

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	245	193	27% ▲
	Admits	361	262	38% ▲
	Discharges	356	269	32% ▲
	Service Hours	-	-	-

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Crisis Services	229	92.3%
	IOP	19	7.7%

Client Demographics

Age	#	%	State Avg
18-25	60	25% ▲	10%
26-34	43	18%	21%
35-44	37	15%	24%
45-54	29	12%	18%
55-64	38	16%	18%
65+	32	13%	9%

Ethnicity	#	%	State Avg
Non-Hispanic	166	68% ▲	67%
Unknown	46	19%	13%
Hispanic-Other	29	12%	9%
Hispanic-Mexican	3	1%	1%
Hisp-Puerto Rican	1	0%	10%
Hispanic-Cuban			0%

Gender	#	%	State Avg
Female	136	56% ▲	41%
Male	109	44% ▼	59%
Transgender			0%

Race	#	%	State Avg
White/Caucasian	173	71% ▲	60%
Unknown	23	9%	7%
Black/African American	22	9%	18%
Other	22	9%	12%
Asian	3	1%	1%
Multiple Races	2	1%	1%
Am. Indian/Native Alaskan			1%
Hawaiian/Other Pacific Islander			0%

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Survey Data Not Available

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	19	18	6%
Admits	16	11	45% ▲
Discharges	12	12	0%
Service Hours	-	-	
Social Rehab/PHP/IOP Days	0	0	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	95%	93%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	0%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		7	58%	50%	74%	8%
● Follow-up within 30 Days of Discharge		0	0%	90%	64%	-90% ▼

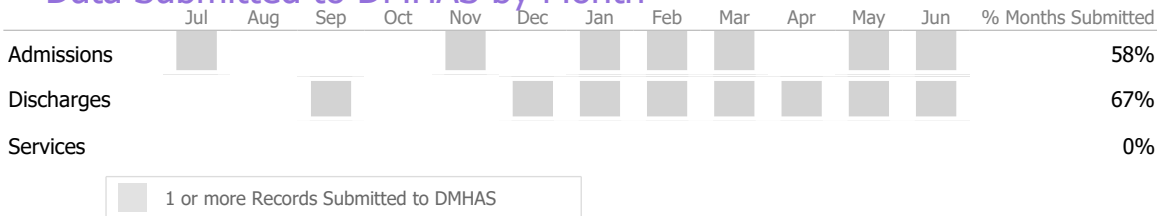
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Social Support		12	55%	60%	56%	-5%
● Employed		5	23%	30%	33%	-7%
● Improved/Maintained Function Score		12	67%	75%	68%	-8% ▼
● Stable Living Situation		16	73%	95%	81%	-22% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		0	0%	90%	40%	N/A ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 3 Active Standard IOP Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

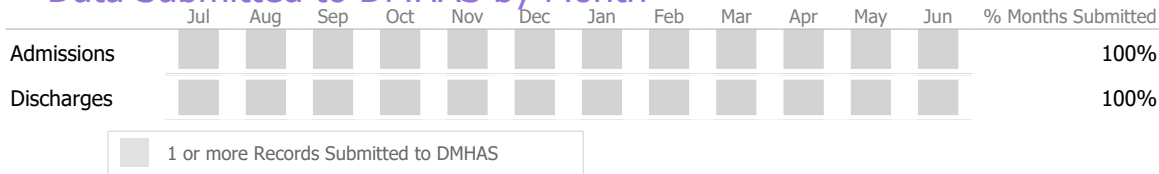
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	229	179	28% ▲
Admits	345	251	37% ▲
Discharges	344	257	34% ▲

Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Evaluation within 1.5 hours of Request		178	79%	75%	70%	4%
✓ Community Location Evaluation		220	98%	80%	79%	18% ▲
● Follow-up Service within 48 hours		141	83%	90%	75%	-7%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 26 Active Mobile Crisis Team Programs