The Village for Families and Children Inc.
Hartford, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2022 -March 2023   (Data as of Jul 03, 2023)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	208	221	-6%	
	Admits	132	85	55%	▲
	Discharges	127	148	-14%	▼
	Service Hours	1,170	1,280	-9%	

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Addiction				
	Case Management		134	62.0%
	Medication Assisted Treatment		82	38.0%

Consumer Satisfaction Survey   (Based on 58 FY22 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓	Participation in Treatment		98%	80%	92%
✓	Quality and Appropriateness		93%	80%	93%
✓	General Satisfaction		93%	80%	92%
✓	Overall		91%	80%	91%
✓	Access		90%	80%	88%
✓	Outcome		89%	80%	83%
✓	Respect		89%	80%	91%
✓	Recovery		83%	80%	79%

Satisfied %		Goal %		0-80%		80-100%	✓ Goal Met	⬤ Under Goal

Client Demographics

Age

Age	#	%	State Avg
18-25	14	7%	10%
26-34	62	30%	20%
35-44	60	29%	24%
45-54	32	15%	18%
55-64	34	16%	19%
65+	5	2%	9%

Gender

Gender	#	%	State Avg
Male	108	52%	59%
Female	100	48%	41%
Transgender			0%

Ethnicity

Ethnicity	#	%		State Avg
Non-Hispanic	112	54%	▼	68%
Hisp-Puerto Rican	56	27%	▲	11%
Hispanic-Other	32	15%		9%
Unknown	7	3%		12%
Hispanic-Mexican	1	0%		1%
Hispanic-Cuban				0%

Race

Race	#	%		State Avg
White/Caucasian	100	48%	▼	61%
Black/African American	51	25%		17%
Other	49	24%	▲	13%
Am. Indian/Native Alaskan	4	2%		1%
Unknown	4	2%		7%
Asian				1%
Multiple Races				1%
Hawaiian/Other Pacific Islander				0%

Unique Clients		State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

Latino Outreach
The Village for Families and Children Inc.
Addiction - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
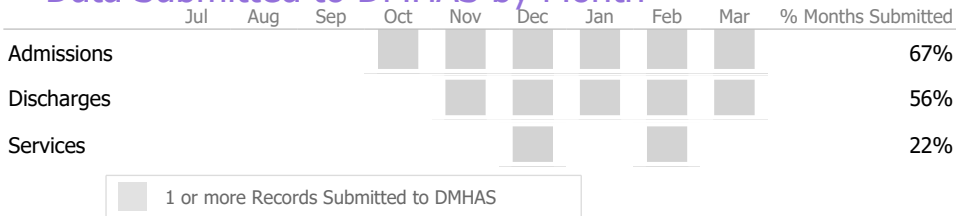Reporting Period: July 2022 - March 2023 (Data as of Jul 03, 2023)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	29		
Admits	29	-	
Discharges	16	-	
Service Hours	76	-	

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ at least 1 Service within 180 days		29	100%	50%	78%	50% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions				▪	▪	▪	▪	▪	▪	67%
Discharges					▪	▪	▪	▪	▪	56%
Services						▪		▪		22%

▪ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 24 Active Outreach & Engagement Programs

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MAT - Naltrexone - Hartford
The Village for Families and Children Inc.
Addiction - Medication Assisted Treatment - Naltrexone

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2022 - March 2023 (Data as of Jul 03, 2023)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	11	22	-50%	▼
Admits	3	8	-63%	▼
Discharges	6	13	-54%	▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Treatment Completed Successfully		2	33%	50%	31%	-17%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Abstinence/Reduced Drug Use		10	91%	55%	57%	36%	▲
✓ Not Arrested		11	100%	75%	84%	25%	▲
✓ Self Help		9	82%	60%	41%	22%	▲
● Stable Living Situation		10	91%	95%	70%	-4%	
● Employed		5	45%	50%	39%	-5%	
● Improved/Maintained Function Score		1	9%	75%	11%	-66%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		99%	98%
✓ Valid TEDS Data		100%	93%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		100%	29%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	100%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	▪									11%
Discharges		▪	▪	▪				▪		44%

▪ 1 or more Records Submitted to DMHAS
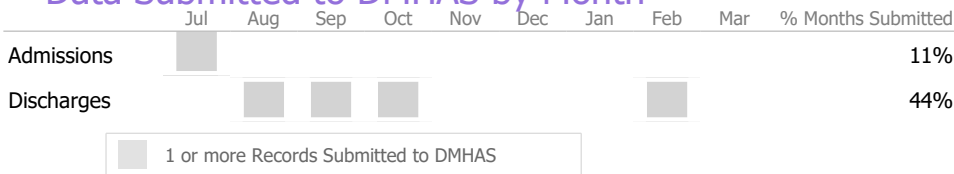
▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 6 Active Naltrexone Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

SOR E-MAT
The Village for Families and Children Inc.
Addiction - Medication Assisted Treatment - Buprenorphine Maintenance

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2022 - March 2023 (Data as of Jul 03, 2023)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	75	119	-37%	▼
Admits	33	28	18%	▲
Discharges	37	79	-53%	▼
Service Hours	517	470	10%	

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		96%	87%
✔ Valid TEDS Data		100%	86%

On-Time Periodic		Actual	State Avg
✔ 6 Month Updates		100%	40%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		100%	100%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		18	49%	50%	36%	-1%	

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Abstinence/Reduced Drug Use		59	76%	55%	51%	21%	▲
✔	Not Arrested		75	96%	75%	72%	21%	▲
✔	Self Help		51	65%	60%	18%	5%	
✔	Stable Living Situation		74	95%	95%	69%	0%	
🔴	Employed		35	45%	50%	31%	-5%	
🔴	Improved/Maintained Function Score		9	12%	75%	19%	-63%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Clients Receiving Services		41	100%	90%	59%	10%	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%
Discharges	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%
Services	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%

▪ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under
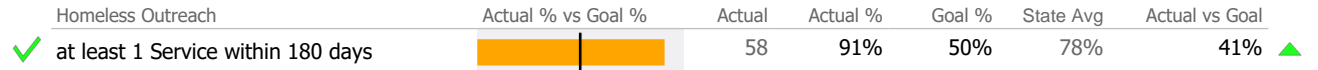
■ Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 19 Active Buprenorphine Maintenance Programs

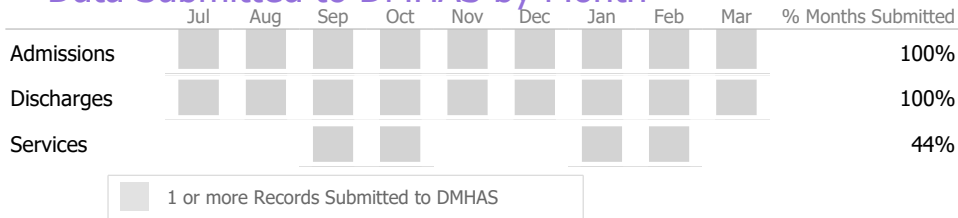Variances in data may be indicative of operational adjustments related to the pandemic.

Women's REACH Program
The Village for Families and Children Inc.
Addiction - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2022 - March 2023 (Data as of Jul 03, 2023)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	106	87	22%	▲
Admits	67	49	37%	▲
Discharges	68	56	21%	▲
Service Hours	576	810	-29%	▼

Service Engagement

Homeless Outreach		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	at least 1 Service within 180 days		58	91%	50%	78%	41%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%
Discharges	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%
Services			▢	▢			▢	▢		44%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 24 Active Outreach & Engagement Programs

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