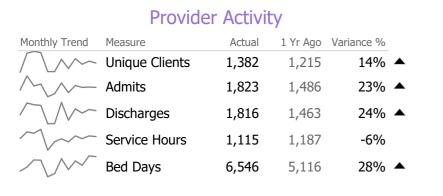
Cornell Scott-Hill Health Corporation New Haven, CT

Reporting Period: July 2022 - June 2023 (Data as of Sep 25, 2023)



▲ > 10% Over 1 Yr Ago

 \checkmark > 10% Under 1Yr Ago

Clients by Level of Care



Consumer Satisfaction Survey (Based on 269 FY22 Surveys) Question Domain Satisfied % vs Goal% Satisfied % Goal % State Avg Decendent 0400 9000 0100



Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	51	4%	10%	Male Male	947	69%	59%
26-34	317	23%	21%	Female <mark>—</mark>	433	31%	41%
35-44	426	31%	24%	Transgender			0%
45-54 📕	302	22%	18%				
55-64	251	18%	18%				
65+	34	2%	9%	Race	#	%	State Avg
				White/Caucasian	929	67%	60%
Ethnicity	#	%	State Avg	Black/African American	257	19%	18%
Non-Hispanic	1,129	82%	▲ 67%	Other <mark> </mark>	171	12%	12%
Hisp-Puerto Rican	152	11%	10%	Unknown	18	1%	7%
Hispanic-Other	83	6%	9%	Am. Indian/Native Alaskan	3	0%	1%
Unknown	16	1%	▼ 13%	Asian	2	0%	1%
1				Multiple Races	2	0%	1%
Hispanic-Cuban	1	0%	0%	Hawaiian/Other Pacific Islander			0%
Hispanic-Mexican	1	0%	1%				
,							
	Unique C	lients	State Avg	▲ > 10% Over State Avg	> 10% L	Inder St	ate Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%

1 or more Records Submitted to DMHAS

	> 10% 0	ver 🔻 < 10	1% Under	
Actual	Goal	🗸 Goal Met	Belo	w Goal

* State Avg based on 0 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	13	13	0%
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

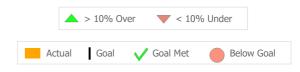
Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
at least 1 Service within 180 days		0	0%	50%	94%	-50%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%
Services													0%

1 or more Records Submitted to DMHAS



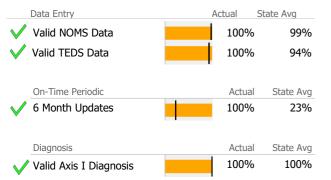
* State Avg based on 48 Active Outreach & Engagement Programs

Reporting Period: July 2022 - June 2023 (Data as of Sep 25, 2023)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	3	4	-25%	▼
Admits	-	1	-100%	▼
Discharges	1	1	0%	

Data Submission Quality



Discharge Outcomes

 \checkmark

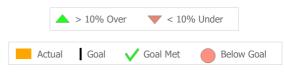
 \checkmark

 \checkmark

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully		1	100%	50%	37%	50%	
Recovery							
,							
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Abstinence/Reduced Drug Use		3	100%	55%	61%	45%	
Not Arrested		3	100%	75%	85%	25%	
Employed		2	67%	50%	41%	17%	
Stable Living Situation		3	100%	95%	70%	5%	
Self Help		1	33%	60%	43%	-27%	
Improved/Maintained Function Score		0	0%	75%	11%	-75%	

Data Submitted to DMHAS by Month





* State Avg based on 6 Active Naltrexone Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%

1 or more Records Submitted to DMHAS

	> 10% 0	ver 🔻 < 10 ⁶	% Under	
Actual	Goal	V Goal Met	Below G	ioal

* State Avg based on 9 Active Peer Based Mentoring Programs

SCRC Residential Detox 986600

Cornell Scott-Hill Health Corporation Addiction - Residential Services - Medically Monitored Detox 3.7D Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2022 - June 2023 (Data as of Sep 25, 2023)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	1,200	1,044	15% 🔺	
Admits	1,770	1,429	24% 🔺	
Discharges	1,769	1,423	24% 🔺	
Bed Days	6,546	5,116	28% 🔺	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	88%
Valid TEDS Data	100%	99%
I		
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	N/A
I		
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%

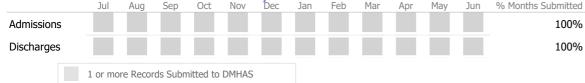
Discharge Outcomes

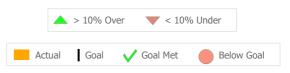


Bed Utilization

		12 Months Tre	end	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
Avg Utilization F	Rate			24	4 days	0.0	75%	90%	75%	-15%	▼
	<	90% 90-	110%		>110%						

Data Submitted to DMHAS by Month





* State Avg based on 6 Active Medically Monitored Detox 3.7D Programs

Reporting Period: July 2022 - June 2023 (Data as of Sep 25, 2023)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	170	158	8%
Admits	53	56	-5%
Discharges	46	39	18% 🔺
Service Hours	1,115	1,187	-6%

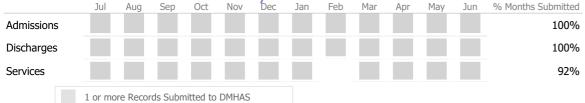
Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99	% 90%
Valid TEDS Data	100	% 81%
On-Time Periodic	Act	ual State Avg
V 6 Month Updates	100	9% 41%
Diagnosis	Act	ual State Avg
Valid Axis I Diagnosis	100	100%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Treatment Completed Successfully		28	61%	50%	37%	11%	
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Abstinence/Reduced Drug Use		151	87%	55%	52%	32%	
\checkmark	Not Arrested		172	99%	75%	75%	24%	
\checkmark	Employed		96	55%	50%	32%	5%	
\checkmark	Stable Living Situation		168	97%	95%	71%	2%	
	Self Help		17	10%	60%	18%	-50%	
	Improved/Maintained Function Score		18	11%	75%	26%	-64%	
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Clients Receiving Services		127	100%	90%	62%	10%	

Data Submitted to DMHAS by Month





* State Avg based on 19 Active Buprenorphine Maintenance Programs