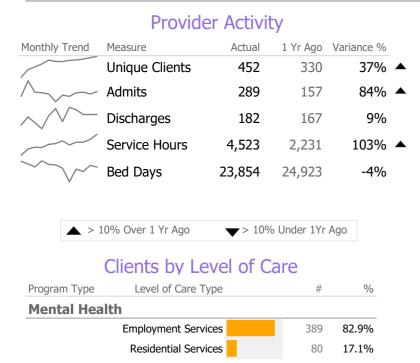
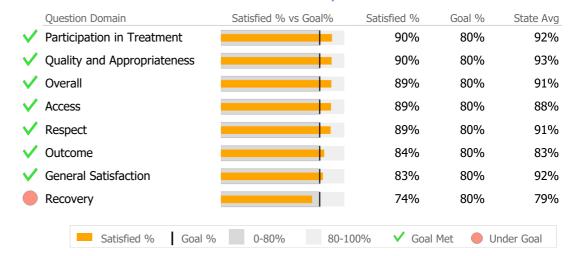
#### **Ability Beyond** Bethel, CT

#### Connecticut Dept of Mental Health and Addiction Services Provider Quality Dashboard

Reporting Period: July 2022 - June 2023 (Data as of Sep 25, 2023)



#### Consumer Satisfaction Survey (Based on 132 FY22 Surveys)



#### **Client Demographics**

| Age               |   | #        | %      | State Avg | Gender                          | #                | %        | State Avg |
|-------------------|---|----------|--------|-----------|---------------------------------|------------------|----------|-----------|
| 18-25             |   | 64       | 14%    | 10%       | Male 🗾                          | 258              | 57%      | 59%       |
| 26-34             |   | 123      | 27%    | 21%       | Female                          | 193              | 43%      | 41%       |
| 35-44             |   | 76       | 17%    | 24%       | Transgender                     |                  |          | 0%        |
| 45-54             | • | 93       | 21%    | 18%       |                                 |                  |          |           |
| 55-64             |   | 71       | 16%    | 18%       |                                 |                  |          |           |
| 65+               |   | 25       | 6%     | 9%        | Race                            | #                | %        | State Avg |
|                   |   |          |        |           | White/Caucasian                 | 282              | 62%      | 60%       |
| Ethnicity         |   | #        | %      | State Avg | Black/African American          | 94               | 21%      | 18%       |
| Non-Hispanic      |   | 376      | 83%    | ▲ 67%     | Other                           | 53               | 12%      | 12%       |
| Hispanic-Other    |   | 58       | 13%    | 9%        | Asian                           | 13               | 3%       | 1%        |
| Hisp-Puerto Rican |   | 12       | 3%     | 10%       | Multiple Races                  | 7                | 2%       | 1%        |
| Hispanic-Mexican  |   | 4        | 1%     | 1%        | Am. Indian/Native Alaskan       | 2                | 0%       | 1%        |
| •                 |   |          |        |           | Unknown                         | 1                | 0%       | 7%        |
| Unknown           |   | 2        | 0%     | ▼ 13%     | Hawaiian/Other Pacific Islander |                  |          | 0%        |
| Hispanic-Cuban    |   |          |        | 0%        |                                 |                  |          |           |
|                   |   |          |        |           |                                 |                  |          |           |
|                   |   | Unique C | lients | State Avg | > 10% Over State Avg            | <b>7</b> > 10% L | Inder St | ate Avg   |

# **Program Activity**

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 5      | 5        | 0%         |
| Admits         | 1      | 1        | 0%         |
| Discharges     | -      | 1        | -100% 🔻    |
| Bed Days       | 1,716  | 1,440    | 19% 🔺      |

# Data Submission Quality

| Data Entry       | Actual | State Avg |
|------------------|--------|-----------|
| Valid NOMS Data  | 100%   | 99%       |
|                  |        |           |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates  | 0%     | 66%       |
|                  |        |           |
|                  |        |           |
| Diagnosis        | Actual | State Avg |

# Discharge Outcomes

|                  |           |                     | Actual   | % vs Goal % | Actual   | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------|-----------|---------------------|----------|-------------|----------|----------|--------|-----------|----------------|
| Treatment Cor    | mpleted   | Successfully        |          |             | N/A      | N/A      | 80%    | 78%       | N/A            |
|                  |           |                     | Actual   | % vs Goal % | Actual   | Actual % | Goal % | State Avg | Actual vs Goal |
| No Re-admit v    | vithin 30 | ) Days of Discharge |          |             | N/A      | N/A      | 85%    | 86%       | N/A            |
|                  |           |                     | Actual   | % vs Goal % | Actual   | Actual % | Goal % | State Avg | Actual vs Goal |
| Follow-up with   | nin 30 D  | ays of Discharge    |          |             | N/A      | N/A      | 90%    | 77%       | N/A            |
| Recover          | У         |                     |          |             |          |          |        |           |                |
| National Recover | ry Measu  | res (NOMS)          | Actual o | % vs Goal % | Actual   | Actual % | Goal % | State Avg | Actual vs Goal |
| Social Support   |           |                     |          |             | 5        | 100%     | 60%    | 89%       | 40%            |
| Stable Living S  | ituation  |                     |          |             | 5        | 100%     | 90%    | 100%      | 10%            |
| Improved/Mair    | ntained   | Function Score      |          |             | 0        | 0%       | 95%    | 43%       | -95%           |
| Bed Utili        | zatio     | n                   |          |             |          |          |        |           |                |
|                  |           | 12 Months Trend     | Beds     | Avg LOS     | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
| Avg Utilization  | Rate      |                     | 5        | 1,995 days  | 0.3      | 94%      | 90%    | 85%       | 4%             |
|                  |           |                     | _        | >110%       |          |          |        |           |                |

# Data Submitted to DMHAS by Month



# **Program Activity**

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 3      | 3        | 0%         |
| Admits         | -      | -        |            |
| Discharges     | -      | -        |            |
| Bed Days       | 1,095  | 1,095    | 0%         |

# Data Submission Quality



#### Discharge Outcomes

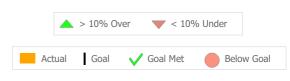
|              |                                       | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------|---------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
|              | Treatment Completed Successfully      |                    | N/A    | N/A      | 60%    | 67%       | N/A            |
|              |                                       | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|              | Follow-up within 30 Days of Discharge |                    | N/A    | N/A      | 90%    | 77%       | N/A            |
|              | Recovery                              |                    |        |          |        |           |                |
|              | National Recovery Measures (NOMS)     | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
| $\checkmark$ | Social Support                        |                    | 2      | 67%      | 60%    | 85%       | 7%             |
| $\checkmark$ | Stable Living Situation               |                    | 3      | 100%     | 95%    | 94%       | 5%             |
|              | Employed                              |                    | 0      | 0%       | 25%    | 14%       | -25% 🔻         |
|              | Improved/Maintained Function Score    |                    | 0      | 0%       | 95%    | 47%       | -95% 🔻         |
|              |                                       |                    |        |          |        |           |                |
|              | Employed                              |                    | 0      | 0%       | 25%    | 14%       | -25%           |

#### Bed Utilization

|              |                      | 12 Months Trend | Beds | Avg LOS    | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------|----------------------|-----------------|------|------------|----------|----------|--------|-----------|----------------|
| $\checkmark$ | Avg Utilization Rate |                 | 3    | 1,578 days | 0.3      | 100%     | 90%    | 95%       | 10%            |
|              | <                    | < 90% 90-110%   |      | >110%      |          |          |        |           |                |

# Data Submitted to DMHAS by Month

|            | Ju   | l Aug     | Sep      | Oct       | Nov   | Dec | Jan | Feb | Mar | Apr | May | Jun | % Months Submitted |
|------------|------|-----------|----------|-----------|-------|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | 5    |           |          |           |       |     |     |     |     |     |     |     | 0%                 |
| Discharges | 5    |           |          |           |       |     |     |     |     |     |     |     | 0%                 |
|            | 1 or | more Reco | rds Subi | mitted to | DMHAS |     |     |     |     |     |     |     |                    |



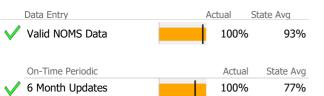
Ability Beyond Mental Health - Employment Services - Employment Services Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2022 - June 2023 (Data as of Sep 25, 2023)

#### **Program Activity**

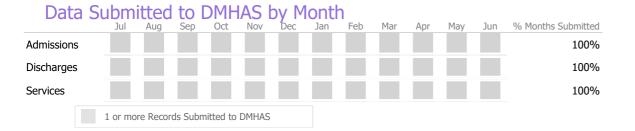
| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 158    | 153      | 3%         |
| Admits         | 86     | 89       | -3%        |
| Discharges     | 77     | 91       | -15% 🔻     |
| Service Hours  | 1,644  | 1,315    | 25% 🔺      |

### Data Submission Quality



#### Recovery

|              | /                                 |                    |        |          |        |           |                |  |
|--------------|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|--|
|              | National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |  |
| $\checkmark$ | Employed                          |                    | 88     | 54%      | 35%    | 43%       | 19%            |  |
|              | Service Utilization               |                    |        |          |        |           |                |  |
|              |                                   | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |  |
| $\checkmark$ | Clients Receiving Services        |                    | 84     | 99%      | 90%    | 95%       | 9%             |  |



|     | <b>^</b> > | 10% Ove | r        | ▼      | < 10% l | Jnde | r     |        |
|-----|------------|---------|----------|--------|---------|------|-------|--------|
| Act | ual        | Goal    | <b>~</b> | Goal I | Met     |      | Below | / Goal |

\* State Avg based on 44 Active Employment Services Programs

Ability Beyond

Mental Health - Employment Services - Employment Services

# Connecticut Dept of Mental Health and Addiction Services

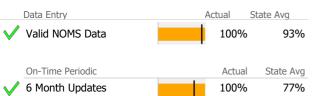
Program Quality Dashboard

Reporting Period: July 2022 - June 2023 (Data as of Sep 25, 2023)

#### **Program Activity**

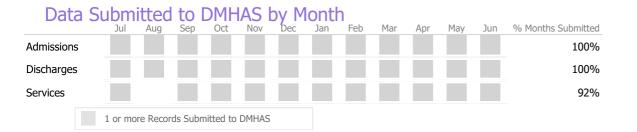
| Measure        | Actual | 1 Yr Ago | Variance % |  |
|----------------|--------|----------|------------|--|
| Unique Clients | 131    | 99       | 32%        |  |
| Admits         | 86     | 43       | 100%       |  |
| Discharges     | 62     | 48       | 29%        |  |
| Service Hours  | 1,580  | 816      | 94%        |  |

### Data Submission Quality



#### Recovery

|              | · ·                               |                    |        |          |        |           |                |  |
|--------------|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|--|
|              | National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |  |
| $\checkmark$ | Employed                          |                    | 69     | 50%      | 35%    | 43%       | 15%            |  |
|              | Service Utilization               |                    |        |          |        |           |                |  |
|              |                                   | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |  |
| $\checkmark$ | Clients Receiving Services        |                    | 77     | 100%     | 90%    | 95%       | 10%            |  |





\* State Avg based on 44 Active Employment Services Programs

Ability Beyond Mental Health - Employment Services - Employment Services

# Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2022 - June 2023 (Data as of Sep 25, 2023)

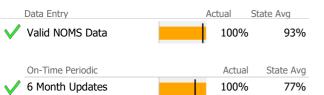
## **Program Activity**

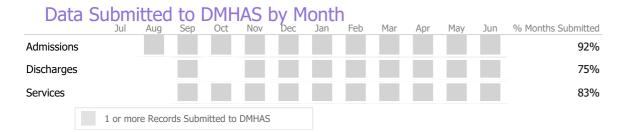
| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 98     |          |            |
| Admits         | 102    | -        |            |
| Discharges     | 28     | -        |            |
| Service Hours  | 1,195  | -        |            |

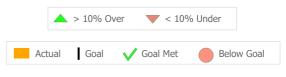
#### Recovery

|              | /                                 |                    |        |          |        |           |                |
|--------------|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
|              | National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|              | Employed                          |                    | 30     | 29%      | 35%    | 43%       | -6%            |
|              | Service Utilization               |                    |        |          |        |           |                |
|              |                                   | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
| $\checkmark$ | Clients Receiving Services        |                    | 75     | 100%     | 90%    | 95%       | 10%            |

# Data Submission Quality







\* State Avg based on 44 Active Employment Services Programs

#### Employment Svs (YAS)

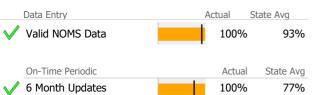
Ability Beyond Mental Health - Employment Services - Employment Services Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2022 - June 2023 (Data as of Sep 25, 2023)

#### **Program Activity**

| Measure        | Actual | 1 Yr Ago | Variance % |   |
|----------------|--------|----------|------------|---|
| Unique Clients | 4      | 8        | -50%       | ▼ |
| Admits         | -      | 5        | -100%      | ▼ |
| Discharges     | -      | 5        | -100%      | ▼ |
| Service Hours  | 104    | 99       | 5%         |   |

### Data Submission Quality



#### Recovery

|              | /                                 |                    |        |          |        |           |                |  |
|--------------|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|--|
|              | National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |  |
| $\checkmark$ | Employed                          |                    | 4      | 100%     | 35%    | 43%       | 65%            |  |
|              | Service Utilization               |                    |        |          |        |           |                |  |
|              |                                   | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |  |
| $\checkmark$ | Clients Receiving Services        |                    | 4      | 100%     | 90%    | 95%       | 10%            |  |

#### Data Submitted to DMHAS by Month



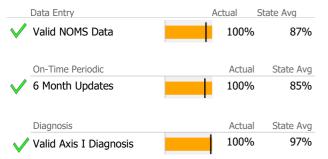


\* State Avg based on 44 Active Employment Services Programs

# **Program Activity**

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 4      | 4        | 0%         |
| Admits         | 1      | 1        | 0%         |
| Discharges     | 1      | 1        | 0%         |
| Bed Days       | 1,096  | 898      | 22% 🔺      |

# Data Submission Quality



#### Discharge Outcomes

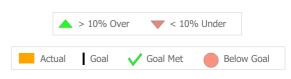
|              |                                       | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |   |
|--------------|---------------------------------------|--------------------|--------|----------|--------|-----------|----------------|---|
|              | Treatment Completed Successfully      |                    | 0      | 0%       | 60%    | 67%       | -60%           | ▼ |
|              |                                       | Actual % vs Goal % | Actual | Actual % | Goal % | State Avq | Actual vs Goal |   |
|              | Follow-up within 30 Days of Discharge |                    | N/A    | N/A      | 90%    | 77%       | N/A            |   |
|              | Recovery                              |                    |        |          |        |           |                |   |
|              | National Recovery Measures (NOMS)     | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |   |
| $\checkmark$ | Social Support                        |                    | 4      | 100%     | 60%    | 85%       | 40%            |   |
| $\checkmark$ | Stable Living Situation               | · · · · ·          | 4      | 100%     | 95%    | 94%       | 5%             |   |
|              | Employed                              |                    | 0      | 0%       | 25%    | 14%       | -25%           |   |
|              | Improved/Maintained Function Score    | <u> </u>           | 1      | 33%      | 95%    | 47%       | -62%           |   |
|              |                                       |                    |        |          |        |           |                |   |
|              | Rod Utilization                       |                    |        |          |        |           |                |   |

#### Bed Utilization

|              |                      | 12 Months Trend | Beds | Avg LOS  | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------|----------------------|-----------------|------|----------|----------|----------|--------|-----------|----------------|
| $\checkmark$ | Avg Utilization Rate |                 | 3    | 912 days | 0.2      | 100%     | 90%    | 95%       | 10%            |
|              |                      | < 90% 90-110%   |      | >110%    |          |          |        |           |                |

### Data Submitted to DMHAS by Month





## **Program Activity**

| Measure        | Actual | 1 Yr Ago | Variance % |  |
|----------------|--------|----------|------------|--|
| Unique Clients | 5      | 6        | -17% 🔻     |  |
| Admits         | -      | 1        | -100% 🔻    |  |
| Discharges     | -      | 1        | -100% 🔻    |  |
| Bed Days       | 1,825  | 1,784    | 2%         |  |

# **Data Submission Quality**

| Data Entry             | Actual S | State Avg |
|------------------------|----------|-----------|
| 🗸 Valid NOMS Data      | 100%     | 87%       |
|                        | ·        |           |
| On-Time Periodic       | Actual   | State Avg |
| 6 Month Updates        | 0%       | 85%       |
| _                      |          |           |
| Diagnosis              | Actual   | State Avg |
| Valid Axis I Diagnosis | 100%     | 97%       |

#### **Discharge Outcomes**

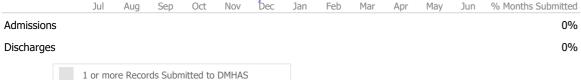
< 90%

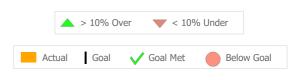
90-110%

>110%

|              |                                |                | Actual   | % vs Goal % | Actual   | Actual % | Goal % | State Avg | Actual vs Goal |   |
|--------------|--------------------------------|----------------|----------|-------------|----------|----------|--------|-----------|----------------|---|
|              | Treatment Completed Succe      | essfully       |          |             | N/A      | N/A      | 60%    | 67%       | N/A            |   |
|              |                                |                | Actual   | % vs Goal % | Actual   | Actual % | Goal % | State Avg | Actual vs Goal |   |
|              | Follow-up within 30 Days of    | f Discharge    |          |             | N/A      | N/A      | 90%    | 77%       | N/A            |   |
|              | Recovery                       |                |          |             |          |          |        |           |                |   |
|              | National Recovery Measures (NO | OMS)           | Actual o | % vs Goal % | Actual   | Actual % | Goal % | State Avg | Actual vs Goal |   |
| $\checkmark$ | Social Support                 |                |          |             | 5        | 100%     | 60%    | 85%       | 40%            |   |
| $\checkmark$ | Stable Living Situation        |                |          |             | 5        | 100%     | 95%    | 94%       | 5%             |   |
|              | Employed                       |                |          |             | 0        | 0%       | 25%    | 14%       | -25%           | ▼ |
|              | Improved/Maintained Functi     | ion Score      |          |             | 0        | 0%       | 95%    | 47%       | -95%           |   |
|              | Bed Utilization                |                |          |             |          |          |        |           |                |   |
|              | 1                              | 2 Months Trend | Beds     | Avg LOS     | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |   |
| $\checkmark$ | Avg Utilization Rate           |                | 4        | 1,930 days  | 0.2      | 125%     | 90%    | 95%       | 35%            |   |

### Data Submitted to DMHAS by Month





# **Program Activity**

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 7      | 9        | -22% 🔻     |
| Admits         | -      | 2        | -100% 🔻    |
| Discharges     | 2      | 2        | 0%         |
| Bed Days       | 2,275  | 2,947    | -23% 🔻     |

# Data Submission Quality

| Data Entry             | Actual | State Avg     |    |
|------------------------|--------|---------------|----|
| Valid NOMS Data        | 10     | 0% 87         | %  |
|                        |        |               |    |
| On-Time Periodic       | Ac     | ctual State A | vg |
| 6 Month Updates        |        | 0% 85         | %  |
| Diagnosis              | Ac     | ctual State A | vg |
| Valid Axis I Diagnosis | 10     | 0% 97         | %  |

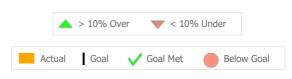
#### Discharge Outcomes

|              |                                       | Actual % vs Goal % | Actual   | Actual % | Goal % | State Avg | Actual vs Goal |   |
|--------------|---------------------------------------|--------------------|----------|----------|--------|-----------|----------------|---|
|              | Treatment Completed Successfully      |                    | 1        | 50%      | 60%    | 67%       | -10%           |   |
|              |                                       | Actual % vs Goal % | Actual   | Actual % | Goal % | State Avg | Actual vs Goal |   |
| $\checkmark$ | Follow-up within 30 Days of Discharge |                    | 1        | 100%     | 90%    | 77%       | 10%            |   |
|              | Recovery                              |                    |          |          |        |           |                |   |
|              | National Recovery Measures (NOMS)     | Actual % vs Goal % | Actual   | Actual % | Goal % | State Avg | Actual vs Goal |   |
| $\checkmark$ | Social Support                        |                    | 7        | 100%     | 60%    | 85%       | 40%            |   |
| $\checkmark$ | Stable Living Situation               |                    | 7        | 100%     | 95%    | 94%       | 5%             |   |
|              | Employed                              |                    | 0        | 0%       | 25%    | 14%       | -25%           | - |
|              | Improved/Maintained Function Score    |                    | 1        | 14%      | 95%    | 47%       | -81%           | ▼ |
|              | Bed Utilization                       |                    |          |          |        |           |                |   |
|              | 12 Months Trend                       | Beds Avg LOS       | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |   |
|              | Avg Utilization Rate                  | 9 1,568 days       | 0.3      | 69%      | 90%    | 95%       | -21%           |   |

| < 90% | 90-110% | >110% |
|-------|---------|-------|
|       |         |       |

# Data Submitted to DMHAS by Month

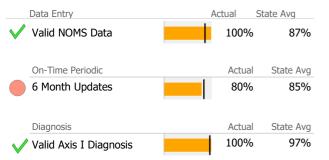




# **Program Activity**

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 7      | 6        | 17% 🔺      |
| Admits         | 1      | -        |            |
| Discharges     | 2      | -        |            |
| Bed Days       | 1,962  | 2,190    | -10%       |

# Data Submission Quality



#### **Discharge Outcomes**

|              |                                       | Actual % | % vs Goal % | Actual   | Actual % | Goal % | State Avg | Actual vs Goal |   |
|--------------|---------------------------------------|----------|-------------|----------|----------|--------|-----------|----------------|---|
| $\checkmark$ | Treatment Completed Successfully      |          |             | 2        | 100%     | 60%    | 67%       | 40%            |   |
|              |                                       |          |             |          |          |        |           |                |   |
|              |                                       | Actual % | % vs Goal % | Actual   | Actual % | Goal % | State Avg | Actual vs Goal |   |
| $\checkmark$ | Follow-up within 30 Days of Discharge |          |             | 2        | 100%     | 90%    | 77%       | 10%            |   |
|              | Recovery                              |          |             |          |          |        |           |                |   |
|              |                                       |          |             |          |          |        |           |                |   |
|              | National Recovery Measures (NOMS)     | Actual % | vs Goal %   | Actual   | Actual % | Goal % | State Avg | Actual vs Goal |   |
| $\checkmark$ | Social Support                        |          |             | 6        | 86%      | 60%    | 85%       | 26%            |   |
| $\checkmark$ | Stable Living Situation               |          |             | 7        | 100%     | 95%    | 94%       | 5%             |   |
|              | Employed                              |          |             | 0        | 0%       | 25%    | 14%       | -25%           |   |
|              | Improved/Maintained Function Score    |          |             | 2        | 29%      | 95%    | 47%       | -66%           |   |
|              |                                       |          |             |          |          |        |           |                |   |
|              | Bed Utilization                       |          |             |          |          |        |           |                |   |
|              | 12 Months Trend                       | Beds     | Avg LOS     | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |   |
|              | Avg Utilization Rate                  | 7        | 1,450 days  | 0.3      | 77%      | 90%    | 95%       | -13%           | ▼ |

| < 90% | 90-110% | >110% |
|-------|---------|-------|
|       |         |       |

### Data Submitted to DMHAS by Month

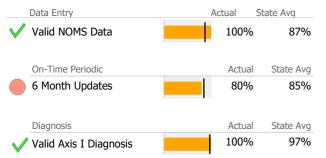




# **Program Activity**

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 7      | 6        | 17% 🔺      |
| Admits         | 1      | 1        | 0%         |
| Discharges     | 1      | -        |            |
| Bed Days       | 1,984  | 1,906    | 4%         |

# Data Submission Quality



#### Discharge Outcomes

|                               |                 | Actual % | vs Goal % | Actual   | Actual % | Goal % | State Avg | Actual vs Goal |  |
|-------------------------------|-----------------|----------|-----------|----------|----------|--------|-----------|----------------|--|
| Treatment Completed Succ      | essfully        |          |           | 1        | 100%     | 60%    | 67%       | 40%            |  |
|                               |                 | Actual % | vs Goal % | Actual   | Actual % | Goal % | State Avg | Actual vs Goal |  |
| Follow-up within 30 Days o    | f Discharge     |          |           | 0        | 0%       | 90%    | 77%       | -90%           |  |
| Recovery                      |                 |          |           |          |          |        |           |                |  |
| National Recovery Measures (N | OMS)            | Actual % | vs Goal % | Actual   | Actual % | Goal % | State Avg | Actual vs Goal |  |
| Social Support                |                 |          |           | 7        | 100%     | 60%    | 85%       | 40%            |  |
| Stable Living Situation       |                 |          | ·         | 7        | 100%     | 95%    | 94%       | 5%             |  |
| Employed                      |                 |          |           | 0        | 0%       | 25%    | 14%       | -25%           |  |
| Improved/Maintained Funct     | ion Score       |          |           | 2        | 33%      | 95%    | 47%       | -62%           |  |
| Bed Utilization               |                 |          |           |          |          |        |           |                |  |
|                               | 12 Months Trend | Beds     | Avg LOS   | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |  |

|              |                    | 1     | 2 Months Trend | Beds | Avg LOS  | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |  |
|--------------|--------------------|-------|----------------|------|----------|----------|----------|--------|-----------|----------------|--|
| $\checkmark$ | Avg Utilization Ra | ite   |                | 5    | 861 days | 0.2      | 109%     | 90%    | 95%       | 19%            |  |
|              |                    | < 90% | 90-110%        |      | >110%    |          |          |        |           |                |  |

#### Data Submitted to DMHAS by Month





# **Program Activity**

| Measure        | Actual | 1 Yr Ago | Variance % |  |
|----------------|--------|----------|------------|--|
| Unique Clients | 8      | 7        | 14%        |  |
| Admits         | 3      | 2        | 50%        |  |
| Discharges     | 2      | 2        | 0%         |  |
| Bed Days       | 1,634  | 1,729    | -5%        |  |

# Data Submission Quality

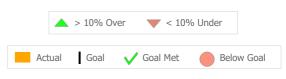
| Data Entry             | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data        | 100%   | 87%       |
|                        |        |           |
| On-Time Periodic       | Actual | State Avg |
| 6 Month Updates        | 100%   | 85%       |
| •                      |        |           |
| Diagnosis              | Actual | State Avg |
| Valid Axis I Diagnosis | 88%    | 97%       |

#### Discharge Outcomes

|                                   | Actual          | % vs Goal % | Actual   | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|-----------------|-------------|----------|----------|--------|-----------|----------------|
| / Treatment Completed Successful  | ly              |             | 2        | 100%     | 60%    | 67%       | 40%            |
|                                   | Actual          | % vs Goal % | Actual   | Actual % | Goal % | State Avg | Actual vs Goal |
| Follow-up within 30 Days of Disc  | harge           |             | 2        | 100%     | 90%    | 77%       | 10%            |
| Recovery                          |                 |             |          |          |        |           |                |
| National Recovery Measures (NOMS) | Actual          | % vs Goal % | Actual   | Actual % | Goal % | State Avg | Actual vs Goal |
| Social Support                    |                 |             | 6        | 75%      | 60%    | 85%       | 15%            |
| Employed                          |                 | •           | 2        | 25%      | 25%    | 14%       | 0%             |
| Stable Living Situation           |                 |             | 7        | 88%      | 95%    | 94%       | -7%            |
| Improved/Maintained Function Se   | core            |             | 3        | 50%      | 95%    | 47%       | -45%           |
| Bed Utilization                   |                 |             |          |          |        |           |                |
| 12 Mor                            | nths Trend Beds | Avg LOS     | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
| Avg Utilization Rate              | 6               | 1,028 days  | 0.3      | 75%      | 90%    | 95%       | -15%           |
| < 90%                             | 90-110%         | >110%       |          |          |        |           |                |

### Data Submitted to DMHAS by Month





# **Program Activity**

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 13     | 14       | -7%        |
| Admits         | 3      | 4        | -25% 🔻     |
| Discharges     | 3      | 4        | -25% 🔻     |
| Bed Days       | 3,322  | 3,508    | -5%        |

# Data Submission Quality

| Data Entry             | Act | ual St | tate Avg  |
|------------------------|-----|--------|-----------|
| 🗸 Valid NOMS Data      |     | 100%   | 87%       |
|                        |     |        |           |
| On-Time Periodic       |     | Actual | State Avg |
| 6 Month Updates        |     | 25%    | 85%       |
|                        |     |        |           |
| Diagnosis              |     | Actual | State Avg |
| Valid Axis I Diagnosis |     | 100%   | 97%       |

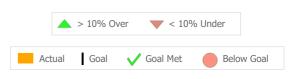
#### Discharge Outcomes

|              |                                   |             | Actual % | % vs Goal % | Actual   | Actual % | Goal % | State Avg | Actual vs Goal | I |
|--------------|-----------------------------------|-------------|----------|-------------|----------|----------|--------|-----------|----------------|---|
| $\checkmark$ | Treatment Completed Successfu     | ılly        |          |             | 2        | 67%      | 60%    | 67%       | 7%             | _ |
|              |                                   |             | Actual % | % vs Goal % | Actual   | Actual % | Goal % | State Avg | Actual vs Goal |   |
| $\checkmark$ | Follow-up within 30 Days of Dis   | charge      |          |             | 2        | 100%     | 90%    | 77%       | 10%            |   |
|              | Recovery                          |             |          |             |          |          |        |           |                |   |
|              | National Recovery Measures (NOMS) | I           | Actual % | vs Goal %   | Actual   | Actual % | Goal % | State Avg | Actual vs Goal |   |
| $\checkmark$ | Social Support                    |             |          |             | 10       | 77%      | 60%    | 85%       | 17%            |   |
| $\checkmark$ | Stable Living Situation           |             |          | ·           | 13       | 100%     | 95%    | 94%       | 5%             |   |
|              | Employed                          |             |          |             | 2        | 15%      | 25%    | 14%       | -10%           |   |
|              | Improved/Maintained Function S    | Score       |          |             | 1        | 9%       | 95%    | 47%       | -86%           |   |
|              | Bed Utilization                   |             |          |             |          |          |        |           |                |   |
|              | 12 Ma                             | onths Trend | Beds     | Avg LOS     | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |   |
| $\checkmark$ | Avg Utilization Rate              |             | 10       | 887 days    | 0.3      | 91%      | 90%    | 95%       | 1%             | - |

| < 90% | 90-110% | >110% |
|-------|---------|-------|
|       |         |       |

#### Data Submitted to DMHAS by Month





# **Program Activity**

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 16     | 23       | -30% 🔻     |
| Admits         | 3      | 8        | -63% 🔻     |
| Discharges     | 4      | 10       | -60% 🔻     |
| Bed Days       | 4,665  | 4,960    | -6%        |

# Data Submission Quality

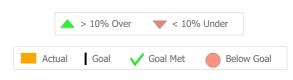
| Data Entry             | Actual | State Avg |
|------------------------|--------|-----------|
| 🗸 Valid NOMS Data      | 100%   | 87%       |
|                        |        |           |
| On-Time Periodic       | Actual | State Avg |
| ✓ 6 Month Updates      | 100%   | 85%       |
| ·                      |        |           |
| Diagnosis              | Actual | State Avg |
| Valid Axis I Diagnosis | 100%   | 97%       |

#### Discharge Outcomes

|                  |                         | Actual % vs Goal % | Actual    | Actual %    | Goal %  | State Avg    | Actual vs Goal |
|------------------|-------------------------|--------------------|-----------|-------------|---------|--------------|----------------|
| Treatment Cor    | npleted Successfully    |                    | 4         | 100%        | 60%     | 67%          | 40%            |
|                  |                         | Actual % vs Goal % | Actual    | Actual %    | Goal %  | State Avg    | Actual vs Goal |
| Follow-up with   | in 30 Days of Discharge |                    | 4         | 100%        | 90%     | 77%          | 10%            |
| Recovery         | /                       |                    |           |             |         |              |                |
| National Recover | y Measures (NOMS)       | Actual % vs Goal % | Actual    | Actual %    | Goal %  | State Avg    | Actual vs Goal |
| Social Support   |                         |                    | 15        | 94%         | 60%     | 85%          | 34%            |
| Employed         |                         |                    | 6         | 38%         | 25%     | 14%          | 13%            |
| Stable Living Si | tuation                 |                    | 16        | 100%        | 95%     | 94%          | 5%             |
| Improved/Main    | tained Function Score   |                    | 0         | 0%          | 95%     | 47%          | -95%           |
| Bed Utili        | zation                  |                    |           |             |         |              |                |
|                  |                         |                    | Turnover  | Actual %    | Goal %  | State Avg    | Actual vs Goal |
|                  | 12 Months Trend         | Beds Avg LOS       | Turriover | / tecaal /0 | Goul 70 | o care i rig |                |

### Data Submitted to DMHAS by Month





### **Program Activity**

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 4      | 4        | 0%         |
| Admits         | -      | -        |            |
| Discharges     | -      | -        |            |
| Bed Days       | 1,460  | 1,460    | 0%         |

# **Data Submission Quality**

| Data Entry             | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data        | 100%   | 99%       |
| On-Time Periodic       | Actual | State Avg |
| 6 Month Updates        | 0%     | 66%       |
| Diagnosis              | Actual | State Avg |
| Valid Axis I Diagnosis | 100%   | 100%      |

#### **Discharge Outcomes**

|   | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goa |
|---|--------------------|--------|----------|--------|-----------|---------------|
| Treatment Completed Successfully        |                    | N/A    | N/A      | 80%    | 78%       | N/A           |
|   | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goa |
| No Re-admit within 30 Days of Discharge |                    | N/A    | N/A      | 85%    | 86%       | N/A           |
|   | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goa |
| Follow-up within 30 Days of Discharge   |                    | N/A    | N/A      | 90%    | 77%       | N/A           |
| Recoverv                                |                    |        |          |        |           |               |

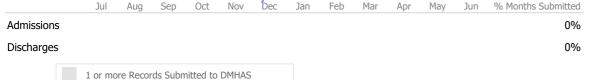
#### Recovery

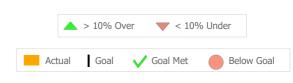
|              | National Recovery Measures (NOMS)  | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |  |
|--------------|------------------------------------|--------------------|--------|----------|--------|-----------|----------------|--|
| $\checkmark$ | Social Support                     |                    | 3      | 75%      | 60%    | 89%       | 15%            |  |
| $\checkmark$ | Stable Living Situation            |                    | 4      | 100%     | 90%    | 100%      | 10%            |  |
|              | Improved/Maintained Function Score | ĺ                  | 0      | 0%       | 95%    | 43%       | -95%           |  |

#### **Bed Utilization**

|              |                      | 12 Months Trend | Beds | Avg LOS    | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------|----------------------|-----------------|------|------------|----------|----------|--------|-----------|----------------|
| $\checkmark$ | Avg Utilization Rate |                 | 4    | 2,458 days | 0.3      | 100%     | 90%    | 85%       | 10%            |
|              |                      | < 90% 90-110%   |      | >110%      |          |          |        |           |                |

# Data Submitted to DMHAS by Month





\* State Avg based on 23 Active Group Home Programs

Below Goal

Reporting Period: July 2022 - June 2023 (Data as of Sep 25, 2023)

## **Program Activity**

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 4      | 4        | 0%         |
| Admits         | 2      | -        |            |
| Discharges     | -      | 2        | -100% 🔻    |
| Bed Days       | 820    | 1,006    | -18% 🔻     |

# **Data Submission Quality**

| Data Entry             | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data        | 97%    | 99%       |
|                        |        |           |
| On-Time Periodic       | Actual | State Avg |
| 🗸 6 Month Updates      | 100%   | 66%       |
| •                      |        |           |
| Diagnosis              | Actual | State Avg |
| Valid Axis I Diagnosis | 100%   | 100%      |

#### **Discharge Outcomes**

|                  | N/A    | N/A                            | 80%  | 78%   | NI/A   |
|------------------|--------|--------------------------------|--|---|--|
|                  |        | , ,                            | 00 /0  | /0%   | N/A  |
| tual % vs Goal % | Actual | Actual %                       | Goal %   | State Avg   | Actual vs Goal   |
|                  | N/A    | N/A                            | 85%  | 86%   | N/A  |
| tual % vs Goal % | Actual | Actual %                       | Goal %   | State Avg   | Actual vs Goal   |
|                  | N/A    | N/A                            | 90%  | 77%   | N/A  |
|                  |        | N/A<br>cual % vs Goal % Actual | N/A     N/A       sual % vs Goal %     Actual     Actual % | N/A N/A 85%   cual % vs Goal % Actual Actual % Goal % | N/A N/A 85% 86%   ual % vs Goal % Actual Actual % Goal % State Avg |

#### National Recovery Measures (NOMS) Actual % vs Goal % Actual Actual % Goal % State Avg Actual vs Goal 3 75% 60% 89% 15% 🔺 Social Support Stable Living Situation 4 100% 90% 100% 10% 2 95% 43% 5% 🗡 100% Improved/Maintained Function Score

#### **Bed Utilization**

 $\checkmark$ 

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### Data Submitted to DMHAS by Month

