Viability Inc.
Springfield, MA

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2022 - June 2023   (Data as of Sep 25, 2023)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	128		
	Admits	132		
	Discharges	35		
	Service Hours	703	-	

▲ > 10% Over 1 Yr Ago   ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Mental Health				
	Employment Services		128	100.0%

Client Demographics

Age

Age		#	%		State Avg
18-25		26	21%	▲	10%
26-34		31	25%		21%
35-44		28	23%		24%
45-54		16	13%		18%
55-64		19	15%		18%
65+		3	2%		9%

Ethnicity

Ethnicity		#	%	State Avg
Non-Hispanic		76	59%	67%
Hisp-Puerto Rican		26	20%	10%
Unknown		18	14%	13%
Hispanic-Other		7	5%	9%
Hispanic-Cuban		1	1%	0%
Hispanic-Mexican				1%

Gender

Gender		#	%	State Avg
Male		76	60%	59%
Female		51	40%	41%
Transgender				0%

Race

Race		#	%		State Avg
White/Caucasian		64	50%		60%
Black/African American		38	30%	▲	18%
Other		16	13%		12%
Asian		3	2%		1%
Multiple Races		3	2%		1%
Unknown		3	2%		7%
Am. Indian/Native Alaskan		1	1%		1%
Hawaiian/Other Pacific Islander					0%

■ Unique Clients | State Avg   ▲ > 10% Over State Avg   ▼ > 10% Under State Avg

Survey Data Not Available

Variances in data may be indicative of operational adjustments related to the pandemic.

Employment Services Hartford
Viability Inc.
Mental Health - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2022 - June 2023 (Data as of Sep 25, 2023)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	81		
Admits	82	-	
Discharges	24	-	
Service Hours	350	-	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Employed		21	26%	35%	43%	-9%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Clients Receiving Services		57	98%	90%	95%	8%

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		99%	93%

On-Time Periodic		Actual	State Avg
🔴 6 Month Updates		6%	77%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		99%	45%

Data Submitted to DMHAS by Month
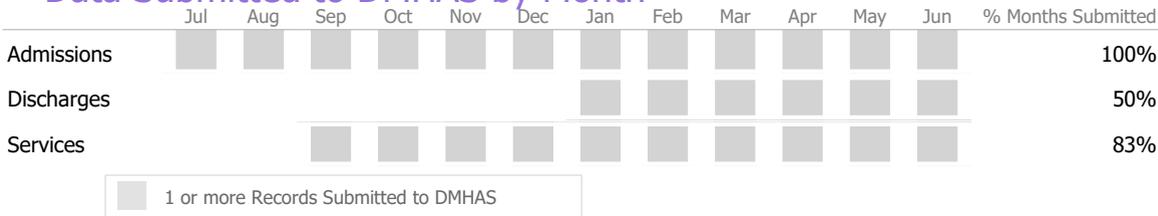
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%
Discharges							▪	▪	▪	▪	▪	▪	50%
Services			▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	83%

▪ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 44 Active Employment Services Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Employment Services Southeast
Viability Inc.
Mental Health - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2022 - June 2023 (Data as of Sep 25, 2023)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	48		
Admits	50	-	
Discharges	11	-	
Service Hours	353	-	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		20	40%	35%	43%	5%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		38	97%	90%	95%	7%

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		93%	93%

On-Time Periodic		Actual	State Avg
● 6 Month Updates		27%	77%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions		▫	▫	▫	▫	▫	▫	▫	▫	▫	▫	▫	92%
Discharges								▫	▫	▫			25%
Services			▫	▫	▫	▫	▫	▫	▫	▫		▫	83%

▫ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 44 Active Employment Services Programs

Variances in data may be indicative of operational adjustments related to the pandemic.