

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,485	1,376	8%
	Admits	1,259	1,193	6%
	Discharges	1,158	1,163	0%
	Service Hours	16,079	16,256	-1%
	Bed Days	4,745	4,237	12% ▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 171 FY22 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		95%	80%	92%
✓ Overall		94%	80%	91%
✓ Respect		93%	80%	91%
✓ Quality and Appropriateness		93%	80%	93%
✓ General Satisfaction		92%	80%	92%
✓ Access		90%	80%	88%
✓ Outcome		85%	80%	83%
✓ Recovery		80%	80%	79%

■ Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Crisis Services	468	25.5%
	Outpatient	280	15.2%
	Community Support	219	11.9%
	ACT	177	9.6%
	Intake	98	5.3%
	Residential Services	47	2.6%
	Other	3	0.2%
	Forensic MH	Forensics Community-based	545

Client Demographics

Age	#	%	State Avg
18-25	230	16%	10%
26-34	331	23%	21%
35-44	314	21%	24%
45-54	237	16%	18%
55-64	215	15%	18%
65+	140	10%	9%

Gender	#	%	State Avg
Male	879	59%	59%
Female	589	40%	41%
Transgender	15	1%	0%

Race	#	%	State Avg
White/Caucasian	895	66%	60%
Black/African American	196	15%	18%
Other	99	7%	12%
Unknown	83	6%	7%
Multiple Races	46	3%	1%
Am. Indian/Native Alaskan	16	1%	1%
Asian	14	1%	1%
Hawaiian/Other Pacific Islander	1	0%	0%

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	97	104	-7%
Admits	25	27	-7%
Discharges	24	31	-23% ▼
Service Hours	3,473	3,654	-5%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	95%	90%
On-Time Periodic	Actual	State Avg
6 Month Updates	90%	91%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	98%	96%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		12	50%	65%	59%	-15% ▼
No Re-admit within 30 Days of Discharge		22	92%	85%	93%	7%
Follow-up within 30 Days of Discharge		9	75%	90%	50%	-15% ▼

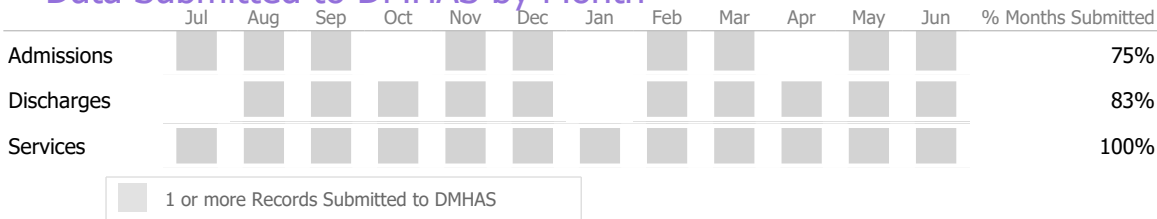
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		79	80%	60%	88%	20% ▲
Social Support		60	61%	60%	78%	1%
Employed		8	8%	15%	18%	-7%
Improved/Maintained Function Score		0	0%	85%	25%	-85% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		75	100%	90%	98%	10%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 24 Active Assertive Community Treatment Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

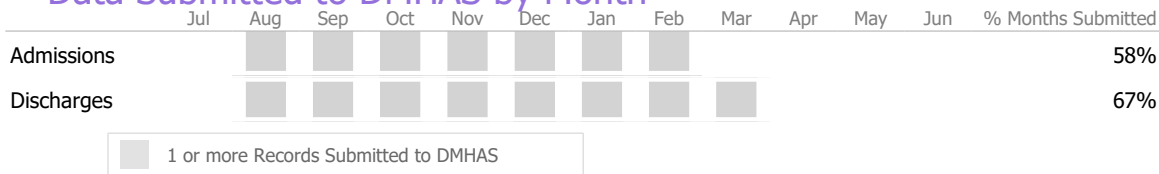
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	68	95	-28% ▼
Admits	68	110	-38% ▼
Discharges	73	109	-33% ▼

Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Evaluation within 1.5 hours of Request		10	27%	75%	70%	-48% ▼
✓ Community Location Evaluation		36	97%	80%	79%	17% ▲
● Follow-up Service within 48 hours		0	NA	90%	75%	-90% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 26 Active Mobile Crisis Team Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 2 Active Re-entry Programs Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	101	105	-4%
Admits	7	8	-13% ▼
Discharges	9	9	0%
Service Hours	808	682	18% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	90%
On-Time Periodic	Actual	State Avg
6 Month Updates	13%	57%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	93%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		8	89%	50%	40%	39% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Social Support		57	55%	60%	66%	-5%
● Employed		8	8%	30%	28%	-22% ▼
● Stable Living Situation		61	59%	95%	78%	-36% ▼
● Improved/Maintained Function Score		0	0%	75%	33%	-75% ▼

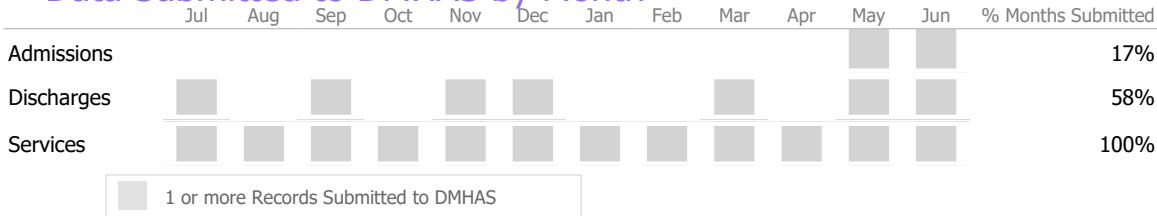
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		86	91%	90%	90%	1%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		4	57%	75%	74%	-18% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 72 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

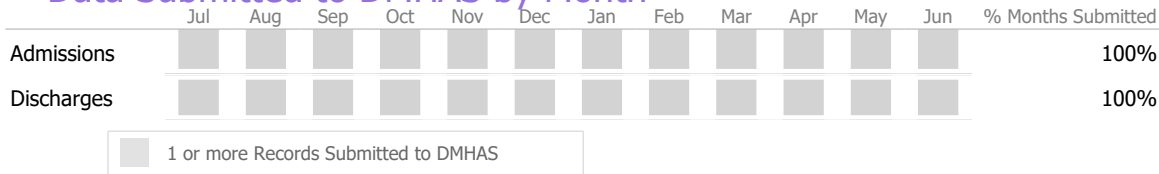
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	420	406	3%
Admits	567	553	3%
Discharges	565	554	2%

Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Evaluation within 1.5 hours of Request		403	72%	75%	70%	-3%
✓ Community Location Evaluation		548	98%	80%	79%	18% ▲
● Follow-up Service within 48 hours		9	28%	90%	75%	-62% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

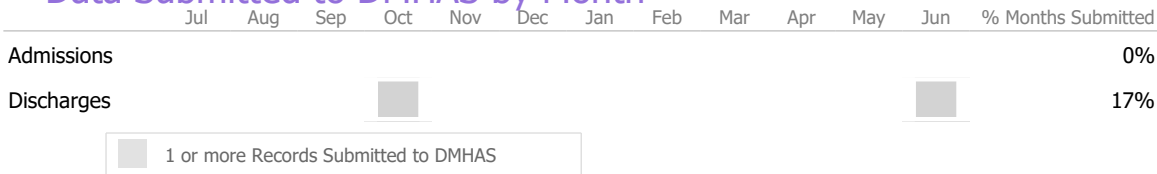
* State Avg based on 26 Active Mobile Crisis Team Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	23	27	-15% ▼
Admits	-	4	-100% ▼
Discharges	2	4	-50% ▼

Data Submitted to DMHAS by Month



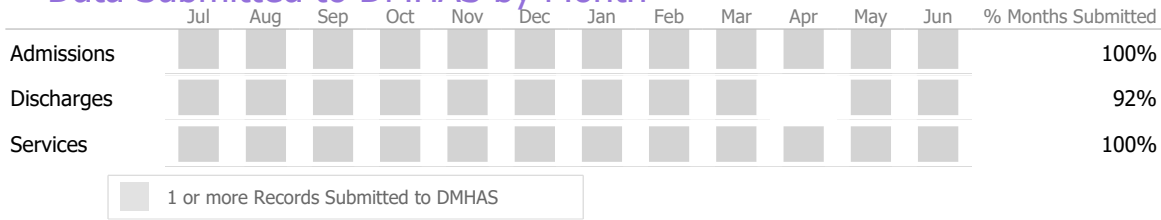
* State Avg based on 1 Active Outreach & Engagement Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	98	131	-25% ▼
Admits	94	131	-28% ▼
Discharges	97	129	-25% ▼
Service Hours	219	275	-21% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal


* State Avg based on 15 Active Central Intake Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity


Measure	Actual	1 Yr Ago	Variance %
Unique Clients	488	327	49% ▲
Admits	356	193	84% ▲
Discharges	258	172	50% ▲

Jail Diversion

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Follow-up Service within 48 hours		88	95%	0%	78%	95% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%

 1 or more Records Submitted to DMHAS

 > 10% Over  < 10% Under

 Actual |  Goal  Goal Met  Below Goal

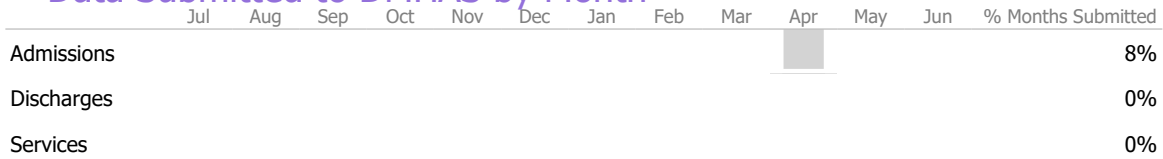
* State Avg based on 19 Active Court Liaison-Jail Diversion Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1		
Admits	1	-	
Discharges	-	-	
Service Hours	-	-	

Data Submitted to DMHAS by Month



■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 27 Active Other Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	47	49	-4%
Admits	36	42	-14% ▼
Discharges	34	39	-13% ▼
Bed Days	4,745	4,237	12% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	95%	95%
On-Time Periodic		
6 Month Updates	100%	100%
Diagnosis		
Valid Axis I Diagnosis	85%	85%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		23	68%	95%	68%	-27% ▼
No Re-admit within 30 Days of Discharge		31	94%	85%	94%	9%
Follow-up within 30 Days of Discharge		22	96%	90%	96%	6%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Function Score		1	3%	95%	3%	-92% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		15	284 days	0.2	87%	90%	87%	-3%

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 1 Active Sub-Acute Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	185	198	-7%
Admits	34	37	-8%
Discharges	36	44	-18% ▼
Service Hours	3,120	3,757	-17% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	96%	90%
On-Time Periodic	Actual	State Avg
6 Month Updates	93%	57%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	93%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		15	42%	50%	40%	-8%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		132	70%	60%	66%	10%
Stable Living Situation		174	93%	95%	78%	-2%
Employed		37	20%	30%	28%	-10%
Improved/Maintained Function Score		0	0%	75%	33%	-75% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		148	97%	90%	90%	7%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		24	73%	75%	74%	-2%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■		■	■	■		■	■	■	■	83%
Discharges	■	■	■		■	■	■	■	■	■	■	■	92%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 72 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

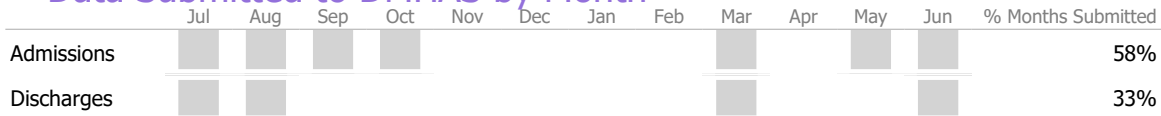
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	34	33	3%
Admits	8	6	33% ▲
Discharges	5	7	-29% ▼

Jail Diversion

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Follow-up Service within 48 hours		4	100%	0%	78%	100% ▲

Data Submitted to DMHAS by Month



█ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 19 Active Court Liaison-Jail Diversion Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	219	232	-6%
Admits	30	58	-48% ▼
Discharges	37	45	-18% ▼
Service Hours	4,941	4,488	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	96%	89%
On-Time Periodic	Actual	State Avg
6 Month Updates	98%	83%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	89%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		25	68%	65%	53%	3%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		204	93%	80%	88%	13% ▲
✓ Social Support		155	71%	60%	79%	11% ▲
● Employed		21	10%	20%	15%	-10% ▼
● Improved/Maintained Function Score		1	0%	65%	44%	-65% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		176	97%	90%	97%	7%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■		■	■	■	■	■	■	■		■	■	83%
Discharges	■	■	■	■	■	■		■	■	■	■	■	92%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

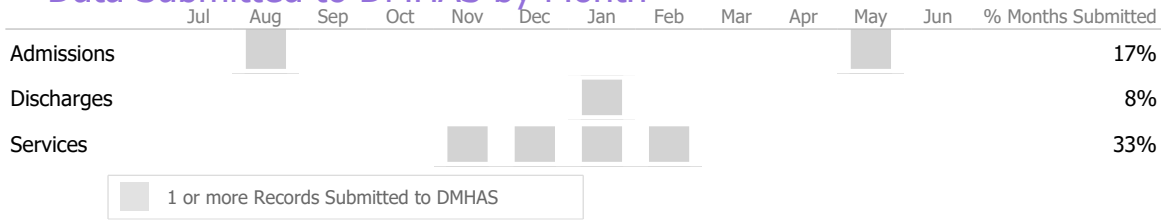
* State Avg based on 36 Active CSP Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	2	2	0%
Admits	2	1	100% ▲
Discharges	1	2	-50% ▼
Service Hours	6	1	

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 27 Active Other Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	82	69	19% ▲
Admits	31	23	35% ▲
Discharges	17	18	-6%
Service Hours	3,511	3,398	3%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	96%	90%
On-Time Periodic		
6 Month Updates	69%	91%
Diagnosis		
Valid Axis I Diagnosis	100%	96%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		11	65%	65%	59%	0%
✓ No Re-admit within 30 Days of Discharge		16	94%	85%	93%	9%
● Follow-up within 30 Days of Discharge		6	55%	90%	50%	-35%

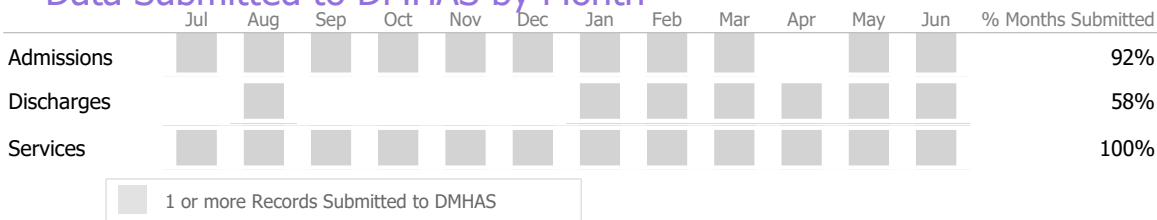
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		72	88%	60%	88%	28% ▲
✓ Social Support		62	76%	60%	78%	16% ▲
✓ Employed		22	27%	15%	18%	12% ▲
● Improved/Maintained Function Score		1	1%	85%	25%	-84% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		64	98%	90%	98%	8%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 24 Active Assertive Community Treatment Programs

Variations in data may be indicative of operational adjustments related to the pandemic.