Connecticut Renaissance Inc.
Shelton, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2022 - June 2023   (Data as of Sep 25, 2023)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	1,473	1,703	-14%	▼
	Admits	973	1,141	-15%	▼
	Discharges	1,256	1,204	4%	
	Service Hours	717	325	121%	▲
	Bed Days	17,093	15,795	8%	

▲ > 10% Over 1 Yr Ago   ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Forensic SA			
	Forensics Community-based	950	64.3%
Addiction			
	Residential Services	347	23.5%
	Outpatient	181	12.2%

Consumer Satisfaction Survey   (Based on 160 FY22 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓	Participation in Treatment		97%	80%	92%
✓	Quality and Appropriateness		94%	80%	93%
✓	Respect		93%	80%	91%
✓	Overall		93%	80%	91%
✓	Outcome		90%	80%	83%
✓	General Satisfaction		86%	80%	92%
✓	Recovery		84%	80%	79%
✓	Access		81%	80%	88%

Legend: ▮ Satisfied % | Goal %   ▮ 0-80%   ▮ 80-100%   ✓ Goal Met   ● Under Goal

Client Demographics

Age

		#	%	State Avg
18-25		206	14%	10%
26-34		408	28%	21%
35-44		401	27%	24%
45-54		242	17%	18%
55-64		164	11%	18%
65+		45	3%	9%

Gender

		#	%		State Avg
Male		1,192	81%	▲	59%
Female		280	19%	▼	41%
Transgender					0%

Ethnicity

		#	%		State Avg
Non-Hispanic		962	65%		67%
Hispanic-Other		455	31%	▲	9%
Hisp-Puerto Rican		44	3%		10%
Unknown		8	1%	▼	13%
Hispanic-Mexican		3	0%		1%
Hispanic-Cuban		1	0%		0%

Race

		#	%		State Avg
White/Caucasian		1,079	73%	▲	60%
Black/African American		289	20%		18%
Other		69	5%		12%
Asian		24	2%		1%
Unknown		6	0%		7%
Am. Indian/Native Alaskan		4	0%		1%
Multiple Races		1	0%		1%
Hawaiian/Other Pacific Islander		1	0%		0%

Legend: ▮ Unique Clients | State Avg   ▲ > 10% Over State Avg   ▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

CTR - Bettor Choice
Connecticut Renaissance Inc.
Addiction - Outpatient - Gambling Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2022 - June 2023 (Data as of Sep 25, 2023)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	44	30	47%	▲
Admits	28	20	40%	▲
Discharges	15	15	0%	
Service Hours	290	258	12%	▲

Data Submission Quality

Data Entry	Actual % vs Goal %	Actual	State Avg
✔ Valid NOMS Data		100%	97%
✔ Valid TEDS Data		26%	25%

On-Time Periodic		Actual	State Avg
● 6 Month Updates		53%	54%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Treatment Completed Successfully		4	27%	75%	54%	-48%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Clients Receiving Services		27	93%	90%	93%	3%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● 2 or more Services within 30 days		14	50%	75%	69%	-25%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▪	▪	▪	▪	▪	▪		▪	▪	▪	▪	▪	92%
Discharges			▪	▪	▪	▪	▪	▪	▪	▪		▪	83%
Services	▪	▪	▪	▪	▪		▪	▪	▪	▪	▪		83%

▪ 1 or more Records Submitted to DMHAS
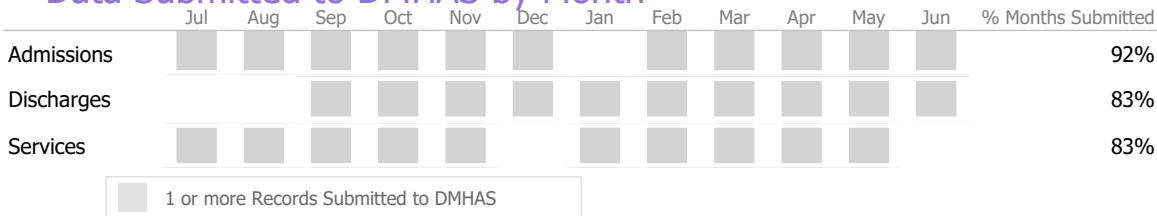
▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 7 Active Gambling Outpatient Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

McAuliffe Center 301752
Connecticut Renaissance Inc.
Addiction - Residential Services - SA Intensive Residential - Enhanced

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2022 - June 2023 (Data as of Sep 25, 2023)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	144	142	1%	
Admits	141	141	0%	
Discharges	140	138	1%	
Bed Days	6,176	5,474	13%	▲

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		123	88%	50%	77%	38%	▲
✓	No Re-admit within 30 Days of Discharge		126	90%	85%	91%	5%	
🔴	Follow-up within 30 Days of Discharge		101	82%	90%	64%	-8%	

Data Submission Quality

Data Entry		Actual	State Avg
	Valid NOMS Data	96%	97%
✓	Valid TEDS Data	100%	99%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	N/A

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	99%	99%

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Improved/Maintained Function Score		128	91%	75%	89%	16%
✓	Abstinence/Reduced Drug Use		113	72%	70%	83%	2%

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
🔴	Avg Utilization Rate		20	49 days	0.1	85%	90%	85%	-5%

< 90%	90-110%	>110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

🟧 Actual	❘ Goal	✓ Goal Met	🔴 Below Goal

* State Avg based on 4 Active SA Intensive Residential - Enhanced Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Norwalk Adult OP 301730
Connecticut Renaissance Inc.
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2022 - June 2023 (Data as of Sep 25, 2023)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	138	71	94%	▲
Admits	75	7	971%	▲
Discharges	7	5	40%	▲
Service Hours	427	67		

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		86%	85%
✔ Valid TEDS Data		83%	74%

On-Time Periodic		Actual	State Avg
🔴 6 Month Updates		0%	14%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		99%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Treatment Completed Successfully		1	14%	50%	42%	-36%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Employed		45	32%	50%	35%	-18%	▼
🔴 Abstinence/Reduced Drug Use		40	28%	55%	35%	-27%	▼
🔴 Stable Living Situation		82	58%	95%	68%	-37%	▼
🔴 Not Arrested		53	38%	75%	66%	-37%	▼
🔴 Improved/Maintained Function Score		44	38%	75%	42%	-37%	▼
🔴 Self Help		4	3%	60%	18%	-57%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Clients Receiving Services		72	54%	90%	64%	-36%	▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 2 or more Services within 30 days		30	42%	75%	57%	-33%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%
Discharges				▪			▪			▪	▪		33%
Services	▪	▪	▪	▪	▪		▪	▪	▪	▪	▪		83%

▪ 1 or more Records Submitted to DMHAS
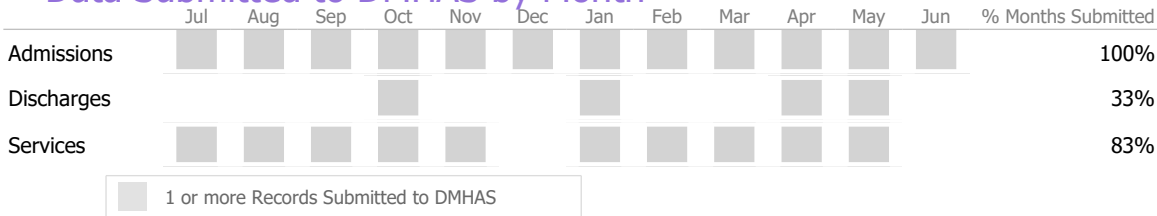
▲ > 10% Over   ▼ < 10% Under
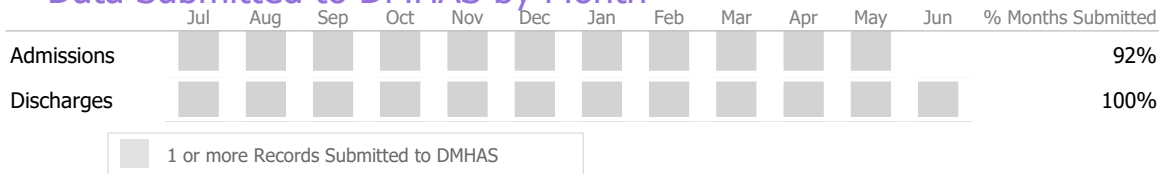
■ Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 105 Active Standard Outpatient Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

PTIP-1120 Main St. 301712
Connecticut Renaissance Inc.
Forensic SA - Forensics Community-based - Pre-trial Intervention Programs

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2022 - June 2023 (Data as of Sep 25, 2023)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	950	1,300	-27%	▼
Admits	549	828	-34%	▼
Discharges	929	908	2%	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢		92%
Discharges	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 16 Active Pre-trial Intervention Programs Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Renaissance West-CSSD 301700
Connecticut Renaissance Inc.
Addiction - Residential Services - Intermediate/Long Term Res.Tx 3.5

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2022 - June 2023   (Data as of Sep 25, 2023)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	207	165	25%	▲
Admits	180	145	24%	▲
Discharges	165	138	20%	▲
Bed Days	10,917	10,321	6%	

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		138	84%	70%	66%	14%	▲
✓	No Re-admit within 30 Days of Discharge		161	98%	85%	90%	13%	▲
●	Follow-up within 30 Days of Discharge		76	55%	90%	65%	-35%	▼

Data Submission Quality

Data Entry		Actual	State Avg
	Valid NOMS Data	89%	92%
✓	Valid TEDS Data	100%	94%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	6%

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	100%

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
●	Abstinence/Reduced Drug Use		129	62%	70%	68%	-8%	
●	Improved/Maintained Function Score		155	94%	95%	77%	-1%	▼

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
●	Avg Utilization Rate		40	68 days	0.1	75%	90%	78%	-15%	▼

■ < 90% ■ 90-110% ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%
Discharges	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%

▪ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 23 Active Intermediate/Long Term Res.Tx 3.5 Programs

Variances in data may be indicative of operational adjustments related to the pandemic.