

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	241	243	-1%
	Admits	168	112	50% ▲
	Discharges	164	164	0%
	Service Hours	1,578	1,708	-8%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Case Management	160	64.0%
	Medication Assisted Treatment	90	36.0%

Consumer Satisfaction Survey

(Based on 58 FY22 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		98%	80%	92%
✓ Quality and Appropriateness		93%	80%	93%
✓ General Satisfaction		93%	80%	92%
✓ Overall		91%	80%	91%
✓ Access		90%	80%	88%
✓ Outcome		89%	80%	83%
✓ Respect		89%	80%	91%
✓ Recovery		83%	80%	79%

Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Client Demographics

Age	#	%	State Avg
18-25	14	6%	10%
26-34	75	31%	21%
35-44	70	29%	24%
45-54	38	16%	18%
55-64	37	15%	18%
65+	6	3%	9%

Gender	#	%	State Avg
Male	121	50%	59%
Female	120	50%	41%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	126	52%	67% ▼
Hisp-Puerto Rican	66	27%	10% ▲
Hispanic-Other	38	16%	9%
Unknown	9	4%	13%
Hispanic-Mexican	2	1%	1%
Hispanic-Cuban			0%

Race	#	%	State Avg
White/Caucasian	119	49%	60% ▼
Black/African American	58	24%	18%
Other	53	22%	12%
Am. Indian/Native Alaskan	6	2%	1%
Unknown	5	2%	7%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Latino Outreach

The Village for Families and Children Inc.

Addiction - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2022 - June 2023 (Data as of Sep 25, 2023)

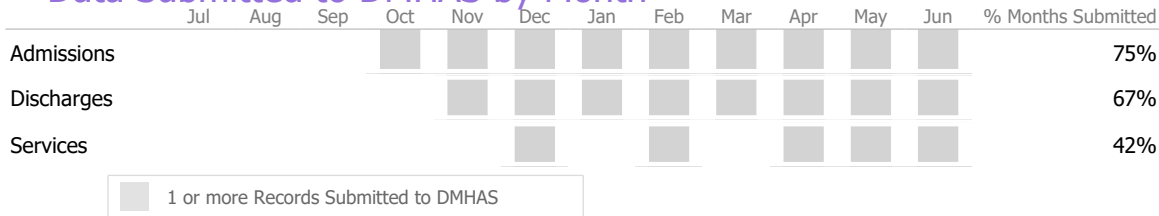
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	43		
Admits	44	-	
Discharges	29	-	
Service Hours	141	-	

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ at least 1 Service within 180 days		43	100%	50%	80%	50% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 25 Active Outreach & Engagement Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	11	23	-52% ▼
Admits	3	10	-70% ▼
Discharges	7	16	-56% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	99%
Valid TEDS Data	100%	94%
On-Time Periodic		
6 Month Updates	100%	23%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

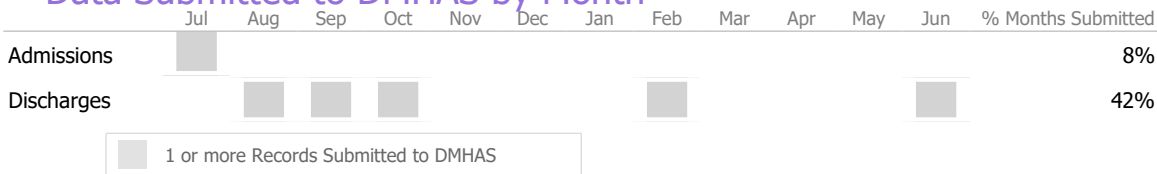
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		2	29%	50%	37%	-21% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		10	91%	55%	61%	36% ▲
Not Arrested		11	100%	75%	85%	25% ▲
Self Help		9	82%	60%	43%	22% ▲
Stable Living Situation		10	91%	95%	70%	-4%
Employed		5	45%	50%	41%	-5%
Improved/Maintained Function Score		2	18%	75%	11%	-57% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 6 Active Naltrexone Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	83	128	-35% ▼
Admits	41	38	8%
Discharges	41	85	-52% ▼
Service Hours	715	673	6%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	96%	90%
Valid TEDS Data	100%	81%
On-Time Periodic		
6 Month Updates	83%	41%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		20	49%	50%	37%	-1%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		83	97%	75%	75%	22% ▲
Abstinence/Reduced Drug Use		64	74%	55%	52%	19% ▲
Self Help		53	62%	60%	18%	2%
Stable Living Situation		80	93%	95%	71%	-2%
Employed		37	43%	50%	32%	-7%
Improved/Maintained Function Score		12	17%	75%	26%	-58% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		44	98%	90%	62%	8%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	92%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

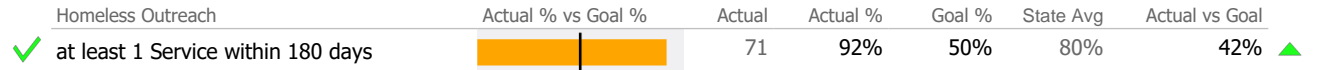
* State Avg based on 19 Active Buprenorphine Maintenance Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

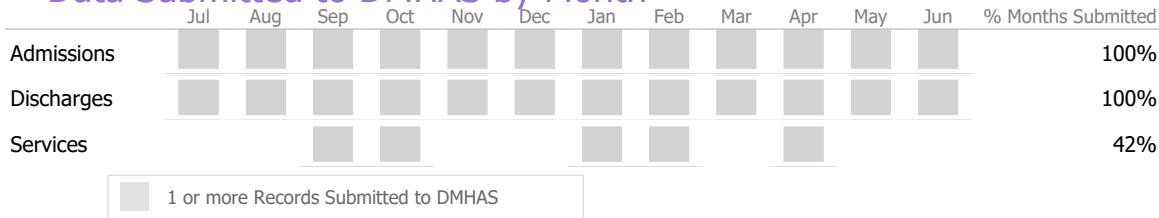
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	118	101	17% ▲
Admits	80	64	25% ▲
Discharges	87	63	38% ▲
Service Hours	722	1,034	-30% ▼

Service Engagement



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 25 Active Outreach & Engagement Programs