

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	661	514	29%	▲
	Admits	252	79	219%	▲
	Discharges	76	106	-28%	▼
	Service Hours	3,460	2,413	43%	▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Outpatient	661	100.0%

Client Demographics

Age	#	%	State Avg
18-25	45	7%	10%
26-34	98	15%	21%
35-44	99	15%	24%
45-54	108	16%	18%
55-64	139	21%	18%
65+	171	26%	▲ 9%

Ethnicity	#	%	State Avg
Non-Hispanic	589	89%	▲ 67%
Hispanic-Other	51	8%	9%
Unknown	21	3%	13%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hisp-Puerto Rican			10%

Gender	#	%	State Avg
Female	398	60%	▲ 41%
Male	262	40%	▼ 59%
Transgender			0%

Race	#	%	State Avg
White/Caucasian	536	81%	▲ 60%
Black/African American	52	8%	18%
Other	48	7%	12%
Unknown	19	3%	7%
Am. Indian/Native Alaskan	3	0%	1%
Asian	2	0%	1%
Hawaiian/Other Pacific Islander	1	0%	0%
Multiple Races			1%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Survey Data Not Available

326 Washington St. OP 401-210

Backus Hospital

Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2022 - June 2023 (Data as of Sep 25, 2023)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	661	514	29% ▲
Admits	252	79	219% ▲
Discharges	76	106	-28% ▼
Service Hours	3,460	2,413	43% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	53%	90%
On-Time Periodic	Actual	State Avg
6 Month Updates	36%	57%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		3	4%	50%	40%	-46% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		73	11%	30%	28%	-19% ▼
Social Support		248	37%	60%	66%	-23% ▼
Improved/Maintained Function Score		34	7%	75%	33%	-68% ▼
Stable Living Situation		22	3%	95%	78%	-92% ▼

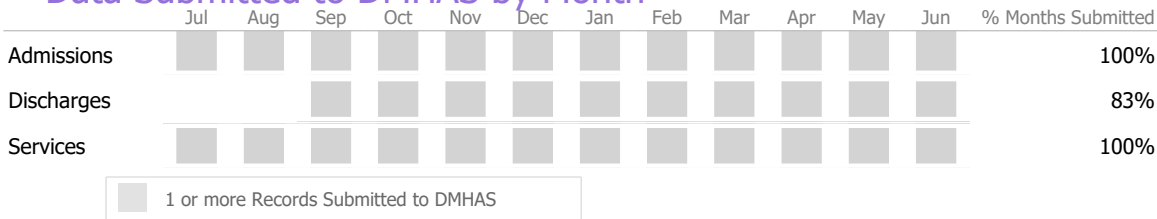
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		427	72%	90%	90%	-18% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		189	76%	75%	74%	1%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 72 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.