

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	95	104	-9%
	Admits	29	32	-9%
	Discharges	25	36	-31% ▼
	Service Hours	2,694	5,846	-54% ▼
	Bed Days	1,061	1,203	-12% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 62 FY22 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Overall		98%	80%	91%
✓ Access		98%	80%	88%
✓ General Satisfaction		97%	80%	92%
✓ Respect		97%	80%	91%
✓ Participation in Treatment		95%	80%	92%
✓ Recovery		92%	80%	79%
✓ Outcome		92%	80%	83%

■ Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Case Management	43	45.3%
	Residential Services	28	29.5%
	Inpatient Services	24	25.3%

Client Demographics

Age	#	%	State Avg
18-25	2	2%	10%
26-34	13	14%	20%
35-44	13	14%	24%
45-54	22	23%	18%
55-64	31	33% ▲	19%
65+	14	15%	9%

Gender	#	%	State Avg
Male	52	55%	59%
Female	43	45%	41%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	81	85% ▲	68%
Hisp-Puerto Rican	6	6%	11%
Hispanic-Other	4	4%	9%
Unknown	4	4%	12%
Hispanic-Cuban			0%
Hispanic-Mexican			1%

Race	#	%	State Avg
White/Caucasian	50	53%	61%
Black/African American	39	41% ▲	17%
Other	5	5%	13%
Unknown	1	1%	7%
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Homestead Apts. Residential Support

St. Vincent's Medical Center

Mental Health - Residential Services - Residential Support

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2022 - March 2023 (Data as of Jul 03, 2023)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	28	26	8%
Admits	6	-	
Discharges	1	4	-75% ▼
Service Hours	1,162	2,535	-54% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	95%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	50%	77%	-50% ▼

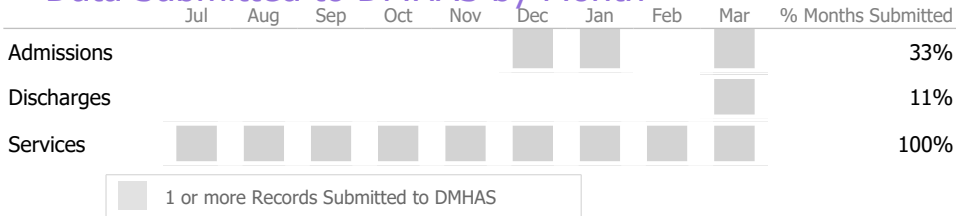
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		27	96%	60%	86%	36% ▲
Stable Living Situation		28	100%	85%	93%	15% ▲
Employed		1	4%	25%	14%	-21% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		27	100%	90%	98%	10%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 25 Active Residential Support Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	24	36	-33% ▼
Admits	20	32	-38% ▼
Discharges	21	30	-30% ▼
Bed Days	1,061	1,203	-12% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		N/A NaN
On-Time Periodic	Actual	State Avg
6 Month Updates		N/A 0%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis		100% 100%

Discharge Outcomes

Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		21	100%	95%	100%	5%
✓ No Re-admit within 30 Days of Discharge		20	95%	85%	95%	10%
● Follow-up within 30 Days of Discharge		13	62%	90%	62%	-28% ▼

Recovery

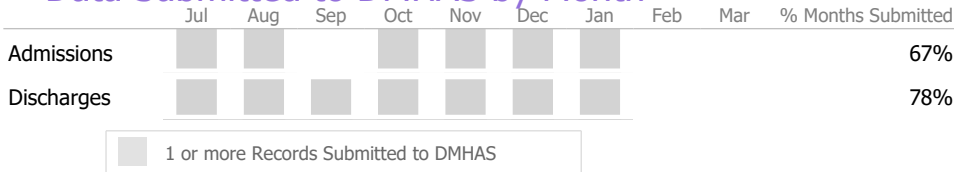
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Function Score		17	71%	95%	37%	-24% ▼

Bed Utilization

Measure	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		6	61 days	0.2	65%	90%	250%	-25% ▼

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month



▲ > 10% Over
 ▼ < 10% Under

Actual
 |
 Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 2 Active Acute Pyschiatric - Intermediate Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	43	42	2%
Admits	3	-	
Discharges	3	2	50% ▲
Service Hours	1,533	3,311	-54% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		42	98%	85%	86%	13% ▲

Service Utilization

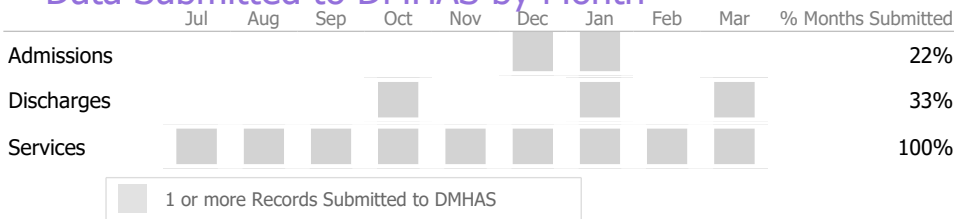
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		40	100%	90%	97%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		97%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		84%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 117 Active Supportive Housing – Scattered Site Programs

Variations in data may be indicative of operational adjustments related to the pandemic.