

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,291	1,201	7%
	Admits	365	375	-3%
	Discharges	326	332	-2%
	Service Hours	1,400	1,036	35% ▲
	Bed Days	7,655	6,743	14% ▲

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Consumer Satisfaction Survey

(Based on 1,895 FY23 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		97%	80%	92%
✓ Overall		97%	80%	91%
✓ Quality and Appropriateness		96%	80%	93%
✓ General Satisfaction		96%	80%	92%
✓ Respect		93%	80%	91%
✓ Outcome		92%	80%	83%
✓ Access		91%	80%	88%
✓ Recovery		87%	80%	79%

■ Satisfied %    |    Goal %     0-80%     80-100%    ✓ Goal Met    ● Under Goal

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Addiction</b>	Outpatient	614	45.8%
	Medication Assisted Treatment	229	17.1%
	Residential Services	192	14.3%
	Recovery Support	151	11.3%
	Employment Services	97	7.2%
<b>Mental Health</b>	Case Management	45	3.4%
	Employment Services	13	1.0%

### Client Demographics

Age	#	%	State Avg
18-25	26	2%	8%
26-34	253	20%	18%
35-44	453	35% ▲	24%
45-54	299	23%	19%
55-64	206	16%	20%
65+	54	4%	11%

Gender	#	%	State Avg
Male	868	67%	58%
Female	422	33%	42%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	1,070	83% ▲	66%
Hisp-Puerto Rican	168	13%	11%
Hispanic-Other	41	3%	10%
Unknown	10	1% ▼	13%
Hispanic-Mexican	2	0%	1%
Hispanic-Cuban			0%

Race	#	%	State Avg
White/Caucasian	779	60%	60%
Other	255	20%	12%
Black/African American	249	19%	17%
Am. Indian/Native Alaskan	3	0%	1%
Asian	2	0%	1%
Multiple Races	1	0%	1%
Hawaiian/Other Pacific Islander	1	0%	0%
Unknown	1	0%	8%

■ Unique Clients    |    State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

# 1 Long Wharf-Voc Rehab 780270

APT Foundation Inc

Addiction - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2023 - September 2023 (Data as of Dec 26, 2023)

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	97	89	9%
Admits	23	39	-41% ▼
Discharges	28	14	100% ▲
Service Hours	172	250	-31% ▼

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		20	21%	35%	21%	-14% ▼

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		62	90%	90%	57%	0%

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		92%
On-Time Periodic	Actual	State Avg
6 Month Updates		34%

## Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

\* State Avg based on 9 Active Employment Services Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	87	13	569% ▲
Admits	78	7	1014% ▲
Discharges	13	9	44% ▲
Bed Days	3,775	551	585% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	94%
Valid TEDS Data	100%	94%
<b>On-Time Periodic</b>		
6 Month Updates	N/A	0%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		10	77%	70%	70%	7%
✓ No Re-admit within 30 Days of Discharge		11	85%	85%	90%	0%
● Follow-up within 30 Days of Discharge		8	80%	90%	60%	-10%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		63	72%	70%	61%	2%
✓ Improved/Maintained Function Score		13	100%	95%	86%	5%

### Bed Utilization

	12 Months Trend			Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate				18	60 days	0.2	228%	90%	68%	138% ▲

Legend: ■ < 90%   ■ 90-110%   ■ > 110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual   Goal   Goal Met   Below Goal

\* State Avg based on 19 Active Intermediate/Long Term Res.Tx 3.5 Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	35	97	-64% ▼
Admits	-	65	-100% ▼
Discharges	35	56	-38% ▼
Bed Days	943	3,399	-72% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	94%
Valid TEDS Data	100%	94%
<b>On-Time Periodic</b>		
6 Month Updates	N/A	0%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		31	89%	70%	70%	19% ▲
✓ No Re-admit within 30 Days of Discharge		35	100%	85%	90%	15% ▲
● Follow-up within 30 Days of Discharge		19	61%	90%	60%	-29% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		35	100%	70%	61%	30% ▲
● Improved/Maintained Function Score		33	94%	95%	86%	-1%

### Bed Utilization

	12 Months Trend			Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate				3	74 days	0.1	342%	90%	68%	252% ▲

■ < 90%   
 ■ 90-110%   
 ■ > 110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

Actual    Goal    Goal Met    Below Goal

\* State Avg based on 19 Active Intermediate/Long Term Res.Tx 3.5 Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	4	15	-73% ▼
Admits	3	1	200% ▲
Discharges	2	14	-86% ▼
Bed Days	111	151	-26% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	94%
Valid TEDS Data	100%	94%
On-Time Periodic		
6 Month Updates	N/A	0%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		2	100%	70%	70%	30% ▲
● No Re-admit within 30 Days of Discharge		1	50%	85%	90%	-35% ▼
● Follow-up within 30 Days of Discharge		1	50%	90%	60%	-40% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Abstinence/Reduced Drug Use		1	25%	70%	61%	-45% ▼
✓ Improved/Maintained Function Score		2	100%	95%	86%	5%

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		49	51 days	12.3	2%	90%	68%	-88% ▼



### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				67%
Discharges				67%

1 or more Records Submitted to DMHAS



\* State Avg based on 19 Active Intermediate/Long Term Res.Tx 3.5 Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	614	587	5%
Admits	96	120	-20% ▼
Discharges	110	95	16% ▲
Service Hours	1,203	752	60% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	89%
Valid TEDS Data	100%	76%
<b>On-Time Periodic</b>		
6 Month Updates	1%	11%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	99%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		28	25%	50%	51%	-25% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		190	30%	55%	24%	-25% ▼
Not Arrested		300	48%	75%	48%	-27% ▼
Employed		122	20%	50%	25%	-30% ▼
Stable Living Situation		292	47%	95%	49%	-48% ▼
Self Help		37	6%	60%	14%	-54% ▼
Improved/Maintained Function Score		100	19%	75%	30%	-56% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		240	47%	90%	32%	-43% ▼

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		43	46%	75%	49%	-29% ▼

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

Actual    | Goal    Goal Met    Below Goal

\* State Avg based on 103 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	229	191	20% ▲
Admits	110	87	26% ▲
Discharges	86	87	-1%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	91%	99%
Valid TEDS Data	83%	99%
<b>On-Time Periodic</b>		
6 Month Updates	0%	81%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		85	99%	50%	58%	49% ▲

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		142	62%	50%	64%	12% ▲
● Employed		16	7%	40%	39%	-33% ▼
● Not Arrested		89	39%	75%	90%	-36% ▼
● Improved/Maintained Function Score		85	73%	75%	46%	-2%
● Stable Living Situation		90	39%	90%	87%	-51% ▼
● Self Help		2	1%	60%	46%	-59% ▼

### Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Length of Stay over 1 Year		17	7%	50%	73%	-43% ▼

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 37 Active Methadone Maintenance Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	72	83	-13% ▼
Admits	45	51	-12% ▼
Discharges	38	49	-22% ▼
Bed Days	2,826	2,642	7%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	94%
Valid TEDS Data	100%	94%
On-Time Periodic		
6 Month Updates	N/A	0%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		33	87%	70%	70%	17% ▲
✓ No Re-admit within 30 Days of Discharge		35	92%	85%	90%	7%
● Follow-up within 30 Days of Discharge		24	73%	90%	60%	-17% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		52	72%	70%	61%	2%
✓ Improved/Maintained Function Score		37	97%	95%	86%	2%

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		90	72 days	1.3	34%	90%	68%	-56% ▼

Legend: ■ < 90% ■ 90-110% ■ > 110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

Legend: ■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 19 Active Intermediate/Long Term Res.Tx 3.5 Programs

Variations in data may be indicative of operational adjustments related to the pandemic.



### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	13	9	44% ▲
Admits	2	2	0%
Discharges	6	3	100% ▲
Service Hours	25	35	-29% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		4	31%	35%	41%	-4%

### Service Utilization

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		5	71%	90%	88%	-19% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		94%

On-Time Periodic	Actual	State Avg
6 Month Updates		76%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				33%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

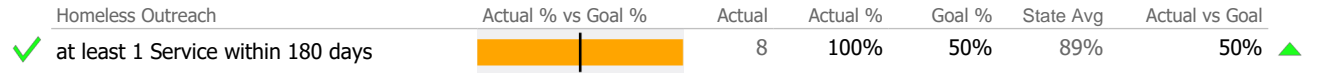
Actual    | Goal    Goal Met    Below Goal

\* State Avg based on 37 Active Employment Services Programs

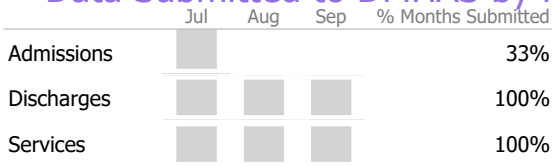
### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	45	30	50% ▲
Admits	8	3	167% ▲
Discharges	8	5	60% ▲
Service Hours	-	-	

### Service Engagement



### Data Submitted to DMHAS by Month



1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

Actual    | Goal    Goal Met    Below Goal

\* State Avg based on 52 Active Outreach & Engagement Programs