

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	41	53	-23%	▼
	Admits	22	25	-12%	▼
	Discharges	40	30	33%	▲
	Service Hours	40	70	-44%	▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Case Management	41	100.0%

Client Demographics

Age	#	%	State Avg
18-25			10%
26-34	13	32%	▲ 20%
35-44	8	20%	24%
45-54	3	7%	▼ 18%
55-64	11	27%	19%
65+	6	15%	9%

Ethnicity	#	%	State Avg
Non-Hispanic	29	71%	68%
Hisp-Puerto Rican	6	15%	11%
Unknown	4	10%	12%
Hispanic-Other	2	5%	9%
Hispanic-Cuban			0%
Hispanic-Mexican			1%

Gender	#	%	State Avg
Male	30	73%	▲ 59%
Female	11	27%	▼ 41%
Transgender			0%

Race	#	%	State Avg
White/Caucasian	29	71%	61%
Black/African American	7	17%	17%
Unknown	3	7%	7%
Multiple Races	1	2%	1%
Other	1	2%	▼ 13%
Am. Indian/Native Alaskan			1%
Asian			1%
Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Survey Data Not Available

Waterbury Health Access Program

Staywell Health Care

Mental Health - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2022 - March 2023 (Data as of Jul 03, 2023)

Program Activity

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Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	76%	95%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	65%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		40	100%	50%	63%	50% ▲

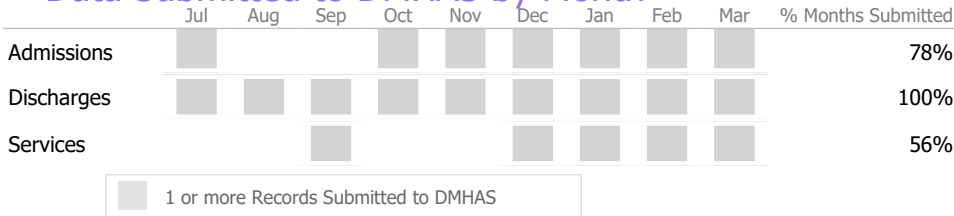
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Social Support		23	56%	60%	74%	-4%
● Stable Living Situation		30	73%	80%	78%	-7%
● Employed		0	0%	20%	22%	-20% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		1	100%	90%	86%	10%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 31 Active Standard Case Management Programs

Variances in data may be indicative of operational adjustments related to the pandemic.