

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	52	50	4%
	Admits	5	4	25% ▲
	Discharges	8	3	167% ▲
	Service Hours	2,187	2,317	-6%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Case Management	52	100.0%

Consumer Satisfaction Survey

(Based on 27 FY22 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ General Satisfaction		96%	80%	92%
✓ Access		96%	80%	88%
✓ Respect		96%	80%	91%
✓ Overall		93%	80%	91%
✓ Participation in Treatment		91%	80%	92%
✓ Quality and Appropriateness		89%	80%	93%
● Recovery		71%	80%	79%
● Outcome		60%	80%	83%

Satisfied % |
 Goal % |
 0-80% |
 80-100% |
 Goal Met |
 Under Goal

Client Demographics

Age	#	%	State Avg
18-25			10%
26-34	3	6%	21% ▼
35-44	7	13%	24% ▼
45-54	9	17%	18%
55-64	20	38%	18% ▲
65+	13	25%	9% ▲

Gender	#	%	State Avg
Male	38	73%	59% ▲
Female	14	27%	41% ▼
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	49	94%	67% ▲
Hisp-Puerto Rican	2	4%	10%
Hispanic-Other	1	2%	9%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Unknown			13% ▼

Race	#	%	State Avg
White/Caucasian	38	73%	60% ▲
Black/African American	14	27%	18%
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Other			12% ▼
Unknown			7%

Unique Clients |
 State Avg |
 > 10% Over State Avg |
 > 10% Under State Avg

Liberty Commons 314290

St. Vincent DePaul Place Middletown Inc.

Mental Health - Case Management - Supportive Housing – Development

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2022 - June 2023 (Data as of Sep 25, 2023)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	22	21	5%
Admits	1	2	-50% ▼
Discharges	4	-	
Service Hours	926	966	-4%

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Stable Living Situation		22	100%	85%	94%	15% ▲

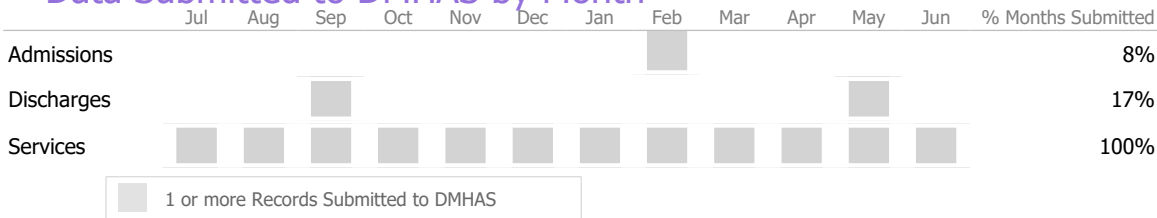
Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		18	100%	90%	98%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		99%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		85%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 66 Active Supportive Housing – Development Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	30	29	3%
Admits	4	2	100% ▲
Discharges	4	3	33% ▲
Service Hours	1,260	1,351	-7%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		26	87%	85%	86%	2%

Service Utilization

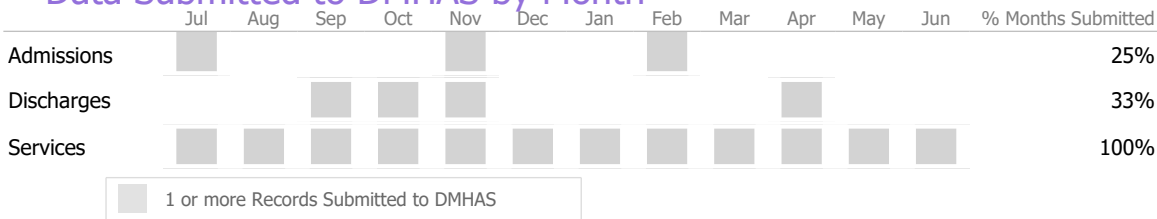
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		26	100%	90%	97%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		97%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		81%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 118 Active Supportive Housing – Scattered Site Programs

Variances in data may be indicative of operational adjustments related to the pandemic.