Recovery Network of Programs
Bridgeport, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2022 - June 2023   (Data as of Sep 27, 2023)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	4,026	3,182	27%	▲
	Admits	3,738	2,238	67%	▲
	Discharges	3,720	2,404	55%	▲
	Service Hours	15,395	22,464	-31%	▼
	Bed Days	44,146	34,028	30%	▲

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type / Level of Care Type		#	%
Addiction			
	Medication Assisted Treatment	1,887	41.9%
	Residential Services	1,878	41.7%
	Outpatient	417	9.3%
	Case Management	232	5.2%
Mental Health			
	Residential Services	68	1.5%
Forensic MH			
	Crisis Services	22	0.5%

Consumer Satisfaction Survey   (Based on 151 FY22 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓	Quality and Appropriateness		98%	80%	93%
✓	Overall		98%	80%	91%
✓	Participation in Treatment		97%	80%	92%
✓	Respect		97%	80%	91%
✓	General Satisfaction		96%	80%	92%
✓	Outcome		95%	80%	83%
✓	Access		94%	80%	88%
✓	Recovery		93%	80%	79%

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

Client Demographics

Age	#	%	State Avg
18-25	143	4%	10%
26-34	844	21%	21%
35-44	1,253	31%	24%
45-54	854	21%	18%
55-64	751	19%	18%
65+	180	4%	9%

Gender	#	%		State Avg
Male	2,792	70%	▲	59%
Female	1,225	30%	▼	41%
Transgender				0%

Ethnicity	#	%	State Avg
Non-Hispanic	2,830	70%	67%
Hisp-Puerto Rican	721	18%	10%
Hispanic-Other	292	7%	9%
Unknown	136	3%	13%
Hispanic-Mexican	29	1%	1%
Hispanic-Cuban	18	0%	0%

Race	#	%	State Avg
White/Caucasian	2,361	59%	60%
Black/African American	803	20%	18%
Other	567	14%	12%
Unknown	168	4%	7%
Asian	88	2%	1%
Multiple Races	20	0%	1%
Am. Indian/Native Alaskan	15	0%	1%
Hawaiian/Other Pacific Islander	4	0%	0%

Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

2445 Main St. # 2 SupRes 117-252
Recovery Network of Programs
Mental Health - Residential Services - Supervised Apartments

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2022 - June 2023 (Data as of Sep 27, 2023)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	8	8	0%
Admits	3	-	
Discharges	1	3	-67% ▼
Bed Days	2,089	2,470	-15% ▼

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	87%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		100%	85%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Treatment Completed Successfully		0	0%	60%	67%	-60% ▼
Follow-up within 30 Days of Discharge		N/A	N/A	90%	78%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		7	88%	60%	85%	28% ▲
✓ Stable Living Situation		8	100%	95%	94%	5%
🔴 Employed		0	0%	25%	14%	-25% ▼
🔴 Improved/Maintained Function Score		4	80%	95%	47%	-15% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Avg Utilization Rate		7	5,096 days	0.3	82%	90%	94%	-8%

☐ < 90%	☐ 90-110%	🟥 >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions								▪					8%
Discharges						▪							8%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 85 Active Supervised Apartments Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

2445 Main St..SupRes 117-250
Recovery Network of Programs
Mental Health - Residential Services - Residential Support

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2022 - June 2023 (Data as of Sep 27, 2023)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	24	25	-4%
Admits	2	2	0%
Discharges	9	3	200% ▲

Discharge Outcomes

		Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Treatment Completed Successfully	5	56%	50%	76%	6%

Recovery

National Recovery Measures (NOMS)		Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Social Support	22	92%	60%	85%	32% ▲
✓	Stable Living Situation	24	100%	85%	95%	15% ▲
●	Employed	2	8%	25%	15%	-17% ▼
●	Improved/Maintained Function Score	10	43%	95%	39%	-52% ▼

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	100%	99%

On-Time Periodic		Actual	State Avg
✓	6 Month Updates	100%	97%

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	94%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions							■						8%
Discharges		■	■			■	■	■		■			58%

■ 1 or more Records Submitted to DMHAS
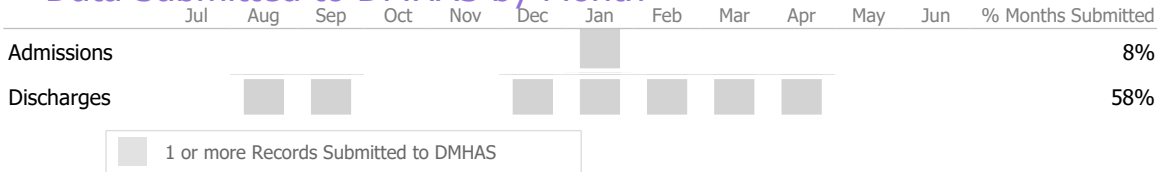
▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 25 Active Residential Support Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

964 Iranistan AveGrpRes117-241
Recovery Network of Programs
Mental Health - Residential Services - Group Home

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2022 - June 2023 (Data as of Sep 27, 2023)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	11	8	38%	▲
Admits	5	-		
Discharges	4	1	300%	▲
Bed Days	2,695	2,792	-3%	

Data Submission Quality

Data Entry	Actual % vs Goal %	Actual	State Avg
✔ Valid NOMS Data		99%	99%

On-Time Periodic		Actual	State Avg
✔ 6 Month Updates		100%	68%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		100%	100%

Discharge Outcomes

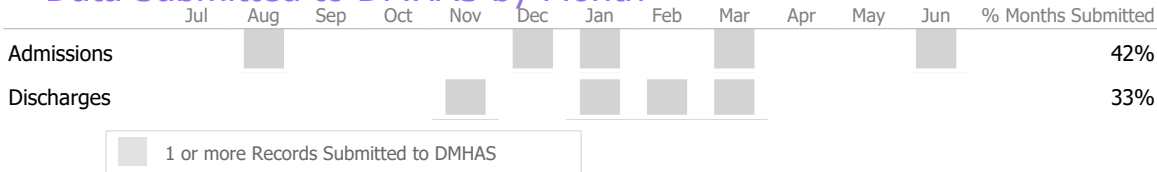|	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Treatment Completed Successfully		3	75%	80%	78%	-5%	
🔴 No Re-admit within 30 Days of Discharge		2	67%	85%	85%	-18%	▼
✔ Follow-up within 30 Days of Discharge		3	100%	90%	76%	10%	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Social Support		9	75%	60%	89%	15%	▲
✔ Stable Living Situation		12	100%	90%	100%	10%	
🔴 Improved/Maintained Function Score		6	67%	95%	43%	-28%	▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✔ Avg Utilization Rate		8	913 days	0.2	92%	90%	84%	2%

🟦 < 90%	⬜ 90-110%	🟥 >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions		⬜				⬜	⬜		⬜			⬜	42%
Discharges					⬜		⬜	⬜	⬜				33%

⬜ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 23 Active Group Home Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Ctr for Human Ser MM 100454
Recovery Network of Programs
Addiction - Medication Assisted Treatment - Methadone Maintenance

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2022 - June 2023 (Data as of Sep 27, 2023)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	890	998	-11%	▼
Admits	261	332	-21%	▼
Discharges	331	394	-16%	▼
Service Hours	5,235	9,333	-44%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✔	Valid NOMS Data	99%	98%
✔	Valid TEDS Data	100%	99%

On-Time Periodic		Actual	State Avg
✔	6 Month Updates	81%	77%

Diagnosis		Actual	State Avg
✔	Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Treatment Completed Successfully		178	54%	50%	56%	4%	

Recovery

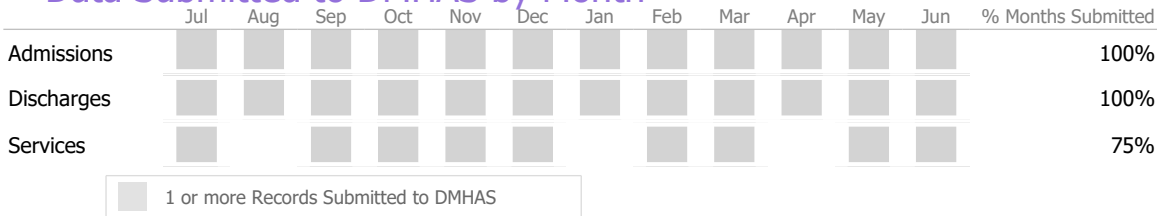| National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Not Arrested		922	96%	75%	94%	21%	▲
✔	Abstinence/Reduced Drug Use		618	65%	50%	66%	15%	▲
✔	Employed		433	45%	40%	40%	5%	
✔	Stable Living Situation		916	96%	90%	89%	6%	
✔	Self Help		586	61%	60%	51%	1%	
●	Improved/Maintained Function Score		591	66%	75%	45%	-9%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Clients Receiving Services		624	100%	90%	89%	10%	

Service Engagement

Medication Assisted Treatment		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Length of Stay over 1 Year		638	72%	50%	67%	22%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%
Discharges	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%
Services	▢		▢	▢	▢		▢	▢		▢	▢		75%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

▮ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 37 Active Methadone Maintenance Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Enhanced Forensic Respite Bed (EFRB)
Recovery Network of Programs
Forensic MH - Crisis Services - Respite Bed

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2022 - June 2023 (Data as of Sep 27, 2023)

Program Activity

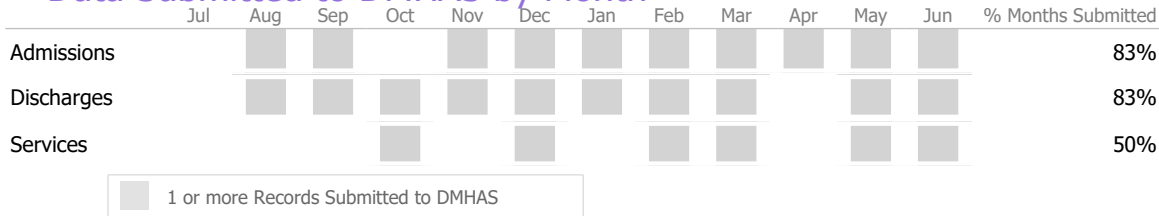| Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	22	8	175%	▲
Admits	22	9	144%	▲
Discharges	21	8	163%	▲
Service Hours	1,343	347		
Bed Days	680	201	238%	▲

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	No Re-admit within 30 Days of Discharge		21	100%	85%	98%	15%	▲
🔴	Follow-up within 30 Days of Discharge		8	44%	90%	64%	-46%	▼

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Avg Utilization Rate		3	35 days	0.1	62%	90%	57%	-28%	▼

▪ < 90%	▪ 90-110%	▪ >110%

Data Submission Quality

Data Entry	Actual	State Avg

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	58%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions		▪	▪		▪	▪	▪	▪		▪	▪		83%
Discharges		▪	▪	▪	▪	▪	▪	▪	▪		▪	▪	83%
Services				▪		▪		▪	▪		▪	▪	50%

▪	1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

▪ Actual	│ Goal	✓ Goal Met	🔴 Below Goal

* State Avg based on 7 Active Respite Bed Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Garner MM Solid Ground Recovery
Recovery Network of Programs
Addiction - Medication Assisted Treatment - Methadone Maintenance

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2022 - June 2023 (Data as of Sep 27, 2023)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	22	6	267%	▲
Admits	17	6	183%	▲
Discharges	12	-		

Discharge Outcomes

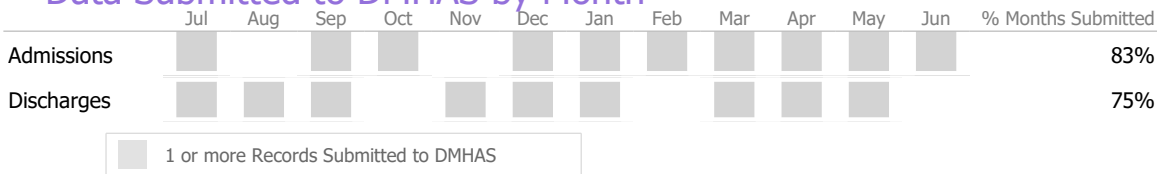|		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		9	75%	50%	56%	25%	▲

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Abstinence/Reduced Drug Use		19	83%	50%	66%	33%	▲
●	Not Arrested		17	74%	75%	94%	-1%	
●	Self Help		8	35%	60%	51%	-25%	▼
●	Employed		0	0%	40%	40%	-40%	▼
●	Improved/Maintained Function Score		7	50%	75%	45%	-25%	▼
●	Stable Living Situation		2	9%	90%	89%	-81%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	99%	98%
✓	Valid TEDS Data	100%	99%

On-Time Periodic		Actual	State Avg
✓	6 Month Updates	100%	77%

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	100%

Service Engagement

	Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
●	Length of Stay over 1 Year		1	5%	50%	67%	-45%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■		■	■		■	■	■	■	■		■	83%
Discharges	■	■	■		■	■	■		■	■			75%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 37 Active Methadone Maintenance Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Horizon Inten Res 025601
Recovery Network of Programs
Addiction - Residential Services - SA Intensive Res. Rehabilitation 3.7

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2022 - June 2023   (Data as of Sep 27, 2023)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	245	227	8%
Admits	241	220	10%
Discharges	241	221	9%
Bed Days	4,901	5,150	-5%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
●	Treatment Completed Successfully		172	71%	80%	71%	-9%
●	No Re-admit within 30 Days of Discharge		199	83%	85%	90%	-2%
●	Follow-up within 30 Days of Discharge		121	70%	90%	59%	-20% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	99%	92%
✓ Valid TEDS Data	100%	94%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	0%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	100%

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Self Help		230	90%	60%	70%	30% ▲
✓	Abstinence/Reduced Drug Use		239	94%	70%	39%	24% ▲
✓	Improved/Maintained Function Score		201	83%	75%	82%	8%

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓	Avg Utilization Rate		15	23 days	0.1	90%	90%	100%	0%

■ < 90% ■ 90-110% ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 9 Active SA Intensive Res. Rehabilitation 3.7 Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Kinsella Treatment Center MM 301862
Recovery Network of Programs
Addiction - Medication Assisted Treatment - Methadone Maintenance

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2022 - June 2023 (Data as of Sep 27, 2023)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	1,017	1,101	-8%	
Admits	387	460	-16%	▼
Discharges	474	505	-6%	
Service Hours	5,405	9,849	-45%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	99%	98%
✓	Valid TEDS Data	100%	99%

On-Time Periodic		Actual	State Avg
✓	6 Month Updates	100%	77%

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		289	61%	50%	56%	11%	▲

Recovery

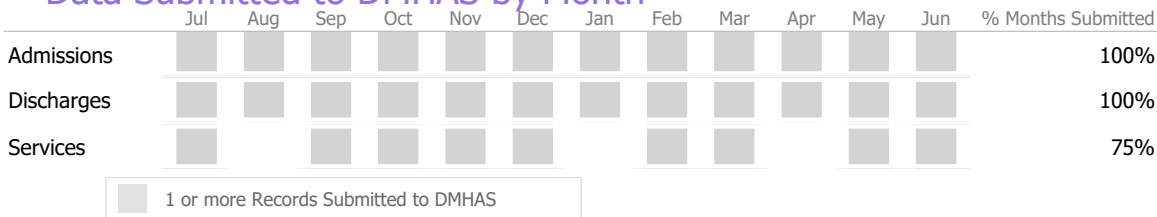| National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Not Arrested		1,053	96%	75%	94%	21%	▲
✓	Abstinence/Reduced Drug Use		568	52%	50%	66%	2%	
✓	Self Help		686	62%	60%	51%	2%	
✓	Stable Living Situation		999	91%	90%	89%	1%	
✓	Improved/Maintained Function Score		762	75%	75%	45%	0%	
●	Employed		390	35%	40%	40%	-5%	

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		626	100%	90%	89%	10%

Service Engagement

Medication Assisted Treatment		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Length of Stay over 1 Year		631	62%	50%	67%	12%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%
Discharges	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%
Services	▪		▪	▪	▪		▪	▪		▪		▪	75%

▪ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 37 Active Methadone Maintenance Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

New Prospects 025613
Recovery Network of Programs
Addiction - Residential Services - SA Intensive Residential - Enhanced

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2022 - June 2023 (Data as of Sep 27, 2023)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	265	300	-12%	▼
Admits	253	290	-13%	▼
Discharges	253	293	-14%	▼
Bed Days	6,877	7,347	-6%	

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		206	81%	50%	77%	31%	▲
✓	No Re-admit within 30 Days of Discharge		219	87%	85%	91%	2%	
●	Follow-up within 30 Days of Discharge		132	64%	90%	64%	-26%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		99%	97%
✓ Valid TEDS Data		99%	99%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	N/A

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	99%

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Abstinence/Reduced Drug Use		253	93%	70%	83%	23%	▲
✓	Improved/Maintained Function Score		218	86%	75%	89%	11%	

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓	Avg Utilization Rate		20	30 days	0.1	94%	90%	85%	4%

■ < 90%   ■ 90-110%   ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 4 Active SA Intensive Residential - Enhanced Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Recovery Counseling Services OP
Recovery Network of Programs
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2022 - June 2023 (Data as of Sep 27, 2023)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	417	478	-13%	▼
Admits	331	373	-11%	▼
Discharges	334	400	-17%	▼
Service Hours	2,562	2,052	25%	▲

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		99%	85%
✔ Valid TEDS Data		91%	74%

On-Time Periodic		Actual	State Avg
✔ 6 Month Updates		85%	14%

Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		97%	99%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Treatment Completed Successfully		200	60%	50%	42%	10%	▲

Recovery

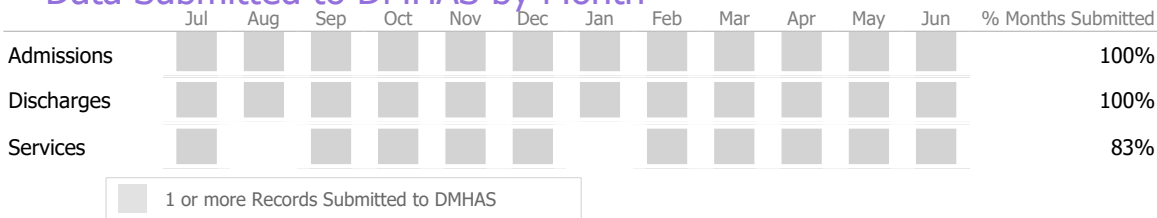|	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Not Arrested		449	98%	75%	66%	23%	▲
✔	Self Help		352	77%	60%	18%	17%	▲
✔	Abstinence/Reduced Drug Use		291	64%	55%	35%	9%	
✔	Employed		245	53%	50%	35%	3%	
✔	Stable Living Situation		437	95%	95%	68%	0%	
●	Improved/Maintained Function Score		253	67%	75%	42%	-8%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔	Clients Receiving Services		123	99%	90%	64%	9%

Service Engagement

	Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔	2 or more Services within 30 days		259	82%	75%	57%	7%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													83%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 105 Active Standard Outpatient Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Residential Detox
Recovery Network of Programs
Addiction - Residential Services - Medically Monitored Detox 3.7D

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2022 - June 2023 (Data as of Sep 27, 2023)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	1,370	34	3929%	▲
Admits	1,736	154	1027%	▲
Discharges	1,743	131	1231%	▲
Bed Days	7,419	608	1120%	▲

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
●	Treatment Completed Successfully		1,154	66%	80%	72%	-14%	▼
●	No Re-admit within 30 Days of Discharge		1,411	81%	85%	77%	-4%	
●	Follow-up within 30 Days of Discharge		531	46%	90%	50%	-44%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	100%	88%
✓	Valid TEDS Data	100%	99%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	N/A

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	100%

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
●	Avg Utilization Rate		27	4 days	0.0	75%	90%	76%	-15%	▼

- ▨ < 90%   ▨ 90-110%   ▨ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▨	▨	▨	▨	▨	▨	▨	▨	▨	▨	▨	▨	100%
Discharges	▨	▨	▨	▨	▨	▨	▨	▨	▨	▨	▨	▨	100%

▨ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under
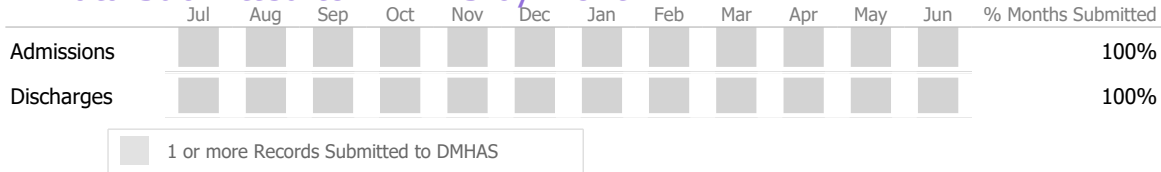
▨ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 6 Active Medically Monitored Detox 3.7D Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Shelter 301450
Recovery Network of Programs
Addiction - Residential Services - Shelter

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2022 - June 2023 (Data as of Sep 27, 2023)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	136	93	46%	▲
Admits	109	77	42%	▲
Discharges	106	68	56%	▲
Bed Days	11,606	7,849	48%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%
Discharges	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 5 Active Shelter Programs

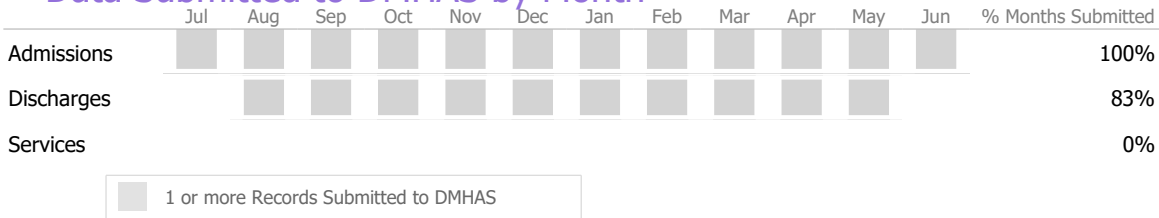Variances in data may be indicative of operational adjustments related to the pandemic.

SOR HCWH
Recovery Network of Programs
Addiction - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2022 - June 2023 (Data as of Sep 27, 2023)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	232	1	23100%	▲
Admits	306	1	30500%	
Discharges	122	-		
Service Hours	-	-		

Service Engagement

Homeless Outreach		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	at least 1 Service within 180 days		132	57%	50%	80%	7%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%
Discharges		▢	▢	▢	▢	▢	▢	▢	▢	▢			83%
Services													0%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 25 Active Outreach & Engagement Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

SOR Recovery Coach - MM
Recovery Network of Programs
Addiction - Recovery Support - Peer Based Mentoring

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2022 - June 2023 (Data as of Sep 27, 2023)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%

	1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

| Actual | | Goal | ✓ Goal Met | ● Below Goal |

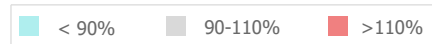* State Avg based on 9 Active Peer Based Mentoring Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Tina Klem Serenity House 301 038
Recovery Network of Programs
Addiction - Residential Services - Recovery House

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2022 - June 2023 (Data as of Sep 27, 2023)

Program Activity

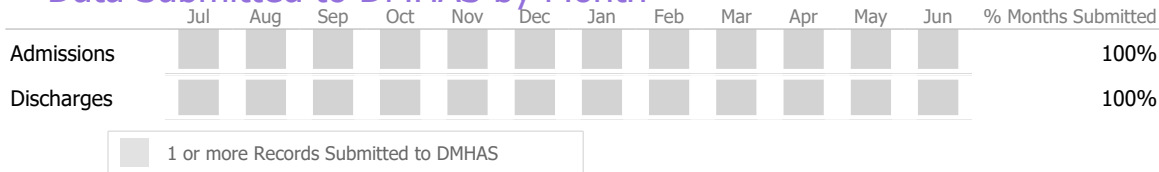| Measure	Actual	1 Yr Ago	Variance %
Unique Clients	49	45	9%
Admits	41	39	5%
Discharges	43	39	10%
Bed Days	3,863	3,677	5%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
●	Treatment Completed Successfully		33	77%	85%	79%	-8%

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓	Avg Utilization Rate		11	123 days	0.1	96%	90%	66%	6%

	< 90%		90-110%		>110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

Actual		Goal	✓ Goal Met	● Below Goal

* State Avg based on 12 Active Recovery House Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Urban Model (Supportive) 117-260
Recovery Network of Programs
Mental Health - Residential Services - Supervised Apartments

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2022 - June 2023 (Data as of Sep 27, 2023)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	20	18	11%	▲
Admits	13	10	30%	▲
Discharges	14	10	40%	▲
Service Hours	850	883	-4%	
Bed Days	2,652	2,545	4%	

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	87%

On-Time Periodic		Actual	State Avg
🔴 6 Month Updates		0%	85%

Discharge Outcomes

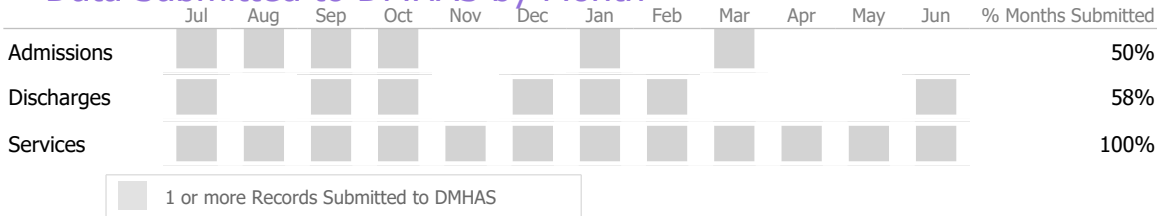|		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		10	71%	60%	67%	11%	▲
🔴	Follow-up within 30 Days of Discharge		5	50%	90%	78%	-40%	▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Social Support			20	95%	60%	85%	35%	▲
✓ Stable Living Situation			21	100%	95%	94%	5%	
🔴 Employed			5	24%	25%	14%	-1%	

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		8	222 days	0.2	91%	90%	94%	1%

■ < 90%   ■ 90-110%   ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■			■		■				50%
Discharges	■		■	■		■	■	■				■	58%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 85 Active Supervised Apartments Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Urban Model TransHsing 117-251
Recovery Network of Programs
Mental Health - Residential Services - Transitional

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2022 - June 2023 (Data as of Sep 27, 2023)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	16	14	14%	▲
Admits	11	12	-8%	
Discharges	12	9	33%	▲
Bed Days	1,364	1,389	-2%	

Discharge Outcomes

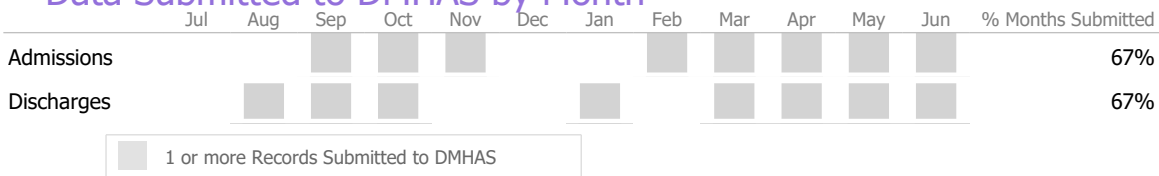|		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
●	Treatment Completed Successfully		9	75%	95%	72%	-20%	▼
●	No Re-admit within 30 Days of Discharge		10	83%	85%	86%	-2%	
●	Follow-up within 30 Days of Discharge		8	89%	90%	87%	-1%	

Data Submission Quality

Data Entry		Actual	State Avg
✔	Valid NOMS Data	100%	96%

On-Time Periodic		Actual	State Avg
	6 Month Updates	N/A	100%

Diagnosis		Actual	State Avg
✔	Valid Axis I Diagnosis	100%	92%

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
●	Improved/Maintained Function Score		7	58%	75%	19%	-17%	▼

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
●	Avg Utilization Rate		5	185 days	0.2	75%	90%	65%	-15%	▼

	< 90%		90-110%		>110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions			▪	▪	▪			▪	▪	▪		▪	67%
Discharges	▪	▪	▪			▪			▪	▪	▪	▪	67%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

▇ Actual		Goal	✔ Goal Met	● Below Goal

* State Avg based on 8 Active Transitional Programs

Variances in data may be indicative of operational adjustments related to the pandemic.