

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	10	12	-17% ▼
	Admits	3	3	0%
	Discharges	3	5	-40% ▼
	Service Hours	196	259	-24% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Case Management	10	100.0%

Client Demographics

Age	#	%	State Avg
18-25	2	20%	10%
26-34	6	60% ▲	21%
35-44	1	10% ▼	24%
45-54	1	10%	18%
55-64			18% ▼
65+			9%

Ethnicity	#	%	State Avg
Non-Hispanic	6	60%	67%
Hisp-Puerto Rican	4	40% ▲	10%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hispanic-Other			9%
Unknown			13% ▼

Gender	#	%	State Avg
Female	9	90% ▲	41%
Male	1	10% ▼	59%
Transgender			0%

Race	#	%	State Avg
White/Caucasian	7	70%	60%
Am. Indian/Native Alaskan	1	10%	1%
Multiple Races	1	10%	1%
Other	1	10%	12%
Asian			1%
Black/African American			18% ▼
Hawaiian/Other Pacific Islander			0%
Unknown			7%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Survey Data Not Available

Thames River Supportive Housing

Thames River Community Services

Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2022 - June 2023 (Data as of Sep 25, 2023)

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Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		9	90%	85%	86%	5%

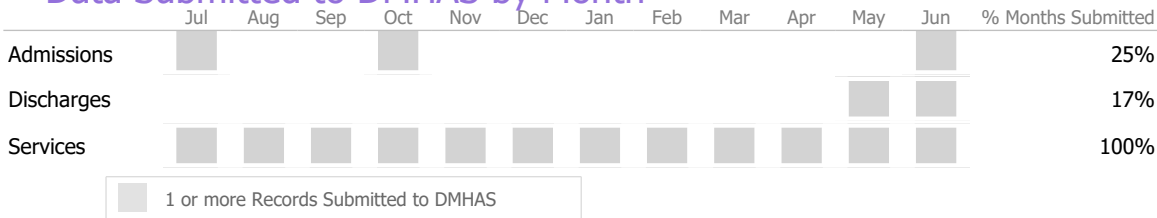
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		7	88%	90%	97%	-2%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		97%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		81%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 118 Active Supportive Housing – Scattered Site Programs

Variations in data may be indicative of operational adjustments related to the pandemic.