

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	286	290	-1%
	Admits	15	18	-17% ▼
	Discharges	26	19	37% ▲
	Service Hours	879	718	22% ▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Outpatient	286	100.0%

Consumer Satisfaction Survey

(Based on 1 FY22 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Respect		100%	80%	91%
✓ Access		100%	80%	88%
✓ Outcome		100%	80%	83%
✓ Recovery		100%	80%	79%

■ Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Client Demographics

Age	#	%	State Avg
18-25	12	4%	10%
26-34	49	17%	20%
35-44	47	16%	24%
45-54	55	19%	18%
55-64	72	25%	19%
65+	51	18%	9%

Gender	#	%	State Avg
Female	183	64%	▲ 41%
Male	103	36%	▼ 59%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	268	94%	▲ 68%
Hispanic-Other	6	2%	9%
Hisp-Puerto Rican	6	2%	11%
Hispanic-Mexican	3	1%	1%
Unknown	3	1%	▼ 12%
Hispanic-Cuban			0%

Race	#	%	State Avg
White/Caucasian	276	97%	▲ 61%
Black/African American	5	2%	▼ 17%
Other	3	1%	▼ 13%
Asian	1	0%	1%
Multiple Races	1	0%	1%
Am. Indian/Native Alaskan			1%
Hawaiian/Other Pacific Islander			0%
Unknown			7%

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

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Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	90%
On-Time Periodic	Actual	State Avg
6 Month Updates	90%	49%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		7	27%	50%	44%	-23% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		277	97%	60%	60%	37% ▲
Employed		148	52%	30%	25%	22% ▲
Stable Living Situation		279	98%	95%	73%	3%
Improved/Maintained Function Score		0	0%	75%	25%	-75% ▼

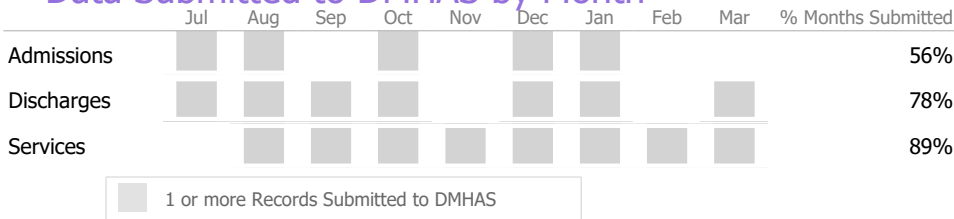
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		184	71%	90%	82%	-19% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		5	33%	75%	78%	-42% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 71 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.