

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	701	531	32%	▲
	Admits	503	337	49%	▲
	Discharges	578	313	85%	▲
	Service Hours	10,399	13,174	-21%	▼
	Bed Days	22,954	15,286	50%	▲
	S.Rehab/PHP/IOP	4,470	2,482	80%	▲

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Consumer Satisfaction Survey

(Based on 135 FY22 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Respect		93%	80%	91%
✓ Participation in Treatment		93%	80%	92%
✓ General Satisfaction		93%	80%	92%
✓ Quality and Appropriateness		92%	80%	93%
✓ Overall		90%	80%	91%
✓ Access		88%	80%	88%
✓ Outcome		84%	80%	83%
✓ Recovery		81%	80%	79%

■ Satisfied %    |    ■ Goal %    ■ 0-80%    ■ 80-100%    ✓ Goal Met    ● Under Goal

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Addiction</b>	Residential Services	281	33.6%
	Outpatient	221	26.4%
<b>Mental Health</b>	Social Rehabilitation	110	13.1%
	Residential Services	82	9.8%
	ACT	71	8.5%
	Community Support	52	6.2%
	Case Management	20	2.4%

### Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	26	4%	10%	Male	527	75%	▲ 59%
26-34	172	25%	21%	Female	172	25%	▼ 41%
35-44	207	30%	24%	Transgender			0%
45-54	130	19%	18%				
55-64	127	18%	18%				
65+	39	6%	9%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	548	78%	▲ 67%	White/Caucasian	485	69%	60%
Unknown	62	9%	13%	Black/African American	100	14%	18%
Hisp-Puerto Rican	59	8%	10%	Other	84	12%	12%
Hispanic-Other	31	4%	9%	Multiple Races	17	2%	1%
Hispanic-Mexican	1	0%	1%	Unknown	8	1%	7%
Hispanic-Cuban			0%	Asian	4	1%	1%
				Am. Indian/Native Alaskan	3	0%	1%
				Hawaiian/Other Pacific Islander			0%

■ Unique Clients    |    ■ State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

**ACT Team 306292**

Gilead Community Services Inc.

Mental Health - ACT - Assertive Community Treatment

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2022 - June 2023 (Data as of Sep 25, 2023)

**Program Activity**

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	71	90	-21% ▼
Admits	1	10	-90% ▼
Discharges	71	21	238% ▲
Service Hours	211	4,181	-95% ▼

**Data Submission Quality**

Data Entry	Actual	State Avg
Valid NOMS Data	100%	90%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	91%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	96%

**Discharge Outcomes**

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		69	97%	65%	59%	32% ▲
✓ No Re-admit within 30 Days of Discharge		64	91%	85%	93%	6%
● Follow-up within 30 Days of Discharge		22	32%	90%	50%	-58% ▼

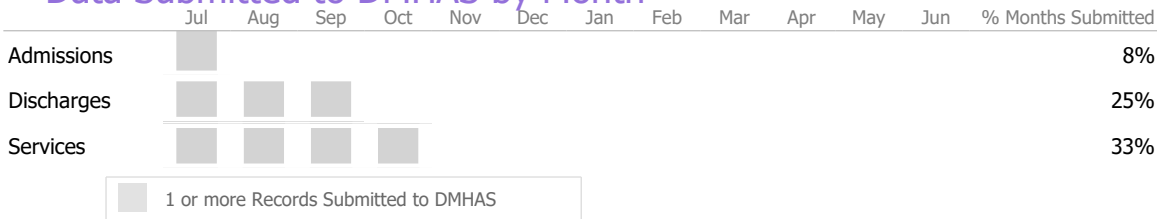
**Recovery**

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		71	100%	60%	78%	40% ▲
✓ Stable Living Situation		64	90%	60%	88%	30% ▲
✓ Employed		16	23%	15%	18%	8%
● Improved/Maintained Function Score		28	39%	85%	25%	-46% ▼

**Service Utilization**

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		N/A	N/A	90%	98%	N/A ▼

**Data Submitted to DMHAS by Month**



▲ > 10% Over    ▼ < 10% Under

Actual | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 24 Active Assertive Community Treatment Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

# Case Management

Gilead Community Services Inc.

Mental Health - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2022 - June 2023 (Data as of Sep 25, 2023)

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	20		
Admits	20	-	
Discharges	5	-	
Service Hours	249	-	

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	95%
On-Time Periodic		
6 Month Updates	100%	63%
Diagnosis		
Valid Axis I Diagnosis	100%	20%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		4	80%	50%	65%	30% ▲

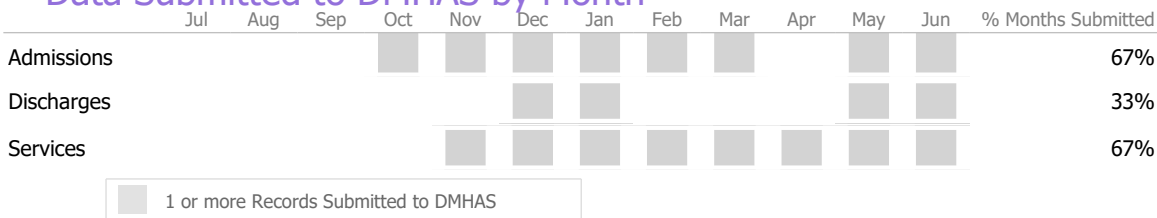
## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		19	95%	60%	74%	35% ▲
✓ Stable Living Situation		18	90%	80%	79%	10%
✓ Employed		4	20%	20%	22%	0%

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		15	100%	90%	89%	10%

## Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 31 Active Standard Case Management Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	142	127	12% ▲
Admits	112	120	-7%
Discharges	105	100	5%
Service Hours	595	466	28% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	85%
Valid TEDS Data	99%	74%
On-Time Periodic		
6 Month Updates	14%	14%
Diagnosis		
Valid Axis I Diagnosis	100%	99%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		56	53%	50%	42%	3%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		150	96%	75%	66%	21% ▲
✓ Abstinence/Reduced Drug Use		101	65%	55%	35%	10%
✓ Self Help		98	63%	60%	18%	3%
✓ Stable Living Situation		150	96%	95%	68%	1%
✓ Employed		80	51%	50%	35%	1%
● Improved/Maintained Function Score		90	71%	75%	42%	-4% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		41	79%	90%	64%	-11% ▼

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		27	26%	75%	57%	-49% ▼

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	92%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 105 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	99	178	-44% ▼
Admits	49	149	-67% ▼
Discharges	70	146	-52% ▼
Service Hours	325	582	-44% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	85%
Valid TEDS Data	97%	74%
<b>On-Time Periodic</b>		
6 Month Updates	8%	14%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	99%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		39	56%	50%	42%	6%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		95	94%	75%	66%	19% ▲
✓ Abstinence/Reduced Drug Use		57	56%	55%	35%	1%
● Stable Living Situation		91	90%	95%	68%	-5%
● Employed		44	44%	50%	35%	-6%
● Self Help		44	44%	60%	18%	-16% ▼
● Improved/Maintained Function Score		55	59%	75%	42%	-16% ▼

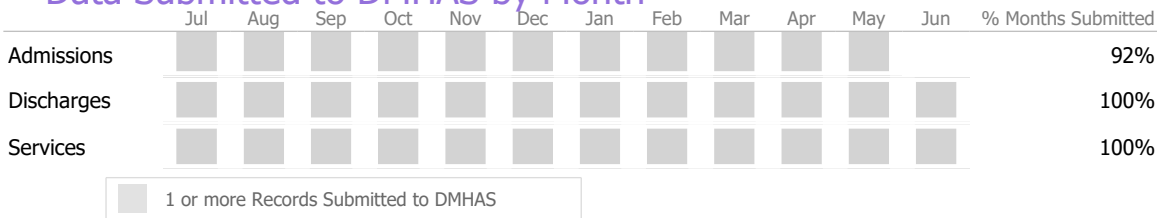
### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		21	68%	90%	64%	-22% ▼

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		6	13%	75%	57%	-62% ▼

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    |    Goal    
 ✓ Goal Met    
 ● Below Goal

\* State Avg based on 105 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	281	22	1177% ▲
Admits	274	25	996% ▲
Discharges	284	3	9367% ▲
Bed Days	6,811	312	2083% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	92%
Valid TEDS Data	100%	94%
<b>On-Time Periodic</b>		
6 Month Updates	N/A	0%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		236	83%	80%	71%	3%
✓ No Re-admit within 30 Days of Discharge		262	92%	85%	90%	7%
● Follow-up within 30 Days of Discharge		157	67%	90%	59%	-23%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Self Help		250	84%	60%	70%	24% ▲
✓ Improved/Maintained Function Score		280	99%	75%	82%	24% ▲
● Abstinence/Reduced Drug Use		117	40%	70%	39%	-30% ▼

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		21	33 days	0.1	89%	90%	100%	-1%

Legend: ■ < 90%   ■ 90-110%   ■ >110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual   | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 9 Active SA Intensive Res. Rehabilitation 3.7 Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	52	53	-2%
Admits	5	3	67% ▲
Discharges	7	5	40% ▲
Service Hours	1,852	1,872	-1%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	89%
On-Time Periodic		
6 Month Updates	96%	83%
Diagnosis		
Valid Axis I Diagnosis	100%	97%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		7	100%	65%	53%	35% ▲

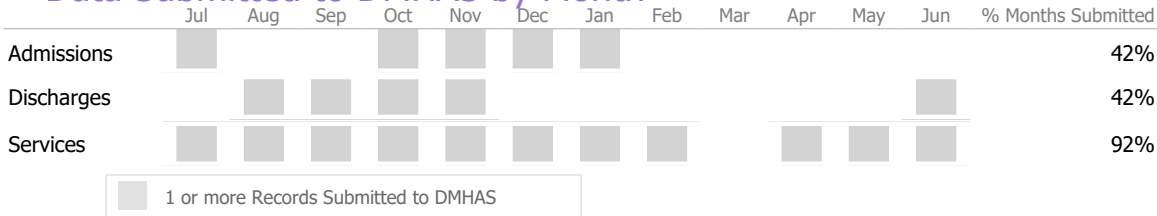
### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		51	96%	60%	79%	36% ▲
✓ Improved/Maintained Function Score		50	96%	65%	44%	31% ▲
✓ Stable Living Situation		53	100%	80%	88%	20% ▲
● Employed		10	19%	20%	15%	-1%

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		46	100%	90%	97%	10%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

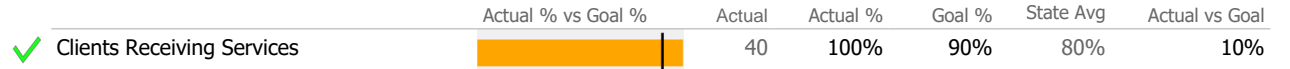
\* State Avg based on 36 Active CSP Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

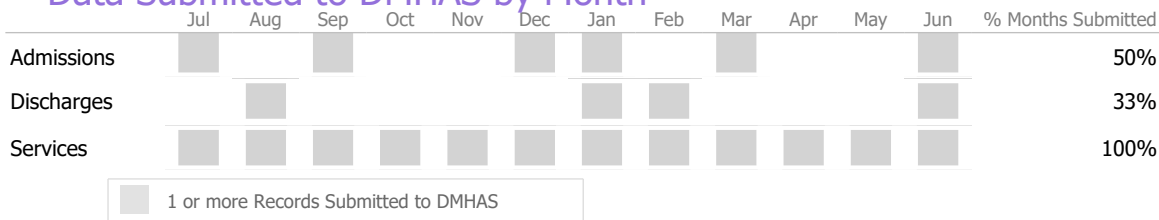
### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	44	50	-12% ▼
Admits	7	4	75% ▲
Discharges	4	13	-69% ▼
Service Hours	-	-	
Social Rehab/PHP/IOP Days	2,052	997	106% ▲

### Service Utilization



### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

Actual    | Goal    Goal Met    Below Goal

\* State Avg based on 34 Active Social Rehabilitation Programs

Variances in data may be indicative of operational adjustments related to the pandemic.



### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	18	17	6%
Admits	3	3	0%
Discharges	3	2	50% ▲
Service Hours	5,313	4,419	20% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	97%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	94%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		3	100%	50%	76%	50% ▲

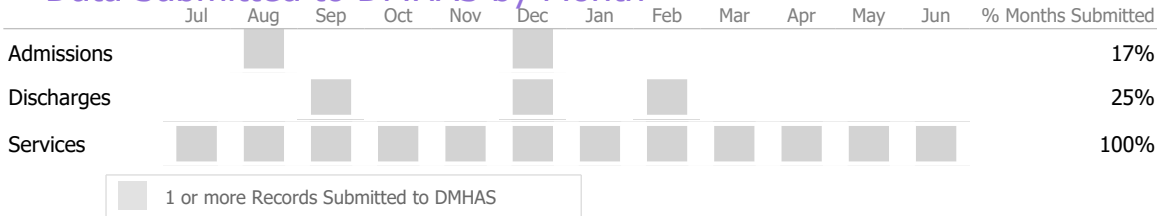
### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		18	100%	60%	85%	40% ▲
✓ Stable Living Situation		18	100%	85%	95%	15% ▲
● Employed		3	17%	25%	15%	-8%
● Improved/Maintained Function Score		14	78%	95%	39%	-17% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		15	100%	90%	99%	10%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

█ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 25 Active Residential Support Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	13	12	8%
Admits	7	8	-13% ▼
Discharges	7	6	17% ▲
Bed Days	3,458	3,279	5%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	66%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%

### Discharge Outcomes

Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		6	86%	80%	78%	6%
No Re-admit within 30 Days of Discharge		2	29%	85%	86%	-56% ▼
Follow-up within 30 Days of Discharge		1	17%	90%	77%	-73% ▼

### Recovery

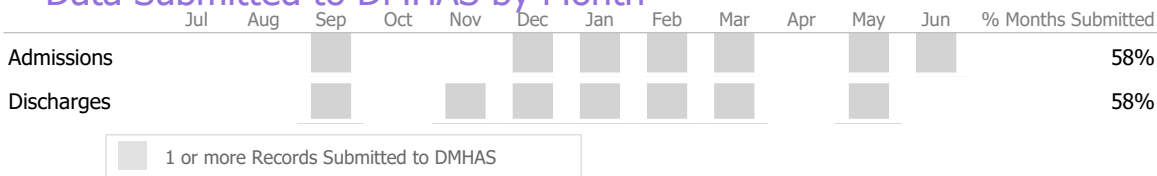
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		17	100%	60%	89%	40% ▲
Stable Living Situation		17	100%	90%	100%	10%
Improved/Maintained Function Score		10	83%	95%	43%	-12% ▼

### Bed Utilization

Measure	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		9	635 days	0.2	105%	90%	85%	15% ▲

Legend: ■ < 90%    ■ 90-110%    ■ >110%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 23 Active Group Home Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	9	10	-10%
Admits	1	2	-50% ▼
Discharges	1	2	-50% ▼
Bed Days	2,877	2,885	0%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
On-Time Periodic		
6 Month Updates	100%	66%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		1	100%	80%	78%	20% ▲
✓ No Re-admit within 30 Days of Discharge		1	100%	85%	86%	15% ▲
✓ Follow-up within 30 Days of Discharge		1	100%	90%	77%	10%

### Recovery

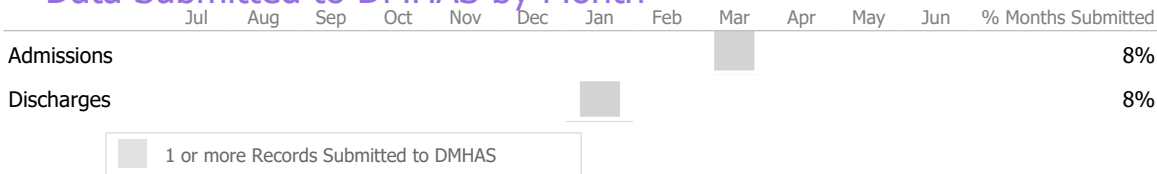
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		9	100%	60%	89%	40% ▲
✓ Stable Living Situation		9	100%	90%	100%	10%
✓ Improved/Maintained Function Score		8	100%	95%	43%	5%

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		8	1,331 days	0.2	99%	90%	85%	9%

■ < 90%   
 ■ 90-110%   
 ■ >110%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 23 Active Group Home Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5	4	25% ▲
Admits	2	-	
Discharges	2	1	100% ▲
Bed Days	882	-	

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	87%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	85%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	97%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		2	100%	60%	67%	40% ▲
● Follow-up within 30 Days of Discharge		1	50%	90%	77%	-40% ▼

### Recovery

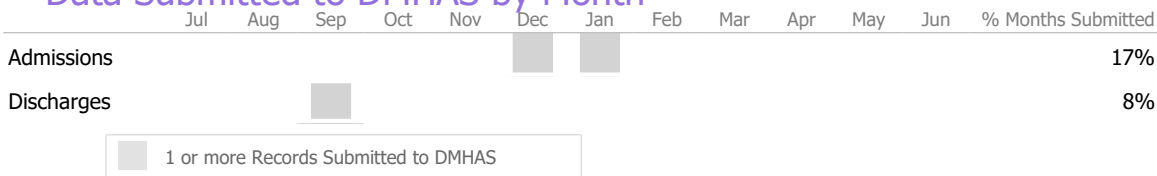
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		4	80%	60%	85%	20% ▲
✓ Stable Living Situation		5	100%	95%	94%	5%
● Employed		0	0%	25%	14%	-25% ▼
● Improved/Maintained Function Score		2	50%	95%	47%	-45% ▼

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		3	771 days	0.3	81%	90%	95%	-9%

Legend: ■ < 90%   ■ 90-110%   ■ >110%

### Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

■ Actual   | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 85 Active Supervised Apartments Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	4	2	100% ▲
Admits	2	1	100% ▲
Discharges	2	-	
Bed Days	421	327	29% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	96%	87%
On-Time Periodic 6 Month Updates	N/A	85%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	97%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		2	100%	60%	67%	40% ▲
✓ Follow-up within 30 Days of Discharge		2	100%	90%	77%	10%

### Recovery

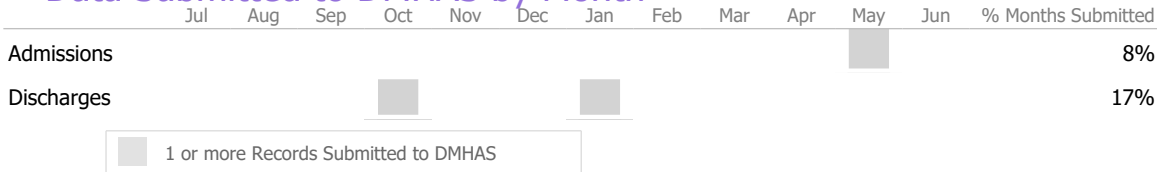
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		4	100%	95%	94%	5%
● Social Support		2	50%	60%	85%	-10%
● Employed		0	0%	25%	14%	-25% ▼
● Improved/Maintained Function Score		1	50%	95%	47%	-45% ▼

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		2	390 days	0.3	58%	90%	95%	-32% ▼

Legend: ■ < 90%   ■ 90-110%   ■ > 110%

### Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

■ Actual   | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 85 Active Supervised Apartments Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5	6	-17% ▼
Admits	-	-	
Discharges	-	1	-100% ▼
Bed Days	1,825	2,089	-13% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	87%
On-Time Periodic		
6 Month Updates	100%	85%
Diagnosis		
Valid Axis I Diagnosis	100%	97%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	60%	67%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	77%	N/A

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		5	100%	60%	85%	40% ▲
✓ Stable Living Situation		5	100%	95%	94%	5%
● Employed		1	20%	25%	14%	-5%
● Improved/Maintained Function Score		3	60%	95%	47%	-35% ▼

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		6	3,055 days	0.3	83%	90%	95%	-7%

Legend: ■ < 90%    ■ 90-110%    ■ >110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%

Legend: 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 85 Active Supervised Apartments Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	4	3	33% ▲
Admits	2	1	100% ▲
Discharges	1	1	0%
Bed Days	959	774	24% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	87%
On-Time Periodic		
6 Month Updates	100%	85%
Diagnosis		
Valid Axis I Diagnosis	100%	97%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		1	100%	60%	67%	40% ▲
✓ Follow-up within 30 Days of Discharge		1	100%	90%	77%	10%

### Recovery

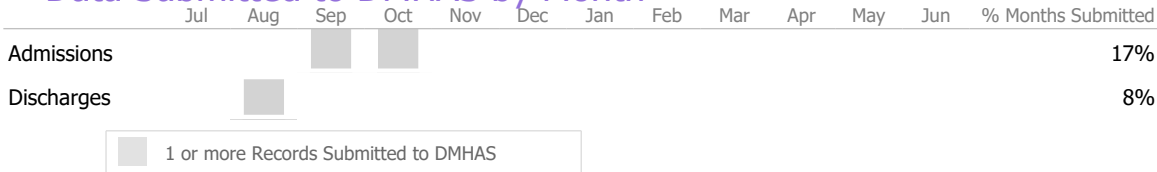
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		4	100%	95%	94%	5%
● Employed		0	0%	25%	14%	-25% ▼
● Social Support		1	25%	60%	85%	-35% ▼
● Improved/Maintained Function Score		1	25%	95%	47%	-70% ▼

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		3	503 days	0.3	88%	90%	95%	-2%

Legend: ■ < 90%   ■ 90-110%   ■ >110%

### Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

■ Actual   | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 85 Active Supervised Apartments Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	14	16	-13% ▼
Admits	1	2	-50% ▼
Discharges	2	3	-33% ▼
Service Hours	1,855	1,655	12% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
On-Time Periodic		
6 Month Updates	100%	97%
Diagnosis		
Valid Axis I Diagnosis	100%	94%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		1	50%	50%	76%	0%

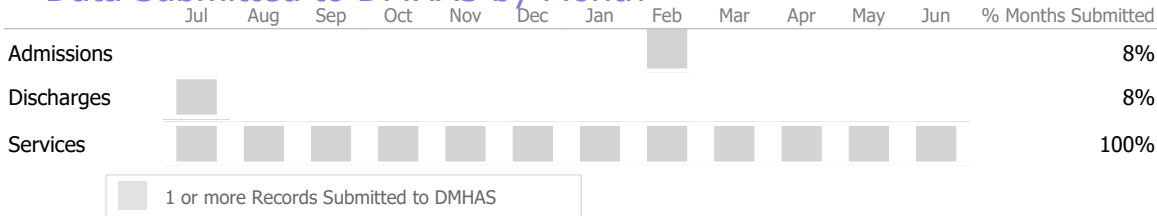
### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		14	100%	60%	85%	40% ▲
Employed		8	57%	25%	15%	32% ▲
Stable Living Situation		14	100%	85%	95%	15% ▲
Improved/Maintained Function Score		11	85%	95%	39%	-10% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		12	100%	90%	99%	10%

### Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 25 Active Residential Support Programs

Variations in data may be indicative of operational adjustments related to the pandemic.



### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	8	10	-20% ▼
Admits	2	4	-50% ▼
Discharges	2	4	-50% ▼
Bed Days	2,172	1,944	12% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
On-Time Periodic		
6 Month Updates	100%	66%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

### Discharge Outcomes

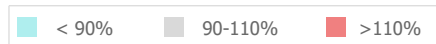
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		1	50%	80%	78%	-30% ▼
No Re-admit within 30 Days of Discharge		2	100%	85%	86%	15% ▲
Follow-up within 30 Days of Discharge		1	100%	90%	77%	10%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		8	100%	60%	89%	40% ▲
Stable Living Situation		8	100%	90%	100%	10%
Improved/Maintained Function Score		5	83%	95%	43%	-12% ▼

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		6	681 days	0.2	99%	90%	85%	9%



### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions								■				■	17%
Discharges								■				■	17%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

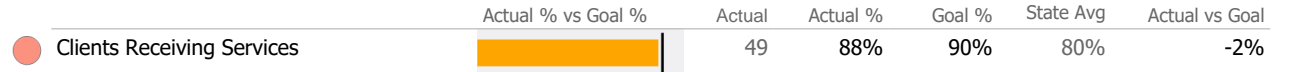
■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 23 Active Group Home Programs

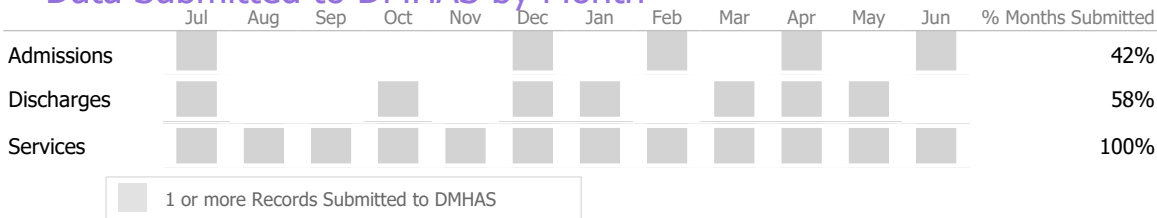
### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	66	57	16% ▲
Admits	14	4	250% ▲
Discharges	10	5	100% ▲
Service Hours	-	-	
Social Rehab/PHP/IOP Days	2,418	1,485	63% ▲

### Service Utilization



### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 34 Active Social Rehabilitation Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5	5	0%
Admits	-	-	
Discharges	-	-	
Bed Days	1,825	1,825	0%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	87%
On-Time Periodic		
6 Month Updates	100%	85%
Diagnosis		
Valid Axis I Diagnosis	100%	97%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	60%	67%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	77%	N/A

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		3	60%	25%	14%	35% ▲
Social Support		4	80%	60%	85%	20% ▲
Improved/Maintained Function Score		5	100%	95%	47%	5%
Stable Living Situation		5	100%	95%	94%	5%

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		5	3,003 days	0.3	100%	90%	95%	10%

■ < 90%   
 ■ 90-110%   
 ■ >110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

Actual   
 | Goal   
 ✓ Goal Met   
 Below Goal

\* State Avg based on 85 Active Supervised Apartments Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	6	5	20% ▲
Admits	1	1	0%
Discharges	2	-	
Bed Days	1,724	1,762	-2%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	87%
On-Time Periodic		
6 Month Updates	100%	85%
Diagnosis		
Valid Axis I Diagnosis	100%	97%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		2	100%	60%	67%	40% ▲
✓ Follow-up within 30 Days of Discharge		2	100%	90%	77%	10%

### Recovery

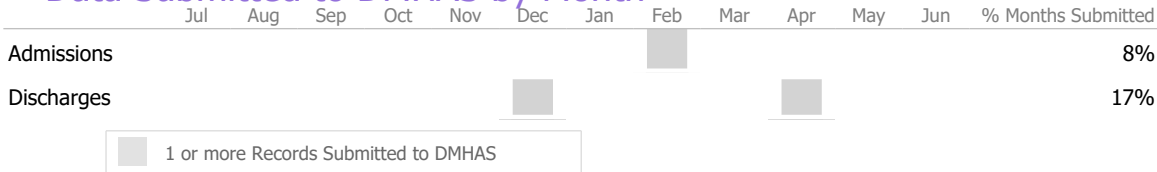
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		5	83%	60%	85%	23% ▲
✓ Stable Living Situation		6	100%	95%	94%	5%
✓ Improved/Maintained Function Score		5	100%	95%	47%	5%
○ Employed		0	0%	25%	14%	-25% ▼

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		5	2,129 days	0.3	94%	90%	95%	4%

Legend: ■ < 90%    ■ 90-110%    ■ > 110%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ○ Below Goal

\* State Avg based on 85 Active Supervised Apartments Programs

Variances in data may be indicative of operational adjustments related to the pandemic.