milford, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2023 - September 2023   (Data as of Dec 26, 2023)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	5	5	0%
	Admits			
	Discharges			
	Service Hours	22	2	

▲ > 10% Over 1 Yr Ago   ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Case Management	5	100.0%

Consumer Satisfaction Survey   (Based on 4 FY23 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓	Quality and Appropriateness		100%	80%	93%
✓	General Satisfaction		100%	80%	92%
✓	Overall		100%	80%	91%
●	Participation in Treatment		75%	80%	92%
●	Respect		75%	80%	91%
●	Access		75%	80%	88%
●	Recovery		50%	80%	79%
●	Outcome		25%	80%	83%

Legend: ▮ Satisfied % | Goal %   ▮ 0-80%   ▮ 80-100%   Goal Met   ● Under Goal

Client Demographics

Age
Age	#	%	State Avg
18-25			8%
26-34	1	20%	18%
35-44		▼	24%
45-54	1	20%	19%
55-64	1	20%	20%
65+	2	40% ▲	11%

Gender
Gender	#	%	State Avg
Female	4	80% ▲	42%
Male	1	20% ▼	58%
Transgender			0%

Ethnicity
Ethnicity	#	%	State Avg
Non-Hispanic	4	80% ▲	66%
Hisp-Puerto Rican	1	20%	11%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hispanic-Other			10%
Unknown		▼	13%

Race
Race	#	%	State Avg
White/Caucasian	3	60%	60%
Black/African American	2	40% ▲	17%
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Other		▼	12%
Unknown			8%

Legend: ▮ Unique Clients | State Avg   ▲ > 10% Over State Avg   ▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

Supportive Housing
Beth El Center Inc.
Mental Health - Case Management - Supportive Housing – Development

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard

Reporting Period: July 2023 - September 2023 (Data as of Dec 26, 2023)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5	5	0%
Admits	-	-	
Discharges	-	-	
Service Hours	22	2	

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Stable Living Situation		5	100%	85%	91%	15% ▲

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		5	100%	90%	94%	10%

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	100%	99%

On-Time Periodic		Actual	State Avg
✓	6 Month Updates	100%	79%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
Services				33%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✓ Goal Met   ⬤ Below Goal

* State Avg based on 68 Active Supportive Housing – Development Programs

Variances in data may be indicative of operational adjustments related to the pandemic.