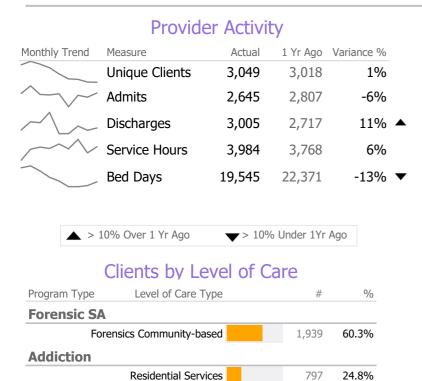
Midwestern CT Council on Alcoholism (MCCA) Danbury, CT

Connecticut Dept of Mental Health and Addiction Services Provider Quality Dashboard

Reporting Period: July 2022 - March 2023 (Data as of Jul 03, 2023)



Outpatient

Case Management

Case Management

Forensics Community-based

Mental Health

297

108

53

22

9.2%

3.4%

1.6%

0.7%



Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	410	13%	10%	Male Male	2,152	71%	▲ 59%
26-34	903	30%	20%	Female <mark>—</mark>	895	29%	▼ 41%
35-44	806	26%	24%	Transgender			0%
45-54 📕	453	15%	18%				
55-64 📕	362	12%	19%				
65+	108	4%	9%	Race	#	%	State Avg
				White/Caucasian	2,403	79%	▲ 61%
Ethnicity	#	%	State Avg	Black/African American	338	11%	17%
Non-Hispanic	2,257	74%	68%	Other <mark> </mark>	200	7%	13%
Hispanic-Other	459	15%	9%	Unknown	74	2%	7%
Hisp-Puerto Rican	147	5%	11%	Asian	25	1%	1%
Unknown	104	3%	12%	Hawaiian/Other Pacific Islander	4	0%	0%
1				Am. Indian/Native Alaskan	3	0%	1%
Hispanic-Mexican	75	2%	1%	Multiple Races	2	0%	1%
Hispanic-Cuban	7	0%	0%				
	Unique C	lients	State Avg	▲ > 10% Over State Avg	> 10% L	Inder S	tate Avg

Danbury Case Management

Midwestern CT Council on Alcoholism (MCCA) Addiction - Case Management - Standard Case Management

Program Activity

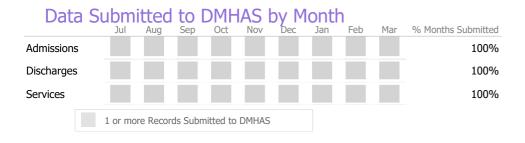
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	108	129	-16% 🔻	
Admits	58	94	-38% 🔻	
Discharges	77	99	-22% 🔻	
Service Hours	358	510	-30% 🔻	

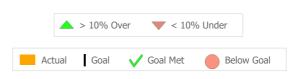
Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	94%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	40%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Treatment Completed Successfully		65	84%	50%	64%	34%	
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Self Help		82	75%	60%	48%	15%	
\checkmark	Employed		30	28%	20%	28%	8%	
\checkmark	Stable Living Situation		93	85%	80%	73%	5%	
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Clients Receiving Services		29	91%	90%	67%	1%	





* State Avg based on 13 Active Standard Case Management Programs

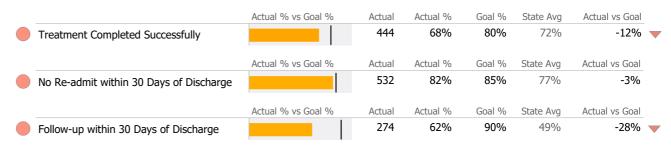
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	530	502	6%
Admits	649	646	0%
Discharges	649	648	0%
Bed Days	2,839	2,993	-5%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	87%
Valid TEDS Data	100%	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	N/A
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes



Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
Avg Utilization R	Rate	1.0.00000	14	4 days	0.0	74%	90%	74%	-16%	
	< 9	90% 90-110%		>110%						

Data Submitted to DMHAS by Month





* State Avg based on 8 Active Medically Monitored Detox 3.7D Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	107	94	14% 🔺	
Admits	42	31	35% 🔺	
Discharges	32	29	10%	
Service Hours	1,458	1,308	11% 🔺	

Data Submission Quality

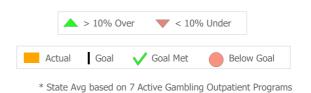
Data Entry		Actual S	State Avg
Valid NOMS Data		96%	97%
Valid TEDS Data		40%	24%
	1		
On-Time Periodic		Actual	State Avg
V 6 Month Updates		92%	77%
Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		100%	100%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Treatment Completed Successfully		14	44%	75%	55%	-31%	•
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Clients Receiving Services		77	100%	90%	94%	10%	
	Service Engagement							
	Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	2 or more Services within 30 days		28	68%	75%	71%	-7%	

Data Submitted to DMHAS by Month





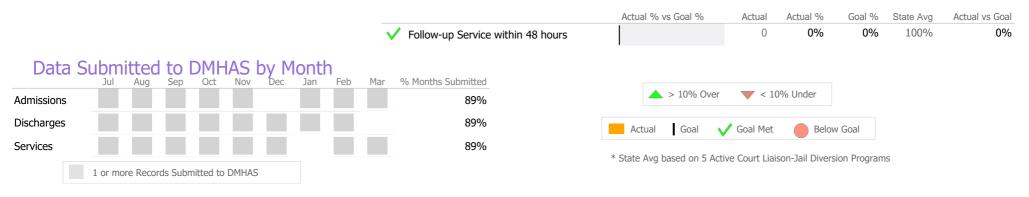
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	37	40	-8%
Admits	27	23	17% 🔺
Discharges	23	28	-18% 🔻
Service Hours	54	46	17% 🔺

Service Utilization



Jail Diversion



Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	6	22	-73% 🔻	
Admits	-	6	-100% 🔻	
Discharges	4	16	-75% 🔻	
Service Hours	41	114	-64% 🔻	

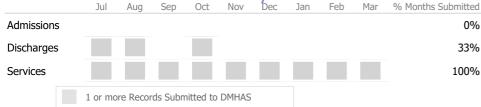
Data Submission Quality

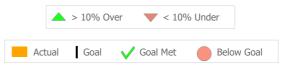
Data Entry	Actual S	tate Avg
Valid NOMS Data	100%	83%
Valid TEDS Data	100%	72%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	14%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
•		

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Treatment Completed Successfully		3	75%	50%	41%	25%	
	_							
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Not Arrested		6	100%	75%	62%	25%	
\checkmark	Abstinence/Reduced Drug Use		4	67%	55%	33%	12%	
\checkmark	Employed		3	50%	50%	32%	0%	
	Stable Living Situation		5	83%	95%	65%	-12%	
	Improved/Maintained Function Score		2	33%	75%	30%	-42%	-
	Self Help		1	17%	60%	16%	-43%	
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Clients Receiving Services		2	100%	90%	61%	10%	
	Service Engagement							
	Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	2 or more Services within 30 days		0	0%	75%	56%	-75%	

Data Submitted to DMHAS by Month





* State Avg based on 105 Active Standard Outpatient Programs

Midwestern CT Council on Alcoholism (MCCA) Addiction - Residential Services - SA Intensive Res. Rehabilitation 3.7 Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2022 - March 2023 (Data as of Jul 03, 2023)

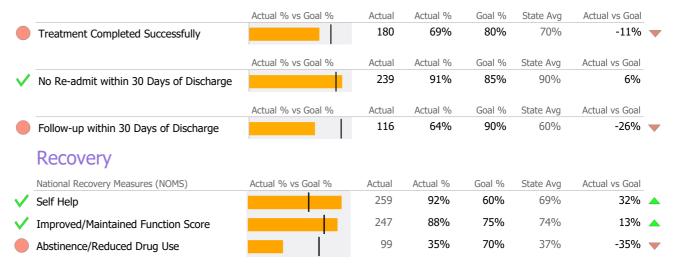
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	270	249	8%
Admits	261	250	4%
Discharges	262	252	4%
Bed Days	4,173	4,990	-16% 🔻

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	6 91%
Valid TEDS Data	97%	% <u>94</u> %
On-Time Periodic	Actua	al State Avg
6 Month Updates	N/A	
Diagnosis	Actua	al State Avg
Valid Axis I Diagnosis	100%	6 100%

Discharge Outcomes

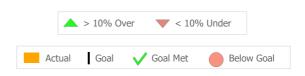


Bed Utilization



Data Submitted to DMHAS by Month





* State Avg based on 9 Active SA Intensive Res. Rehabilitation 3.7 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	185	141	31%	
Admits	154	123	25%	
Discharges	119	117	2%	
Service Hours	1,325	1,141	16%	

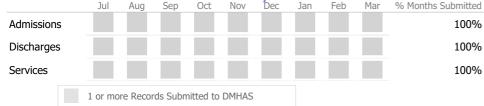
Data Submission Quality

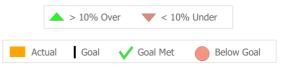
Data Entry	Actual S	tate Avg
Valid NOMS Data	100%	83%
Valid TEDS Data	95%	72%
On-Time Periodic	Actual	State Avg
6 Month Updates	6%	14%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
•		

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Treatment Completed Successfully		79	66%	50%	41%	16%	
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Employed		112	56%	50%	32%	6%	
\checkmark	Not Arrested		163	82%	75%	62%	7%	
\checkmark	Stable Living Situation		189	95%	95%	65%	0%	
	Abstinence/Reduced Drug Use		99	50%	55%	33%	-5%	
	Improved/Maintained Function Score		108	54%	75%	30%	-21%	
	Self Help		39	20%	60%	16%	-40%	
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Clients Receiving Services		76	95%	90%	61%	5%	
	Service Engagement							
	Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	2 or more Services within 30 days		104	71%	75%	56%	-4%	

Data Submitted to DMHAS by Month





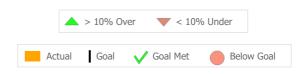
* State Avg based on 105 Active Standard Outpatient Programs

Midwestern CT Council on Alcoholism (MCCA) Forensic SA - Forensics Community-based - Pre-trial Intervention Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	300	369	-19% 🔻	•
Admits	146	257	-43% 🗨	•
Discharges	248	193	28%	•

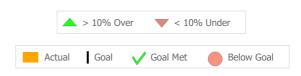




* State Avg based on 16 Active Pre-trial Intervention Programs Programs

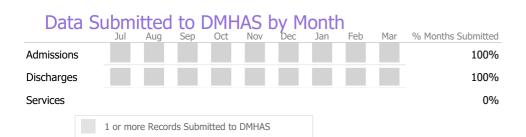
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	9	24	-63% 🔻	
Admits	4	8	-50% 🔻	
Discharges	6	16	-63% 🔻	

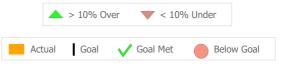




* State Avg based on 16 Active Pre-trial Intervention Programs Programs

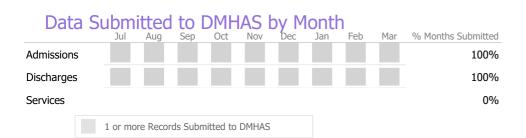
Measure	Actual	1 Yr Ago	Variance %
Unique Clients	205	276	-26% 🔻
Admits	140	179	-22% 🔻
Discharges	162	188	-14% 🔻
Service Hours	-	-	

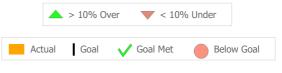




* State Avg based on 16 Active Pre-trial Intervention Programs Programs

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	574	614	-7%
Admits	390	469	-17% 🔻
Discharges	450	373	21% 🔺
Service Hours	-	-	





* State Avg based on 16 Active Pre-trial Intervention Programs Programs

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	736	536	37% 🔺	
Admits	447	363	23% 🔺	
Discharges	628	312	101% 🔺	



	> 10% 0	ver 💙 < 100	% Under	
Actual	Goal	V Goal Met	Below	Goal

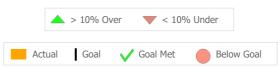
* State Avg based on 16 Active Pre-trial Intervention Programs Programs

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	127	182	-30% 🔻
Admits	136	187	-27% 🔻
Discharges	139	192	-28% 🔻
Bed Days	2,729	2,787	-2%

Discharge Outcomes



Data Submitted to DMHAS by Month Sep Oct Nov Jan Mar % Months Submitted Jul Aug Dec Feb Admissions 100% Discharges 100% 1 or more Records Submitted to DMHAS



* State Avg based on 12 Active Recovery House Programs

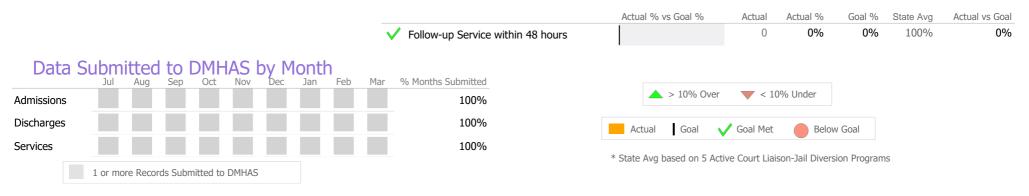
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	84	69	22%
Admits	68	56	21%
Discharges	72	46	57% 🔺
Service Hours	146	108	35% 🔺

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		16	100%	90%	84%	10%
•						

Jail Diversion

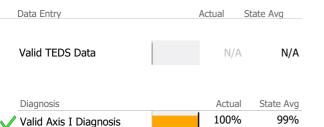


Measure	Actual	1 Yr Ago	Variance %
Unique Clients	53		
Admits	55	-	
Discharges	44	-	
Service Hours	107	-	

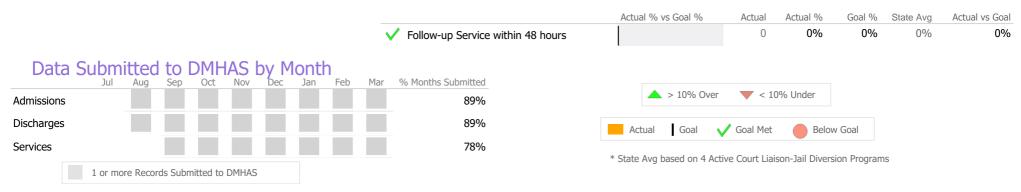
Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
\checkmark	Clients Receiving Services		10	91%	90%	71%	1%

Data Submission Quality



Jail Diversion



Transitional Housing

Midwestern CT Council on Alcoholism (MCCA)

Mental Health - Case Management - Supportive Housing – Development

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

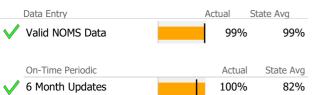
Reporting Period: July 2022 - March 2023 (Data as of Jul 03, 2023)

Program Activity

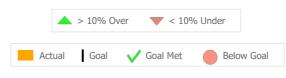
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	22	28	-21% 🔻	
Admits	6	11	-45% 🔻	
Discharges	7	11	-36% 🔻	
Service Hours	495	540	-8%	

National Recovery Measures (NOMS) Actual % vs Goal % Actual % Goal % Actual vs Goal Actual State Avg 21 95% 85% 94% 10% Stable Living Situation Service Utilization State Avg Actual % Actual % vs Goal % Actual Goal % Actual vs Goal **Clients Receiving Services** 15 100% 90% 97% 10%

Data Submission Quality







* State Avg based on 65 Active Supportive Housing – Development Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Recovery

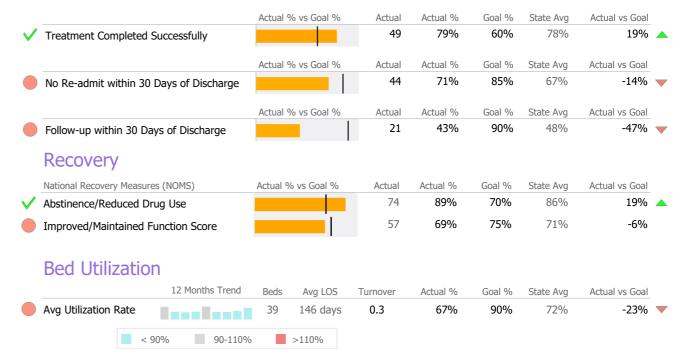
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	82	101	-19% 🔻
Admits	46	80	-43% 🔻
Discharges	62	83	-25% 🔻
Bed Days	7,149	9,327	-23% 🔻

Data Submission Quality

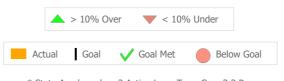
Data Entry	Actual	State Avg
🗸 Valid NOMS Data	100%	100%
Valid TEDS Data	100%	100%
On-Time Periodic	Actua	State Avg
6 Month Updates	N/A	0%
Diagnosis	Actua	I State Avg
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes



Data Submitted to DMHAS by Month





* State Avg based on 2 Active Long Term Care 3.3 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	27	31	-13% 🔻
Admits	16	21	-24% 🔻
Discharges	21	26	-19% 🔻
Bed Days	2,655	2,274	17% 🔺

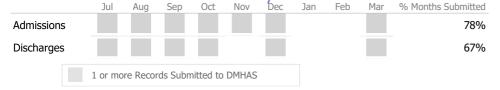
Data Submission Quality

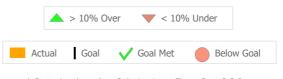
Data Entry	Actual	St	ate Avg
Valid NOMS Data	10	0%	100%
Valid TEDS Data	10	0%	100%
On-Time Periodic	Ac	tual	State Avg
6 Month Updates		0%	0%
Diagnosis	Ac	tual	State Avg
Valid Axis I Diagnosis	10	0%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
/ Treatment Completed Successfully		16	76%	60%	78%	16%
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
No Re-admit within 30 Days of Discharg	le	12	57%	85%	67%	-28%
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge		10	62%	90%	48%	-28%
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		20	74%	70%	86%	4%
Improved/Maintained Function Score		20	74%	75%	71%	-1%
Bed Utilization						
12 Months Tre	nd Beds Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goa
Avg Utilization Rate	11 155 days	0.2	88%	90%	72%	-2%
< 90% 90-1	10% >110%					

Data Submitted to DMHAS by Month





* State Avg based on 2 Active Long Term Care 3.3 Programs