Chemical Abuse Services Agency (CASA)
Bridgeport, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2022 - June 2023   (Data as of Sep 25, 2023)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	1,016	1,260	-19%	▼
	Admits	636	882	-28%	▼
	Discharges	684	991	-31%	▼
	Service Hours	6,127	6,674	-8%	
	Bed Days	10,395	8,666	20%	▲
	S.Rehab/PHP/IOP	1,249	1,268	-1%	

▲ > 10% Over 1 Yr Ago   ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction			
	Medication Assisted Treatment	564	48.1%
	Outpatient	192	16.4%
	Residential Services	124	10.6%
	Case Management	83	7.1%
	PHP	67	5.7%
	IOP	63	5.4%
	Recovery Support	38	3.2%
Mental Health			
	Case Management	41	3.5%

Consumer Satisfaction Survey (Based on 300 FY22 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓	Overall		93%	80%	91%
✓	Quality and Appropriateness		90%	80%	93%
✓	Respect		89%	80%	91%
✓	General Satisfaction		88%	80%	92%
✓	Participation in Treatment		85%	80%	92%
✓	Recovery		81%	80%	79%
✓	Access		81%	80%	88%
✓	Outcome		80%	80%	83%

Legend: Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ⬤ Under Goal

Client Demographics

Age

Age	#	%	State Avg
18-25	27	3%	10%
26-34	166	16%	21%
35-44	331	33%	24%
45-54	241	24%	18%
55-64	197	19%	18%
65+	53	5%	9%

Gender

Gender	#	%	State Avg
Male	679	67%	59%
Female	336	33%	41%
Transgender			0%

Ethnicity

Ethnicity	#	%		State Avg
Non-Hispanic	578	57%		67%
Hisp-Puerto Rican	336	33%	▲	10%
Hispanic-Other	74	7%		9%
Hispanic-Mexican	20	2%		1%
Unknown	5	0%	▼	13%
Hispanic-Cuban	3	0%		0%

Race

Race	#	%		State Avg
Other	403	40%	▲	12%
White/Caucasian	400	39%	▼	60%
Black/African American	186	18%		18%
Am. Indian/Native Alaskan	11	1%		1%
Unknown	7	1%		7%
Multiple Races	4	0%		1%
Hawaiian/Other Pacific Islander	4	0%		0%
Asian	1	0%		1%

Legend: Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

Areyto Apartments
Chemical Abuse Services Agency (CASA)
Mental Health - Case Management - Supportive Housing – Development

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2022 - June 2023 (Data as of Sep 25, 2023)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	23	22	5%	
Admits	3	2	50%	▲
Discharges	4	2	100%	▲
Service Hours	210	104	101%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Stable Living Situation		23	100%	85%	94%	15%	▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		19	100%	90%	98%	10%

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		99%	99%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		89%	85%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions			▢		▢							▢	25%
Discharges	▢		▢						▢		▢		33%
Services	▢		▢			▢	▢		▢		▢		58%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

▢ Actual	❘ Goal	✓ Goal Met	⬤ Below Goal

* State Avg based on 66 Active Supportive Housing – Development Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Casa Hostos
Chemical Abuse Services Agency (CASA)
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2022 - June 2023 (Data as of Sep 25, 2023)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	3	16	-81%	▼
Admits	-	10	-100%	▼
Discharges	3	13	-77%	▼
Service Hours	146	41		

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	85%
✓ Valid TEDS Data		100%	74%

On-Time Periodic		Actual	State Avg
6 Month Updates		N/A	14%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Treatment Completed Successfully		0	0%	50%	42%	-50%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Not Arrested		3	100%	75%	66%	25%	▲
✓ Stable Living Situation		3	100%	95%	68%	5%	
🔴 Employed		1	33%	50%	35%	-17%	▼
🔴 Self Help		1	33%	60%	18%	-27%	▼
🔴 Abstinence/Reduced Drug Use		0	0%	55%	35%	-55%	▼
🔴 Improved/Maintained Function Score		0	0%	75%	42%	-75%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Clients Receiving Services		N/A	N/A	90%	64%	N/A	▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 2 or more Services within 30 days		0	0%	75%	57%	-75%	▼

Data Submitted to DMHAS by Month
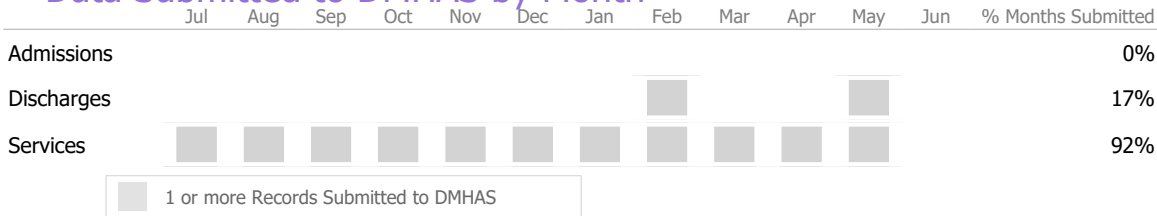
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges								▢			▢		17%
Services	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢		92%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 105 Active Standard Outpatient Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Casa Hostos PHP
Chemical Abuse Services Agency (CASA)
Addiction - PHP - Partial Hospitalization Services

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2022 - June 2023 (Data as of Sep 25, 2023)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	43	58	-26%	▼
Admits	37	56	-34%	▼
Discharges	38	55	-31%	▼
Service Hours	-	-		
Social Rehab/PHP/IOP Days	0	0		

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	25%
✓ Valid TEDS Data		99%	19%

On-Time Periodic		Actual	State Avg
6 Month Updates		N/A	0%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	100%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		19	50%	50%	44%	0%	
●	No Re-admit within 30 Days of Discharge		32	84%	85%	88%	-1%	
●	Follow-up within 30 Days of Discharge		15	79%	90%	77%	-11%	▼

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
●	Stable Living Situation		39	83%	95%	88%	-12%	▼
●	Improved/Maintained Function Score		26	68%	75%	75%	-7%	▼
●	Self Help		9	19%	60%	36%	-41%	▼
●	Employed		2	4%	50%	6%	-46%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
●	Clients Receiving Services		0	0%	90%	25%	N/A	▼

Data Submitted to DMHAS by Month
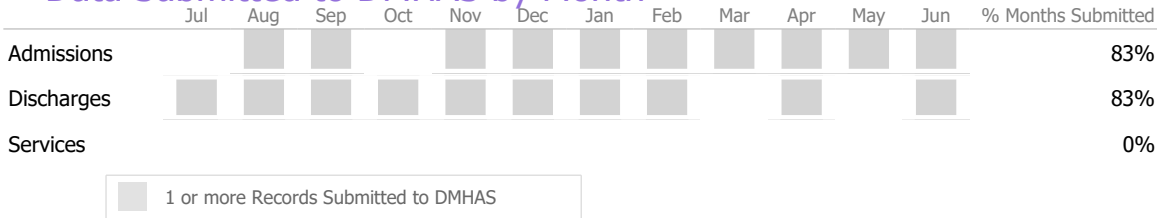
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions		▪	▪		▪	▪	▪	▪	▪	▪		▪	83%
Discharges	▪	▪	▪	▪	▪	▪	▪	▪		▪		▪	83%
Services													0%

▪ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 11 Active Partial Hospitalization Services Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Casa Hostos- Intermediate
Chemical Abuse Services Agency (CASA)
Addiction - Residential Services - Transitional/Halfway House 3.1

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2022 - June 2023 (Data as of Sep 25, 2023)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	39	43	-9%	
Admits	38	40	-5%	
Discharges	38	42	-10%	
Bed Days	1,752	1,408	24%	▲

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	100%	94%
✓	Valid TEDS Data	100%	95%

On-Time Periodic		Actual	State Avg
6 Month Updates		N/A	8%

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		31	82%	85%	69%	-3%	
🔴	No Re-admit within 30 Days of Discharge		25	66%	85%	85%	-19%	▼
🔴	Follow-up within 30 Days of Discharge		21	68%	90%	66%	-22%	▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Abstinence/Reduced Drug Use		34	83%	70%	75%	13%	▲
✓	Improved/Maintained Function Score		34	89%	75%	62%	14%	
🔴	Employed		2	5%	60%	51%	-55%	▼

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
🔴	Avg Utilization Rate		6	69 days	0.1	80%	90%	105%	-10%

■ < 90%	■ 90-110%	■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges		■	■	■	■	■	■	■	■	■	■		92%

■ 1 or more Records Submitted to DMHAS
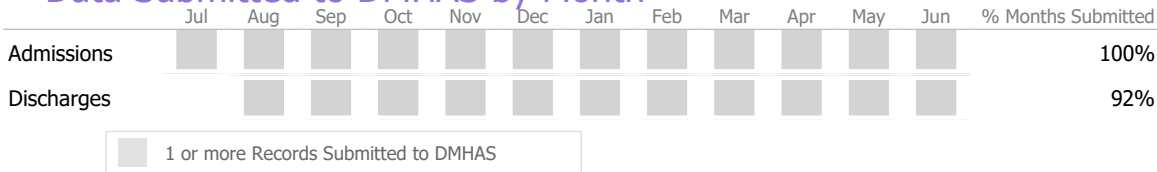
▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 9 Active Transitional/Halfway House 3.1 Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Casa IOP
Chemical Abuse Services Agency (CASA)
Addiction - IOP - Standard IOP

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2022 - June 2023 (Data as of Sep 25, 2023)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	63	54	17%	▲
Admits	55	46	20%	▲
Discharges	46	45	2%	
Service Hours	35	40	-14%	▼
Social Rehab/PHP/IOP Days	850	586	45%	▲

Data Submission Quality

Data Entry		Actual	State Avg
✔	Valid NOMS Data	100%	90%
✔	Valid TEDS Data	100%	91%

On-Time Periodic		Actual	State Avg
✔	6 Month Updates	0%	0%

Diagnosis		Actual	State Avg
✔	Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Treatment Completed Successfully		37	80%	50%	51%	30%	▲
✔	Follow-up within 30 Days of Discharge		36	97%	90%	75%	7%	

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Abstinence/Reduced Drug Use		55	82%	55%	49%	27%	▲
✔	Not Arrested		66	99%	75%	69%	24%	▲
✔	Stable Living Situation		67	100%	95%	83%	5%	
●	Improved/Maintained Function Score		38	64%	75%	73%	-11%	▼
●	Self Help		22	33%	60%	36%	-27%	▼
●	Employed		7	10%	50%	27%	-40%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
●	Clients Receiving Services		17	81%	90%	86%	-9%	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 59 Active Standard IOP Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

CASA MAAS Meth 989810
Chemical Abuse Services Agency (CASA)
Addiction - Medication Assisted Treatment - Methadone Maintenance

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2022 - June 2023 (Data as of Sep 25, 2023)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	558	631	-12%	▼
Admits	161	197	-18%	▼
Discharges	186	245	-24%	▼
Service Hours	3,410	3,777	-10%	

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	98%
✓ Valid TEDS Data		100%	99%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		96%	77%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	100%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		108	58%	50%	56%	8%	

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Abstinence/Reduced Drug Use		511	86%	50%	66%	36%	▲
✓	Self Help		506	86%	60%	51%	26%	▲
✓	Not Arrested		583	99%	75%	94%	24%	▲
✓	Stable Living Situation		566	96%	90%	89%	6%	
✓	Improved/Maintained Function Score		395	75%	75%	45%	0%	
●	Employed		156	26%	40%	40%	-14%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		400	99%	90%	89%	9%

Service Engagement

Medication Assisted Treatment		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Length of Stay over 1 Year		398	71%	50%	67%	21%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 37 Active Methadone Maintenance Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

CASA MAAS OP NonMethMn 989202
Chemical Abuse Services Agency (CASA)
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2022 - June 2023 (Data as of Sep 25, 2023)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	108	99	9%	
Admits	80	69	16%	▲
Discharges	89	68	31%	▲
Service Hours	999	864	16%	▲

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		100%	85%
✔ Valid TEDS Data		100%	74%

On-Time Periodic		Actual	State Avg
✔ 6 Month Updates		17%	14%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		99%	99%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Treatment Completed Successfully		58	65%	50%	42%	15%	▲

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Abstinence/Reduced Drug Use		90	80%	55%	35%	25%	▲
✔	Not Arrested		113	100%	75%	66%	25%	▲
✔	Self Help		89	79%	60%	18%	19%	▲
✔	Stable Living Situation		113	100%	95%	68%	5%	
●	Improved/Maintained Function Score		63	66%	75%	42%	-9%	▼
●	Employed		21	19%	50%	35%	-31%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
●	Clients Receiving Services		21	88%	90%	64%	-2%	

Service Engagement

	Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	2 or more Services within 30 days		67	87%	75%	57%	12%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													92%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

☐ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 105 Active Standard Outpatient Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

CASA MAAS PH 989301
Chemical Abuse Services Agency (CASA)
Addiction - PHP - Partial Hospitalization Services

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2022 - June 2023 (Data as of Sep 25, 2023)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	24	23	4%	
Admits	22	20	10%	
Discharges	21	21	0%	
Service Hours	87	186	-53%	▼
Social Rehab/PHP/IOP Days	399	682	-41%	▼

Data Submission Quality

Data Entry	Actual % vs Goal	Actual	State Avg
✔ Valid NOMS Data		100%	25%
✔ Valid TEDS Data		100%	19%

On-Time Periodic		Actual	State Avg
✔ 6 Month Updates		0%	0%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		100%	100%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		7	33%	50%	44%	-17%	▼
✔	No Re-admit within 30 Days of Discharge		20	95%	85%	88%	10%	
🔴	Follow-up within 30 Days of Discharge		5	71%	90%	77%	-19%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Stable Living Situation		24	100%	95%	88%	5%	
✔ Improved/Maintained Function Score		19	86%	75%	75%	11%	
✔ Self Help		15	62%	60%	36%	2%	
🔴 Employed		2	8%	50%	6%	-42%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Clients Receiving Services		3	100%	90%	25%	10%

Data Submitted to DMHAS by Month
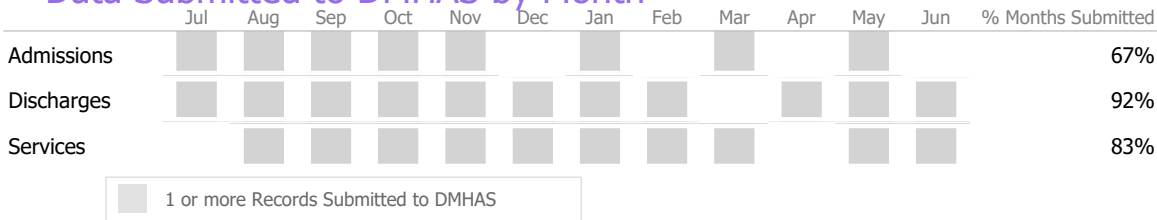
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													67%
Discharges													92%
Services													83%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual   ┃ Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 11 Active Partial Hospitalization Services Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

CASA Res Intensive 989601
Chemical Abuse Services Agency (CASA)
Addiction - Residential Services - SA Intensive Res. Rehabilitation 3.7

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2022 - June 2023 (Data as of Sep 25, 2023)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	88	111	-21%	▼
Admits	86	113	-24%	▼
Discharges	84	113	-26%	▼
Bed Days	3,109	2,694	15%	▲

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		59	70%	80%	71%	-10%	▼
✓	No Re-admit within 30 Days of Discharge		80	95%	85%	90%	10%	
✓	Follow-up within 30 Days of Discharge		54	92%	90%	59%	2%	

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	100%	92%
✓	Valid TEDS Data	100%	94%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	0%

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	100%

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Improved/Maintained Function Score		74	88%	75%	82%	13%	
🔴	Self Help		6	6%	60%	70%	-54%	▼
🔴	Abstinence/Reduced Drug Use		9	10%	70%	39%	-60%	▼

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
🔴	Avg Utilization Rate		10	43 days	0.1	85%	90%	100%	-5%

☐ < 90%	☐ 90-110%	☐ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	100%
Discharges	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

☐ Actual | Goal | ✓ Goal Met | 🔴 Below Goal

* State Avg based on 9 Active SA Intensive Res. Rehabilitation 3.7 Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Harrison Apartments
Chemical Abuse Services Agency (CASA)
Mental Health - Case Management - Supportive Housing – Development

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2022 - June 2023 (Data as of Sep 25, 2023)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	7	6	17%	▲
Admits	1	-		
Discharges	3	-		
Service Hours	96	153	-37%	▼

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Stable Living Situation		7	100%	85%	94%	15%	▲

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		4	100%	90%	98%	10%

Data Submission Quality

	Data Entry		Actual	State Avg
✓	Valid NOMS Data		100%	99%

	On-Time Periodic		Actual	State Avg
✓	6 Month Updates		100%	85%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions				▣									8%
Discharges					▣						▣		17%
Services		▣	▣	▣	▣	▣	▣	▣	▣	▣	▣	▣	100%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

▮ Actual | Goal   ✓ Goal Met   ⬤ Below Goal

* State Avg based on 66 Active Supportive Housing – Development Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

HIV/AIDS House
Chemical Abuse Services Agency (CASA)
Addiction - Residential Services - AIDS Residential

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2022 - June 2023 (Data as of Sep 25, 2023)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	11	15	-27%	▼
Admits	3	10	-70%	▼
Discharges	2	9	-78%	▼
Bed Days	3,114	2,492	25%	▲

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	98%

On-Time Periodic		Actual	State Avg
● 6 Month Updates		0%	40%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Treatment Completed Successfully		0	0%	85%	65%	-85%	▼
Follow-up within 30 Days of Discharge		N/A	N/A	90%	18%	N/A	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Self Help		4	36%	60%	44%	-24%	▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		10	553 days	0.3	85%	90%	76%	-5%

	< 90%		90-110%		>110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													25%
Discharges													17%

1 or more Records Submitted to DMHAS
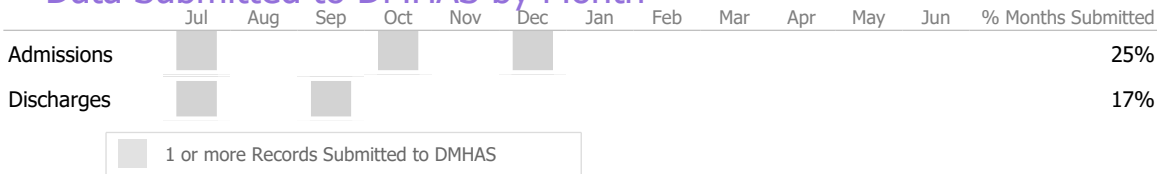
▲ > 10% Over	▼ < 10% Under

Actual	Goal	✓ Goal Met	● Below Goal

* State Avg based on 3 Active AIDS Residential Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

MAAS Community Outreach
Chemical Abuse Services Agency (CASA)
Addiction - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2022 - June 2023 (Data as of Sep 25, 2023)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%

1 or more Records Submitted to DMHAS

△ > 10% Over   ▽ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 25 Active Outreach & Engagement Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Nueva Vida Arctic St OP 989204
Chemical Abuse Services Agency (CASA)
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2022 - June 2023 (Data as of Sep 25, 2023)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	41	33	24%	▲
Admits	30	27	11%	▲
Discharges	28	24	17%	▲
Service Hours	839	251		

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	85%
✓ Valid TEDS Data		98%	74%

On-Time Periodic		Actual	State Avg
● 6 Month Updates		0%	14%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Treatment Completed Successfully		11	39%	50%	42%	-11%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Employed		29	71%	50%	35%	21%	▲
✓ Not Arrested		39	95%	75%	66%	20%	▲
✓ Abstinence/Reduced Drug Use		29	71%	55%	35%	16%	▲
✓ Stable Living Situation		39	95%	95%	68%	0%	
● Improved/Maintained Function Score		13	39%	75%	42%	-36%	▼
● Self Help		6	15%	60%	18%	-45%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		12	92%	90%	64%	2%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		24	80%	75%	57%	5%

Data Submitted to DMHAS by Month
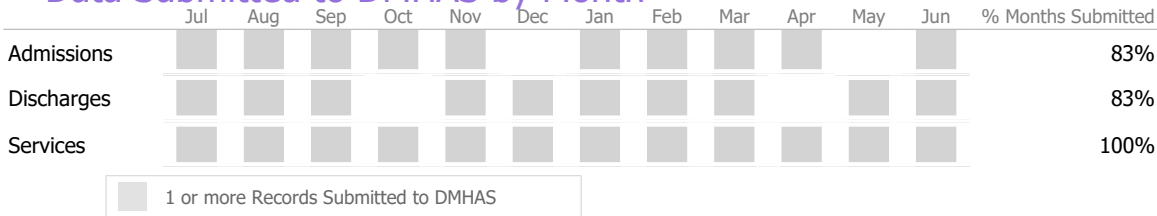
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▪	▪	▪		▪	▪	▪	▪	▪		▪		83%
Discharges	▪	▪	▪		▪	▪	▪	▪	▪		▪	▪	83%
Services	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪		100%

▪ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

█ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 105 Active Standard Outpatient Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

PILOTS
Chemical Abuse Services Agency (CASA)
Mental Health - Case Management - Supportive Housing – Development

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2022 - June 2023 (Data as of Sep 25, 2023)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	12	6	100%	▲
Admits	9	2	350%	▲
Discharges	10	2	400%	▲
Service Hours	9	1		

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Stable Living Situation		13	100%	85%	94%	15%	▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		4	100%	90%	98%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	99%

On-Time Periodic	Actual	State Avg
🔴 6 Month Updates	0%	85%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions		■			■			■	■			■	42%
Discharges	■	■		■	■		■			■	■	■	67%
Services				■	■	■		■			■	■	50%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 66 Active Supportive Housing – Development Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Project Courage OP
Chemical Abuse Services Agency (CASA)
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2022 - June 2023 (Data as of Sep 25, 2023)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	40	28	43%	▲
Admits	37	24	54%	▲
Discharges	31	24	29%	▲
Service Hours	296	305	-3%	

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		100%	85%
✔ Valid TEDS Data		100%	74%

On-Time Periodic		Actual	State Avg
6 Month Updates		N/A	14%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		100%	99%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Treatment Completed Successfully		20	65%	50%	42%	15%	▲

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Abstinence/Reduced Drug Use		39	93%	55%	35%	38%	▲
✔	Not Arrested		41	98%	75%	66%	23%	▲
✔	Stable Living Situation		41	98%	95%	68%	3%	
●	Self Help		17	40%	60%	18%	-20%	▼
●	Improved/Maintained Function Score		17	55%	75%	42%	-20%	▼
●	Employed		6	14%	50%	35%	-36%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Clients Receiving Services		11	100%	90%	64%	10%	

Service Engagement

	Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	2 or more Services within 30 days		32	91%	75%	57%	16%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▪	▪	▪	▪	▪	▪	▪	▪		▪	▪		92%
Discharges	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%
Services	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪		92%

▪ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

▪ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 105 Active Standard Outpatient Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Recovery Coach - Meth
Chemical Abuse Services Agency (CASA)
Addiction - Recovery Support - Peer Based Mentoring

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2022 - June 2023 (Data as of Sep 25, 2023)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	38	40	-5%	
Admits	-	-		
Discharges	-	2	-100%	▼
Service Hours	-	-		

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%
Services													0%

	1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

■ Actual		Goal	✓ Goal Met	● Below Goal

* State Avg based on 9 Active Peer Based Mentoring Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Recovery House
Chemical Abuse Services Agency (CASA)
Addiction - Residential Services - Recovery House

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2022 - June 2023   (Data as of Sep 25, 2023)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	30	33	-9%	
Admits	27	31	-13%	▼
Discharges	26	28	-7%	
Bed Days	2,420	2,072	17%	▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Treatment Completed Successfully		18	69%	85%	79%	-16%	▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
● Avg Utilization Rate		10	246 days	0.2	66%	90%	66%	-24%	▼

■ < 90%	■ 90-110%	■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■		■	■	■	■	■	■	■		92%
Discharges	■	■	■	■	■	■	■	■	■	■		■	92%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

■ Actual	❘ Goal	✓ Goal Met	● Below Goal
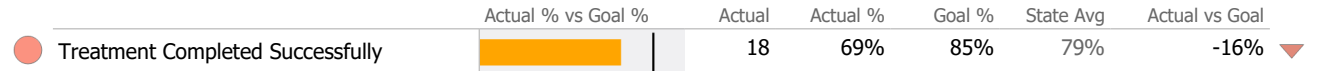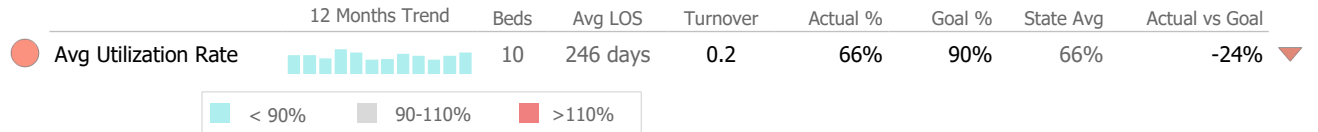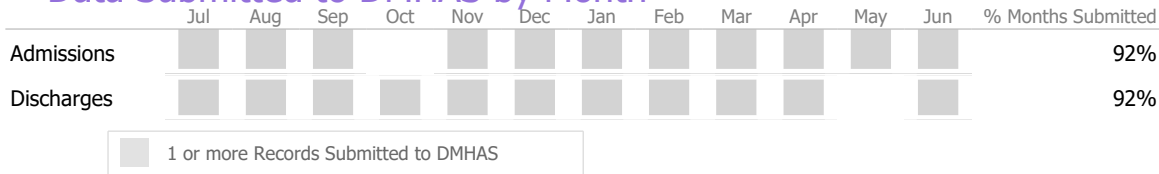
* State Avg based on 12 Active Recovery House Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

STR - MAT Y2
Chemical Abuse Services Agency (CASA)
Addiction - Medication Assisted Treatment - Buprenorphine Maintenance

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2022 - June 2023 (Data as of Sep 25, 2023)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	7	7	0%
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	37%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		0	0%	50%	32%	-50% ▼
Abstinence/Reduced Drug Use		0	0%	55%	52%	-55% ▼
Self Help		0	0%	60%	18%	-60% ▼
Improved/Maintained Function Score		0	0%	75%	26%	-75% ▼
Not Arrested		0	0%	75%	75%	-75% ▼
Stable Living Situation		0	0%	95%	71%	-95% ▼
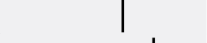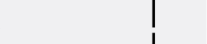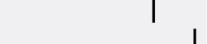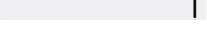
Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	90%
Valid TEDS Data	N/A	81%

On-Time Periodic	Actual	State Avg
6 Month Updates	0%	41%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		0	0%	90%	62%	N/A ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%
Services													0%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 19 Active Buprenorphine Maintenance Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Urban Initiative Standard OP
Chemical Abuse Services Agency (CASA)
Addiction - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2022 - June 2023 (Data as of Sep 25, 2023)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 25 Active Outreach & Engagement Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Women's REACH Program
Chemical Abuse Services Agency (CASA)
Addiction - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2022 - June 2023 (Data as of Sep 25, 2023)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	56	183	-69%	▼
Admits	47	130	-64%	▼
Discharges	39	176	-78%	▼
Service Hours	-	854	-100%	▼

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 at least 1 Service within 180 days		17	37%	50%	80%	-13%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▪	▪	▪		▪	▪	▪	▪	▪	▪	▪	▪	92%
Discharges	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	92%
Services													0%

▪ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✓ Goal Met   🔴 Below Goal

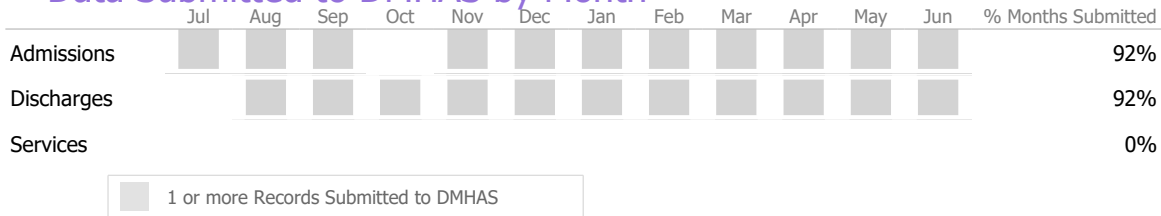* State Avg based on 25 Active Outreach & Engagement Programs

Variances in data may be indicative of operational adjustments related to the pandemic.