

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	66	82	-20% ▼
	Admits	26	27	-4%
	Discharges	19	39	-51% ▼
	Service Hours	797	845	-6%

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Addiction</b>	Outpatient	66	100.0%

### Consumer Satisfaction Survey (Based on 18 FY22 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Access		100%	80%	88%
✓ Overall		94%	80%	91%
✓ Respect		93%	80%	91%
✓ Outcome		88%	80%	83%
● Recovery		67%	80%	79%

■ Satisfied % | ■ Goal % | ■ 0-80% | ■ 80-100% | ✓ Goal Met | ● Under Goal

### Client Demographics

Age	#	%	State Avg
18-25	3	5%	10%
26-34	10	15%	20%
35-44	9	14%	24%
45-54	10	15%	18%
55-64	25	38% ▲	19%
65+	9	14%	9%

Gender	#	%	State Avg
Female	38	58% ▲	41%
Male	28	42% ▼	59%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	35	53% ▼	68%
Unknown	28	42% ▲	12%
Hispanic-Other	3	5%	9%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hisp-Puerto Rican			11% ▼

Race	#	%	State Avg
White/Caucasian	39	59%	61%
Unknown	19	29% ▲	7%
Asian	3	5%	1%
Black/African American	3	5% ▼	17%
Am. Indian/Native Alaskan	1	2%	1%
Multiple Races	1	2%	1%
Hawaiian/Other Pacific Islander			0%
Other			13% ▼

■ Unique Clients | ■ State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	66	82	-20% ▼
Admits	26	27	-4%
Discharges	19	39	-51% ▼
Service Hours	797	845	-6%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	97%
Valid TEDS Data	21%	24%
<b>On-Time Periodic</b>		
6 Month Updates	97%	77%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		14	74%	75%	55%	-1%

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		51	100%	90%	94%	10%

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		22	85%	75%	71%	10%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										89%
Discharges										100%
Services										100%

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

Actual    | Goal    Goal Met    Below Goal

\* State Avg based on 7 Active Gambling Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.