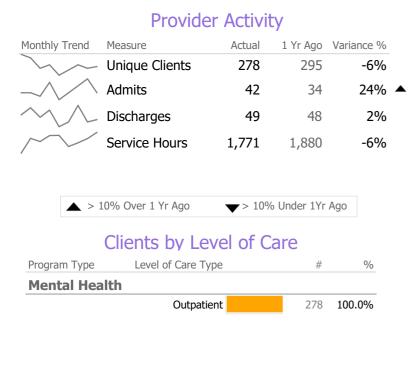
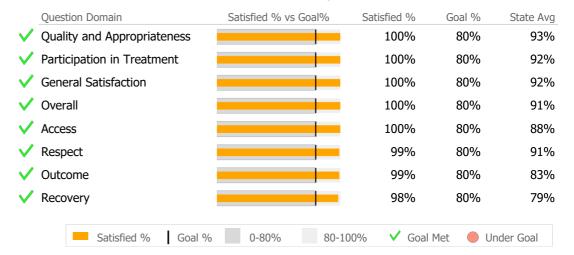
Reporting Period: July 2022 - March 2023 (Data as of Jul 03, 2023)



## Consumer Satisfaction Survey (Based on 112 FY22 Surveys)



### **Client Demographics**

Age		#	%	State Avg	Gender	#	%	State Avg
18-25 📘		26	9%	10%	Male 🗾	140	50%	59%
26-34		41	15%	20%	Female	138	50%	41%
35-44		42	15%	24%	Transgender			0%
45-54	•	47	17%	18%				
55-64	•	58	21%	19%				
65+ 📘		64	23%	<b>▲</b> 9%	Race	#	%	State Avg
					White/Caucasian	146	53%	61%
Ethnicity		#	%	State Avg	Black/African American 📕	84	30%	<b>▲</b> 17%
Non-Hispanic		248	89%	▲ 68%	Other <mark> </mark>	34	12%	13%
Hispanic-Other		24	9%	9%	Asian	8	3%	1%
Unknown		5	2%	12%	Multiple Races	3	1%	1%
Hisp-Puerto Rican		1			Unknown	3	1%	7%
		T	070		Am. Indian/Native Alaskan			1%
Hispanic-Cuban				0%	Hawaiian/Other Pacific Islander			0%
Hispanic-Mexican				1%				
	Uni	ique Cl	ients	State Avg	▲ > 10% Over State Avg	> 10% L	Inder S	tate Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

#### **Outpatient Services**

Yale University-Behavioral Health Mental Health - Outpatient - Standard Outpatient

# **Program Activity**

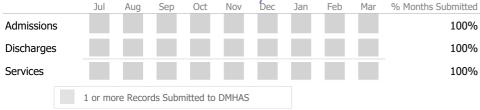
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	278	295	-6%	
Admits	42	34	24%	
Discharges	49	48	2%	
Service Hours	1,771	1,880	-6%	

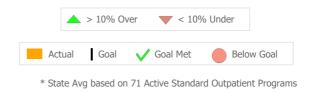
# Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	90%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	98%

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Treatment Completed Successfully		14	29%	50%	44%	-21%	▼
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
$\checkmark$	Social Support		263	94%	60%	60%	34%	
$\checkmark$	Stable Living Situation		276	99%	95%	73%	4%	
	Employed	`	80	29%	30%	25%	-1%	
	Improved/Maintained Function Score		172	62%	75%	25%	-13%	
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
$\checkmark$	Clients Receiving Services		230	100%	90%	82%	10%	
	Service Engagement							
	Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
$\checkmark$	2 or more Services within 30 days		37	88%	75%	78%	13%	

## Data Submitted to DMHAS by Month





#### Variances in data may be indicative of operational adjustments related to the pandemic.

## **Discharge Outcomes**