

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	2,067	2,076	0%
	Admits	599	643	-7%
	Discharges	605	605	0%
	Service Hours	16,180	14,847	9%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Medication Assisted Treatment	1,997	94.0%
	Recovery Support	128	6.0%

Consumer Satisfaction Survey

(Based on 683 FY22 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		94%	80%	93%
✓ Respect		90%	80%	91%
✓ Overall		89%	80%	91%
✓ Outcome		87%	80%	83%
✓ General Satisfaction		86%	80%	92%
✓ Participation in Treatment		85%	80%	92%
✓ Access		82%	80%	88%
✓ Recovery		80%	80%	79%

■ Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Client Demographics

Age	#	%	State Avg
18-25	36	2%	10%
26-34	459	22%	21%
35-44	682	33%	24%
45-54	431	21%	18%
55-64	331	16%	18%
65+	128	6%	9%

Gender	#	%	State Avg
Male	1,314	64%	59%
Female	746	36%	41%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	1,565	76%	67%
Hisp-Puerto Rican	216	10%	10%
Hispanic-Other	162	8%	9%
Unknown	122	6%	13%
Hispanic-Mexican	2	0%	1%
Hispanic-Cuban			0%

Race	#	%	State Avg
White/Caucasian	1,740	84%	▲ 60%
Other	159	8%	12%
Black/African American	148	7%	▼ 18%
Am. Indian/Native Alaskan	6	0%	1%
Asian	5	0%	1%
Hawaiian/Other Pacific Islander	4	0%	0%
Unknown	4	0%	7%
Multiple Races	1	0%	1%

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	794	840	-5%
Admits	203	233	-13% ▼
Discharges	236	265	-11% ▼
Service Hours	4,169	4,112	1%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	98%
Valid TEDS Data	100%	99%
On-Time Periodic		
6 Month Updates	75%	77%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		149	63%	50%	56%	13% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		491	58%	50%	66%	8%
✓ Not Arrested		698	83%	75%	94%	8%
● Employed		328	39%	40%	40%	-1%
● Self Help		427	51%	60%	51%	-9%
● Stable Living Situation		681	81%	90%	89%	-9%
● Improved/Maintained Function Score		493	63%	75%	45%	-12% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		471	77%	90%	89%	-13% ▼

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Length of Stay over 1 Year		606	76%	50%	67%	26% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 37 Active Methadone Maintenance Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	220	237	-7%
Admits	48	61	-21% ▼
Discharges	57	64	-11% ▼
Service Hours	2,522	2,968	-15% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	98%
Valid TEDS Data	100%	99%
On-Time Periodic		
6 Month Updates	96%	77%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		36	63%	50%	56%	13% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		153	66%	40%	40%	26% ▲
✓ Not Arrested		228	99%	75%	94%	24% ▲
✓ Abstinence/Reduced Drug Use		152	66%	50%	66%	16% ▲
✓ Stable Living Situation		227	98%	90%	89%	8%
✓ Self Help		154	67%	60%	51%	7%
✓ Improved/Maintained Function Score		168	79%	75%	45%	4%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		166	95%	90%	89%	5%

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Length of Stay over 1 Year		176	80%	50%	67%	30% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	█	█	█	█	█	█	█	█	█	█	█	█	100%
Discharges	█	█	█	█	█	█	█	█	█	█	█	█	100%
Services	█	█	█	█	█	█	█	█	█	█	█	█	100%

█ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

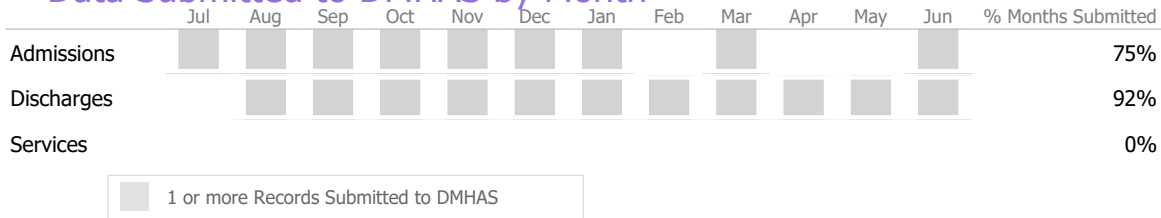
* State Avg based on 37 Active Methadone Maintenance Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	128	36	256% ▲
Admits	94	35	169% ▲
Discharges	44	1	4300% ▲
Service Hours	196	-	

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 9 Active Peer Based Mentoring Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	999	998	0%
Admits	254	314	-19% ▼
Discharges	267	275	-3%
Service Hours	9,293	7,741	20% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	98%
Valid TEDS Data	100%	99%
On-Time Periodic		
6 Month Updates	64%	77%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		107	40%	50%	56%	-10% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		841	79%	75%	94%	4%
Abstinence/Reduced Drug Use		465	44%	50%	66%	-6%
Employed		310	29%	40%	40%	-11% ▼
Stable Living Situation		815	77%	90%	89%	-13% ▼
Improved/Maintained Function Score		551	57%	75%	45%	-18% ▼
Self Help		229	22%	60%	51%	-38% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		553	70%	90%	89%	-20% ▼

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Length of Stay over 1 Year		737	74%	50%	67%	24% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	█	█	█	█	█	█	█	█	█	█	█	█	100%
Discharges	█	█	█	█	█	█	█	█	█	█	█	█	100%
Services	█	█	█	█	█	█	█	█	█	█	█	█	100%

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