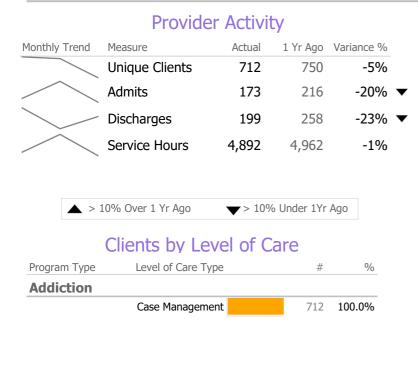
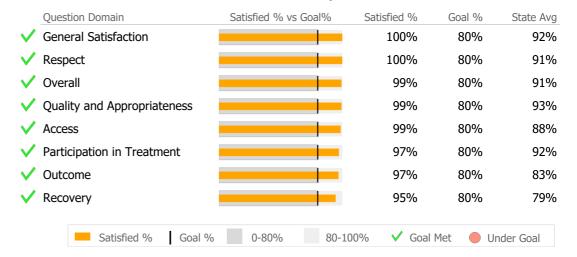
#### Advanced Behavioral Health

Middletown, CT

Reporting Period: July 2023 - September 2023 (Data as of Dec 26, 2023)



#### Consumer Satisfaction Survey (Based on 140 FY23 Surveys)



#### **Client Demographics**

Age		#	%	State Avg	Gender	#	%	State Avg
18-25		17	2%	8%	Male	384	54%	58%
26-34		135	19%	18%	Female	328	46%	42%
35-44		265	37%	<b>▲</b> 24%	Transgender			0%
45-54	•	165	23%	19%				
55-64		118	17%	20%				
65+		12	2%	11%	Race	#	%	State Avg
					White/Caucasian	292	41%	▼ 60%
Ethnicity		#	%	State Avg	Unknown 📙	196	28%	<b>▲</b> 8%
Non-Hispanic		365	51%	▼ 66%	Other 📕	124	17%	12%
Unknown		312	44%	<b>▲</b> 13%	Black/African American	92	13%	17%
Hisp-Puerto Rican		30	4%	11%	Am. Indian/Native Alaskan	4	1%	1%
Hispanic-Other		5	1%	10%	Asian	2	0%	1%
		5	1 /0		Hawaiian/Other Pacific Islander	2	0%	0%
Hispanic-Cuban				0%	Multiple Races			1%
Hispanic-Mexican				1%				
		Unique C	lients	State Avg	> 10% Over State Avg	▼ > 10% l	Jnder S	tate Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

#### ERSC-SA CM780724

Advanced Behavioral Health Addiction - Case Management - Standard Case Management

# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	265	259	2%
Admits	58	60	-3%
Discharges	70	58	21% 🔺
Service Hours	1,691	1,323	28% 🔺

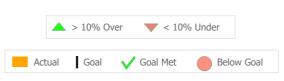
# Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	93%	6 95%
On-Time Periodic	Actua	al State Avg
V 6 Month Updates	69%	% 47%

# Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Treatment Completed Successfully		14	20%	50%	47%	-30%	
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
$\checkmark$	Employed		137	51%	20%	36%	31%	
$\checkmark$	Self Help		215	80%	60%	46%	20%	
$\checkmark$	Stable Living Situation		222	82%	80%	68%	2%	
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Clients Receiving Services		176	88%	90%	66%	-2%	

Data S	Submi	tted Aug	to <sub>Sep</sub>	DMHAS by Month % Months Submitted
Admissions				100%
Discharges				100%
Services				100%
	1 or mor	e Record	ls Sub	pmitted to DMHAS



\* State Avg based on 8 Active Standard Case Management Programs

#### GAInten.Case Mgmt780725

Advanced Behavioral Health

Addiction - Case Management - Intensive Case Management

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2023 - September 2023 (Data as of Dec 26, 2023)

## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	344	349	-1%
Admits	76	95	-20% 🔻
Discharges	85	115	-26% 🔻
Service Hours	2,875	3,312	-13% 🔻

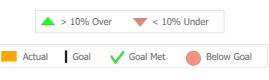
# Data Submission Quality

Data Entry	Actual S	State Avg
Valid NOMS Data	88%	88%
E CONTRACTOR OF CONTRACTOR OFO		
On-Time Periodic	Actual	State Avg
V 6 Month Updates	66%	66%

#### Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
$\checkmark$	Abstinence/Reduced Drug Use		292	84%	50%	84%	34%	
$\checkmark$	Employed		111	32%	20%	32%	12%	
$\checkmark$	Self Help		246	71%	60%	72%	11%	
	Stable Living Situation		265	77%	80%	77%	-3%	
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
$\checkmark$	Clients Receiving Services		235	90%	90%	90%	0%	

Data	Subn	nitted	to <sub>Sep</sub>	DMHAS by Month % Months Submitted
Admissions				100%
Discharges				100%
Services				100%
	1 or m	nore Record	ds Sub	omitted to DMHAS



\* State Avg based on 1 Active Intensive Case Management Programs

Addiction - Case Management - Outreach & Engagement

## **Program Activity**

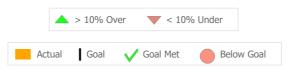
Measure	Actual	1 Yr Ago	Variance %
Unique Clients	107	106	1%
Admits	39	57	-32% 🔻
Discharges	44	44	0%
Service Hours	326	327	0%

### Service Engagement



# Data Submitted to DMHAS by Month





\* State Avg based on 24 Active Outreach & Engagement Programs

Variances in data may be indicative of operational adjustments related to the pandemic.