

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	6,602	6,991	-6%
	Admits	2,431	2,966	-18% ▼
	Discharges	2,606	3,138	-17% ▼
	Service Hours	22,887	21,932	4%

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Addiction</b>	Medication Assisted Treatment	6,602	98.6%
	Case Management	96	1.4%

### Consumer Satisfaction Survey

(Based on 743 FY22 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Respect		95%	80%	91%
✓ Overall		95%	80%	91%
✓ Quality and Appropriateness		95%	80%	93%
✓ Participation in Treatment		94%	80%	92%
✓ General Satisfaction		91%	80%	92%
✓ Outcome		90%	80%	83%
✓ Recovery		88%	80%	79%
✓ Access		87%	80%	88%

■ Satisfied %    |    Goal %     0-80%     80-100%    ✓ Goal Met    ● Under Goal

### Client Demographics

Age	#	%	State Avg
18-25	117	2%	10%
26-34	1,226	19%	21%
35-44	2,140	32%	24%
45-54	1,435	22%	18%
55-64	1,248	19%	18%
65+	436	7%	9%

Gender	#	%	State Avg
Male	4,131	63%	59%
Female	2,468	37%	41%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	4,852	73%	67%
Hisp-Puerto Rican	1,482	22%	▲ 10%
Hispanic-Other	179	3%	9%
Unknown	69	1%	▼ 13%
Hispanic-Mexican	13	0%	1%
Hispanic-Cuban	7	0%	0%

Race	#	%	State Avg
White/Caucasian	4,854	74%	▲ 60%
Other	1,236	19%	12%
Black/African American	429	6%	▼ 18%
Unknown	37	1%	7%
Am. Indian/Native Alaskan	27	0%	1%
Asian	10	0%	1%
Hawaiian/Other Pacific Islander	7	0%	0%
Multiple Races	2	0%	1%

■ Unique Clients    |    State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	680	758	-10% ▼
Admits	150	217	-31% ▼
Discharges	177	243	-27% ▼
Service Hours	2,011	2,171	-7%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	98%
Valid TEDS Data	100%	99%
<b>On-Time Periodic</b>		
6 Month Updates	28%	77%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		86	49%	50%	56%	-1%
<b>Recovery</b>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		703	99%	75%	94%	24% ▲
Abstinence/Reduced Drug Use		468	66%	50%	66%	16% ▲
Employed		374	53%	40%	40%	13% ▲
Stable Living Situation		686	96%	90%	89%	6%
Self Help		260	37%	60%	51%	-23% ▼
Improved/Maintained Function Score		234	35%	75%	45%	-40% ▼

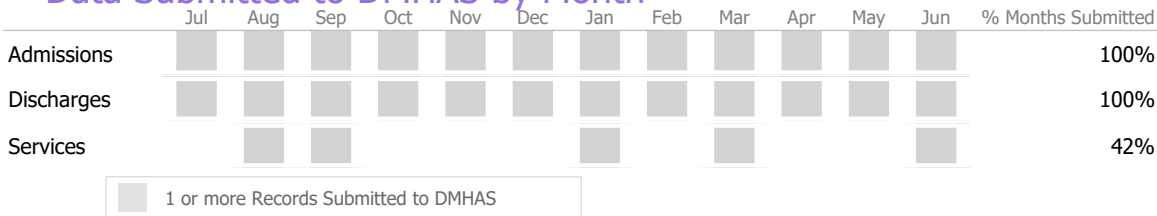
### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		477	89%	90%	89%	-1%

### Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Length of Stay over 1 Year		516	76%	50%	67%	26% ▲

### Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 37 Active Methadone Maintenance Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,037	993	4%
Admits	508	478	6%
Discharges	460	472	-3%
Service Hours	3,209	2,934	9%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	98%
Valid TEDS Data	100%	99%
On-Time Periodic		
6 Month Updates	99%	77%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		227	49%	50%	56%	-1%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Self Help		926	82%	60%	51%	22% ▲
Not Arrested		1,122	99%	75%	94%	24% ▲
Abstinence/Reduced Drug Use		756	67%	50%	66%	17% ▲
Stable Living Situation		1,079	95%	90%	89%	5%
Employed		251	22%	40%	40%	-18% ▼
Improved/Maintained Function Score		235	25%	75%	45%	-50% ▼

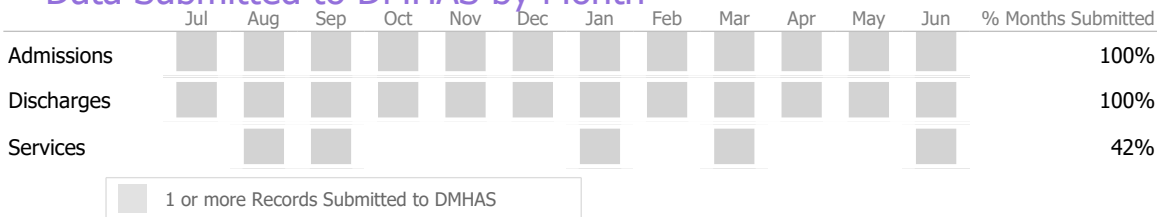
### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		608	90%	90%	89%	0%

### Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Length of Stay over 1 Year		520	50%	50%	67%	0%

### Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual 
 |
█ Goal 
 ✓ Goal Met 
 ● Below Goal

\* State Avg based on 37 Active Methadone Maintenance Programs

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### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,114	1,166	-4%
Admits	516	534	-3%
Discharges	552	551	0%
Service Hours	1,796	1,881	-5%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	98%
Valid TEDS Data	100%	99%
On-Time Periodic		
6 Month Updates	99%	77%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		268	49%	50%	56%	-1%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		1,209	97%	75%	94%	22% ▲
Abstinence/Reduced Drug Use		764	62%	50%	66%	12% ▲
Stable Living Situation		1,164	94%	90%	89%	4%
Improved/Maintained Function Score		957	84%	75%	45%	9%
Employed		447	36%	40%	40%	-4%
Self Help		423	34%	60%	51%	-26% ▼

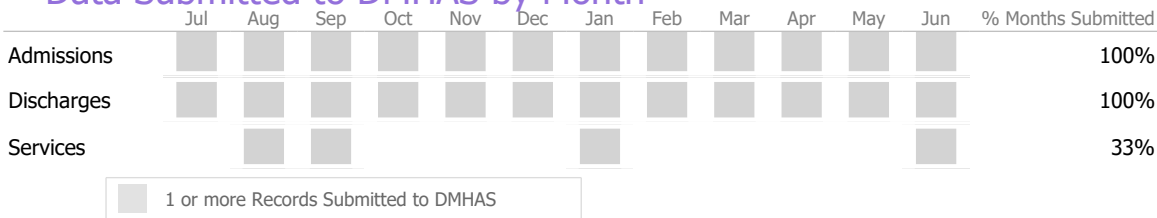
### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		536	78%	90%	89%	-12% ▼

### Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Length of Stay over 1 Year		646	58%	50%	67%	8%

### Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 37 Active Methadone Maintenance Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	96	120	-20% ▼
Admits	45	45	0%
Discharges	47	70	-33% ▼
Service Hours	469	502	-6%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	94%
On-Time Periodic		
6 Month Updates	92%	38%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		15	32%	50%	61%	-18% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		18	19%	20%	29%	-1%
Stable Living Situation		68	70%	80%	73%	-10% ▼
Self Help		22	23%	60%	48%	-37% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		50	100%	90%	69%	10%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	█	█	█	█	█	█	█	█	█	█	█	█	92%
Discharges	█	█	█	█	█	█	█	█	█	█	█	█	100%
Services	█	█	█	█	█	█	█	█	█	█	█	█	92%

█ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

█ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 13 Active Standard Case Management Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	769	863	-11% ▼
Admits	248	286	-13% ▼
Discharges	247	360	-31% ▼
Service Hours	2,949	2,602	13% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	98%
Valid TEDS Data	100%	99%
On-Time Periodic		
6 Month Updates	88%	77%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		130	53%	50%	56%	3%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		807	99%	75%	94%	24% ▲
✓ Abstinence/Reduced Drug Use		468	57%	50%	66%	7%
✓ Stable Living Situation		798	98%	90%	89%	8%
✓ Employed		358	44%	40%	40%	4%
○ Self Help		475	58%	60%	51%	-2%
○ Improved/Maintained Function Score		123	17%	75%	45%	-58% ▼

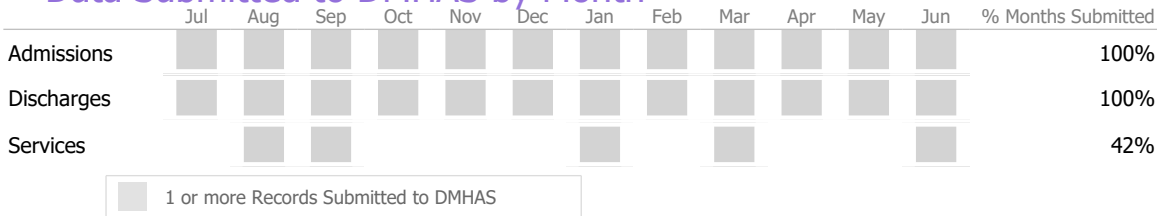
### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		513	90%	90%	89%	0%

### Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Length of Stay over 1 Year		529	69%	50%	67%	19% ▲

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

█ Actual    | Goal    ✓ Goal Met    ○ Below Goal

\* State Avg based on 37 Active Methadone Maintenance Programs

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### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,148	1,118	3%
Admits	510	508	0%
Discharges	498	468	6%
Service Hours	4,376	3,512	25% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	98%
Valid TEDS Data	100%	99%
On-Time Periodic		
6 Month Updates	94%	77%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		259	52%	50%	56%	2%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		1,214	97%	75%	94%	22% ▲
✓ Abstinence/Reduced Drug Use		752	60%	50%	66%	10%
✓ Stable Living Situation		1,187	94%	90%	89%	4%
✓ Employed		497	40%	40%	40%	0%
● Self Help		731	58%	60%	51%	-2%
● Improved/Maintained Function Score		236	21%	75%	45%	-54% ▼

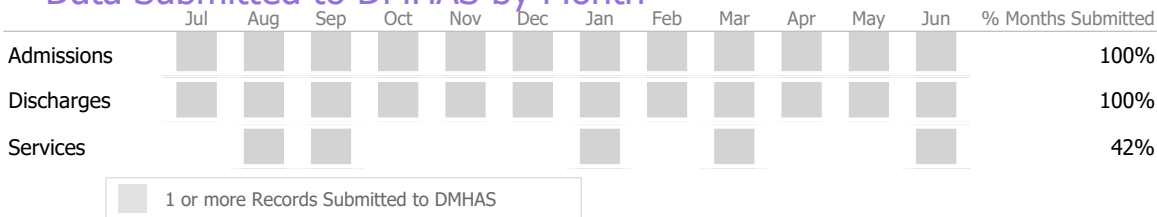
### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		707	93%	90%	89%	3%

### Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Length of Stay over 1 Year		636	55%	50%	67%	5%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

█ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 37 Active Methadone Maintenance Programs

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### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	623	772	-19% ▼
Admits	144	286	-50% ▼
Discharges	206	312	-34% ▼
Service Hours	2,186	2,393	-9%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	95%	98%
Valid TEDS Data	100%	99%
On-Time Periodic		
6 Month Updates	90%	77%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		117	57%	50%	56%	7%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		636	99%	75%	94%	24% ▲
✓ Abstinence/Reduced Drug Use		444	69%	50%	66%	19% ▲
✓ Employed		322	50%	40%	40%	10%
✓ Stable Living Situation		603	93%	90%	89%	3%
○ Self Help		309	48%	60%	51%	-12% ▼
○ Improved/Maintained Function Score		69	12%	75%	45%	-63% ▼

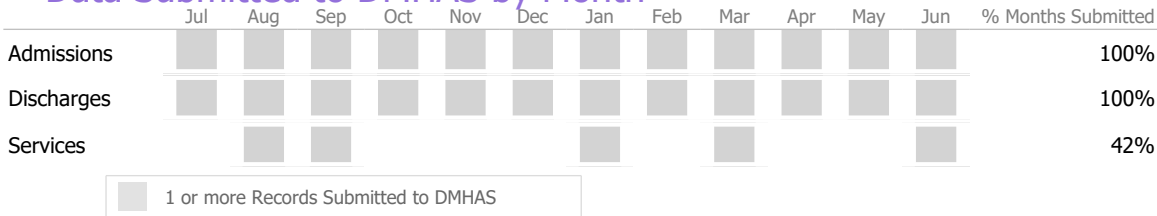
### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		400	91%	90%	89%	1%

### Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Length of Stay over 1 Year		449	72%	50%	67%	22% ▲

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

█ Actual    | Goal    ✓ Goal Met    ○ Below Goal

\* State Avg based on 37 Active Methadone Maintenance Programs

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### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	657	743	-12% ▼
Admits	101	239	-58% ▼
Discharges	148	208	-29% ▼
Service Hours	2,248	2,133	5%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	94%	98%
Valid TEDS Data	100%	99%
<b>On-Time Periodic</b>		
6 Month Updates	27%	77%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		88	59%	50%	56%	9%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		646	98%	75%	94%	23% ▲
✓ Abstinence/Reduced Drug Use		409	62%	50%	66%	12% ▲
✓ Employed		310	47%	40%	40%	7%
✓ Stable Living Situation		626	95%	90%	89%	5%
✓ Self Help		424	64%	60%	51%	4%
○ Improved/Maintained Function Score		43	7%	75%	45%	-68% ▼

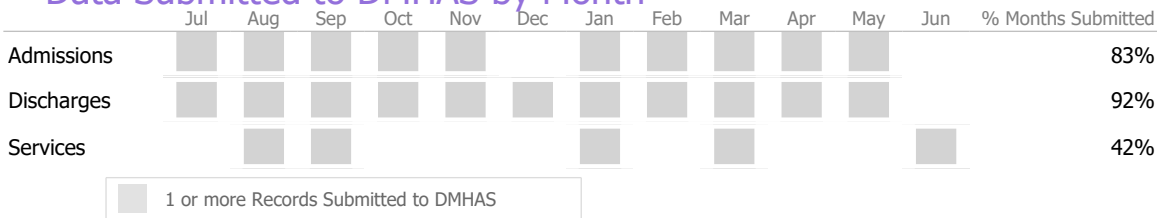
### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		464	90%	90%	89%	0%

### Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Length of Stay over 1 Year		511	78%	50%	67%	28% ▲

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

Actual | Goal ✓ Goal Met ○ Below Goal

\* State Avg based on 37 Active Methadone Maintenance Programs

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### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	616	658	-6%
Admits	208	268	-22% ▼
Discharges	238	267	-11% ▼
Service Hours	2,162	2,148	1%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	98%
Valid TEDS Data	100%	99%
On-Time Periodic		
6 Month Updates	96%	77%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		151	63%	50%	56%	13% ▲

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		641	98%	75%	94%	23% ▲
✓ Abstinence/Reduced Drug Use		460	70%	50%	66%	20% ▲
✓ Employed		321	49%	40%	40%	9%
✓ Stable Living Situation		620	95%	90%	89%	5%
● Self Help		372	57%	60%	51%	-3%
● Improved/Maintained Function Score		106	18%	75%	45%	-57% ▼

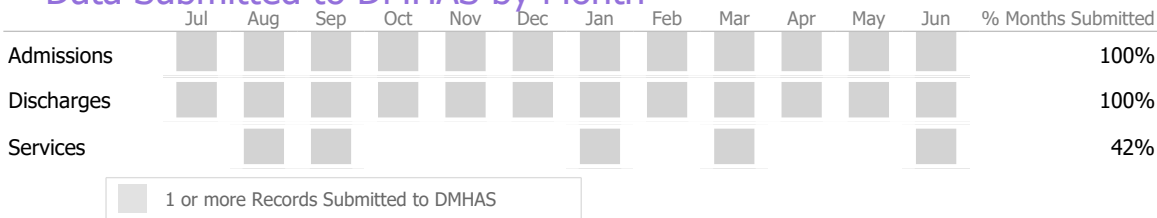
### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		394	95%	90%	89%	5%

### Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Length of Stay over 1 Year		395	64%	50%	67%	14% ▲

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

█ Actual    |    Goal    
 ✓ Goal Met    
 ● Below Goal

\* State Avg based on 37 Active Methadone Maintenance Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	428	598	-28% ▼
Admits	1	105	-99% ▼
Discharges	33	187	-82% ▼
Service Hours	1,480	1,657	-11% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	98%
Valid TEDS Data	100%	99%
<b>On-Time Periodic</b>		
6 Month Updates	28%	77%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		27	82%	50%	56%	32% ▲

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Self Help		395	92%	60%	51%	32% ▲
✓ Abstinence/Reduced Drug Use		340	79%	50%	66%	29% ▲
✓ Not Arrested		424	99%	75%	94%	24% ▲
✓ Employed		230	54%	40%	40%	14% ▲
✓ Stable Living Situation		424	99%	90%	89%	9%
○ Improved/Maintained Function Score		0	0%	75%	45%	-75% ▼

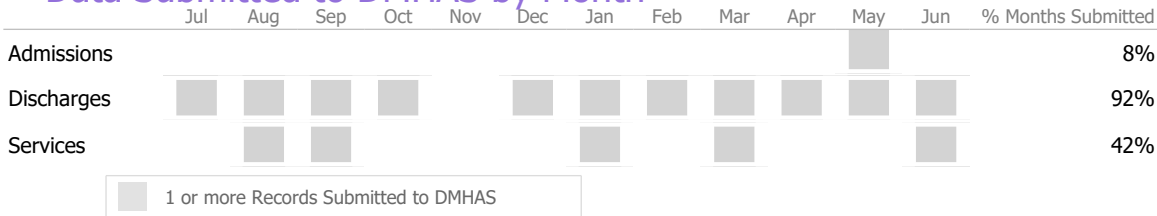
### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
○ Clients Receiving Services		352	89%	90%	89%	-1%

### Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Length of Stay over 1 Year		423	99%	50%	67%	49% ▲

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▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ○ Below Goal

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Variations in data may be indicative of operational adjustments related to the pandemic.