My People Clinical Services LLC
Hartford, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2022 -March 2023   (Data as of Jul 03, 2023)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	27	22	23%	▲
	Admits	12	10	20%	▲
	Discharges	11	9	22%	▲
	Service Hours	37	260	-86%	▼
	Bed Days	4,492	4,533	-1%	

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Residential Services	23	85.2%
Forensic MH			
	Residential Services	4	14.8%

Client Demographics

Age

Age	#	%		State Avg
18-25	24	89%	▲	10%
26-34	3	11%		20%
35-44			▼	24%
45-54			▼	18%
55-64			▼	19%
65+				9%

Ethnicity

Ethnicity	#	%		State Avg
Non-Hispanic	14	52%	▼	68%
Hisp-Puerto Rican	6	22%	▲	11%
Hispanic-Other	5	19%		9%
Unknown	2	7%		12%
Hispanic-Cuban				0%
Hispanic-Mexican				1%

Gender

Gender	#	%		State Avg
Male	24	89%	▲	59%
Female	3	11%	▼	41%
Transgender				0%

Race

Race	#	%		State Avg
Black/African American	11	41%	▲	17%
Other	8	30%	▲	13%
White/Caucasian	4	15%	▼	61%
Unknown	3	11%		7%
Am. Indian/Native Alaskan	1	4%		1%
Asian				1%
Multiple Races				1%
Hawaiian/Other Pacific Islander				0%

▮ Unique Clients	❙ State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

Survey Data Not Available

Variances in data may be indicative of operational adjustments related to the pandemic.

Bridgeway YAS
My People Clinical Services LLC
Mental Health - Residential Services - Supervised Apartments

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2022 - March 2023 (Data as of Jul 03, 2023)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	5	6	-17%	▼
Admits	2	2	0%	
Discharges	2	2	0%	
Bed Days	1,058	1,000	6%	

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	96%	86%

On-Time Periodic		Actual	State Avg
🔴	6 Month Updates	0%	87%

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	98%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		1	50%	60%	67%	-10%	▼
✓	Follow-up within 30 Days of Discharge		1	100%	90%	77%	10%	

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Social Support		3	60%	60%	84%	0%	
🔴	Employed		1	20%	25%	14%	-5%	
🔴	Stable Living Situation		3	60%	95%	96%	-35%	▼
🔴	Improved/Maintained Function Score		2	40%	95%	31%	-55%	▼

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓	Avg Utilization Rate		4	1,004 days	0.3	97%	90%	94%	7%

🔵 < 90%	⬜ 90-110%	🔴 >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	⬜					⬜				22%
Discharges						⬜		⬜		22%

⬜ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 83 Active Supervised Apartments Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Composite House YAS
My People Clinical Services LLC
Mental Health - Residential Services - Supervised Apartments

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2022 - March 2023 (Data as of Jul 03, 2023)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	6	4	50%	▲
Admits	3	1	200%	▲
Discharges	3	1	200%	▲
Bed Days	562	942	-40%	▼

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		0	0%	60%	67%	-60%	▼
	Follow-up within 30 Days of Discharge		N/A	N/A	90%	77%	N/A	

Data Submission Quality

Data Entry		Actual	State Avg
✔	Valid NOMS Data	100%	86%

On-Time Periodic		Actual	State Avg
🔴	6 Month Updates	0%	87%

Diagnosis		Actual	State Avg
✔	Valid Axis I Diagnosis	100%	98%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Social Support		6	100%	60%	84%	40%	▲
✔ Stable Living Situation		6	100%	95%	96%	5%	
🔴 Employed		1	17%	25%	14%	-8%	
🔴 Improved/Maintained Function Score		1	17%	95%	31%	-78%	▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Avg Utilization Rate		3	709 days	0.3	68%	90%	94%	-22%	▼
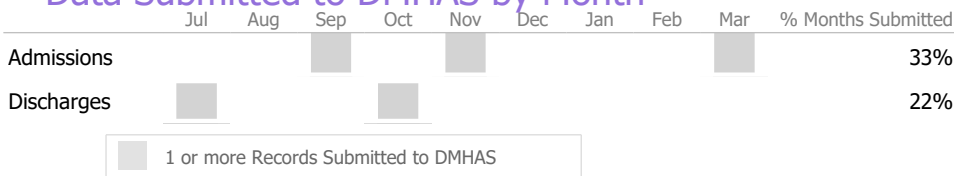
🟦 < 90%   ⬜ 90-110%   🟥 >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions			▪		▪				▪	33%
Discharges		▪		▪						22%

⬜ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 83 Active Supervised Apartments Programs

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Kaizen House YAS
My People Clinical Services LLC
Mental Health - Residential Services - Supervised Apartments

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2022 - March 2023 (Data as of Jul 03, 2023)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	5	3	67%	▲
Admits	2	2	0%	
Discharges	4	1	300%	▲
Service Hours	31	260	-88%	▼
Bed Days	392	484	-19%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		100%	86%

On-Time Periodic		Actual	State Avg
6 Month Updates		N/A	87%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Treatment Completed Successfully		1	25%	60%	67%	-35%	▼
🔴 Follow-up within 30 Days of Discharge		0	0%	90%	77%	-90%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Social Support		3	60%	60%	84%	0%	
🔴 Stable Living Situation		4	80%	95%	96%	-15%	▼
🔴 Employed		0	0%	25%	14%	-25%	▼
🔴 Improved/Maintained Function Score		1	20%	95%	31%	-75%	▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Avg Utilization Rate		3	355 days	0.4	48%	90%	94%	-42%	▼
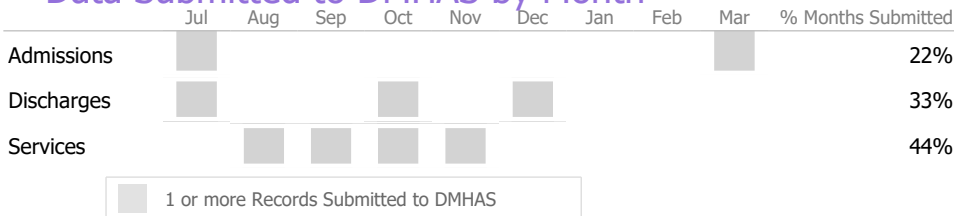
▨ < 90%	▨ 90-110%	▨ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	▨								▨	22%
Discharges	▨			▨		▨				33%
Services		▨	▨	▨	▨					44%

▨ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

▨ Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 83 Active Supervised Apartments Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Next Step House YAS
My People Clinical Services LLC
Forensic MH - Residential Services - MH Intensive Res. Rehabilitation

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2022 - March 2023 (Data as of Jul 03, 2023)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1		
Admits	1	-	
Discharges	-	-	
Service Hours	1	-	
Bed Days	53	-	

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	75%	0%	N/A
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	67%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	NaN	N/A

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	80%

On-Time Periodic		Actual	State Avg
6 Month Updates		N/A	33%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	88%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Function Score		0	0%	75%	0%	-75% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		3	62 days	3.0	10%	90%	73%	-80%

	< 90%		90-110%		>110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions								▪		11%
Discharges										0%
Services									▪	11%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 2 Active MH Intensive Res. Rehabilitation Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Standard House YAS
My People Clinical Services LLC
Mental Health - Residential Services - Supervised Apartments

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2022 - March 2023 (Data as of Jul 03, 2023)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	8	12	-33%	▼
Admits	1	5	-80%	▼
Discharges	1	5	-80%	▼
Bed Days	2,081	1,931	8%	

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		0	0%	60%	67%	-60%	▼

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Follow-up within 30 Days of Discharge		N/A	N/A	90%	77%	N/A

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Stable Living Situation		6	75%	95%	96%	-20%	▼
🔴	Employed		0	0%	25%	14%	-25%	▼
🔴	Social Support		2	25%	60%	84%	-35%	▼
🔴	Improved/Maintained Function Score		1	12%	95%	31%	-83%	▼

Data Submission Quality

	Data Entry		Actual	State Avg
✔️	Valid NOMS Data		90%	86%

	On-Time Periodic		Actual	State Avg
🔴	6 Month Updates		0%	87%

	Diagnosis		Actual	State Avg
✔️	Valid Axis I Diagnosis		100%	98%

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✔️	Avg Utilization Rate		8	741 days	0.3	95%	90%	94%	5%
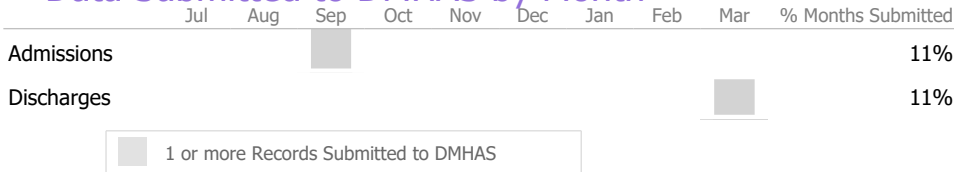
▢ < 90%	▢ 90-110%	▢ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions			▇							11%
Discharges									▇	11%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

🟧 Actual	┃ Goal	✔️ Goal Met	🔴 Below Goal

* State Avg based on 83 Active Supervised Apartments Programs

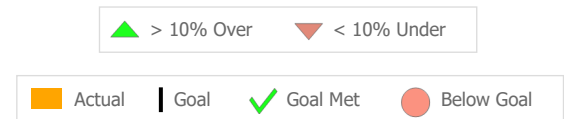Variances in data may be indicative of operational adjustments related to the pandemic.
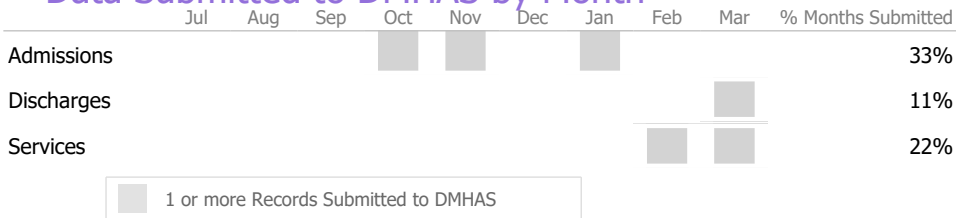
Turning Point House YAS
My People Clinical Services LLC
Forensic MH - Residential Services - Supervised Apartments

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2022 - March 2023 (Data as of Jul 03, 2023)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	3		
Admits	3	-	
Discharges	1	-	
Service Hours	5	-	
Bed Days	346	-	

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	100%

On-Time Periodic		Actual	State Avg
6 Month Updates		N/A	N/A

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	100%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions				▪	▪		▪			33%
Discharges									▪	11%
Services								▪	▪	22%

▪ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 1 Active Supervised Apartments Programs

Variances in data may be indicative of operational adjustments related to the pandemic.