

Reporting Period: July 2022 - June 2023 (Data as of Sep 25, 2023)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	164	164	0%
	Admits	64	63	2%
	Discharges	70	67	4%
	Service Hours	2,651	2,283	16% ▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Community Support	138	83.6%
	Outpatient	27	16.4%

Consumer Satisfaction Survey

(Based on 49 FY22 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ General Satisfaction		100%	80%	92%
✓ Access		100%	80%	88%
✓ Participation in Treatment		98%	80%	92%
✓ Quality and Appropriateness		94%	80%	93%
✓ Respect		91%	80%	91%
✓ Overall		88%	80%	91%
● Recovery		59%	80%	79%
● Outcome		53%	80%	83%

■ Satisfied % | Goal % ■ 0-80% ■ 80-100% ✓ Goal Met ● Under Goal

Client Demographics

Age	#	%	State Avg
18-25	12	7%	10%
26-34	33	20%	21%
35-44	28	17%	24%
45-54	36	22%	18%
55-64	42	26%	18%
65+	13	8%	9%

Gender	#	%	State Avg
Female	86	52%	▲ 41%
Male	78	48%	▼ 59%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	104	63%	67%
Hisp-Puerto Rican	29	18%	10%
Hispanic-Other	18	11%	9%
Unknown	13	8%	13%
Hispanic-Cuban			0%
Hispanic-Mexican			1%

Race	#	%	State Avg
White/Caucasian	70	43%	▼ 60%
Black/African American	58	35%	▲ 18%
Other	24	15%	12%
Unknown	8	5%	7%
Asian	2	1%	1%
Multiple Races	1	1%	1%
Hawaiian/Other Pacific Islander	1	1%	0%
Am. Indian/Native Alaskan			1%

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	27	22	23% ▲
Admits	12	11	9%
Discharges	19	6	217% ▲
Service Hours	317	333	-5%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	85%
Valid TEDS Data	100%	74%
On-Time Periodic		
6 Month Updates	100%	14%
Diagnosis		
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		8	42%	50%	42%	-8%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		28	100%	75%	66%	25% ▲
Abstinence/Reduced Drug Use		21	75%	55%	35%	20% ▲
Employed		19	68%	50%	35%	18% ▲
Stable Living Situation		28	100%	95%	68%	5%
Self Help		14	50%	60%	18%	-10%
Improved/Maintained Function Score		6	24%	75%	42%	-51% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		9	100%	90%	64%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		10	83%	75%	57%	8%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■		■	■		■	■		■	■			58%
Discharges	■		■	■	■	■	■		■	■	■	■	83%
Services	■		■		■	■		■	■	■		■	67%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 105 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	138	143	-3%
Admits	52	52	0%
Discharges	51	61	-16% ▼
Service Hours	2,334	1,950	20% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	89%
On-Time Periodic		
6 Month Updates	100%	83%
Diagnosis		
Valid Axis I Diagnosis	100%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		22	43%	65%	53%	-22% ▼

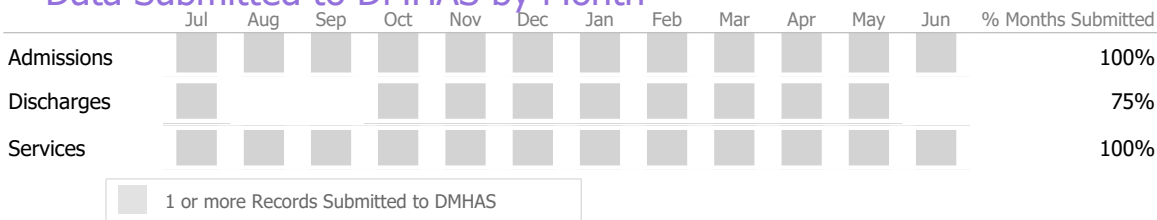
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		131	94%	80%	88%	14% ▲
Social Support		99	71%	60%	79%	11% ▲
Employed		21	15%	20%	15%	-5%
Improved/Maintained Function Score		77	66%	65%	44%	1%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		89	100%	90%	97%	10%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 36 Active CSP Programs

Variations in data may be indicative of operational adjustments related to the pandemic.