

Provider Activity

| Monthly Trend | Measure | Actual | 1 Yr Ago | Variance % |
|---------------|----------------|--------|----------|------------|
| | Unique Clients | 11 | 10 | 10% |
| | Admits | 2 | 1 | 100% ▲ |
| | Discharges | 3 | 1 | 200% ▲ |
| | Service Hours | | - | |
| | Bed Days | 3,213 | 3,181 | 1% |

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 9 FY22 Surveys)

| Question Domain | Satisfied % vs Goal% | Satisfied % | Goal % | State Avg |
|-------------------------------|----------------------|-------------|--------|-----------|
| ✓ Quality and Appropriateness | | 100% | 80% | 93% |
| ✓ Respect | | 100% | 80% | 91% |
| ✓ General Satisfaction | | 89% | 80% | 92% |
| ✓ Access | | 89% | 80% | 88% |
| ✓ Participation in Treatment | | 88% | 80% | 92% |
| ● Overall | | 78% | 80% | 91% |
| ● Outcome | | 78% | 80% | 83% |
| ● Recovery | | 67% | 80% | 79% |

Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

| Program Type | Level of Care Type | # | % |
|----------------------|----------------------|----|--------|
| Mental Health | Residential Services | 11 | 100.0% |

Client Demographics

| Age | # | % | State Avg |
|-------|---|-------|-----------|
| 18-25 | | | 10% |
| 26-34 | 5 | 45% ▲ | 21% |
| 35-44 | 1 | 9% ▼ | 24% |
| 45-54 | 3 | 27% | 18% |
| 55-64 | 2 | 18% | 18% |
| 65+ | | | 9% |

| Gender | # | % | State Avg |
|-------------|---|-------|-----------|
| Male | 9 | 82% ▲ | 59% |
| Female | 2 | 18% ▼ | 41% |
| Transgender | | | 0% |

| Ethnicity | # | % | State Avg |
|-------------------|---|-------|-----------|
| Non-Hispanic | 9 | 82% ▲ | 67% |
| Hisp-Puerto Rican | 2 | 18% | 10% |
| Hispanic-Cuban | | | 0% |
| Hispanic-Mexican | | | 1% |
| Hispanic-Other | | | 9% |
| Unknown | | | 13% ▼ |

| Race | # | % | State Avg |
|---------------------------------|---|-------|-----------|
| White/Caucasian | 8 | 73% ▲ | 60% |
| Other | 2 | 18% | 12% |
| Black/African American | 1 | 9% | 18% |
| Am. Indian/Native Alaskan | | | 1% |
| Asian | | | 1% |
| Multiple Races | | | 1% |
| Hawaiian/Other Pacific Islander | | | 0% |
| Unknown | | | 7% |

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

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| Unique Clients | 11 | 10 | 10% |
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Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data | 100% | 87% |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates | 100% | 85% |
| Diagnosis | Actual | State Avg |
| Valid Axis I Diagnosis | 100% | 97% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Treatment Completed Successfully | | 3 | 100% | 60% | 67% | 40% ▲ |
| ● Follow-up within 30 Days of Discharge | | 2 | 67% | 90% | 77% | -23% ▼ |

Recovery

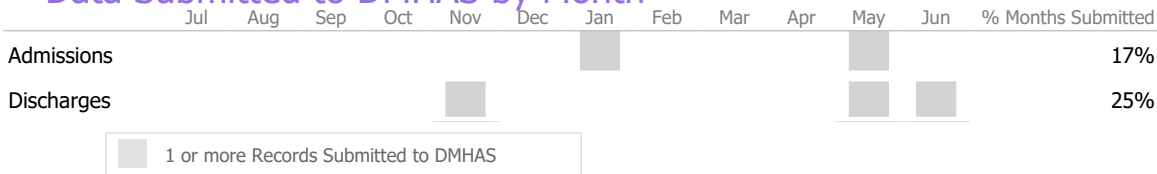
| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Social Support | | 11 | 100% | 60% | 85% | 40% ▲ |
| ✓ Stable Living Situation | | 11 | 100% | 95% | 94% | 5% |
| ✓ Improved/Maintained Function Score | | 9 | 100% | 95% | 47% | 5% ▼ |
| ● Employed | | 0 | 0% | 25% | 14% | -25% ▼ |

Bed Utilization

| | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------|-----------------|------|------------|----------|----------|--------|-----------|----------------|
| ✓ Avg Utilization Rate | | 9 | 1,523 days | 0.2 | 98% | 90% | 95% | 8% |

■ < 90%
 ■ 90-110%
 ■ >110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 85 Active Supervised Apartments Programs

Variations in data may be indicative of operational adjustments related to the pandemic.