

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,192	1,041	15% ▲
	Admits	1,451	1,082	34% ▲
	Discharges	1,372	1,003	37% ▲
	Service Hours	23,881	17,495	37% ▲
	Bed Days	2,793	2,435	15% ▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

### Consumer Satisfaction Survey

(Based on 209 FY22 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall		93%	80%	91%
✓ Respect		93%	80%	91%
✓ General Satisfaction		93%	80%	92%
✓ Participation in Treatment		90%	80%	92%
✓ Access		89%	80%	88%
✓ Quality and Appropriateness		89%	80%	93%
✓ Outcome		87%	80%	83%
● Recovery		76%	80%	79%

■ Satisfied % |  Goal % 
  0-80% 
  80-100% 
 ✓ Goal Met ● Under Goal

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>	Crisis Services	470	24.3%
	Community Support	310	16.0%
	Outpatient	202	10.4%
	Social Rehabilitation	162	8.4%
	Other	154	8.0%
	Intake	139	7.2%
	Case Management	71	3.7%
	ACT	66	3.4%
	Employment Services	54	2.8%
	Residential Services	25	1.3%
<b>Forensic MH</b>	Forensics Community-based	252	13.0%
	Forensics SA	31	1.6%

### Client Demographics

Age	#	%	State Avg
18-25	169	14%	10%
26-34	212	18%	20%
35-44	214	18%	24%
45-54	171	14%	18%
55-64	246	21%	19%
65+	179	15%	9%

Gender	#	%	State Avg
Male	719	60%	59%
Female	456	38%	41%
Transgender	17	1%	0%

Ethnicity	#	%	State Avg
Non-Hispanic	924	78%	68%
Unknown	167	14%	12%
Hispanic-Other	59	5%	9%
Hisp-Puerto Rican	38	3%	11%
Hispanic-Cuban	3	0%	0%
Hispanic-Mexican	1	0%	1%

Race	#	%	State Avg
White/Caucasian	788	67%	61%
Black/African American	187	16%	17%
Unknown	100	9%	7%
Other	59	5%	13%
Multiple Races	18	2%	1%
Asian	11	1%	1%
Am. Indian/Native Alaskan	9	1%	1%
Hawaiian/Other Pacific Islander	1	0%	0%

■ Unique Clients |  State Avg 
 ▲ > 10% Over State Avg ▼ > 10% Under State Avg

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	66		
Admits	66	-	
Discharges	6	-	
Service Hours	3,082	-	

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	95%	88%
On-Time Periodic		
6 Month Updates	8%	85%
Diagnosis		
Valid Axis I Diagnosis	95%	97%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		1	17%	65%	59%	-48% ▼
No Re-admit within 30 Days of Discharge		5	100%	85%	93%	15% ▲
Follow-up within 30 Days of Discharge		0	0%	90%	48%	-90% ▼

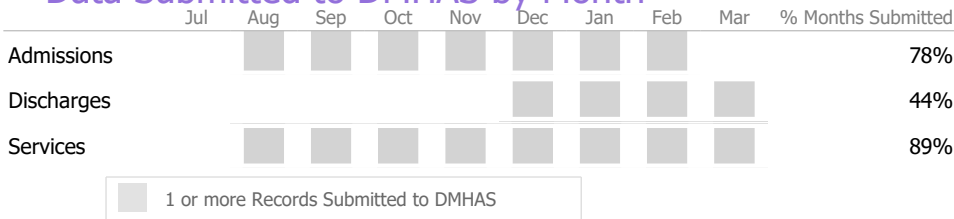
### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		55	83%	60%	89%	23% ▲
Employed		3	5%	15%	18%	-10% ▼
Social Support		23	35%	60%	78%	-25% ▼
Improved/Maintained Function Score		0	0%	85%	21%	-85% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		60	100%	90%	99%	10%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

Actual    | Goal    Goal Met    Below Goal

\* State Avg based on 24 Active Assertive Community Treatment Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	134	127	6%
Admits	22	30	-27% ▼
Discharges	37	15	147% ▲
Service Hours	4,370	4,091	7%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	95%	88%
On-Time Periodic		
6 Month Updates	92%	86%
Diagnosis		
Valid Axis I Diagnosis	96%	97%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		26	70%	65%	55%	5%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		128	93%	80%	88%	13% ▲
✓ Social Support		83	61%	60%	79%	1%
● Employed		18	13%	20%	15%	-7%
● Improved/Maintained Function Score		0	0%	65%	30%	-65% ▼

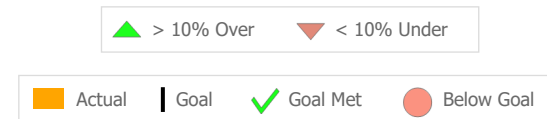
### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		100	100%	90%	98%	10%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS



\* State Avg based on 36 Active CSP Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	116	111	5%
Admits	21	17	24% ▲
Discharges	17	18	-6%
Service Hours	2,887	2,890	0%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	88%
On-Time Periodic	Actual	State Avg
6 Month Updates	95%	86%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	99%	97%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		6	35%	65%	55%	-30% ▼

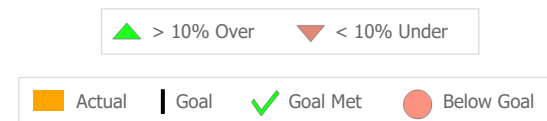
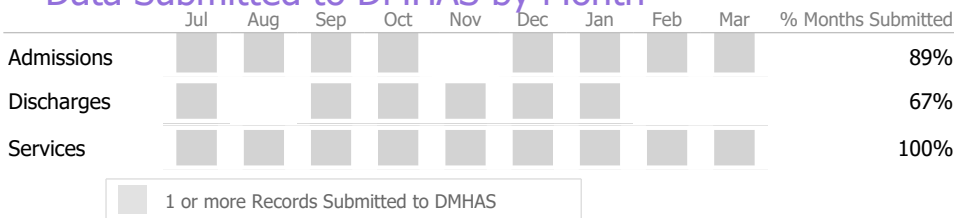
### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		113	97%	80%	88%	17% ▲
Social Support		80	68%	60%	79%	8%
Employed		19	16%	20%	15%	-4%
Improved/Maintained Function Score		1	1%	65%	30%	-64% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		100	100%	90%	98%	10%

### Data Submitted to DMHAS by Month



\* State Avg based on 36 Active CSP Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	63	67	-6%
Admits	10	14	-29% ▼
Discharges	11	19	-42% ▼
Service Hours	2,200	1,548	42% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	88%
On-Time Periodic		
6 Month Updates	98%	86%
Diagnosis		
Valid Axis I Diagnosis	98%	97%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		6	55%	65%	55%	-10% ▼

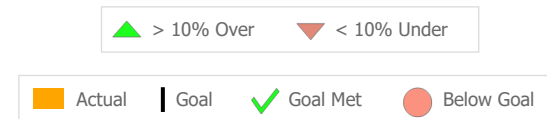
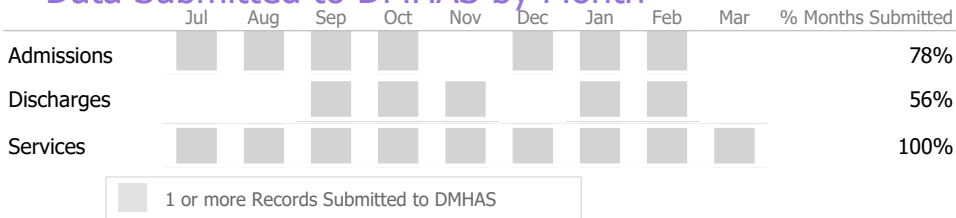
### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		63	98%	80%	88%	18% ▲
Social Support		44	69%	60%	79%	9%
Employed		9	14%	20%	15%	-6%
Improved/Maintained Function Score		1	2%	65%	30%	-63% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		53	100%	90%	98%	10%

### Data Submitted to DMHAS by Month



\* State Avg based on 36 Active CSP Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

# Employment Services

River Valley Services

Mental Health - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2022 - March 2023 (Data as of Jul 03, 2023)

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	54	54	0%
Admits	12	24	-50% ▼
Discharges	14	17	-18% ▼
Service Hours	577	730	-21% ▼

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		23	43%	35%	44%	8%

## Service Utilization

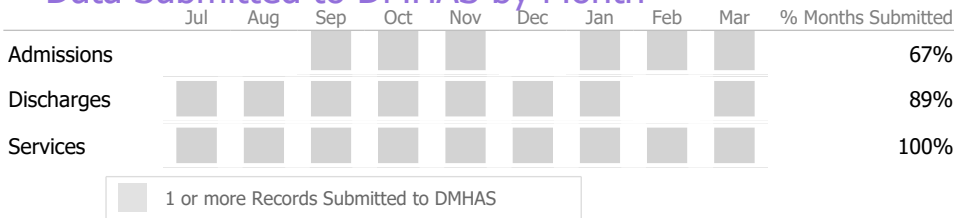
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		39	98%	90%	95%	8%

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		93%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		79%

## Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

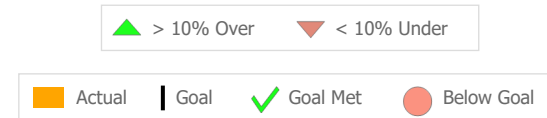
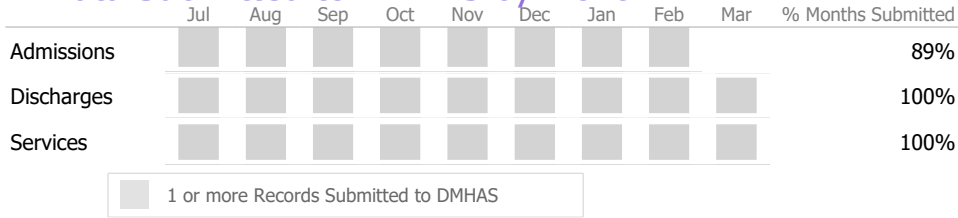
\* State Avg based on 44 Active Employment Services Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	97	52	87% ▲
Admits	73	24	204% ▲
Discharges	73	32	128% ▲
Service Hours	423	211	101% ▲

### Data Submitted to DMHAS by Month



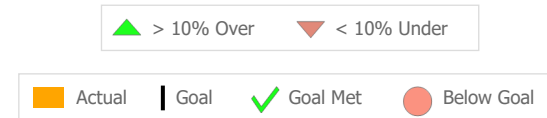
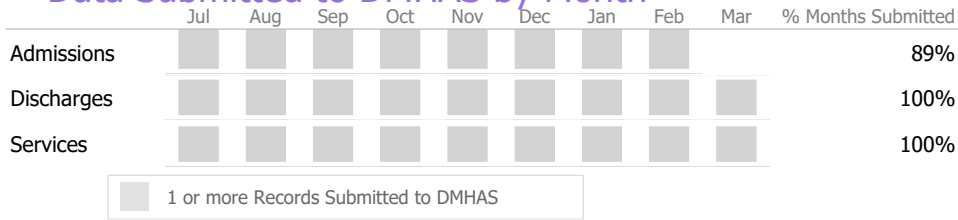
\* State Avg based on 27 Active Other Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	61	60	2%
Admits	36	61	-41% ▼
Discharges	53	41	29% ▲
Service Hours	240	116	107% ▲

### Data Submitted to DMHAS by Month



\* State Avg based on 27 Active Other Programs

Variances in data may be indicative of operational adjustments related to the pandemic.



### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	70	57	23% ▲
Admits	27	10	170% ▲
Discharges	19	8	138% ▲
Service Hours	743	778	-4%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	94%	90%
On-Time Periodic		
6 Month Updates	95%	49%
Diagnosis		
Valid Axis I Diagnosis	90%	98%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		15	79%	50%	44%	29% ▲

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		49	67%	60%	60%	7%
● Stable Living Situation		67	92%	95%	73%	-3%
● Employed		11	15%	30%	25%	-15% ▼
● Improved/Maintained Function Score		0	0%	75%	25%	-75% ▼

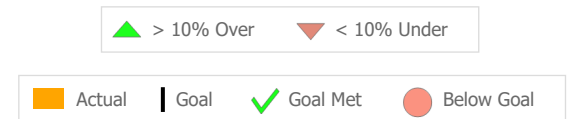
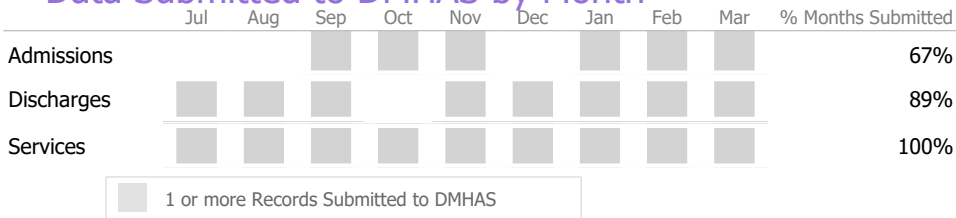
### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		54	100%	90%	82%	10%

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		22	85%	75%	78%	10%

### Data Submitted to DMHAS by Month



\* State Avg based on 71 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	74	72	3%
Admits	19	10	90% ▲
Discharges	13	14	-7%
Service Hours	1,027	1,065	-4%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	96%	90%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	49%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	97%	98%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		4	31%	50%	44%	-19% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		54	73%	60%	60%	13% ▲
Stable Living Situation		71	96%	95%	73%	1%
Employed		14	19%	30%	25%	-11% ▼
Improved/Maintained Function Score		0	0%	75%	25%	-75% ▼

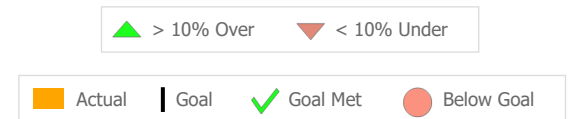
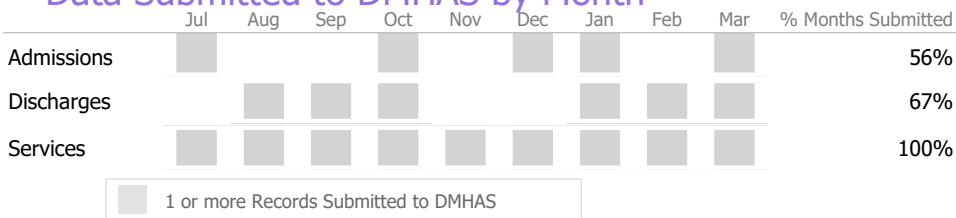
### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		61	100%	90%	82%	10%

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		15	79%	75%	78%	4%

### Data Submitted to DMHAS by Month



\* State Avg based on 71 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	58	62	-6%
Admits	12	18	-33% ▼
Discharges	10	11	-9%
Service Hours	833	720	16% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	90%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	49%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	98%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		8	80%	50%	44%	30% ▲

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		51	85%	60%	60%	25% ▲
✓ Stable Living Situation		57	95%	95%	73%	0%
✓ Employed		18	30%	30%	25%	0%
● Improved/Maintained Function Score		0	0%	75%	25%	-75% ▼

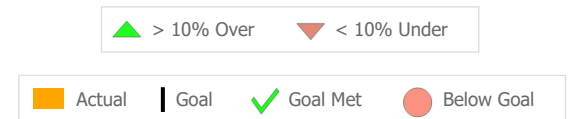
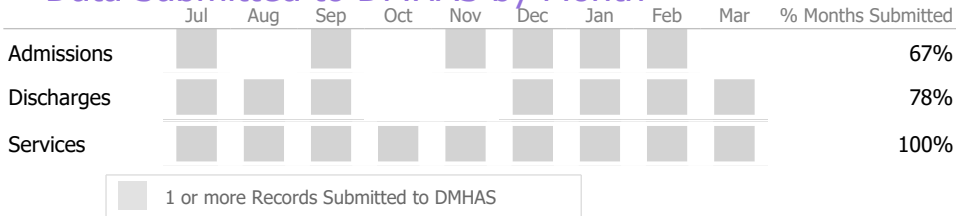
### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		49	98%	90%	82%	8%

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		11	92%	75%	78%	17% ▲

### Data Submitted to DMHAS by Month



\* State Avg based on 71 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	19	15	27% ▲
Admits	9	7	29% ▲
Discharges	10	7	43% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	94%	98%
On-Time Periodic		
6 Month Updates	100%	85%
Diagnosis		
Valid Axis I Diagnosis	95%	99%

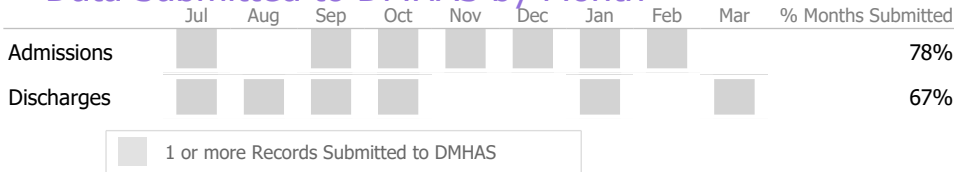
### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		6	60%	75%	68%	-15% ▼
No Re-admit within 30 Days of Discharge		6	60%	85%	80%	-25% ▼
Follow-up within 30 Days of Discharge		3	50%	90%	76%	-40% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Function Score		0	0%	75%	30%	-75% ▼

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 35 Active MH Intensive Res. Rehabilitation Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	31	41	-24% ▼
Admits	14	30	-53% ▼
Discharges	17	23	-26% ▼

### Jail Diversion

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Follow-up Service within 48 hours		3	100%	0%	100%	100% ▲

### Data Submitted to DMHAS by Month



█ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

█ Actual    | Goal    ✓ Goal Met    ● Below Goal

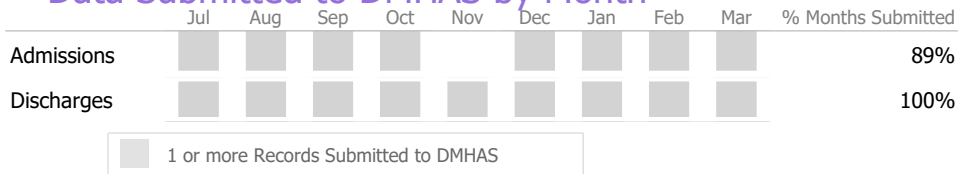
\* State Avg based on 5 Active Court Liaison-Jail Diversion Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	64	83	-23% ▼
Admits	23	48	-52% ▼
Discharges	36	46	-22% ▼

### Data Submitted to DMHAS by Month



\* State Avg based on 1 Active Standard Case Management Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

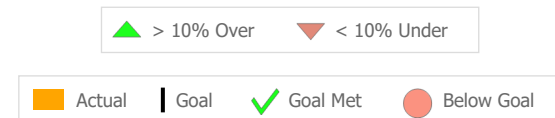
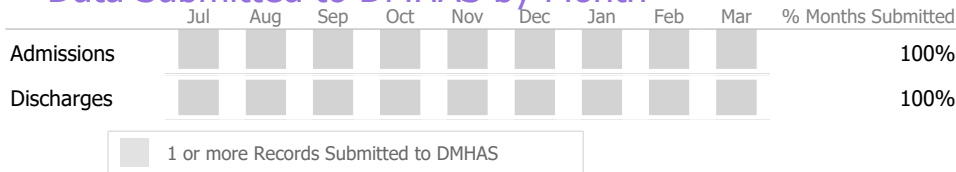
### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	461	306	51% ▲
Admits	765	460	66% ▲
Discharges	760	454	67% ▲

### Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Evaluation within 1.5 hours of Request		542	71%	75%	68%	-4%
✓ Community Location Evaluation		705	93%	80%	76%	13% ▲
✓ Follow-up Service within 48 hours		118	99%	90%	71%	9%

### Data Submitted to DMHAS by Month



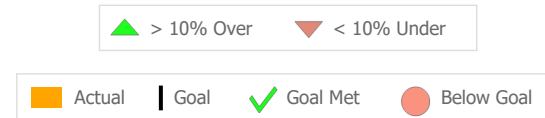
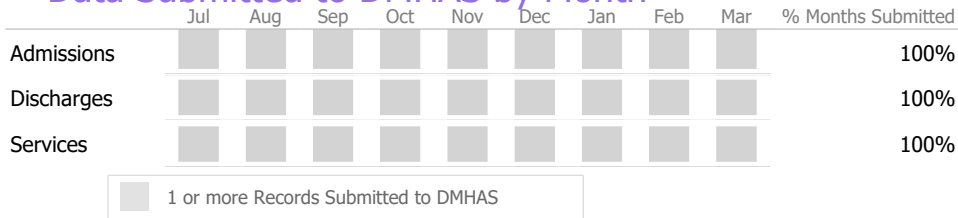
\* State Avg based on 26 Active Mobile Crisis Team Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	139	91	53% ▲
Admits	127	91	40% ▲
Discharges	137	88	56% ▲
Service Hours	246	164	50% ▲

### Data Submitted to DMHAS by Month



\* State Avg based on 15 Active Central Intake Programs

Variances in data may be indicative of operational adjustments related to the pandemic.



### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	203	196	4%
Admits	132	152	-13% ▼
Discharges	99	147	-33% ▼

### Jail Diversion

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Follow-up Service within 48 hours		43	91%	0%	74%	91% ▲

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 19 Active Court Liaison-Jail Diversion Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	24	33	-27% ▼
Admits	22	30	-27% ▼
Discharges	22	28	-21% ▼
Service Hours	1,090	876	24% ▲
Bed Days	1,666	1,685	-1%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● No Re-admit within 30 Days of Discharge		16	73%	85%	88%	-12% ▼
✓ Follow-up within 30 Days of Discharge		12	100%	90%	71%	10%

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		8	123 days	0.2	76%	90%	94%	-14% ▼

■ < 90%   
 ■ 90-110%   
 ■ >110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■		89%
Services	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

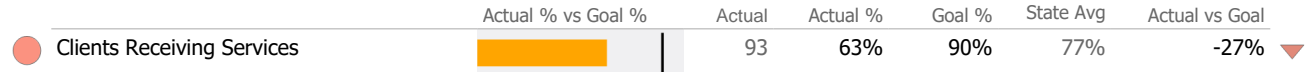
■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 11 Active Respite Bed Programs

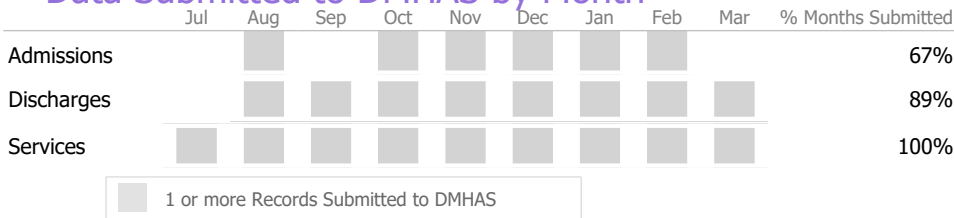
### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	162	136	19% ▲
Admits	39	25	56% ▲
Discharges	15	14	7%
Service Hours	1,993	702	184% ▲
Social Rehab/PHP/IOP Days	0	0	

### Service Utilization



### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 33 Active Social Rehabilitation Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	6	6	0%
Admits	2	5	-60% ▼
Discharges	3	3	0%
Bed Days	1,127	750	50% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	93%	86%
On-Time Periodic		
6 Month Updates	100%	87%
Diagnosis		
Valid Axis I Diagnosis	67%	98%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		3	100%	60%	67%	40% ▲
✓ Follow-up within 30 Days of Discharge		3	100%	90%	77%	10%

### Recovery

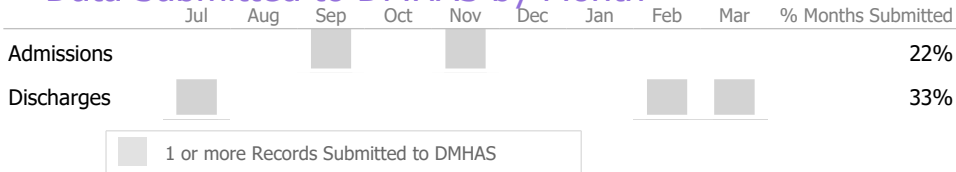
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		6	100%	95%	96%	5%
● Social Support		3	50%	60%	84%	-10%
● Employed		0	0%	25%	14%	-25% ▼
● Improved/Maintained Function Score		0	0%	95%	31%	-95% ▼

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		5	380 days	0.3	82%	90%	94%	-8%

Legend: ■ < 90% ■ 90-110% ■ > 110%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

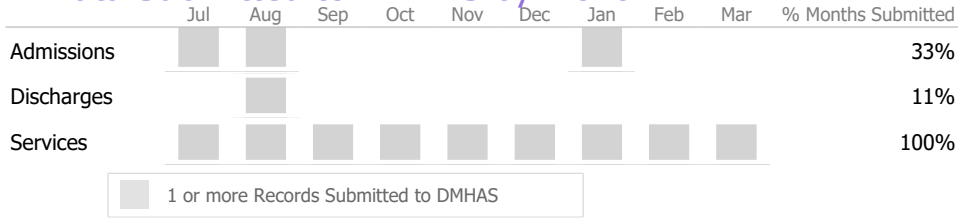
\* State Avg based on 83 Active Supervised Apartments Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	24	25	-4%
Admits	3	7	-57% ▼
Discharges	1	4	-75% ▼
Service Hours	871	439	99% ▲

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

Actual | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 27 Active Other Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	71	63	13% ▲
Admits	17	19	-11% ▼
Discharges	19	14	36% ▲
Service Hours	3,299	3,166	4%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	95%	95%
On-Time Periodic	Actual	State Avg
6 Month Updates	87%	65%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		12	63%	50%	63%	13% ▲

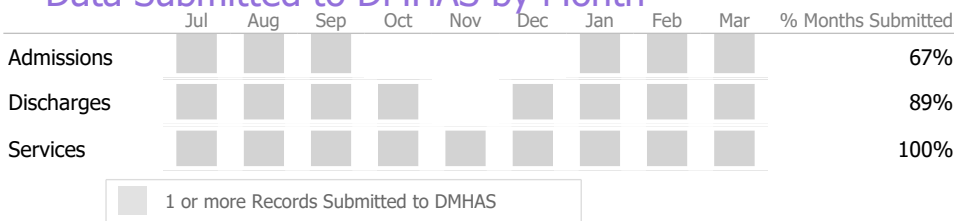
### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		29	40%	20%	22%	20% ▲
✓ Stable Living Situation		67	92%	80%	78%	12% ▲
✓ Social Support		50	68%	60%	74%	8%

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		54	100%	90%	86%	10%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

█ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 31 Active Standard Case Management Programs

Variations in data may be indicative of operational adjustments related to the pandemic.