

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	285	317	-10%
	Admits	93	65	43%
	Discharges	165	125	32%
	Service Hours	90	257	-65%

> 10% Over 1 Yr Ago

> 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 1 FY22 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Access		100%	80%	88%

Satisfied % | Goal % | 0-80% | 80-100% | Goal Met | Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Other			
	Other	285	100.0%

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	21	7%	10%	Male	147	52%	59%
26-34	43	15%	21%	Female	138	48%	41%
35-44	60	21%	24%	Transgender			0%
45-54	73	26%	18%				
55-64	69	24%	18%				
65+	19	7%	9%				

Ethnicity	#	%	State Avg	Race	#	%	State Avg
Hisp-Puerto Rican	133	47%	10%	White/Caucasian	151	53%	60%
Non-Hispanic	114	40%	67%	Black/African American	71	25%	18%
Hispanic-Other	36	13%	9%	Other	57	20%	12%
Hispanic-Cuban	1	0%	0%	Unknown	4	1%	7%
Unknown	1	0%	13%	Am. Indian/Native Alaskan	1	0%	1%
Hispanic-Mexican			1%	Multiple Races	1	0%	1%
				Asian			1%
				Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg | > 10% Over State Avg | > 10% Under State Avg

Program Activity

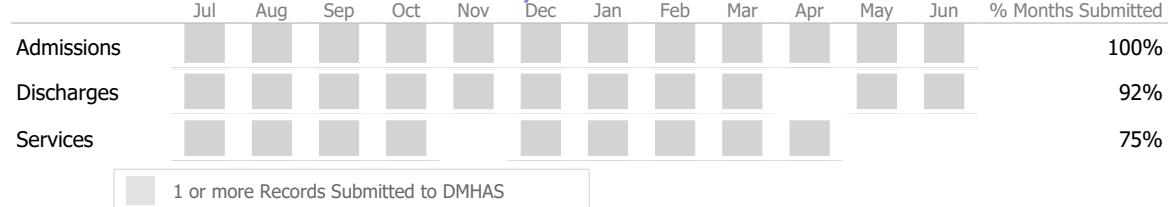
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	285	232	23%	▲
Admits	93	62	50%	▲
Discharges	164	40	310%	▲
Service Hours	90	246	-63%	▼

Data Submission Quality

Data Entry Actual State Avg

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	81%	89%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 5 Active Integrated Primary Care Programs

Variances in data may be indicative of operational adjustments related to the pandemic.