Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard

Reporting Period: July 2022 -March 2023 (Data as of Jul 03, 2023)

## Provider Activity





## Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction			
Medicat	ion Assisted Treatment	1,785	47.2%
	Residential Services	1,427	37.7%
	Outpatient	357	9.4%
	Case Management	135	3.6%
<b>Mental Healt</b>	h		
	Residential Services	63	1.7%
Forensic MH			
	Crisis Services	18	0.5%

## Consumer Satisfaction Survey (Based on 151 FY22 Surveys)



## Client Demographics

Age		#	%	State Avg	Gender	#	%	State Avg
					Male	2,373	69%	59%
18-25		120	3%	10%				
26-34	•	702	20%	20%	Female	1,068	31%	41%
35-44	1	1,062	31%	24%	Transgender			0%
45-54		728	21%	18%				
55-64	1	663	19%	19%				
65+	•	171	5%	9%	Race	#	%	State Avg
-					White/Caucasian	2,018	59%	61%
<b>Ethnicity</b>		#	%	State Avg	Black/African American	660	19%	17%
Non-Hispanic	2,	,422	70%	68%	Other	517	15%	13%
Hisp-Puerto Rican	•	636	18%	11%	Unknown	132	4%	7%
Hispanic-Other		239	7%	9%	Asian	82	2%	1%
			4%		Multiple Races	19	1%	1%
Unknown		121	470	12%	Am. Indian/Native Alaskan	13	0%	1%
Hispanic-Mexican		17	0%	1%	Hawaiian/Other Pacific Islander	6	0%	0%
Hispanic-Cuban		12	0%	0%				
		C		<b>1</b> C	<b>A</b> 400% O Ci 4 A <b>—</b>	100/ 1		
	Unio	que Cl	ients	State Avg	▲ > 10% Over State Avg	> 10% L	ınaer St	ate Avg

#### 2445 Main St. # 2 SupRes 117-252

Recovery Network of Programs

Mental Health - Residential Services - Supervised Apartments

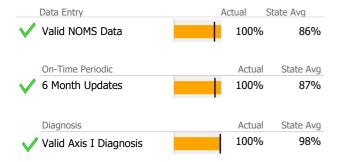
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2022 - March 2023 (Data as of Jul 03, 2023)

## **Program Activity**

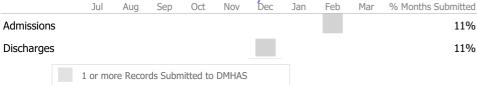
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	8	8	0%	
Admits	3	-		
Discharges	1	2	<b>-50%</b> ▼	
Bed Days	1,452	1,979	-27% 🔻	

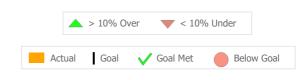
## **Data Submission Quality**











<sup>\*</sup> State Avg based on 83 Active Supervised Apartments Programs

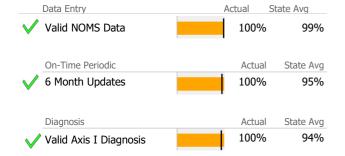
## Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2022 - March 2023 (Data as of Jul 03, 2023)

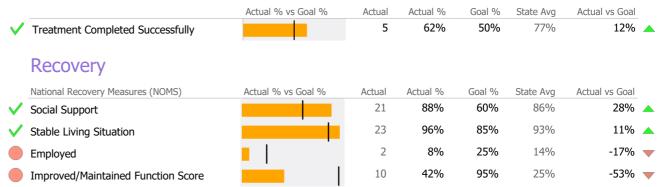
## **Program Activity**

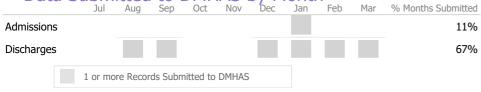
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	24	24	0%	
Admits	2	1	100%	•
Discharges	8	3	167%	•

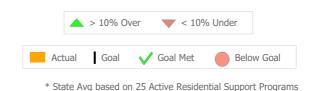
## **Data Submission Quality**



## Discharge Outcomes





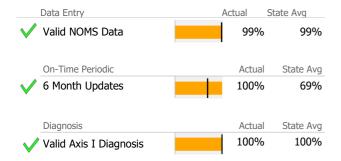


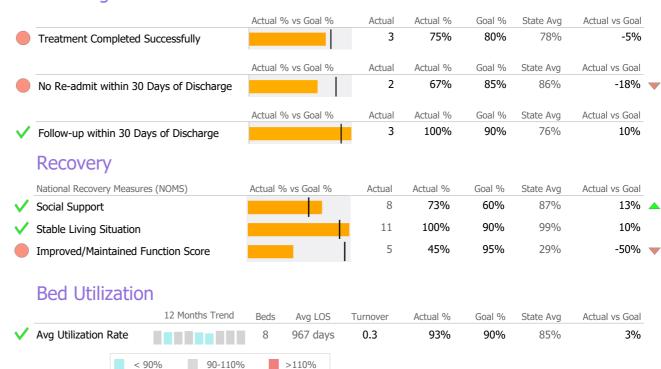
Reporting Period: July 2022 - March 2023 (Data as of Jul 03, 2023)

## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	10	8	25%	•
Admits	4	-		
Discharges	4	1	300%	•
Bed Days	2,049	2,155	-5%	

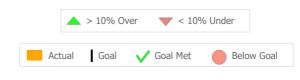
## **Data Submission Quality**











<sup>\*</sup> State Avg based on 24 Active Group Home Programs

Reporting Period: July 2022 - March 2023 (Data as of Jul 03, 2023)

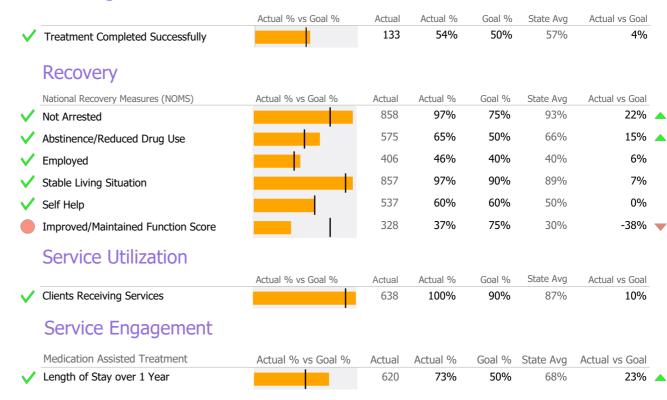
## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	847	949	-11%	•
Admits	192	259	-26%	•
Discharges	247	310	-20%	•
Service Hours	3,920	7,258	-46%	•

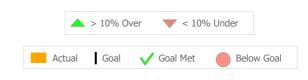
## **Data Submission Quality**

Data Entry	Ac	tual	State Avg
✓ Valid NOMS Data		99%	98%
✓ Valid TEDS Data		100%	99%
On-Time Periodic		Actual	State Avg
6 Month Updates		95%	72%
Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		100%	100%

## Discharge Outcomes







<sup>\*</sup> State Avg based on 36 Active Methadone Maintenance Programs

#### **Enhanced Forensic Respite Bed (EFRB)**

Recovery Network of Programs

Forensic MH - Crisis Services - Respite Bed

## Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2022 - March 2023 (Data as of Jul 03, 2023)

## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	18	4	350%	•
Admits	17	5	240%	•
Discharges	17	4	325%	•
Service Hours	1,025	164		
Bed Days	546	84	550%	•

## **Data Submission Quality**

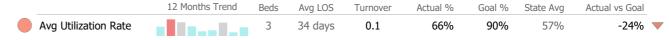
Data Entry State Avg



## **Discharge Outcomes**



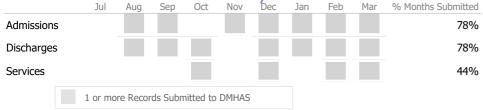
#### **Bed Utilization**

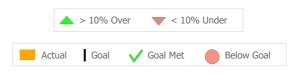


>110%

90-110%

< 90%





<sup>\*</sup> State Avg based on 7 Active Respite Bed Programs

#### **Garner MM Solid Ground Recovery**

Recovery Network of Programs

Admits

Valid TEDS Data

On-Time Periodic

Diagnosis

6 Month Updates

Valid Axis I Diagnosis

Addiction - Medication Assisted Treatment - Methadone Maintenance

100%

Actual

Actual

100%

0%

99%

72%

State Avg

State Avg

100%

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

-57%

-78% 🔻

Reporting Period: July 2022 - March 2023 (Data as of Jul 03, 2023)

#### **Program Activity Discharge Outcomes** Actual % Measure 1 Yr Ago Variance % Actual % vs Goal % Actual Goal % State Ava Actual vs Goal Treatment Completed Successfully Unique Clients 17 6 75% 50% 57% 25% 🔺 11 Recovery 8 Discharges National Recovery Measures (NOMS) Actual % vs Goal % Actual Actual % Goal % State Avg Actual vs Goal 12 71% 50% 66% 21% 🔺 Abstinence/Reduced Drug Use **Data Submission Quality** 9 53% 75% 93% -22% -Not Arrested Data Entry State Avg Actual 50% Self Help 4 24% 60% -36% Valid NOMS Data 99% 98% 0 0% 40% 40% -40% **Employed**

## Service Engagement

Stable Living Situation

Improved/Maintained Function Score

Medication Assisted Treatment	Actual % vs Goa	I % Ac	ctual	Actual %	Goal %	State Avg	Actual vs Goal	
Length of Stay over 1 Year			0	0%	50%	0%	-50%	





<sup>\*</sup> State Avg based on 36 Active Methadone Maintenance Programs

3

2

18%

12%

75%

90%

30%

89%

Addiction - Residential Services - SA Intensive Res. Rehabilitation 3.7

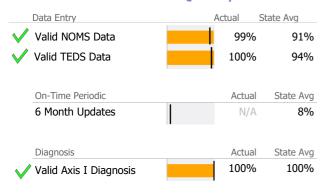
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2022 - March 2023 (Data as of Jul 03, 2023)

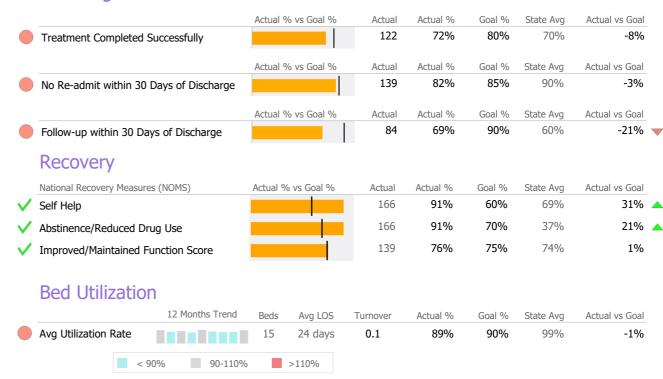
## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	179	177	1%
Admits	169	163	4%
Discharges	169	163	4%
Bed Days	3,652	3,816	-4%

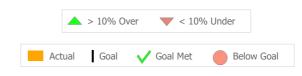
## **Data Submission Quality**



#### Discharge Outcomes







<sup>\*</sup> State Avg based on 9 Active SA Intensive Res. Rehabilitation 3.7 Programs

Reporting Period: July 2022 - March 2023 (Data as of Jul 03, 2023)

## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	945	1,025	-8%	
Admits	280	349	-20%	•
Discharges	333	388	-14%	•
Service Hours	4,058	7,532	-46%	•

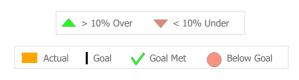
## **Data Submission Quality**

Data Entry	Actual	State Avg
✓ Valid NOMS Data	99%	98%
✓ Valid TEDS Data	100%	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	95%	72%
	•	
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%

## Discharge Outcomes







<sup>\*</sup> State Avg based on 36 Active Methadone Maintenance Programs

#### **New Prospects 025613**

Recovery Network of Programs

Addiction - Residential Services - SA Intensive Residential - Enhanced

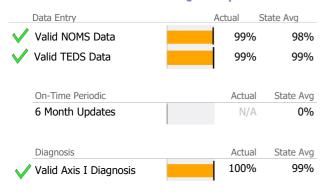
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2022 - March 2023 (Data as of Jul 03, 2023)

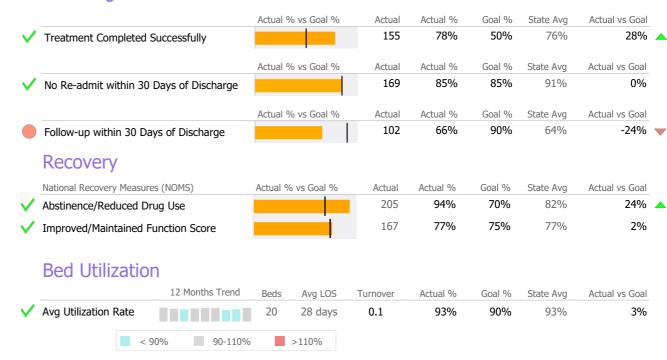
## **Program Activity**

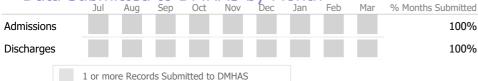
Measure	Actual	1 Yr Ago	Variance %
Unique Clients	215	231	-7%
Admits	200	216	-7%
Discharges	198	218	-9%
Bed Days	5,086	5,530	-8%

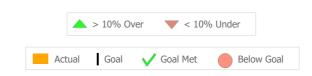
## **Data Submission Quality**



#### Discharge Outcomes







<sup>\*</sup> State Avg based on 4 Active SA Intensive Residential - Enhanced Programs

## Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2022 - March 2023 (Data as of Jul 03, 2023)

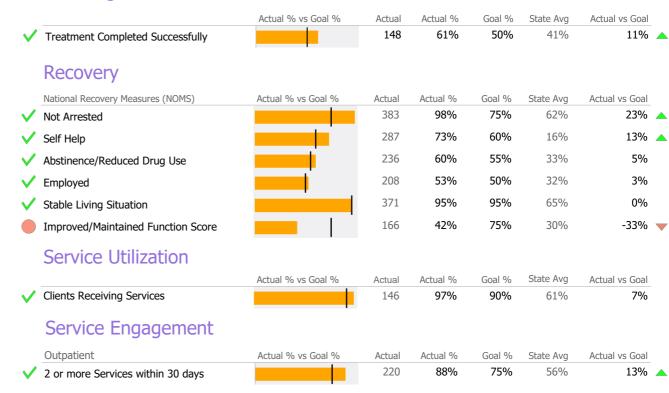
## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	357	429	-17%	lacktriangledown
Admits	262	305	-14%	•
Discharges	244	311	-22%	•
Service Hours	2,115	1,585	33%	•

## **Data Submission Quality**

Data Entry	Actual 9	State Avg
✓ Valid NOMS Data	99%	83%
✓ Valid TEDS Data	91%	72%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	93%	14%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	97%	99%

## Discharge Outcomes







<sup>\*</sup> State Avg based on 105 Active Standard Outpatient Programs

#### **Residential Detox**

Recovery Network of Programs

Addiction - Residential Services - Medically Monitored Detox 3.7D

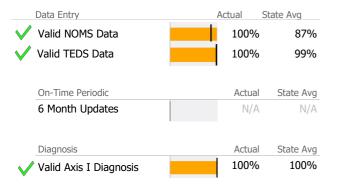
# Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2022 - March 2023 (Data as of Jul 03, 2023)

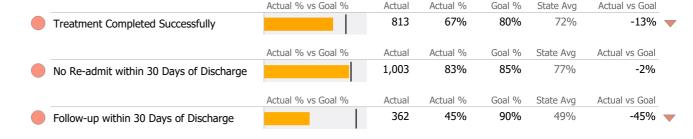
## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,004		
Admits	1,182	-	
Discharges	1,205	-	
Bed Days	5,102	-	

## **Data Submission Quality**



## Discharge Outcomes



#### **Bed Utilization**





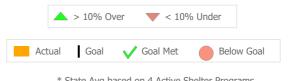


<sup>\*</sup> State Avg based on 8 Active Medically Monitored Detox 3.7D Programs

## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	113	71	59%	•
Admits	86	55	56%	•
Discharges	84	52	62%	•
Bed Days	8,816	5,553	59%	•

Data	Subr	nitte	d to	DMF	HAS	by M	lontl	h		
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%
	1 or i	more Rec	ords Sub	omitted to	DMHAS	6				



#### **SOR HCWH**

Recovery Network of Programs

Addiction - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2022 - March 2023 (Data as of Jul 03, 2023)

## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	135		
Admits	165	-	
Discharges	93	-	
Service Hours	-	-	

## Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ at least 1 Service within 180 days		86	52%	50%	78%	2%

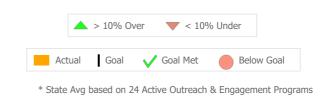
Data Submitted to DMHAS by Month

Jul Aug Sep Oct Nov Dec Jan Feb Mar % Months Submitted

Admissions 100%

Discharges 89%

Services 0%

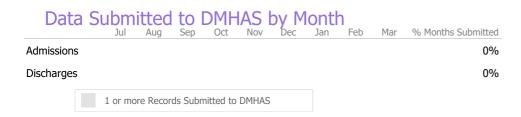


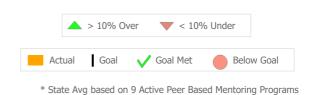
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2022 - March 2023 (Data as of Jul 03, 2023)

## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	





### **Tina Klem Serenity House 301 038**

**Recovery Network of Programs** 

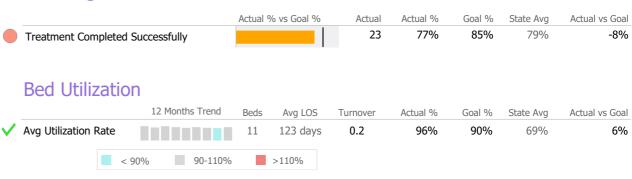
Addiction - Residential Services - Recovery House

## Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2022 - March 2023 (Data as of Jul 03, 2023)

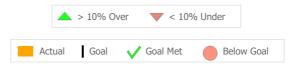
## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	39	39	0%
Admits	29	32	-9%
Discharges	30	32	-6%
Bed Days	2,885	2,682	8%









<sup>\*</sup> State Avg based on 12 Active Recovery House Programs

#### **Urban Model (Supportive) 117-260**

**Recovery Network of Programs** 

Mental Health - Residential Services - Supervised Apartments

## Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2022 - March 2023 (Data as of Jul 03, 2023)

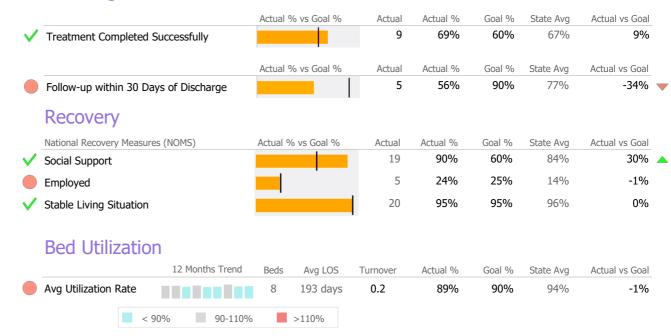
## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	20	16	25%	•
Admits	13	8	63%	•
Discharges	13	8	63%	•
Service Hours	622	662	-6%	
Bed Days	1,953	1,904	3%	

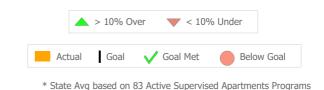
## **Data Submission Quality**

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	86%
On-Time Periodic	Actua	I State Avg
6 Month Updates	0%	87%

## Discharge Outcomes







#### **Urban Model TransHsing 117-251**

**Recovery Network of Programs** 

Mental Health - Residential Services - Transitional

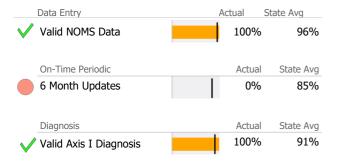
## Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

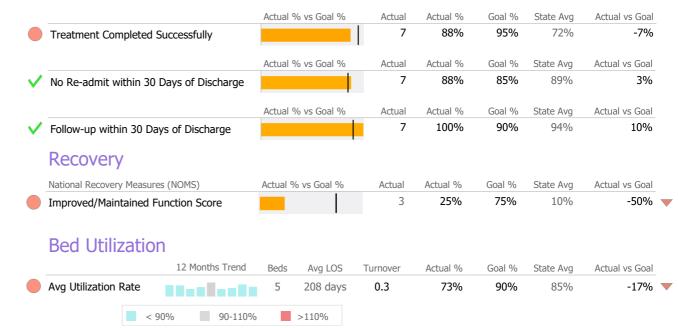
Reporting Period: July 2022 - March 2023 (Data as of Jul 03, 2023)

## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	12	9	33%	•
Admits	7	7	0%	
Discharges	8	7	14%	•
Bed Days	1,000	1,082	-8%	

## **Data Submission Quality**









<sup>\*</sup> State Avg based on 8 Active Transitional Programs