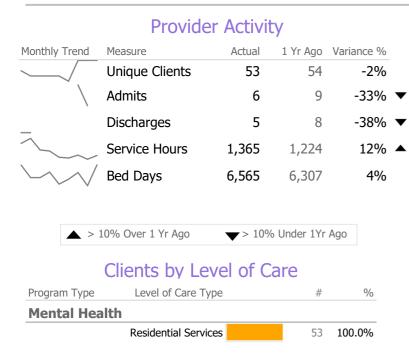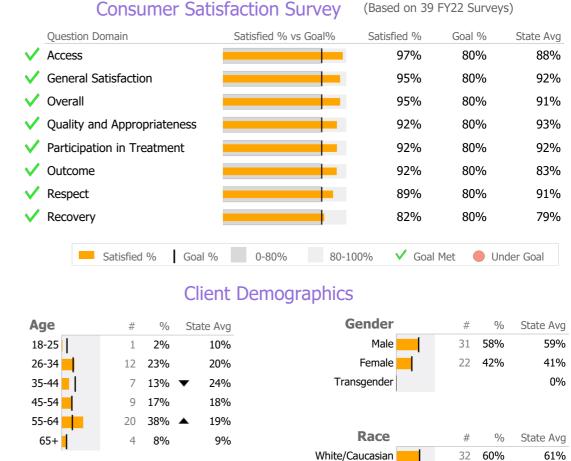**Supportive Environmental Living Facility Inc-SELF**
Waterbury, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2022 -March 2023   (Data as of Jul 03, 2023)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	53	54	-2%	
	Admits	6	9	-33%	▼
	Discharges	5	8	-38%	▼
	Service Hours	1,365	1,224	12%	▲
	Bed Days	6,565	6,307	4%	

▲ > 10% Over 1 Yr Ago   ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Mental Health				
	Residential Services		53	100.0%

Consumer Satisfaction Survey   (Based on 39 FY22 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Access		97%	80%	88%
✓ General Satisfaction		95%	80%	92%
✓ Overall		95%	80%	91%
✓ Quality and Appropriateness		92%	80%	93%
✓ Participation in Treatment		92%	80%	92%
✓ Outcome		92%	80%	83%
✓ Respect		89%	80%	91%
✓ Recovery		82%	80%	79%

Satisfied % | Goal %   ▮ 0-80%   ▮ 80-100%   ✓ Goal Met   ● Under Goal

Client Demographics

Age

Age	#	%		State Avg
18-25	1	2%		10%
26-34	12	23%		20%
35-44	7	13%	▼	24%
45-54	9	17%		18%
55-64	20	38%	▲	19%
65+	4	8%		9%

Gender

Gender	#	%	State Avg
Male	31	58%	59%
Female	22	42%	41%
Transgender			0%

Ethnicity

Ethnicity	#	%		State Avg
Non-Hispanic	43	81%	▲	68%
Hispanic-Other	6	11%		9%
Hisp-Puerto Rican	4	8%		11%
Hispanic-Cuban				0%
Hispanic-Mexican				1%
Unknown			▼	12%

Race

Race	#	%	State Avg
White/Caucasian	32	60%	61%
Black/African American	13	25%	17%
Other	6	11%	13%
Multiple Races	1	2%	1%
Hawaiian/Other Pacific Islander	1	2%	0%
Am. Indian/Native Alaskan			1%
Asian			1%
Unknown			7%

Unique Clients | State Avg   ▲ > 10% Over State Avg   ▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.
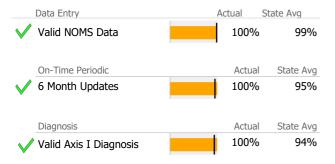
19 Fourth St.ResSup 518-260
Supportive Environmental Living Facility Inc-SELF
Mental Health - Residential Services - Residential Support

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2022 - March 2023 (Data as of Jul 03, 2023)
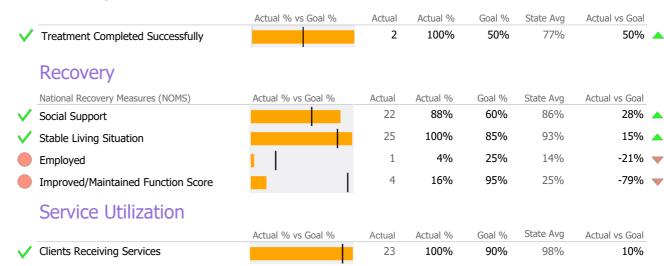
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	25	26	-4%
Admits	3	3	0%
Discharges	2	3	-33% ▼
Service Hours	1,365	1,224	12% ▲

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	99%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		100%	95%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	94%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Treatment Completed Successfully		2	100%	50%	77%	50% ▲

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Social Support		22	88%	60%	86%	28% ▲
✓	Stable Living Situation		25	100%	85%	93%	15% ▲
●	Employed		1	4%	25%	14%	-21% ▼
●	Improved/Maintained Function Score		4	16%	95%	25%	-79% ▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		23	100%	90%	98%	10%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions							▢			11%
Discharges							▢		▢	22%
Services	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 25 Active Residential Support Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

19 Fourth St.SupRes 518-251
Supportive Environmental Living Facility Inc-SELF
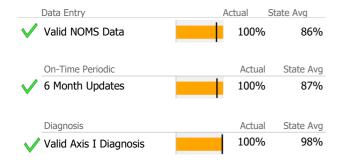Mental Health - Residential Services - Supervised Apartments

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2022 - March 2023 (Data as of Jul 03, 2023)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	15	16	-6%	
Admits	2	5	-60%	▼
Discharges	2	4	-50%	▼
Bed Days	3,477	3,012	15%	▲

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
●	Treatment Completed Successfully		1	50%	60%	67%	-10%	▼
✓	Follow-up within 30 Days of Discharge		1	100%	90%	77%	10%	

Data Submission Quality

	Data Entry		Actual	State Avg
✓	Valid NOMS Data		100%	86%

	On-Time Periodic		Actual	State Avg
✓	6 Month Updates		100%	87%

	Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis		100%	98%

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Social Support		15	100%	60%	84%	40%	▲
✓	Stable Living Situation		15	100%	95%	96%	5%	
●	Employed		1	7%	25%	14%	-18%	▼
●	Improved/Maintained Function Score		6	40%	95%	31%	-55%	▼

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓	Avg Utilization Rate		13	888 days	0.3	98%	90%	94%	8%

	< 90%		90-110%		>110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions			▪				▪			22%
Discharges		▪			▪					22%

▪ 1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

Actual	Goal	✓ Goal Met	● Below Goal

* State Avg based on 83 Active Supervised Apartments Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

47 PierpontStGeriSupRes518-252
Supportive Environmental Living Facility Inc-SELF
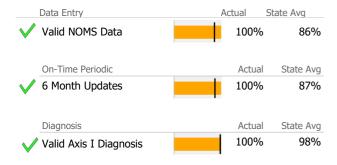Mental Health - Residential Services - Supervised Apartments

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2022 - March 2023 (Data as of Jul 03, 2023)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	13	13	0%
Admits	1	1	0%
Discharges	1	1	0%
Bed Days	3,088	3,295	-6%

Data Submission Quality

Data Entry	Actual % vs Goal %	Actual	State Avg
✓ Valid NOMS Data		100%	86%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		100%	87%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		1	100%	60%	67%	40% ▲
● Follow-up within 30 Days of Discharge		0	0%	90%	77%	-90% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		13	100%	95%	96%	5%
✓ Social Support		8	62%	60%	84%	2%
● Employed		0	0%	25%	14%	-25% ▼
● Improved/Maintained Function Score		2	15%	95%	31%	-80% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		12	2,111 days	0.3	94%	90%	94%	4%

	< 90%		90-110%		>110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions								▣		11%
Discharges	▣									11%

▣ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

▮ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 83 Active Supervised Apartments Programs

Variances in data may be indicative of operational adjustments related to the pandemic.