

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	222	173	28%	▲
	Admits	96	105	-9%	
	Discharges	130	47	177%	▲
	Service Hours	91	73	24%	▲

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Addiction</b>	Case Management	222	100.0%

### Client Demographics

Age	#	%	State Avg
18-25	6	3%	10%
26-34	50	23%	21%
35-44	63	29%	24%
45-54	50	23%	18%
55-64	43	20%	18%
65+	8	4%	9%

Ethnicity	#	%	State Avg
Non-Hispanic	185	83%	▲ 67%
Hisp-Puerto Rican	33	15%	10%
Unknown	3	1%	▼ 13%
Hispanic-Other	1	0%	9%
Hispanic-Cuban		0%	
Hispanic-Mexican		1%	

Gender	#	%	State Avg
Male	158	71%	▲ 59%
Female	64	29%	▼ 41%
Transgender			0%

Race	#	%	State Avg
White/Caucasian	196	88%	▲ 60%
Black/African American	23	10%	18%
Am. Indian/Native Alaskan	1	0%	1%
Multiple Races	1	0%	1%
Hawaiian/Other Pacific Islander	1	0%	0%
Asian			1%
Other			▼ 12%
Unknown			7%

Unique Clients | State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

Survey Data Not Available

**SOR- HCWH - Bristol**

City of Bristol

Addiction - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2022 - June 2023 (Data as of Sep 25, 2023)

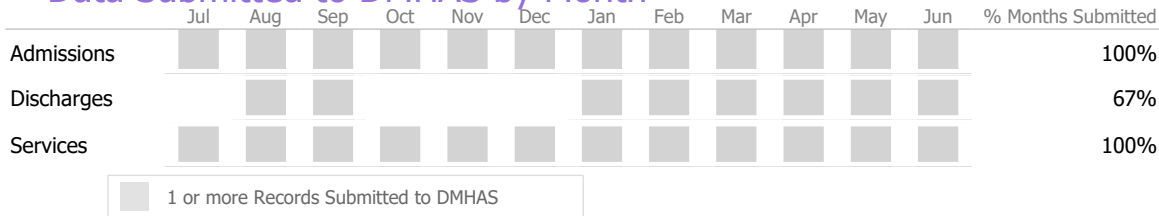
**Program Activity**

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	222	173	28% ▲
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**Service Engagement**

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
at least 1 Service within 180 days		96	100%	50%	80%	50% ▲

**Data Submitted to DMHAS by Month**



▲ > 10% Over    ▼ < 10% Under

█ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 25 Active Outreach & Engagement Programs

Variations in data may be indicative of operational adjustments related to the pandemic.