Positive Directions
Westport, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2022 - June 2023 (Data as of Sep 25, 2023)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	27	32	-16%	▼
	Admits	4	10	-60%	▼
	Discharges	14	8	75%	▲
	Service Hours	180	492	-63%	▼

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Addiction				
	Outpatient		27	100.0%

Consumer Satisfaction Survey (Based on 2 FY22 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓	Quality and Appropriateness		100%	80%	93%
✓	Participation in Treatment		100%	80%	92%
✓	General Satisfaction		100%	80%	92%
✓	Overall		100%	80%	91%
✓	Respect		100%	80%	91%
✓	Access		100%	80%	88%
✓	Outcome		100%	80%	83%
✓	Recovery		100%	80%	79%

▬ Satisfied %		Goal %	0-80%	80-100%	✓ Goal Met	⬤ Under Goal

Client Demographics

Age

Age		#	%		State Avg
18-25		3	12%		10%
26-34		6	24%		21%
35-44		1	4%	▼	24%
45-54		7	28%		18%
55-64		6	24%		18%
65+		2	8%		9%

Gender

Gender		#	%		State Avg
Female		15	56%	▲	41%
Male		12	44%	▼	59%
Transgender					0%

Ethnicity

Ethnicity		#	%		State Avg
Non-Hispanic		21	78%	▲	67%
Hispanic-Other		5	19%		9%
Unknown		1	4%		13%
Hispanic-Cuban					0%
Hispanic-Mexican					1%
Hisp-Puerto Rican					10%

Race

Race		#	%		State Avg
White/Caucasian		21	78%	▲	60%
Other		4	15%		12%
Black/African American		2	7%	▼	18%
Am. Indian/Native Alaskan					1%
Asian					1%
Multiple Races					1%
Hawaiian/Other Pacific Islander					0%
Unknown					7%

▬ Unique Clients		State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

420 Post Road SA OP 790200
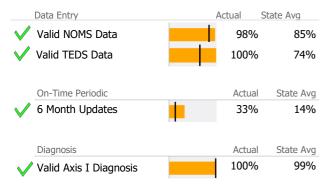Positive Directions
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
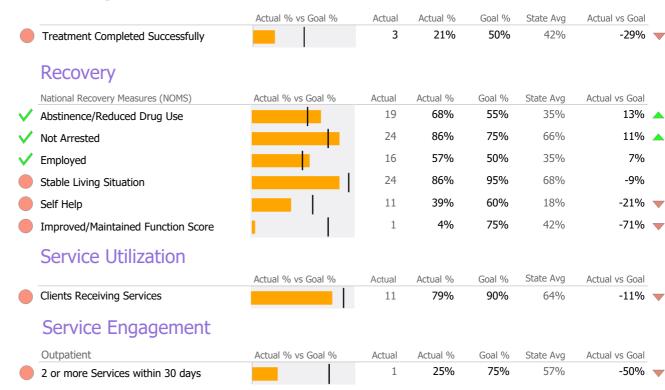Reporting Period: July 2022 - June 2023 (Data as of Sep 25, 2023)

Program Activity

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Data Submission Quality

Data Entry		Actual % vs Goal %	Actual	State Avg
✓	Valid NOMS Data		98%	85%
✓	Valid TEDS Data		100%	74%

On-Time Periodic			Actual	State Avg
✓	6 Month Updates		33%	14%

Diagnosis			Actual	State Avg
✓	Valid Axis I Diagnosis		100%	99%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		3	21%	50%	42%	-29%	▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Abstinence/Reduced Drug Use		19	68%	55%	35%	13%	▲
✓	Not Arrested		24	86%	75%	66%	11%	▲
✓	Employed		16	57%	50%	35%	7%	
🔴	Stable Living Situation		24	86%	95%	68%	-9%	
🔴	Self Help		11	39%	60%	18%	-21%	▼
🔴	Improved/Maintained Function Score		1	4%	75%	42%	-71%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Clients Receiving Services		11	79%	90%	64%	-11%	▼

Service Engagement

Outpatient		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	2 or more Services within 30 days		1	25%	75%	57%	-50%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions		▪			▪			▪					25%
Discharges		▪	▪		▪		▪	▪	▪				58%
Services		▪					▪						17%

▪ 1 or more Records Submitted to DMHAS

Legend:
▲ > 10% Over   ▼ < 10% Under
🟧 Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 105 Active Standard Outpatient Programs

Variances in data may be indicative of operational adjustments related to the pandemic.